



Spotlight on upcoming local holiday activities

Bright ways to make a merry holiday

The holidays are here and there are several ways to make the season merry and bright without having to leave the City of Loveland. Enjoy light displays, a scavenger hunt, shopping and more, with these fun and unique local happenings.

Holiday Lights

Visit Loveland is sponsoring several holiday activities.

Residents and visitors are encouraged to check out **Winter Wonderlights** at the Chapungu Sculpture Park, scheduled 5 to 9 p.m., Saturday, Nov. 18 through Monday, Jan. 1, 2024. At Winter Wonderlights, visitors can walk through the beautiful park and enjoy 175,000 lights including holiday string lights, twinkling bulbs, LED mappable snowflakes, illuminated African stone sculptures and 30-minute music and light shows every night. The free light and music show features eight total songs and moving lights on the 23-foot-tall LED mappable Christmas Tree. Winter Wonderlights also features three special “LIVE” events, which include musical performances, Santa, reindeer, ice carving and vendors. Winter Wonderlights LIVE nights are Saturday, Nov. 18, Saturday, Dec. 2, and Saturday, Dec. 16.

Visit Loveland, the City of Loveland, and the Winter Holiday Council were able to relocate the **12 Days of Christmas** light display that was previously located at the former Loveland Outlets to Dwayne Webster Veteran’s Memorial Park. The display will be visible to the public along the park’s northernmost edge along State Hwy. 34, and it will run 5 to 9 p.m., Friday, Nov. 17 through Monday, Jan. 1, 2024.

There’s also the return of the **Downtown Festival of Lights**. A hometown tradition, the Loveland Downtown Partnership’s Festival of Lights signature event draws local crowds into Downtown Loveland for the debut of holiday lighting along 4th Street. Celebrate the holiday season with free live music and entertainment, a tree lighting ceremony, holiday market, carriage rides, Santa and more. The Festival of Lights is scheduled 5 to 8 p.m.,



Winter Wonderlights, located in the Chapungu Sculpture Park, is an annual community favorite.

Friday, Nov. 17.

For more information about things to do in Loveland, check out visitloveland.com.

Additional Holiday Activities

Visit Loveland will also host its annual **Holiday Light Trail** and gnome scavenger hunt again this year. The Holiday Light Trail is a map that guides visitors from various displays throughout the entire City. A copy of the map will be available for pickup from the Loveland Visitors Center, 5400 Stone Creek Circle, after Friday, Nov. 17. Then, starting in early December, join in the **Hunt for the Loveland Holiday Gnomes** and find Loveland’s holiday gnome Herbie and all of his gnome friends around the city.

Also be sure to check out programs and events hosted by both the Loveland Museum and the Loveland Public Library.

In addition to rotating exhibits, programs and events, the Loveland Museum, 503 N. Lincoln Ave., has a museum store that offers distinctive gifts, books, souvenirs and more. Learn about the museum at thelovelandmuseum.org.

The Loveland Public Library, 300 N. Adams Ave., features a great selection of holiday recipe books and storybooks, as well as several programs and events. Find more information and check out their schedule at lovelandpubliclibrary.org.

Loveland's fastest internet provider is Pulse

Since November 2019, Loveland has worked to transform its digital landscape with the construction of **Pulse** - a brand-new **10 gigabit fiber-optic internet network** that will pass every address in the city. This ambitious project, **on track to finish within city limits by the end of 2023**, delivers ubiquitous access to equitable, affordable, high-quality connectivity. With Pulse, **Loveland** has become a national model for digital inclusivity and community development.

In 2023, Pulse ranked in PCMag's "**2023 Best ISPs in the United States**" study as both the fastest network in the Mountain region, and the second fastest internet service provider in the United States.

"Pulse is changing the internet game in Northern Colorado, offering a level of speed, reliability, and innovation that is unmatched by any other provider," Briana Reed-Harmel, Pulse's municipal fiber manager, said. "With our cutting-edge technology and unparalleled customer service, Pulse is truly delivering services that nobody else can offer our community."

Learn more about how Pulse will improve your digital life in every way at **LovelandPulse.com**. Or call or visit our locally-based Customer Service team Monday - Friday, from 8 a.m. to 5 p.m. at 970-541-4990, or 2695 W. Eisenhower Blvd. Suite 200.

Call your Loveland-based customer service team today to find out how Pulse will make your digital life better in every way.

2 Gigs &
AdaptiveWiFi+
\$99.95/mo

970-541-4990
LovelandPulse.com

PCMag's 2023 Best ISPs in the United States
[PCmag.com/News/Best-ISPs-2023](https://www.pcmag.com/news/best-isps-2023)



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MANZANAR
THE WARTIME PHOTOGRAPHS OF
ANSEL ADAMS



ON VIEW THROUGH JAN. 14, 2024

 **LOVELAND MUSEUM**
LOVELAND ARTS AND CULTURE
TheLovelandMuseum.org



winter wonderlights
LOVELAND CHAPUNGU SCULPTURE PARK
NOVEMBER 18 - JANUARY 1
Free Nightly Light Show



WINTERWONDERLIGHTSLOVELAND.COM

**Get ready
for winter!**



Learn more about the City's snow plan. Visit lovgov.org/SnowPlan.





Loveland Water and Power

Utility News

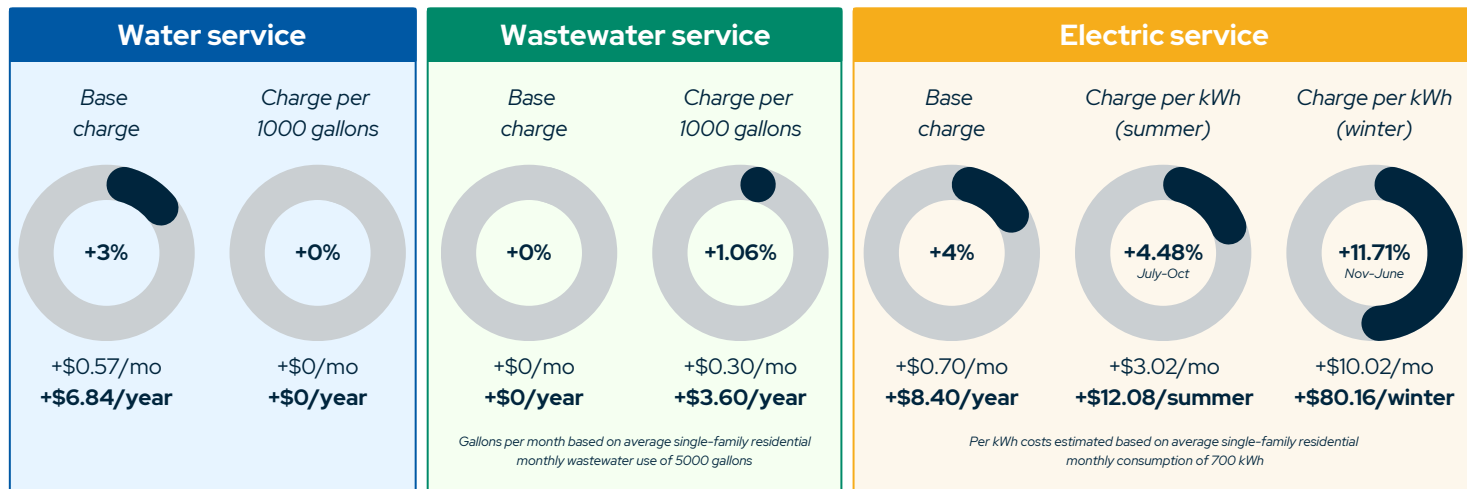
Main switchboard
970-962-3000

Utility Billing
970-962-2111

Website
lovelandwaterandpower.org

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2024 Utility Rate Changes: What to expect



Total proposed increases

+\$3.89/mo (summer) and +\$10.89/mo (winter), **totaling +\$102.68/year**

The estimates above are based on the average utility usage of our most common system-wide customer type: single-family residential.

Loveland Water and Power (LWP) is a community-owned public utility committed to keeping costs low and reliability high for our customers. In fact, LWP offers the 12th most affordable electric rates of 55 total electric providers in Colorado.

Like most utilities, we periodically evaluate the cost of maintaining the infrastructure that provides our customers excellent water, power and wastewater services. Different types of customers – like residential and commercial – pay different rates based on the cost of providing service. We collaborate with expert rate consultants to review rates every three years, analyzing the average use of service for each group and comparing it with their unique costs. Before rates are set in stone, LWP must present its findings to the Loveland Utilities Commission (LUC) and

Loveland City Council for final approval. The two governing boards review each rate class thoroughly to ensure Loveland customers are charged a fair price for service.

The proposed rate changes for 2024 include increases to water and electricity base charges, as well as increases to our wastewater and electricity usage charges. You can see what each proposed increase funds at lovewp.org/rates; electric increases are related to our regional shift toward non-carbon energy generation in collaboration with our regional electric provider Platte River Power Authority and the State of Colorado (read more here: lovewp.org/renewable-energy).

The infographic shows how our most common customer type, single-family residential, would be impacted by the

changes on average. Other customer types (multi-family residential, commercial, industrial, etc) can view our Proposed 2024 Rates, Charges and Fees document on our Rates, Charges and Fees webpage to explore changes to their rates: lovewp.org/rates. The webpage is our always-up-to-date resource for everything you see on your utility bill.

How our proposed 2024 electric rates compare

Average monthly residential charge for an average monthly usage of 700 kWh:

Statewide average: Municipal utilities

 **\$101**

Loveland Water and Power

 **\$79**

Source: Colorado Association of Municipal Utilities (CAMU)

Did you know?

- ✓ We're a non-profit public utility committed to charging fair rates
- ✓ Our rate dollars are directly reinvested to maintain high-quality utility services
- ✓ Rate increases are an integral part of providing reliable utilities

For more information visit:
lovewp.org/rates

Program Spotlight: Lawn Replacement Program

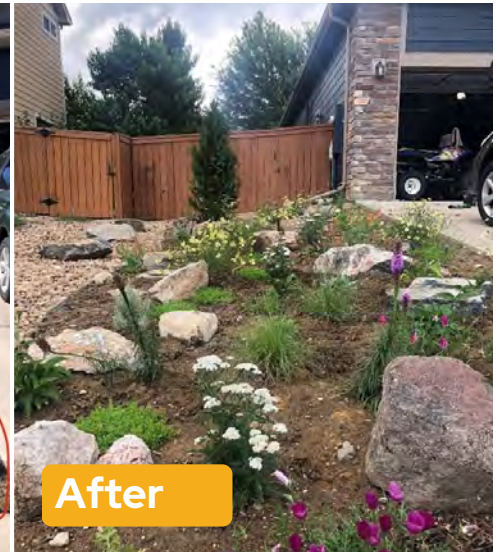
Loveland Water and Power (LWP) introduced the new Lawn Replacement Program in 2023 for water customers looking for a more affordable and helpful way to transition "water thirsty" landscaping to "water wise" landscaping - meaning landscaping that uses plants or grasses more native and tolerant to our semi-arid Colorado climate. A typical landscaping redesign can become very time-intensive or expensive, which is why LWP wanted to find ways to help customers make smart choices for their lawns and tackle projects they would be unable to complete without financial or physical assistance.

"Many residents have been asking for a program like this, and we've worked hard to implement it" LWP Residential Specialist Kim Edwards said.

We limited participation in the pilot program to ensure each customer received the support they needed. The program is managed by Resource Central, a long-time regional partner who also operates our Garden In A Box kit and Slow the Flow irrigation audit programs. We followed up with each participant to discuss their satisfaction with the program. Edwards was happy to receive an overwhelming amount of gratitude from 2023 participants, who were excited to share their feedback.



Before



After

A 2023 Lawn Replacement Program project, before and after

"Our initial participants loved reducing the time and money needed for the upkeep of thirsty grass or hard to maintain areas such as slopes or awkward side yard spaces," Edwards said. "Many also converted their traditional sprinkler irrigation system into a 'drip' system that can meet the low-water needs of a waterwise landscape and significantly reduce their outdoor water use."

The program operates simply. Customers determine the square footage they can commit to transitioning, take pictures of the

existing area and fill out an application with Resource Central. Once an application is approved, Resource Central will reach back out to discuss which benefits customers would like to receive - discounted labor on sod removal, a complimentary Garden In A Box, etc - and begin the project.

A new state grant allowed us to triple the amount Lawn Replacement Program projects in 2024; all LWP customers can apply beginning Jan. 1, 2024. Applications will be accepted on a first come, first served basis: lovewp.org/lawn-replacement.

Downed power line safety: Stay Safe and Stay Away



- If you spot a power line down, keep everyone, including pets, out of the area. Call Loveland Water and Power (LWP) at 970-663-1043. Never approach or try to move a downed power line.
- Always assume a downed line is energized and dangerous. Touching a live line or anything near it, like a fence or a puddle, can cause electricity to flow through your body, resulting in serious injury or death.
- If an electric line falls on your car and you're inside it, stay inside until help arrives. You are safe from electrical shock as long as you're inside the vehicle. If you must escape due to a car fire, follow these steps:
 - Leap from the open vehicle with both feet together and hands to your sides, taking care to never touch the car once you've made contact with the ground.
 - Continue to hop or make small shuffle movements with your feet together until you are at least 35 feet away from the vehicle.

2023 Public Power Week Haiku Contest Winners

Thank you to everyone who submitted Public Power Week haikus last month! We've put the winner and some honorable mentions on our social media pages. Our winning entries:

Staff favorite
Submitted by Natalya E

*Oh Loveland Power
What would I do without you
You light up my life*

Random winner
Submitted by Nancy E

*Thanks Loveland Power
For warmth, cool air, and water
Appreciate YOU*

Congrats to Natalya and Nancy, who each received Downtown Loveland gift certificates from downtownloveland.org.

