

Cool summer promotion rewards local shoppers

The City of Loveland Economic Development Department and the Loveland Chamber of Commerce have partnered to launch the Small Business, Big Summer program to celebrate our local small business community. The promotion runs from now through Sept. 6, 2024, and it rewards shoppers for using their purchasing power to support small Loveland businesses.

There are more than 40 businesses participating in the Small Business, Big Summer program this year. Businesses are still encouraged to register as a participant for the promotion. Businesses can register and are listed at [LovelandEconomicDevelopment.org/SmallBusinessBigSummer](https://www.lovelandeconomicdevelopment.org/SmallBusinessBigSummer).

Entering the contest is simple. Participants can either show proof of purchase receipts from a participating small business at the Loveland Visitors Center, 5400 Stone Creek Circle, for entry or they can complete an entry card at the participating business. Shoppers who enter the contest at the Visitor Center will receive a small token of appreciation for providing a verified shopping receipt.

For more information about the Small Business, Big Summer promotion, contact the City of Loveland Economic Development office at **970-962-2888** or EconDevInfo@cityofloveland.org.



Property owners are encouraged to determine if they own an ash tree.

Invasive ash tree borer beetle detected in Loveland

Emerald ash borer (EAB) is an invasive, highly-destructive pest that feeds on ash trees. Without treatment, the beetle will kill any ash tree it bores within, and although it was first detected in Colorado in 2013, it wasn't until this summer that the beetle was detected in the City of Loveland.

"It's vital for our property owners to know if they have ash trees and how they can handle the presence of EAB on their property and what they can do if they suspect it on public property," says City of Loveland Urban Forester Jeff Caputo. "Infestations seem to move more slowly in Colorado than they have in other states, but once it's identified in a region, and without management and treatment, ash trees will succumb to EAB."

The half-inch-long, green adult beetles are active from late May through July, and they only feed on ash trees. After hatching, the larvae tunnel in the tree, depriving it of water and nutrients.

Preemptive pesticide treatment is encouraged for ash trees before infestation. Once EAB is detected in the tree, the only useful action is pesticide treatment or tree removal. Residents are encouraged to decide whether they will treat or remove their ash trees in the future.

When dealing with tree issues on private property, tree owners are encouraged to seek the help of a certified arborist or licensed applicator.

For more information about EAB in Colorado, visit the Colorado State Forestry Service website at csfs.colostate.edu/forest-management/emerald-ash-borer/.

For more information about the City of Loveland's Forestry Program, visit lovgov.org/UrbanForestry.

Budget Watch: Stay informed

Several city-provided services and programs that you use will be permanently reduced or discontinued as the City of Loveland prepares to cut millions to achieve a balanced budget for 2025 and beyond. Learn more about the process, see how your tax dollars are invested in our community and join the conversation at letstalkloveland.org/budget.



YOU'RE CORDIALLY INVITED

Visit the new Pulse Fiber Internet headquarters in August

Pulse Fiber Internet has moved to a new location in Loveland and you're invited to visit. This relocation marks a significant milestone, reflecting Pulse's growth and commitment to providing high-speed connectivity to the community.

Visit Pulse at the Forge Campus
815 14th St. SW, Suite C240

The new facility includes a retail space, allowing customers to experience the latest Pulse services and handle Pulse account-related tasks such as signing up for new service or exchanging equipment.

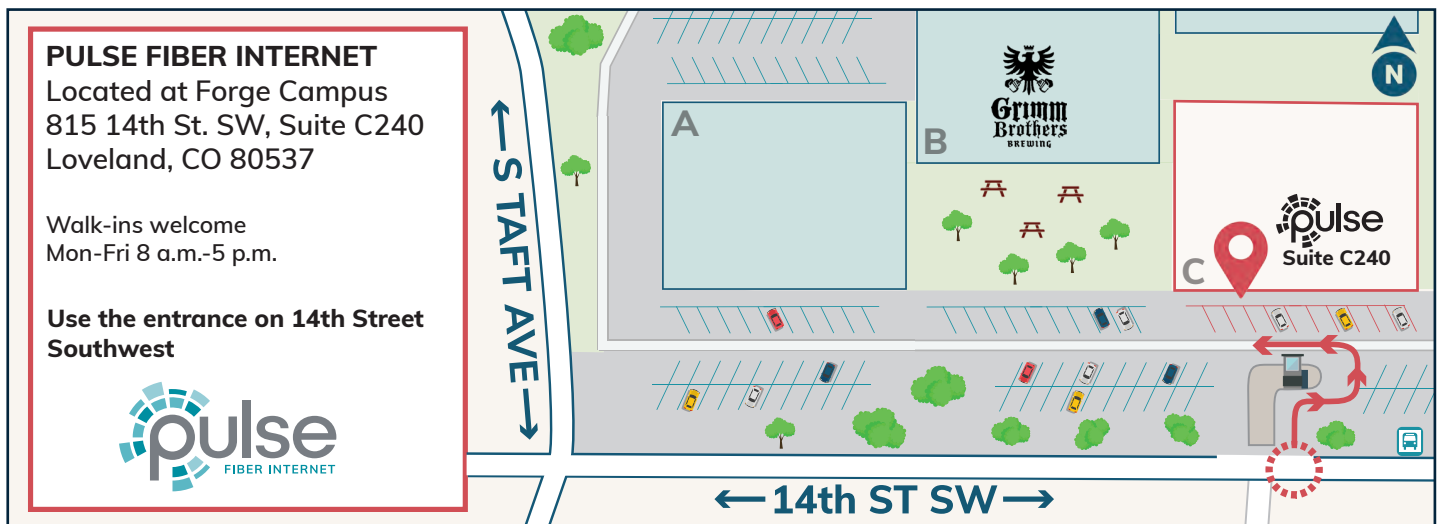
Stop by Monday through Friday from 8 a.m. to 5 p.m. to say hello and check out the new digs.

Some of the biggest improvements surround the new Customer Experience center which provides accessible and easy access for visitors.

The new facility allows guests to see how exterior installation works, engage with our products hands-on, and receive in-person assistance from our friendly team members.

The relocation to a purpose-built facility is a testament to Pulse's ongoing efforts to meet and exceed the evolving digital needs of our community, and we can't wait for you to visit!

This August, you are also invited to join us for a PulseTV Test Drive, most Thursdays (Aug. 8, 15, 22, 29) from 2 to 3 p.m. We're also hosting Free Lunch Fridays in August, where the first 5 visitors who arrive to our lobby at noon and spend 15 minutes learning about Pulse and signing up to stay in touch by email will receive a \$20 gift card for lunch. Learn more at PulseFiber.org/August-2024.






Join local emergency responders to learn more about combatting the fentanyl crisis.

Fentanyl Awareness Event

Wednesday, Sept. 4
5 p.m. Resource Fair
6-8 p.m. Presentation
Thompson Valley High School,
1669 Eagle Dr.




STOP THE BITE

Practice the 4D's:

- **DRAIN** any standing water in your yard weekly.
- **DRESS** yourself with long-sleeved shirts, pants and light weight items when heading outdoors.
- **DEFEND** yourself from mosquitos by applying insect repellent.
- **DAWN** or **DUSK**, limit your time outdoors (this is when mosquitos are most active).

Visit lovgov.org/MosquitoControl



WATER AND POWER

Ways to pay your bill

Here is a reminder of how and where you can pay your bill. Any questions can be phoned into 970-962-2111.

Auto-pay recurring payments

Website: myaccount.lovgov.org

Directions: Log in or create your account, navigate to the Bills & Payment tab on the left-hand side, click on "Auto-Pay" then "Add Schedule" and follow the directions provided.

Reminder: When logged into your account, you also have the ability to view your water and electric consumption, sign up for paperless bills, add "guest access" to your account so other family or household members can view account details and more!

One-time payments online

Website: myaccount.lovgov.org

Directions: Without logging in, click on the green "Quick Pay" box. Have your account number and payment details ready.

One-time payments in person

Location: 500 E. Third St., Suite 100

Directions: There is only one location you can make utility payments in person and that is the cashier's desk next to Utility Billing in our Civic Center. The Loveland Water and Power Service Center cannot accept payments.

Secure payment drop boxes

Locations:

- Water and Power Service Center at 200 N. Wilson Ave: payments collected Wednesday mornings.
- Civic Center at 500 E. Third St.: payments collected twice daily on business days.

Directions: Drop-off a check or money order in an enclosed envelope.

Phone or mail

Phone: 970-962-2111

- Cards and e-check accepted

Mailing address: P.O. Box 3500, Loveland, CO 80539



Emergency alerts can help keep you and your family safe

Loveland Water and Power strives to ensure community health and safety while delivering high-quality essential services. However, community preparedness in the face of unforeseen events is critical to that mission. That's why we encourage customers to sign up for local emergency alerts which allow agencies to deliver timely information directly to residents via various communication channels. By receiving real-time updates on weather alerts, natural disasters and other local emergencies, residents can take immediate actions to protect themselves and their families.

According to nocoalert.org, "In a disaster, there are never too many ways to receive a possibly life-saving alert." In today's mobile society, people are often less reliant on landlines, which traditionally receive emergency alerts from the 9-1-1 database. That's why NOCOAlert, representing agencies in Larimer County, will use multiple ways to reach you if there is a threat to your life or safety. Learn how to get started below.



Sign up for NOCOAlerts



ONLINE | nocoalert.org

Go to the website and create an account.

You choose the location(s) you want to be alerted about (i.e. your child's school or your elderly parent's house). You choose the device(s) such as phone or email where alerts will be sent. All information provided is kept strictly confidential, is used only for emergency purposes and can be removed from the program at any time. A partnership with DeafLink also allows community members to sign up for alerts in American Sign Language (ASL).



TEXT MESSAGE | Text "NOCOALERT" to 888777

Receive all emergency alerts sent in Larimer County via text only. Text and data rates apply.



SMART PHONE APP | ReachWell

Stay connected to Larimer County alerts and select your preferred language from over 100 language options. Community members can access resources and even chat in the language they prefer. Download the ReachWell app from the Apple App Store or Google Play Store, click "+Add" and search NOCO Alert (Larimer County). No account sign up or sharing of personal contact information required.

National Water Quality Month: Ensuring clean water for all

August marks National Water Quality Month, a time dedicated to raising awareness about the importance of water quality and its impact on our health and environment. Originally founded to highlight the significance of safe and clean water sources, this observance has grown to encompass various efforts aimed at preserving and improving water quality across the country.

Water quality is critical for sustaining life and supporting ecosystems. It directly affects human health, agriculture, industry and recreation. According to National Water Quality Month's official website, harmful substances in water can lead to serious health issues if not properly managed and treated. Ensuring clean water is not only a matter of public health but also a responsibility towards future generations.

As a utility provider, Loveland Water and Power is committed to maintaining the highest standards of water quality. We achieve this by closely monitoring our water, starting before it enters our Water Treatment Plant through its return to the Big Thompson River after use in our system. We use a proactive approach, a Source Water Protection Plan, to monitor and manage conditions of the Big Thompson River Basin. This helps us identify potential source water issues early and fix them quickly to minimize potential threats.

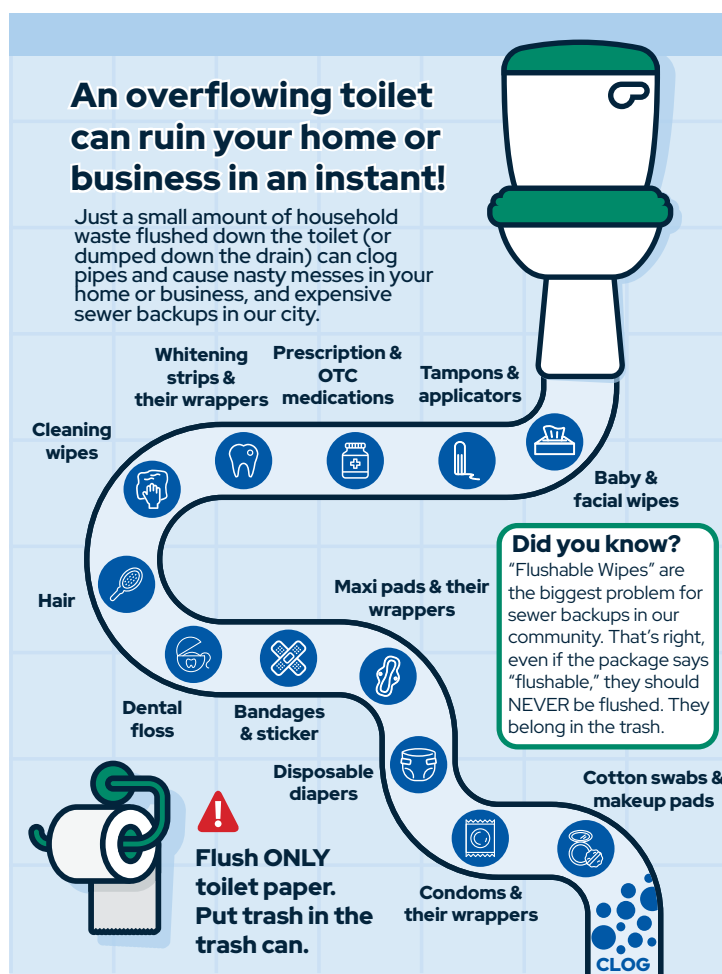
Our drinking water undergoes thorough testing and treatment processes at our state-of-the-art facilities. We follow strict guidelines set by regulatory authorities to guarantee that the water reaching your taps is of the highest quality. Continuous monitoring and regular inspections are key parts of our commitment to delivering clean and reliable drinking water to our customers as well as preserving water quality for downstream users.

While we work hard to maintain water quality from our end, customers also have a big role to play, especially at waters point of use. Simple actions such as being mindful of what goes down the drain can significantly impact water quality. Items like household chemicals, leftover

medications, F.O.G. (fats, oils and grease), and certain types of waste should never be flushed into the sewer system as they can harm both water quality and the integrity of our pipes.

By collectively ensuring that our pipes stay free from harmful substances and junk, we contribute to the longevity of our water infrastructure and safeguard water quality for years to come. This National Water Quality Month, let's renew our commitment to protecting and preserving our water resources so we can ensure that clean water remains accessible to all.

For more information on National Water Quality Month, visit nationalwaterqualitymonth.org. For more information on our source water, drinking water or water quality, explore our water quality pages at lovewp.org/water-quality.



For questions or more information, contact Wastewater Pretreatment: **970-962-3719** or pretreatment@cityofloveland.org

Main switchboard
970-962-3000

Utility Billing
970-962-2111

Website
LovelandWaterAndPower.org

Find us on
   