

2025 Budget Timeline

June
2024

2025 Budget Review

Departments review anticipated 2025 revenues and expenditures, and evaluate potential budgetary impacts due to economic conditions, legal and regulatory changes, and other impacts.

Aug.
2024

2025 Budget Workshop

The City's Finance Department hosts a public budget workshop to help staff and Council consider options for the draft 2025 budget. The City, with input from the community and City Council, prioritize community goals and find a reasonable balance between costs and services.

Sept.
2024

Council Work Session

This public meeting allows City Council to examine the 2025 budget proposal, seek clarifications, and provide feedback to staff.

Oct. /
Nov.
2024

2025 Budget Adoption

Per City Charter, the budget is presented for consideration during regular Council meetings. The budget is adopted after two consecutive City Council approvals, referred to as "readings."

Dec.
2024

2025 Budget Published

As the 2024 calendar year ends, the 2025 City budget is published to lovgov.org.

Learn more about the City of Loveland budget process

City government budgeting is a complex and on-going system of checks and balances that happens with the purpose of aligning available funds with programs and services. Although it's important to balance the budget in accordance with state law, it's also important that the City provides basic services such as public safety, street maintenance, recreation and more. Those services are paid for through the City's primary operating fund known as the General Fund which comes from sales tax, property tax, use tax, and other sources. As the City of Loveland works to develop the 2025 budget, it's important to increase community awareness of the process and how funds are used.



To take a deeper dive into each of the City's funds and the cost of providing services to residents, visit lovgov.org/OpenGov.

The City of Loveland values the community's participation in our budget development process. There will be multiple opportunities throughout the year to learn more and share your thoughts during the 2025 budget process including participating in community input meetings and presentations. Residents will also be able to tune in to City Council meetings and engage online. Your awareness and feedback are important, so we invite you to become our partner in shaping Loveland's future!

Learn more about the City's communication channels and how you can stay informed regarding news, events and input opportunities by checking out lovgov.org/engage.



Did you know?

The City of Loveland continually meets stringent budget criteria set forth by the Government Finance Officers Association and has been recognized with 40 consecutive Distinguished Budget Presentation awards and 42 consecutive Certificates of Achievement for Excellence in Financial Reporting.

Give \$50 and Get \$50 - share the digital love of Pulse Fiber Internet in February

This February, subscribers are reminded to share the digital love – and their great experiences with Pulse – with their friends and neighbors. Pulse's Refer-a-Neighbor program has been refreshed. Residential and business customers are now given \$50 for each referral, and each of their new referrals also get a \$50 credit on their future connection. Customers can earn up to \$500 per year toward their internet costs by referring 10 friends to the service.

"Everything about this service, its employees, and its contractors should be a model for ANY other business. I have had one instance of downtime. A person answered the phone and helped immediately to solve my problem. This is how internet should be." — Justin S, Pulse Customer

Community-owned networks like Pulse prioritize customer

satisfaction and service quality over maximizing profits. This focus allows for more responsive customer support, tailored services, and greater emphasis on meeting the specific needs of the community.

"I have loved my experience with Pulse. I could choose the services that were right for me with the speed I needed. I have made two changes which were handled pleasantly by their customer service on the day I contacted them! This is so far superior to my experience with my prior provider! I recommend Pulse to friends and family with confidence!" — Wendy C, Pulse Customer

To learn more about how Pulse Fiber Internet will make your digital life better in every way, speak to a friend, a neighbor, or a local business using Pulse to find out what they're enjoying most. Of course, you can also reach out directly at **970-541-4990** or visit **PulseFiber.org**. To learn more about the Refer a Neighbor program, visit **PulseFiber.org/ReferANeighbor**.

\$99.95 for 2 Gigs!

Pulse's My Gig & Adaptive Wifi+

- Blanket your home with ultra-fast WiFi
- Protect your entire network from cyberthreats
- Enjoy over 55 HD TiVo+ channels

Explore PulseFiber.org/Adaptive-WiFi

"Great experience from initial install to daily use for over 6 months. Better speeds, consistency, pricing and payment options, and customer service (when needed very infrequently) than the commercial options. SO GLAD WE HAVE MUNICIPAL FIBER!!"

— Leah A, Pulse Customer

★ 4.6 stars on Google Reviews
99.95% Network uptime

Learn more at
PulseFiber.org/CustomerLoveStories

Celebrated in Loveland Since 2002

CHILDREN'S DAY

Thursday, March 7, 2024

Chilson Center | 700 E. 4th St
1 - 3 p.m.



Learn, explore and have fun! Join the City of Loveland and Thompson School District to enjoy an afternoon of free activities geared toward children and their families.



Parks & Recreation

Seasonal Staff Hiring: February–April

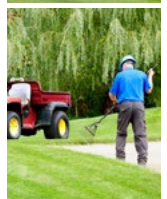
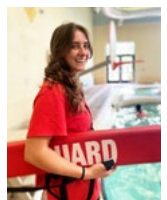
Join our team this season!

RECREATION Lifeguards • Youth Camps • Events • Concessions • Instructors for Swimming, Athletics & Gymnastics

PARKS Sports Turf Maintenance Workers

GOLF Cart/Range Workers • Pro Shop • Maintenance Workers

Positions posted through May
as needed at lovgov.org/jobs



Current utility news

Citywide electric meter replacements now underway

Our citywide deployment of advanced metering infrastructure (AMI), exchanging existing electric meters for advanced meters, is now underway and will take up to two years to complete. Visit our AMI webpage to learn more about the project and see an interactive map showing our deployment timeline and when AMI will arrive in your neighborhood: lovewp.org/AMI.

How to report a power outage

Once our citywide electric meter replacements are complete, we'll know when and where outages occur in real time thanks to the technology of advanced meters. For now, if you're ever without power, call **970-663-1043** or our main line at **970-962-3000** to report the outage to us. **Press option 2 and then option 1** to report the outage. Here's the info you need during an outage: lovewp.org/outages.

Sign up for our new monthly email newsletter for residents

Based on your feedback in our recent customer survey, we're launching an email newsletter in April that will include helpful information for all residential customers. Sign up here: lovewp.org/Residential-newsletter.

Make sure you get local emergency alerts

NOCO Alert is a Larimer County service sending emergency alerts to residents who sign up. Call, text and/or email alerts are available for fast-moving emergencies such as fires, flooding and blizzard conditions. Sign up here: nocoalert.org.

Keep sending us your feedback!

In 2023, many of you took our customer survey. Thank you! The insights from that survey will guide our direction in 2024. You can view the results of that survey and how we're responding here: lovewp.org/2023-survey. Send us feedback anytime at efficiency@cityofloveland.org.



2024 Residential Programs

This year's water- and power-saving programs for residents are underway!

Here's the info you need:

Home assessments

Sign up at lovewp.org/programs.

Larimer County Home Efficiency Assessments

Availability: January-May

Cost: Free

Get free help upgrading home lighting and plumbing to more efficient options.

Efficiency Works Home Energy Assessments

Availability: All year

Cost: \$60

Get a professional assessment of your home's efficiency and help selecting providers for home efficiency improvements.

Outdoor water efficiency

Lawn Replacement

Availability: First come, first served

Cost: Varies

Get subsidized help replacing thirsty grass with water-wise landscaping.

Sign up at lovewp.org/lawn-replacement.

Garden In A Box

Availability: Spring and summer

Cost: Varies

Get discounted collections of native, water-wise plants and a professional landscape plan for planting in your yard.

Sign up at lovewp.org/garden-kits.

Slow the Flow

Availability: Summer only

Cost: Free

Get a free sprinkler assessment to ensure your system is working properly and efficiently.

Sign up at lovewp.org/save-water.

CARE program helps make energy upgrades affordable

Loveland Water and Power participates in the Colorado Affordable Residential Energy (CARE) program. Managed by Energy Outreach Colorado, CARE offers efficiency relief to qualifying low or moderate income households.

Qualifying CARE participants receive a home assessment evaluating eligibility for upgrades like air sealing and insulation, LED lighting, HVAC upgrades, window replacement and appliance upgrades. Homeowners or renters can apply (renters must include a landlord waiver in their application). Customer incomes must be at or below 80% of the area's median income; participation in other income-qualified programs such as SNAP, WIC, Old Age Pension and LEAP (utility bill assistance) can automatically qualify customers.



Window upgrades can improve energy efficiency.

For more information, visit energyoutreach.org/care or call **888-266-3139**. If you're looking for financial assistance with your utility bills, visit lovewp.org/utility-help.

Transition to 100% renewable energy continues

In 2019, Colorado state lawmakers passed a series of bills mandating a statewide transition to renewable energy. The overall goal of those bills is to achieve 100% renewable energy for electricity generation by 2040, phasing out the use of fossil fuels, modernizing electric grids and promoting efficiency solutions that reduce overall energy consumption and demand. Loveland Water and Power efforts like the citywide deployment of advanced meters (to modernize our grid) and our residential and commercial programs and rebates (promoting energy efficiency) are local parts of this greater statewide transition.

Loveland Water and Power electricity comes from our community-owned, not-for-profit regional electricity provider Platte River Power Authority, which provides electricity to Estes Park, Fort Collins, Longmont and Loveland. Platte River Power Authority has a goal of transitioning to 100% non-carbon energy by 2030, exceeding Colorado's statewide mandate of 80%.

Achieving 100% renewable energy requires ongoing collaboration between utilities, policymakers and the public. As we continue into 2024, look for updates from us about how our transition to renewable energy will shape our operations — including a re-launch of our rooftop solar program later this year. You can read more about Platte River Power Authority's transition to renewable energy at prpa.org/2024irp.



Wind turbines at Roundhouse Renewable Energy Project near Granite, Wyoming, and the Rawhide Flats solar field north of Wellington, Colorado, photographed in April 2023 — both locations are part of Platte River Power Authority's renewable energy generation.

Updates to check out

1. Our updated electric vehicles webpage at lovewp.org/evs.
2. Our updated electric homes webpage at lovewp.org/electric-homes.
3. Solar program re-launch that is coming soon!
4. Renewable energy email newsletter that is coming soon! Sign up at lovewp.org/renewable-sign-up.

Main switchboard
970-962-3000

Utility Billing
970-962-2111

Website
LovelandWaterAndPower.org

Find us on
   