



**AGENDA ITEM:** 1  
**MEETING DATE:** 10/11/2011  
**TO:** City Council  
**FROM:** Community Partnership Office  
**PRESENTER:** Alison Hade

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**TITLE:**  
Poverty and Homelessness in Loveland

**DESCRIPTION:**

Discussion item only. The Community Partnership Office and the Poverty Task Force will provide an update of statistics and programs addressing poverty and homelessness in our community. The objective is to receive comments from City Council to assist in determining future activities to be undertaken by City staff to address poverty and homelessness.

**BUDGET IMPACT:**

Yes  No

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**SUMMARY:**

No additional summary needed.

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**LIST OF ATTACHMENTS:**

Presentation

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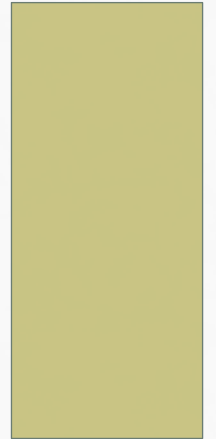
**RECOMMENDED CITY COUNCIL ACTION:**

Comments and direction

**REVIEWED BY CITY MANAGER:**

# POVERTY & HOMELESSNESS IN LOVELAND

REPORT TO THE LOVELAND CITY COUNCIL  
OCTOBER, 2011



# FEDERAL POVERTY LEVEL

## 2011 Poverty Guidelines

Persons in Family	48 Contiguous States and D.C.
1	\$10,890
2	14,710
3	18,530
4	22,350
5	26,170
6	29,990
7	33,810
8	37,630
For each additional person, add:	3,820

SOURCE: Federal Register, Vol. 76, No. 13, January 20, 2011, pp. 3637-3638

# POVERTY

- U.S.: **14.7%**
- Colorado: **12.3%**
- Larimer County: **13.6%**
- Loveland: **9.5%**

Sources: U.S. Census Bureau, Pathways Past Poverty of United Way of Larimer County. Note that 2010 census figures may be released by the end of September 2011.

# **WOMEN AND CHILDREN AMONG HARDEST-HIT GROUPS AS POVERTY RISES ACROSS COLORADO –**

**COLORADO CENTER ON LAW & POLICY (WWW.CCLPONLINE.ORG)**

## **Kids**

17 percent of Colorado's children live in poverty

**In Loveland, 18% of young people live in poverty**

## **Gender**

Poverty among women climbed to 14.5 percent in 2010 from 13.9 percent in 2009, the highest in 17 years.

Extreme poverty among women climbed to 6.3 percent in 2010 from 5.9 percent in 2009, the highest rate ever recorded.

Over 17 million women lived in poverty in 2010, including more than 7.5 million in extreme poverty

**In Loveland, 14.7% of women live in poverty**

# SELF-SUFFICIENCY

## What does it take to pay for your family's basic needs?

617,000 Coloradans live in families with incomes less than the federal poverty level

**The Self-Sufficiency Standard is the amount of income necessary to meet basic needs with out public and private assistance.**

	1 Adult	1 Adult, 1 Infant	1 Adult, 1 Infant, 1 Preschooler	2 Adults, 1 Infant, 1 Preschooler
Larimer County *	\$20,208	\$36,141	\$48,670	\$55,584
Federal Poverty	\$10,400	\$14,000	\$17,600	\$21,200

\* Self-Sufficiency Index Data for 2008 for both Larimer County and Federal Poverty ([www.selfsufficiencystandard.org](http://www.selfsufficiencystandard.org)).

# HOMELESSNESS

- U.S.: An estimated **6.3%** of the population is homeless.
- Fort Collins: **229** unduplicated homeless individuals in 2010, or 0.16% of the population.
- Loveland: **152** unduplicated homeless individuals in 2010, or 0.23% of the population.

# POVERTY TASK FORCE

Councilor Kent Solt  
Dr. Judy Skupa  
Leonard Sherman  
Alison Hade

## May 27, 2011 (meeting)

### Starting Point

1. disseminate information
2. need for health services
3. homelessness and young people
4. child abuse
5. geographically available
6. good nutrition
7. financial education

## August 4, 2011 (meeting)

### Update

- projects must include poverty at all age levels.

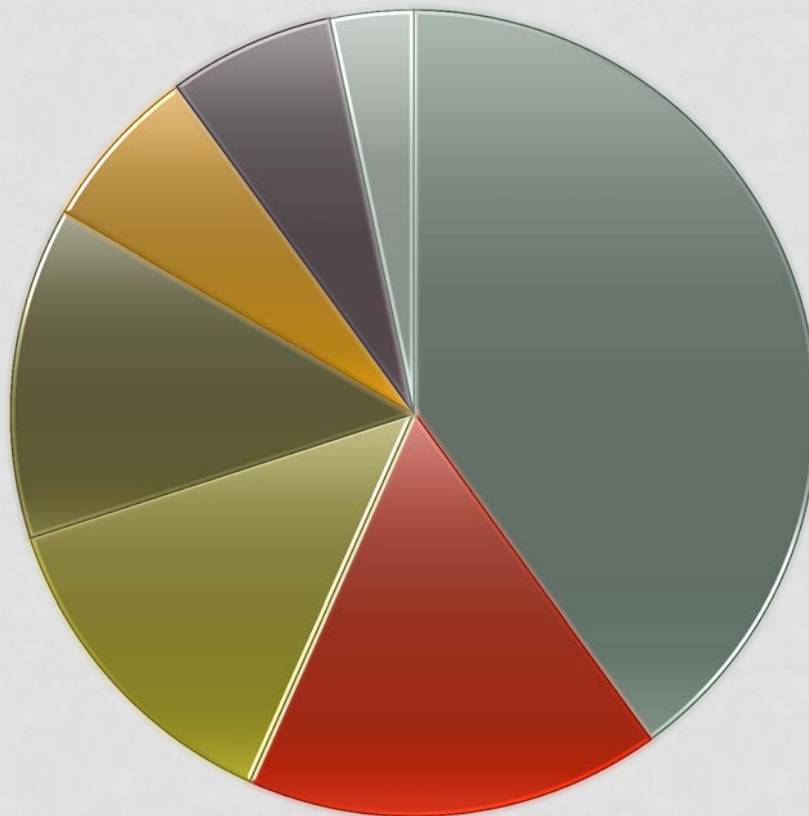
### Next Steps

- resource fair
- develop survey
- financial literacy initiative courses in Loveland.



# SURVEY RESULTS - THOMPSON SCHOOL DISTRICT

1. *What services for children/youth do you see as lacking in our community?*



- Mental Health
- Mentoring/Out of School Programs
- Transportation
- Health & Medication Funding
- Tutoring/Academic Support
- Probation/Restorative Practices
- Support Groups for Physically Challenged

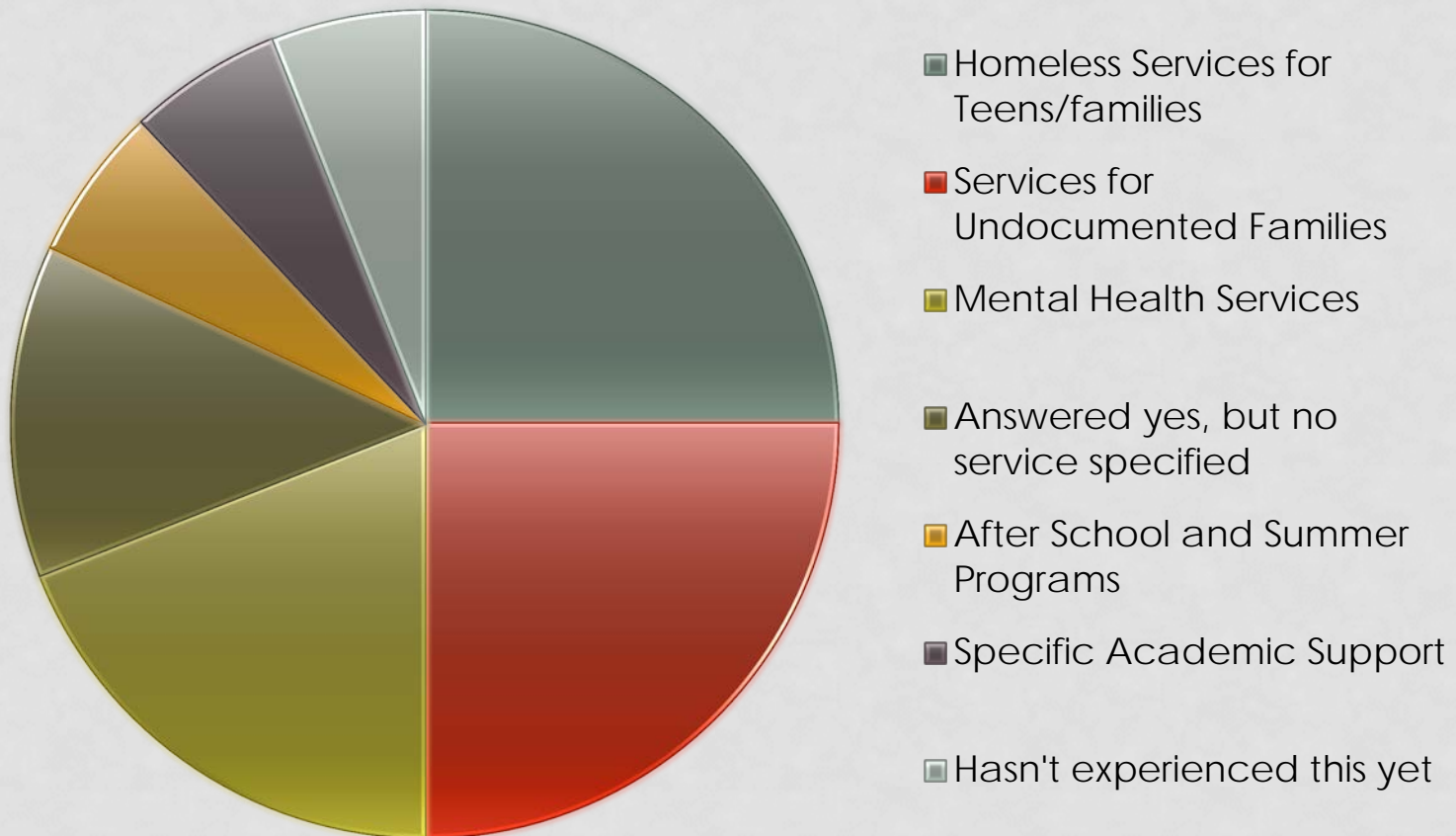
# SURVEY RESULTS - THOMPSON SCHOOL DISTRICT

2. *Have you, in the past year, tried to locate a resource for one of your students or parents and not known where to start looking?*

- 23% don't know where to start looking
- 30% know where to start looking

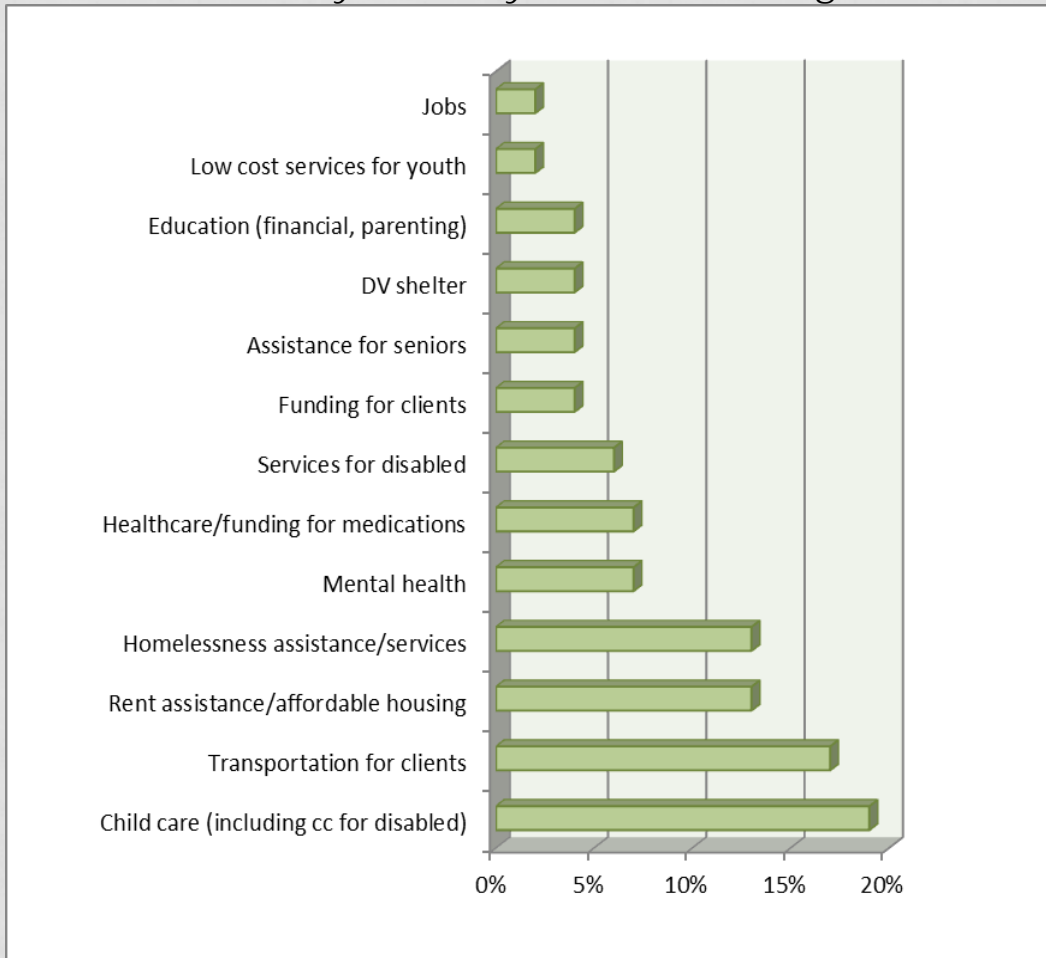
# SURVEY RESULTS - THOMPSON SCHOOL DISTRICT

3. *Have you, in the past year, tried to locate a resource for one of your students or parents to find out that the resource does not exist in our community?*



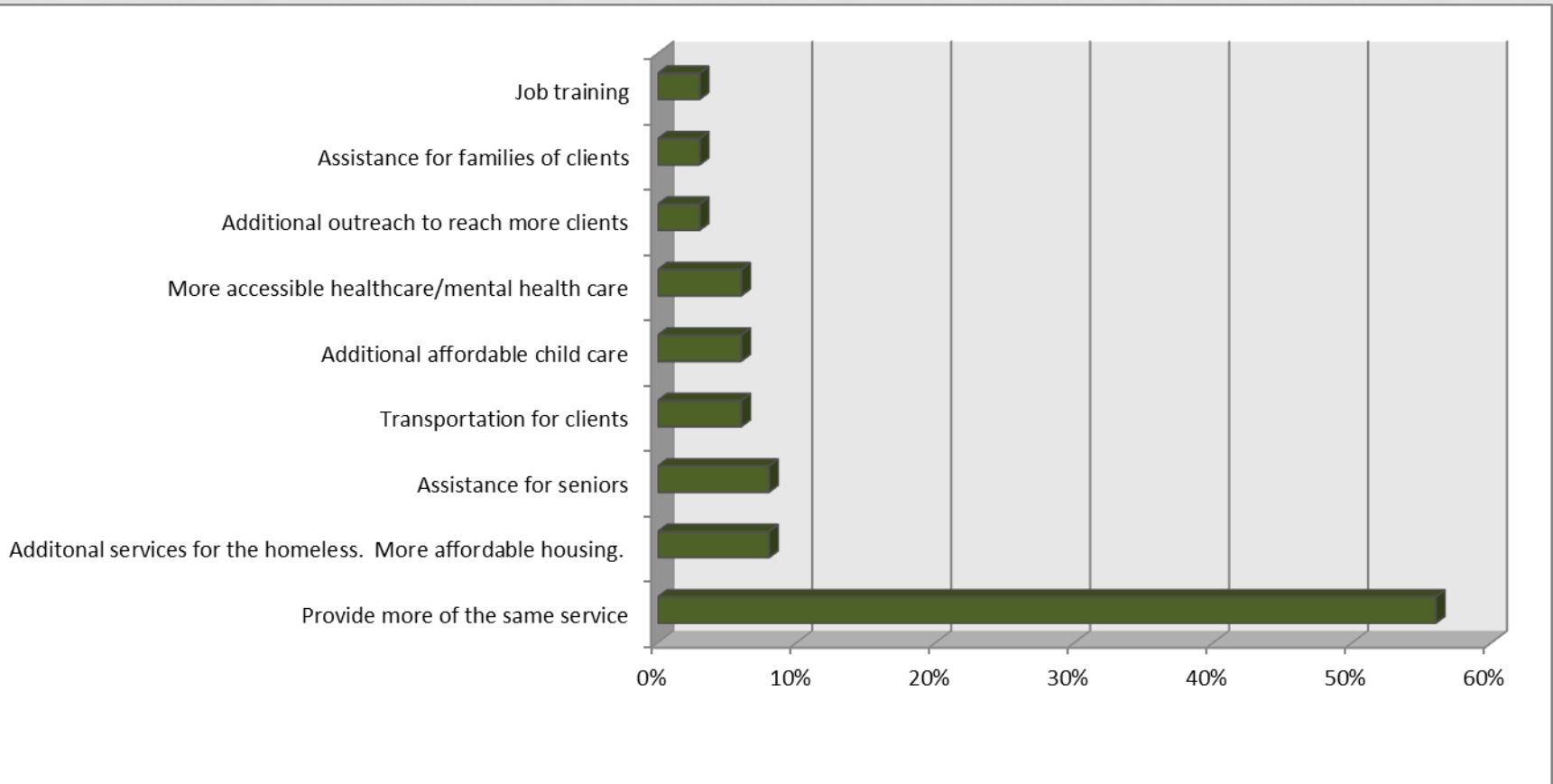
# SURVEY RESULTS - AREA NON-PROFIT ORGANIZATIONS

1. *What services for children/youth do you see as lacking in our community?*



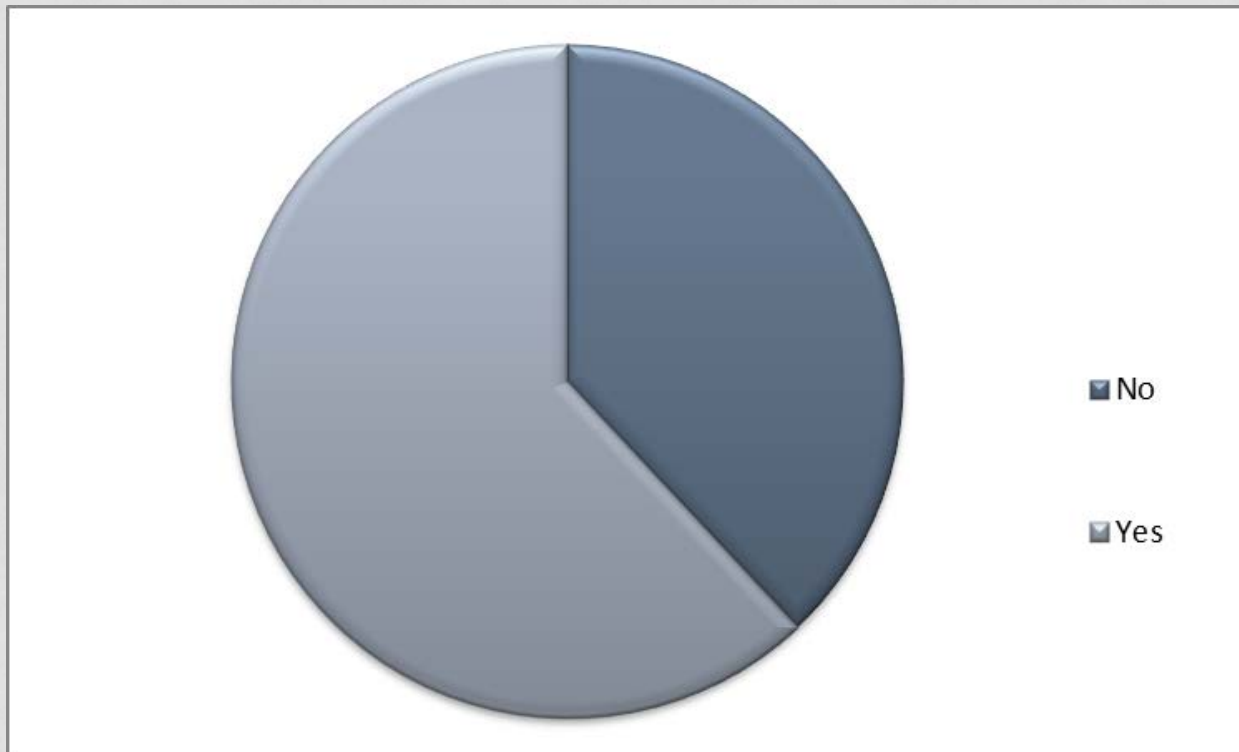
# SURVEY RESULTS - AREA NON-PROFIT ORGANIZATIONS

## 2. What gaps could you fulfill?



# SURVEY RESULTS - AREA NON-PROFIT ORGANIZATIONS

3. *Do you have a waiting list for services?*



# SURVEY RESULTS - AREA NON-PROFIT ORGANIZATIONS

4. *What resources have you tried to locate for one of your clients to find out that the resource does not exist in our community?*

Responses:

There used to be a Social Security staff technician located at the House of Neighborly Service.  
We still need this.

Year-round shelter for the homeless.

Help with home restoration.

After school care.

Free or reduced moving services.

Free food delivered to the home bound.

Emergency shelter/ Affordable housing.

Free medical supplies.

Evening and weekend child care.

Services that require money that clients do not have.

Mental health services.

Preventative care for non-emergencies for uninsured.

# SERVICE GAPS



## Top 5 Service Gaps

- 1) Rental Assistance
- 2) Transportation
- 3) Utility Bill Assistance
- 4) Shelter/Transitional Housing
- 5) General Information



# LOVELAND AREA NON-PROFIT ORGANIZATIONS

The following organizations provide services to low income Loveland residents:

- Alternatives to Violence
- Audio Information Network
- B.A.S.E. Camp
- Boys & Girls Club
- CASA of Larimer County
- Catholic Charities of Larimer County
- Center for Adult Learning
- Center for Family Outreach
- Children's Speech & Reading Center
- Colorado Legal Services
- Community Kitchen
- Consumer Credit Counseling
- Crossroads Safehouse
- Disabled Resource Services
- East Brook Housing
- Education & Life Training Center
- Elderhaus
- Food Bank for Larimer County
- Foothills Gateway
- Hand Up Cooperative
- Hearts and Horses
- House of Neighborly Service
- Housing Authority of the City of Loveland
- Interfaith Hospital Network
- Larimer Center for Mental Health
- Larimer County Partners
- Lincoln Hotel
- Loveland Habitat for Humanity
- Loveland Youth Gardeners
- Matthews House
- Meals on Wheels
- Neighbor to Neighbor
- Northern Colorado AIDS Project
- Pathways Hospice
- Project Self-Sufficiency
- Reflections for Youth
- Rehabilitation & Visiting Nurses Association
- Respite Care
- Senior Alternatives in Transportation
- Sexual Assault Victim Advocates
- Special Transit
- Suicide Resource Center
- Teaching Tree
- Thompson Valley Preschool
- Turning Point
- United Way 2-1-1
- Volunteers of America
- WINGS
- Women's Resource Center

# SPECIFICALLY WORKING ON POVERTY AND HOMELESSNESS

The following organizations provide services to low income families in Loveland:

## **FOOD**

- Community Kitchen
- Food Bank for Larimer County
- House of Neighborly Service
- Meals on Wheels

## **SHELTER**

- Alternatives to Violence
- Catholic Charities of Larimer County
- Crossroads Safehouse
- Disabled Resource Services
- East Brook Housing
- House of Neighborly Service
- Housing Authority of the City of Loveland
- Interfaith Hospital Network/Angel House
- Lincoln Hotel
- Loveland Habitat for Humanity

- Loveland Police Chaplains
- Matthews House
- Neighbor to Neighbor
- Northern Colorado AIDS Project
- Project Self-Sufficiency

## **JOBS/EDUCATION**

- Center for Adult Learning
- Education & Life Training Center
- Hand Up Cooperative

# PATHWAYS PAST POVERTY (P3)

United Way of Larimer County:

“We want to see poverty cut in half by 2025.”

# BRIDGES OUT OF POVERTY

## Potential Action

Helps employers, community organizations, social-service agencies, and individuals address poverty in a comprehensive way.

- Workshops funded by the Bohemian Foundation
- Other partnering opportunities
- Bridges Steering Committee

# CIRCLES INITIATIVE

## RECENT RESULTS (Ames, IA)

For every \$1 spent on the program, \$2 in welfare and food stamp subsidies returned to the state, and \$4 to the community as new earned income.

## Potential Action

- Assisting in marketing the Circles Initiative
- Participate as a Guiding Coalition member

# HAND UP COOPERATIVE

## **Mission:**

Assist homeless or near homeless in gaining employment - "Hand Up"

## **What We Do:**

- Works one-on-one
- Offers access to education and training

## **Based on Best Practice Programs:**

- Chrysalis based in California
- Ready, Willing, and Able based in New York and Philadelphia

## **Results:**

- 89% have obtained employment
- 63% have either gained housing or avoided losing their housing

## **Potential Action**

- Informing when jobs become available.
- Publicizing information through the CPO.

# LOVELAND HOMELESS TASK FORCE

- Non-profit organizations and concerned citizens
- Started Interfaith Hospitality Network (the Angel House)
- Solution for homeless youth

## **Potential Action**

- Continue participating in LHTF meetings and projects

# HOMeward 2020

10-year plan to end homelessness in Fort Collins.

Supported by:

- Community Foundation of Northern Colorado
- City of Fort Collins
- United Way of Larimer County
  
- Cost of homelessness
- Youth shelter and single room occupancy housing project

## Potential Action

- Determine cost of homelessness in Loveland.
- Funding sources to address homelessness in Loveland.
- Develop local registry of homeless and near homeless individuals and families in Loveland.



# **POVERTY SIMULATION**

United Way  
Make A Difference Day

When: October 17<sup>th</sup>

Where: Pulliam Building

How Long: 6 to 8 p.m.

To Register:

[http://www.firstcall211.org/mdd/index.shtml?action=displayProject;proj\\_id=261](http://www.firstcall211.org/mdd/index.shtml?action=displayProject;proj_id=261)



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**AGENDA ITEM:** 2  
**MEETING DATE:** 10/11/2011  
**TO:** City Council  
**FROM:** Greg George, Development Services Director  
**PRESENTER:** Greg George, Development Services Director  
Steve Adams, Water and Power Director  
Randy Mirowski, Fire Chief  
Keith Reester, Public Works Director

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**TITLE:**  
Development Permitting Process Improvements

**DESCRIPTION:**  
This item is a report to City Council on the on-going initiatives to improve the development permitting process. This report focuses primarily on the results of implementing the SMART Objectives – objectives that are **S**pecific, **M**easurable, **A**chievable, **R**elevant and **T**ime-Based - developed in January 2010 and fully implemented in January 2011.

**BUDGET IMPACT:**  
 Yes     No

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**SUMMARY:**  
Starting back in late 2004, there has been a concerted ongoing effort to improve the development permitting process, including both the approval of development applications and the issuance of building permits.

In November of 2004, R. S. Tipton Incorporated, was hired to provide a detailed, process map-based understanding of the Development Review Team (DRT) process. This project included Mr. Tipton interviewing over 40 individuals, including City Council members, City executives, Development Review Team members, and local developers. In March of 2005, Mr. Tipton presented recommendations to City Council in three areas: quick wins, critical policy issues, and needed systemic changes. Based on Mr. Tipton's recommendations, a number of changes were implemented in the DRT process; including: (i) creation of the Development Center at the Fire Administration Building; (ii) implementation of the early check-in process; (iii) collaborative review by DRT before meetings with developers; and (iv) written comments provided at CRT meetings.

In August 2009, Mr. Tipton was again hired to create a detailed process map-based understanding of the Building Permit process. This project also involved Mr. Tipton conducting interviews with the local development community and three workshops with the DRT members. The most significant outcome of this effort was the development of the SMART objectives in January 2010. These objectives were fully implemented in January 2011.

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**LIST OF ATTACHMENTS:**

- A. Slide show

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**RECOMMENDED CITY COUNCIL ACTION:**

Provide comments on the process to date and suggestions for further improvements.

**REVIEWED BY CITY MANAGER:**

# Development Permitting Process Update

## AGENDA

- ▶ History
- ▶ Restructure Site Plan Process
- ▶ Improve Coordination of Inspections and Approval of Civil Improvements
- ▶ Simplify Building Permit Process
- ▶ Initiate Electronic Submittal/Review

# DEVELOPMENT PERMITTING

## Development Review

Entitlements  
Annexation, Zoning,  
Platting, Site Plan, Civil  
Improvement Plans

Current  
Planning

Transportation  
Review

Water, sewer,  
Power

Fire

Storm Water

Parks

## Civil Improvements

Site Work Permit  
Installation / Inspections

Public Works  
Engineering

Streets

Storm Water

Water, Sewer,  
Power

## Building Construction

Building Permits, Inspections,  
Occupancy Permits

Building

Fire

Transportation  
Review

Storm Water

Water, Sewer,  
Power

Planning

# H I S T O R Y

## Performed Comprehensive Assessment

- ▶ Consultant
- ▶ Interviews
- ▶ Work-shops
- ▶ SMART Objectives
  - ▶ Site Plan Process
  - ▶ City Coordination
  - ▶ Building Permit Process
  - ▶ Electronic Submittal
  - ▶ Communications
  - ▶ Implement/Assess/Adjust
- ▶ Community workshops
- ▶ Investment in technology
- ▶ Council Study Session
- ▶ Workshops
- ▶ **Plan Implementation**



## Restructure Site Plan Process

**Overall Goal:** Sequence of permit issuance consistent with the sequence in which project construction occurs.

### Eliminate Redundancies

- Site Plans and Civil Improvement Plans

### Concurrent Review

- Site Development Plan and Building Permit

**Improve Coordination of Inspections and  
Approval of Civil Improvements**

- **Streamlined Transition**
- **Coordinated City Inspection Process**
- **Site Work Permit**
- **Establish City Responsibilities:**
  - Planning and Zoning - Site Plan, Civil Improvement Drawings, Subdivision Plats
  - Public Works - Inspections and approvals of all civil improvements
  - Building Division - Building permits and inspections and certificate of occupancies



## **Simplify Building Permit Process**

- ▶ **Site Plans and Civil Improvement Plans**
- ▶ **Building permit review of building plans only**
- ▶ **Collaborative review scheduling**

## **Initiate Electronic Submittal/Review**

### **Launched Electronic Review Process in January 2011**

- ▶ Reduces paper
- ▶ Reduces costs to applicants
- ▶ Reduces costs to City
- ▶ Quicker distribution

# Current Planning Counter



Before



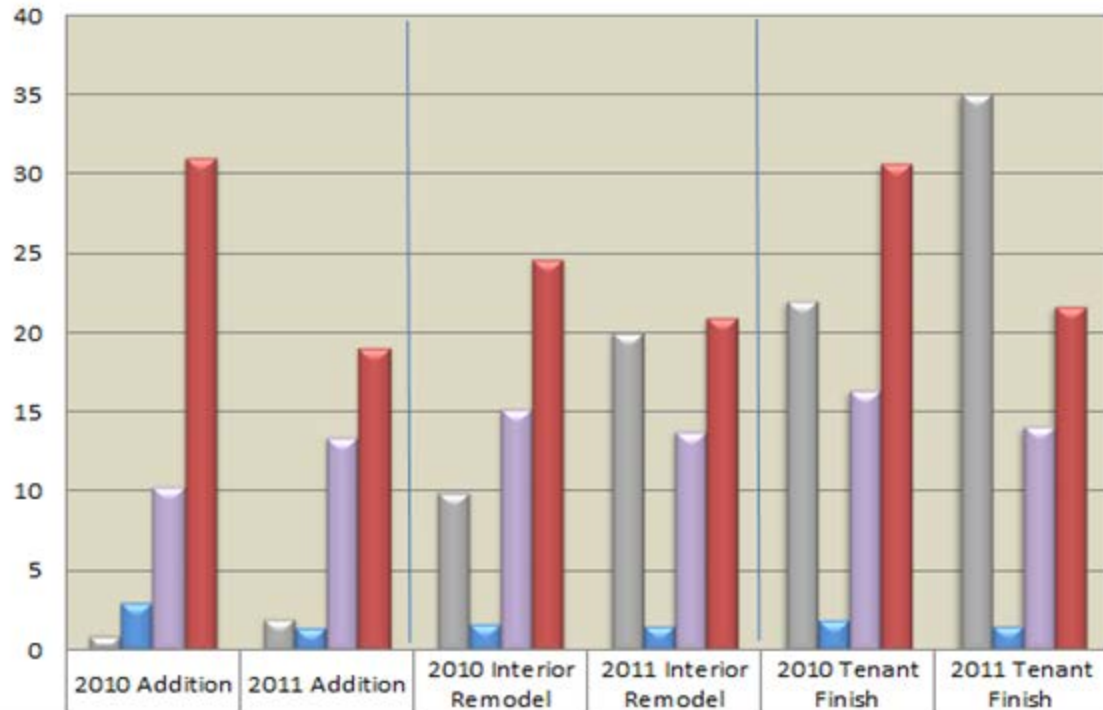
After

## Improve Communications

- Required meeting after second round
- Customized checklists
- Thursday mornings meetings
- Red lines
- Customer surveys
- DRT collaboration

## 2010/2011 Non-Residential Building Permit Review

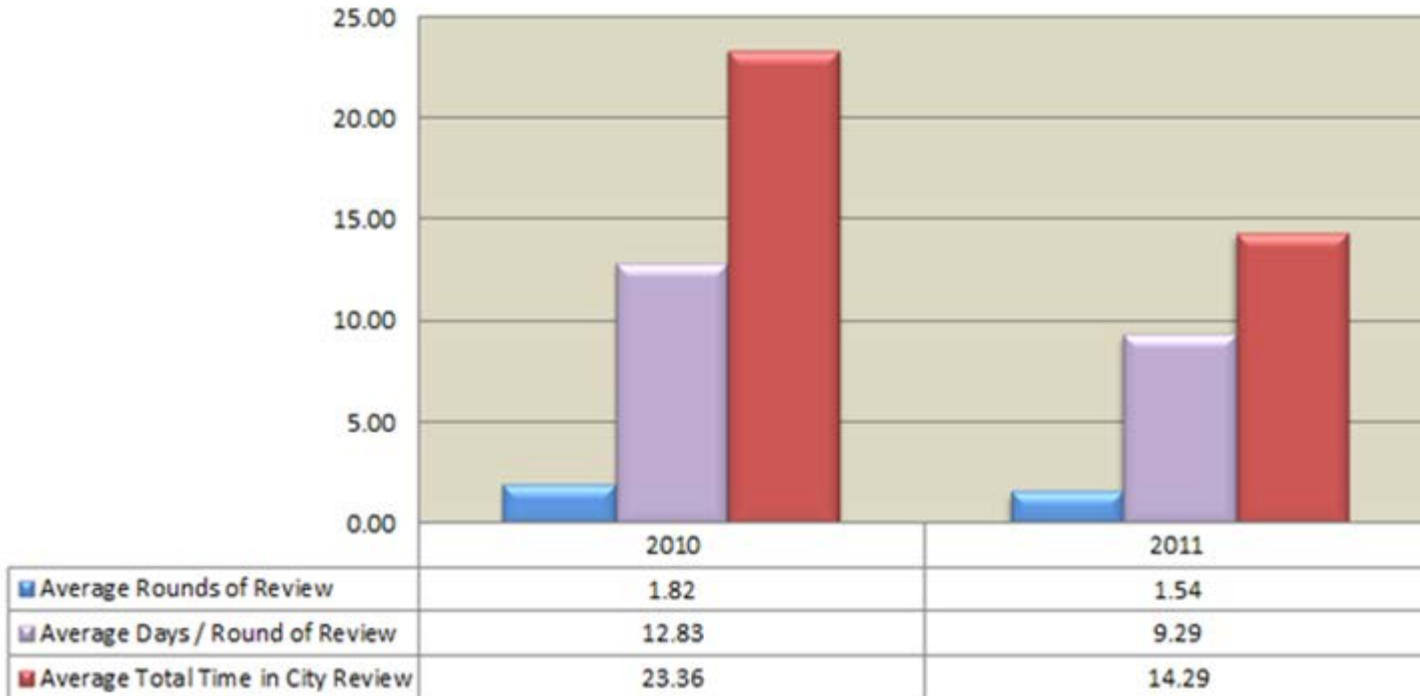
January - August 2010/2011



	2010 Addition	2011 Addition	2010 Interior Remodel	2011 Interior Remodel	2010 Tenant Finish	2011 Tenant Finish
Permits Surveyed	1	2	10	20	22	35
Average Rounds of Review	3.00	1.43	1.62	1.52	1.87	1.54
Average Days / Round of Review	10.33	13.36	15.19	13.79	16.34	14.03
Average Total Time in City Review	31.00	19.08	24.59	20.91	30.59	21.60

## 2010/2011 Non-Residential Building Permit Review

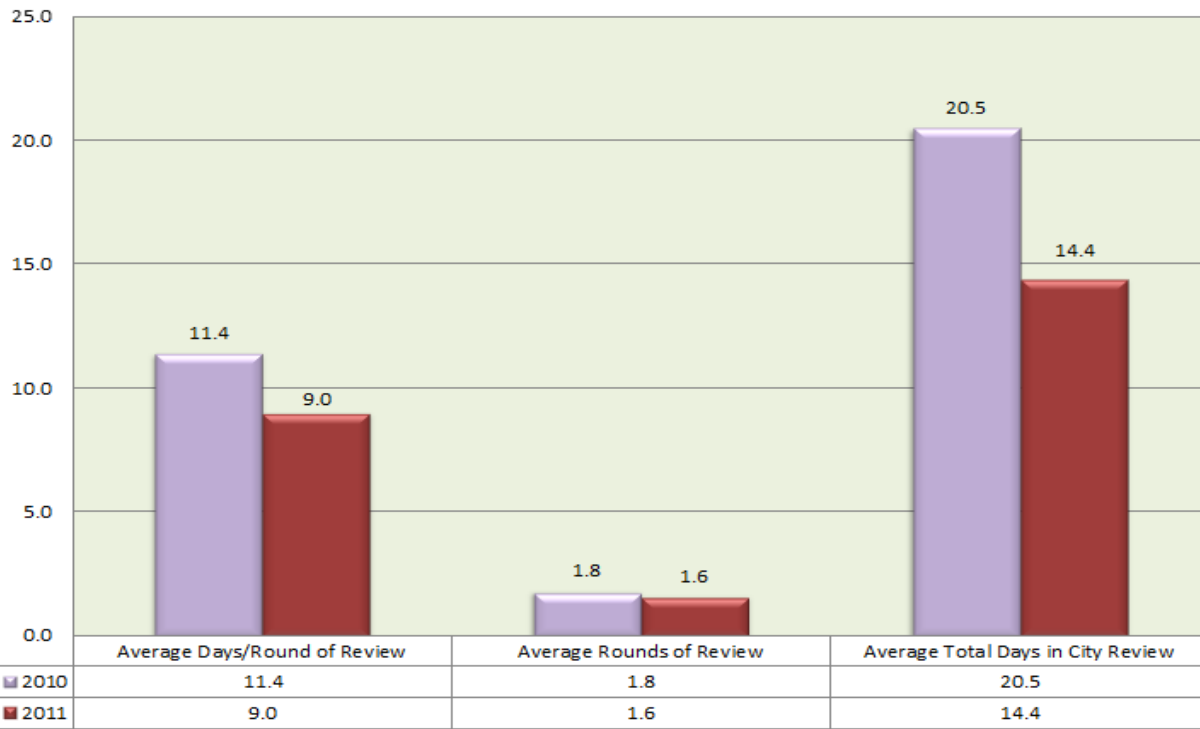
January - August 2010/2011



Permit Types: Addition, Interior Remodel, Tenant finish, Combination Work, New Building, and Pergola  
Total Permits Surveyed : 2010 - 48, 2011 - 60

38.8% reduction in Average Total Days in City Review

### Planning Review Averages



29.7% reduction in Average Total Days in City Review.

**Notes:**

1. Data includes projects reviewed by the City's Development Review Team, including Annexations, Rezoning, Plan Unit Developments (GDP, PDP and FDP), Special Reviews, Site Development Plans, Preliminary Plats, Final Plats, Amended Plats, and Vacations.
2. Data does not include County Referrals, Variance Requests, Administrative Variations, Home Occupation Permits, and Zoning
3. Data set for 2010 includes 40 applications. Data set for 2011 includes 31 applications.

## **2011 Process Assessment**

Five areas for further improvement:

- 1. More frequently check-ins**
- 2. Reduced review times**
- 3. Civil drawings - two phase approval**
- 4. Delay certain plan submittals to building permit**
- 5. Active problem solving**