

## Report an unauthorized encampment

Since 2016, Loveland has worked on solutions to address homelessness. With a focus on public health, safety, and preservation of public and private property, Loveland City Council passed an emergency unauthorized encampment ban in 2022, that allows the City to move illegal camps located on public property.

For encampments located on public property within Loveland city limits—that is, camps located in public open spaces, parks, streets, sidewalks, and City facilities—residents can provide information to the City by calling the reporting hotline at **970-962-2150** or by submitting information online at [lovgov.org/Homelessness](http://lovgov.org/Homelessness). Be prepared to provide the location, a brief visual description of the encampment, and your contact information.

For code violations on privately owned property, such as the accumulation of trash or unsanitary conditions, call Code Administration at **970-962-2506** or visit [lovgov.org/CodeAdministration](http://lovgov.org/CodeAdministration) for more information.

For non-emergency safety concerns or encampments located on private property, the property owner can report trespassing to the City of Loveland Police Department's non-emergency number at **970-667-2151**. As always, dial **9-1-1** for all emergencies that involve an immediate threat to person or property.



*Willow Bend, a nationally recognized playground project, is on track for 2025 completion.*

## Work continues at Willow Bend Park and Natural Area

Construction on Loveland's first universally accessible recreation space is well underway. Designed with inclusivity and equity at the heart of the project, this 160-acre site will provide a vibrant new public outdoor space that gives everyone a chance to play, learn, and explore together, free from barriers.

Located at 2538 East 1st St., Willow Bend Park and Natural Area is the culmination of a 10-year visioning and planning effort to provide a first-of-its-kind project in Loveland.

The focal point of the project is Loveland's first universal access community playground featuring an inclusive merry-go-round, see-saw and saucer swing, towers and climbers, hillside arches, a zip track, and opportunities for sensory play through dedicated music and activity spaces. Wheelchair-accessible play equipment allows children to use it without transferring. There's also a multi-use sports field, sport court, paved paths to and around the playground providing ease of access for everyone, an accessible restroom near the playground that will be open year-round with adult changing stations, shade and seating both on and off the playground, and charging stations for electric-assistive equipment.

The park's adjacent Willow Bend Natural Area will include amenities such as an accessible fishing dock and pond, an environmental education amphitheater, a trailhead serving both the soft-surface and paved trail network, a bike repair station, accessible gathering spaces and a restroom.

The project is funded through Capital Expansion Fees appropriated through the 2023 and 2024 city budget, with no impact to the city's general fund, and the cost is offset by \$2.38 million in grant funding from Great Outdoors Colorado and the Land and Water Conservation Fund.

Willow Bend has already received national and state recognition. It has been designated a PlayCore National Demonstration Site for Inclusive Play and was awarded the 2024 Advancing Diversity and Social Equity Award from the Colorado Chapter of the American Planning Association.

An opening date will be announced closer to the project's completion.

For more information about Willow Bend Park and Natural Area, including the site plan, visit [lovgov.org/WillowBend](http://lovgov.org/WillowBend).

## Pulse's Thankful for You Giveaway kicks off this month – don't miss out!

People often pause throughout this season of Thanksgiving to reflect on what they are grateful for, and Pulse is no different. As a community-owned organization, we're especially grateful for the support of this community. With that in mind, we'd like to celebrate you and say thanks with our Thankful for You Giveaway.

On November 20, 2024, we'll kick off a month-long event and highlight some of the best of Loveland. We want to show our appreciation for not only our incredible supporters but also the Loveland area by giving away prizes that celebrate some of the things that make this community so great. Prizes will include gift cards, event tickets, tech toys, and even a free year of Pulse Internet service!



### How to Participate

- Sign up at [PulseFiber.org/SignUp](https://PulseFiber.org/SignUp) to receive emails with all the details and reminders about our 2024 Thankful for You Giveaway so you don't miss a beat.
- Visit [PulseFiber.org/Thankful](https://PulseFiber.org/Thankful) beginning November 20 to get all the details, see the full list of prizes, and enter to win!



## Never know the embarrassment of frozen screen face again.

Because Pulse is so reliable, you'll never have to worry about choppy connectivity at inopportune moments.

[PulseFiber.org](https://PulseFiber.org)



**IN NATURE'S STUDIO**  
Two Centuries of American Landscape Painting

**LOVELAND MUSEUM**  
NOV. 23, 2024 - FEB. 8, 2025

Sudden cardiac arrest can happen anywhere, at any time, to anyone. Join forces with our HEARTSafe Community. Join us in saving lives.



For more info, visit [tvems.com/heartsafe-community](https://tvems.com/heartsafe-community)



### CHECK OUT LOVELAND TV

Tune into City Council, Planning Commission meetings, and many other programs.

Online: [lovgov.org/TV](https://lovgov.org/TV)  
PulseTV: Channel 16  
Comcast: Channel 16/880

Search for Loveland TV on Apple TV and Roku devices



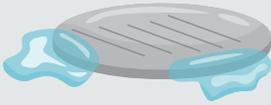
Scan here for more info!



## Behind the rate: budgeting for future excellence

Improvements to Loveland Water and Power services are being implemented to deliver affordable, quality service in 2025 and beyond. New utility rates will reflect these upgrades across water, wastewater and power services. While no one enjoys paying higher utility bills, there's plenty to be proud about Loveland Water and Power's (LWP) dedication to providing the reliable water and electricity you depend on. Recent events such as wildfires remind us that access to these essentials isn't always guaranteed. Our utility team is committed to maintaining service resilience through innovative strategies, infrastructure improvements and expert management. As we look ahead, we are focused on enhancing our preparedness even further.

### 2025 Monthly Usage Charges

Water	Wastewater	Power
 <b>Water</b>	 <b>Wastewater</b>	 <b>Power</b>
<b>Residential:</b> <b>\$4.11 per 1,000 gallons</b> Increase of \$0.16	<b>Residential:</b> <b>\$5.97 per 1,000 gallons</b> Increase of \$0.23	<b>Residential Summer Months:</b> <b>\$0.145 per kWh</b> Increase of less than 1 penny
<b>Commercial:</b> <b>\$5.08 per 1,000 gallons</b> Increase of \$0.20	<b>Commercial:</b> <b>\$7.64 per 1,000 gallons</b> Increase of \$0.29	<b>Residential Non-Summer Months:</b> <b>\$0.106 per kWh</b> Increase of less than 1 penny

### 2025 Monthly Base Rates

<b>Residential &amp; Commercial:</b> <b>\$20.68 a month</b> Increase of \$0.80	<b>Residential and Commercial:</b> <b>\$17.82 a month</b> Increase of \$0.69	<b>Residential:</b> <b>\$19.32 a month</b> Increase of \$1.12
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Explore the entire 2025 rates, charges and fees in more detail online. [lovewp.org/rates](https://lovewp.org/rates)



**If you struggle to make ends meet in your household, we are here to help.**  
[lovewp.org/utility-help](https://lovewp.org/utility-help)

### Water

**What we have:** LWP is proud to offer some of the cleanest and best-tasting water in the country, thanks to our water treatment plant and certified water quality lab that diligently oversee water quality throughout the Big Thompson Watershed. We consistently fine-tune our treatment processes to ensure you receive high-quality water around the clock.

**What we need:** Although our water quality is outstanding, many of the pipes that deliver it are outdated. We are committed to replacing these pipes to ensure your safety and convenience.

**What we'll do:** We've developed a distribution masterplan to prioritize areas of the city that require new water lines and will upgrade these areas accordingly.

**Monthly bill increase for an average home or business:** Single Family — \$1.93 | Commercial — \$9.88

## Wastewater

**What we have:** The wastewater we treat from homes and businesses is meticulously cleaned to remove harmful substances before it's returned to the Big Thompson River. Our Wastewater Reclamation Facility guarantees that this water is of exceptional quality.

**What we need:** New federal regulations mandate improvements in the environmental safety of our treated water to safeguard the river ecosystem.

**What we'll do:** The rate increases will fund the installation of advanced systems and equipment to comply with federal standards. The upgrades will help ensure the safety of our river and the surrounding ecosystems while effectively managing the increased volume resulting from our city's growth.

**Monthly bill increase for an average home or business:** Single Family — \$1.42 | Commercial — \$9.85

## Power

**What we have:** Loveland consistently ranks among the nation's top utility providers for outstanding service and affordable rates. Alongside Fort Collins, Longmont and Estes Park, we co-own and source our power from the Platte River Power Authority (PRPA), which delivers a robust mix of coal, natural gas and renewable energy.

**What we need:** Colorado established ambitious goals to lower our carbon footprint and elevate America's position in the global transition to clean energy technologies. PRPA is dedicated to achieving these objectives by 2030. Additionally, with growth in the Front Range, we require modern, resilient power systems.

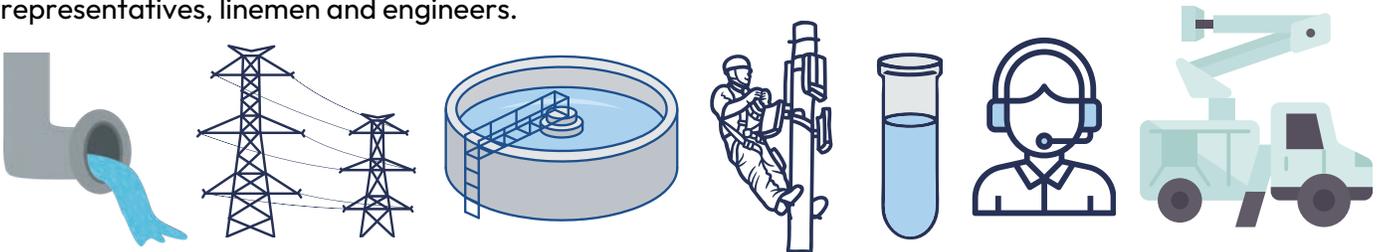
**What we'll do:** PRPA is shifting from coal to a sustainable blend of natural gas and noncarbon renewables like wind and solar; natural gas will supplement energy needs while future technologies like green hydrogen materialize and mature. Adding system capacity, battery storage and other upgrades will help maintain system reliability while reducing harmful CO2 levels. The new rates will also fund electric cable replacements and convert overhead lines to underground to increase reliability and protect against weather and disasters.

**Monthly bill increase for an average home or business:** Single Family — \$7.04 | Commercial — \$19.48

Investments today will secure high-quality, safe and dependable utility services for our community in the future. We're proud of what we're doing and ready for what's ahead. Join us on this journey!

## What are my base rates paying for?

Your base rate is a flat monthly charge that helps fund infrastructure maintenance, water treatment and testing, service vehicles and fuel, as well as a range of employees, including customer service representatives, linemen and engineers.



Rate dollars are directly reinvested to maintain high-quality utility services.



LWP is a non-profit utility committed to charging fair rates.

Main switchboard  
970-962-3000

Utility Billing  
970-962-2111

Website  
LovelandWaterAndPower.org

Find us on