

## Board and Commission members make a difference

Your ideas and participation can help make Loveland a stronger, more vibrant community for all! Serving on a board or commission is a chance to influence key areas of local governance and make a tangible impact in the community.

Each year throughout October, there's a focused recruitment effort to fill term-limited positions, although vacant positions can be filled throughout the year as needed.

Applicants must be Loveland residents and willing to dedicate the necessary time to attend meetings and contribute to the mission of their respective board or commission. With more than 25 boards and commissions, there are a variety of opportunities to participate.

This is a unique opportunity for anyone passionate about civic engagement to contribute their ideas and expertise toward improving our community. It's also a great opportunity for our community to learn more about these important volunteer positions.

For more information on specific boards, their functions, meeting schedules, and to apply, visit [lovgov.org/BoardsAndCommissions](https://lovgov.org/BoardsAndCommissions) or contact the City Clerk's office at **970-962-2000**.



*With the launch of the new dashboard, residents can stay informed about projects such as Willow Bend, the universal access playground located at 2538 E.1st St.*

## Capital projects webpage improves transparency on City-led construction

The City of Loveland is proud to announce the launch of a new Capital Improvement Projects webpage, designed to enhance public transparency and streamline project coordination across various city departments.

This new resource provides residents and stakeholders with up-to-date information on ongoing and future projects across key city departments, including Public Works, Parks and Recreation, and Water and Power. With this tool, users can stay informed about the development efforts that shape our community.

Key features of the webpage include:

- Detailed information on current and upcoming city projects
- Updates on project status, timelines, and objectives
- Search and filter options to locate projects by type and location

“Our goal is to empower the community to stay connected and engaged with the planning and progress of important City of Loveland improvement projects. Previously, these projects were hosted in different locations across the City’s website. With our new portal, we are displaying each project in one centralized location, making it much easier to access,” said Communication and Engagement Director Nicole Yost.

In addition to fostering transparency, the page is also key resource for improving cross-departmental coordination within the City. By providing a centralized platform for sharing project information, city staff can more effectively collaborate, align resources, and ensure that all projects are delivered efficiently.

For more information, please visit [lovgov.org/projects](https://lovgov.org/projects).

## Pulse Fiber Internet reminds Lovelanders that October is Cybersecurity Awareness Month

Cybersecurity is essential in today's digital world. As we increasingly rely on the internet for everything from banking to socializing, protecting our personal information has never been more important. Cybercriminals are always on the lookout for vulnerabilities, and a single breach can lead to identity theft, financial loss, and a compromised digital life.

Visit [PulseFiber.org/2024CyberSecurityMonth](https://PulseFiber.org/2024CyberSecurityMonth) for hot tips to keep you, your family, and your data safe.

October is Cybersecurity Awareness Month, the perfect time to take proactive steps to safeguard your online presence. Start by updating your passwords, making sure they are strong and unique for each account. Enable two-factor authentication (2FA) wherever possible for an extra layer of security. Be wary of phishing attempts – don't click on suspicious links or provide personal information in response to unsolicited emails or messages.

It's up to each of us to do our part to stay diligent to keep ourselves safe online.

**FREE Residential Installation Through November 30, 2024**



**“Best Gaming quality Network in the US”**

— PCMag 2024



### How Loveland prepares for snow

As temperatures cool and Loveland braces for its first snowfall, the City's snow crew will have prepared their plows to maintain our roads during the storm. Here are tips every Lovelander should know during snow season:

- Snow plows are deployed for de-icing once the snow is forecasted and snow on the roads appears imminent. Once snow accumulates on roadways, typically 1" inch or more, crews switch to plowing/anti-icing operations.
- Safety during a snowstorm is critical to manage snow operations properly. Motorists should never pass a snow plow truck.
- City staff operates two 12-hour shifts, completing an entire 24-hour day to get roads as close to black asphalt as possible. The snow crew consists of Public Works, Water and Power, and Parks and Recreation staff.
- The Loveland Municipal Code 12.24.030 states that any owner or occupant of any lot, block or parcel of ground within the City must shovel their sidewalks within 24 hours after snowfall. Parks and Recreation offers the Snow Squad service to assist residents who cannot shovel their sidewalks. Visit [lovgov.org/SnowSquad](https://lovgov.org/SnowSquad).

Snow operations focuses on Priority 1's (P1s), Priority 2's (P2s) and Priority 3's (P3s) for every snow storm.

**P1s** are plowed first because they carry the highest traffic volumes and provide continuous passage for all emergency personnel. Examples of these roads are 14th Street SW, Taft Avenue and US 287.

**P2s** are collector streets that are attached to residential neighborhoods. They are directly connected to our arterial streets (P1s). Examples of these roads are Carlisle Drive or Dotsero Drive.

**P3s** are the remaining residential streets. These streets are plowed only when the City Manager declares a snow emergency or the Public Works Director deems it necessary. The decision to plow P3s is not based solely on snowfall totals; it is based on many variables (e.g., snow amounts, temperatures, resources, forecasts, etc.).

Visit the City's Snow Plan at [lovgov.org/SnowPlan](https://lovgov.org/SnowPlan).

# A noncarbon future for Loveland

Platte River Power Authority (PRPA) has embarked on a bold mission to transform the power grid that serves the City of Loveland Water and Power and other owner communities into a beacon of sustainability, working toward a goal to provide 100% noncarbon energy by 2030. The Integrated Resource Plan for 2024 outlines a path that gets PRPA over 85% of the way there while continuing to pursue one of the most accelerated decarbonization goals in the country.

## Where do we stand now?

As of 2024, about 36% of PRPA power generation portfolio is composed of renewable energy, including wind, solar and hydro. Coal-fired generation accounts for 44% of their power generation and is responsible for an estimated two million tons of carbon emissions annually.

## What is the plan to reach the decarbonization goal?

### New Clean Energy Projects:

To achieve 100% carbon-free energy, PRPA will need to expand its renewable energy capacity. This plan includes major investments in wind and solar power alongside a long-term strategy to phase out Rawhide Unit 1, PRPA's coal-fired generation unit.

The Black Hollow Solar project, which broke ground in July, will advance PRPA halfway toward its goal of 100% noncarbon energy. The first phase, scheduled for completion by spring 2025, will be the largest solar array in Platte River's portfolio, spanning 1,400 acres and generating approximately 367,000 megawatt-hours of carbon-free energy annually—enough to power 36,000 homes. The second phase of the project is slated for commercial operation in 2026.

### Energy Storage:

Energy storage is essential for this clean energy transition. Solar energy, while plentiful when the sun is shining, is not always available—think evenings and cloudy days. The same goes for wind energy. To maintain a constant and reliable electricity supply, PRPA will utilize a combination of short and long-duration batteries. These batteries will store energy for periods ranging from a few seconds to several days, bridging the gaps created by power supply intermittency.

### Virtual Power Plant:

A virtual power plant (VPP) is a network of distributed energy resources (DERs) from participating customers that can be controlled by PRPA and Loveland Water and Power through advanced software. Many common DER devices include solar panels, batteries, appliances, thermostats, electric vehicles and heat pumps. During peak demand, the VPP will draw on DERs to supply power or reduce energy consumption, providing additional grid reliability. When demand is low, excess energy can be stored in batteries for later use, or customers can opt to direct the charge to electric vehicles or other devices.

PRPA and Loveland Water and Power plan to use the Efficiency Works customer energy programs to enroll customers in this virtual power plant, which could generate about 30 MW of energy by 2030 with sufficient participation by PRPA's owner communities.

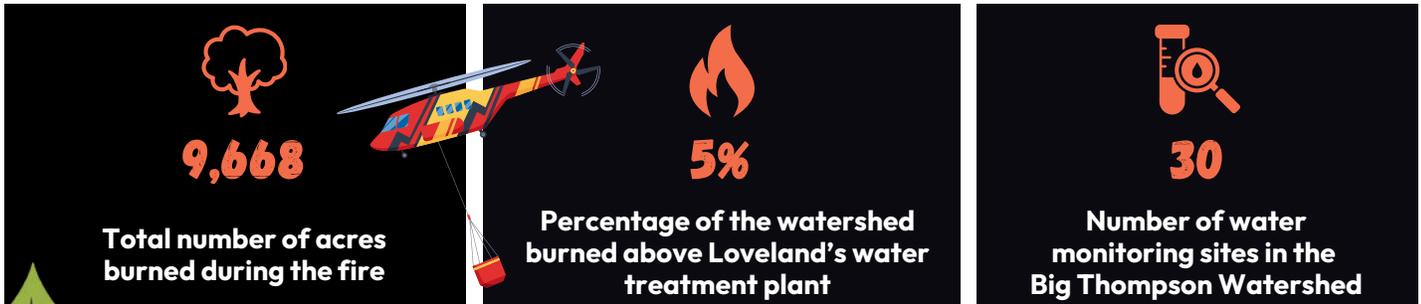
### Hydrogen-Capable Thermal Generation:

As long-duration battery technology continues to mature and the VPP is developed, PRPA is pursuing aeroderivative turbine technology. The turbines can quickly change energy output to match renewable energy production. They will initially use natural gas as a fuel source but can use hydrogen when it becomes commercially available, allowing PRPA to continue working toward their noncarbon goal.

## What's the takeaway?

PRPA and its owner communities are at the forefront of transforming the U.S. energy landscape. Central to this mission is the conviction that a robust, renewable-energy infrastructure will provide reliable, environmentally clean and financially sustainable power for all customers. Learn more about PRPA's noncarbon goals and the 2024 Integrated Resource Plan: [prpa.org/2024irp](https://prpa.org/2024irp).

# When fire meets water: a snapshot of how we keep our source water safe after the Alexander Mountain Fire




## TYPES OF SOURCE WATER MONITORING

- **Yearly:** Data are collected monthly and summarized annually from nine sample sites in the Big Thompson Watershed to detect long term water quality trends.
- **Monthly:** 18 sites, all upstream of the Loveland drinking water intake, are tested to inform water treatment and watershed management activities.
- **Real-Time:** Three monitoring stations measure turbidity, conductivity, pH, temperature and other factors every 15 minutes, sending data instantly to the Loveland Water and Power lab and Water Treatment Plant for timely decision-making on where Loveland's drinking water should be sourced.

## Stay safe from scams

It's important to be on the lookout for scammers and knowledgeable about red flag behaviors. Here are some common tricks they use to try and force you to act fast:

- **Scammers may call and threaten utility shut offs if they don't receive immediate payment.** We send account notifications via mail and encourage you to call 970-962-2111 to discuss account issues.
- **Scammers may ask for payment in specific gift cards or bank transfers.** We direct customers to the same secure methods of payment you always use to pay your bill.
- **Scammers may call from non-local area codes.** If we need to call an account holder, we call from City of Loveland numbers. We are always OK if you'd prefer to hang up and call in.

## How we keep you safe during calls:

Utility Billing has multiple processes in place to prevent identity theft during customer calls.

- During account setup, an identity screening is required. Customers with accounts older than 2009 may still need to go through this one-time process if it was not done since their account setup. All screening has to be done before account information can be shared over the phone.
- We will also continue to confirm whether phone numbers and emails are up-to-date at each call-in so that we know the best and fastest ways to reach you if there are questions or concerns with your account.

# BEWARE THE F.O.G.

**FATS**      **OILS**      **GREASE**

Do not put fats, oils and grease (FOG) down the drain. They solidify and clog pipes, which can damage your home and create costly cleanup in our infrastructure. Instead, let them cool and dispose in the trash.

Main switchboard  
970-962-3000

Utility Billing  
970-962-2111

Website  
LovelandWaterAndPower.org

Find us on  



