



## New City Council ward boundaries announced

*Check to see if you have new City Council representatives*

Following redistricting efforts that began in February 2022, several Loveland residents are now in a different ward.

Loveland's City Charter established four wards to divide the City in 1966, and nine other boundary adjustments have been made since then, with the last adjustment in 2017. The redistricting process ensures that wards remain as equal in population as possible and allows the City to coordinate with Larimer County on local elections, making it easier for residents to vote.

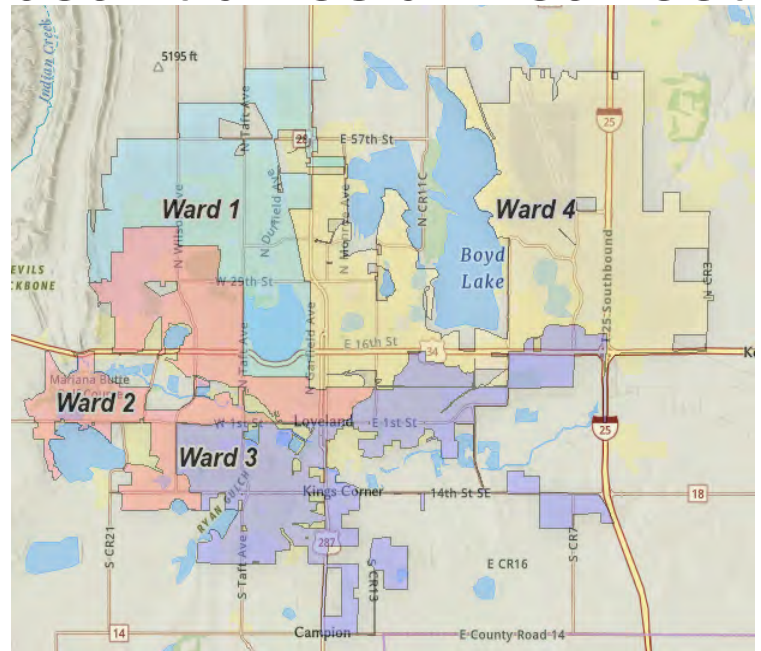
Earlier this year, Loveland City Council reviewed six new potential ward boundary options that fit criteria from the City charter, matched new Larimer County precincts and state congressional boundaries, and included feedback from the community.

The new ward boundaries (as seen to the right) were the preferred option from most groups in community outreach efforts.

With the new boundaries in place, a portion of downtown remains in each ward, fewer residents (13,145) are moved into a new ward compared to all other options, and the areas have good contiguity to ensure that future ward boundary changes have a more natural progression.

### What now?

Residents who are in a new ward will receive a letter from the City notifying them of the change and providing information on their council representatives.



The city of Loveland is divided into four wards as part of the City Charter. Pictured above is the new ward map approved by City Council earlier this year.

The community can explore the new boundary areas online at [lovgov.org/WardMap](http://lovgov.org/WardMap).

New ward boundaries will be in effect for the upcoming 2023 election. The City will include more detailed information about elections at a later date.

Please direct questions to the City Clerk's Office at 970-962-2000 option 9, or email [Clerk@CityofLoveland.org](mailto:Clerk@CityofLoveland.org).

### Businesses - share your feedback through July 11

The City of Loveland is here to help our businesses thrive - whether that is through improved communication, helping businesses expand services, sharing helpful resources, or making sure businesses are informed when an emergency strikes. We need business feedback as we explore the development of a new business licensing program to do this better. Feedback will help shape the future of the program to better fit your needs.

Visit us online and give us your feedback today!  
[LetsTalkLoveland.org/business-licensing](http://LetsTalkLoveland.org/business-licensing)

SCAN ME



### Loveland Police Department Victim Services Volunteer Open House: July 26, 2023, 5 - 7 p.m.

Loveland residents interested in volunteering for the Loveland Police Department's Victim Services Unit are invited to attend an Open House on Wednesday, July 26, 2023, from 5 - 7 p.m. at the Police Institute located at 810 E 10th St. Loveland, CO 80537. Light refreshments will be provided.

For more info and to RSVP  
[lovgov.org/VictimServices](http://lovgov.org/VictimServices)

SCAN ME



### Encampment and homeless resources available

Homelessness is a community-wide issue and as the City's role has increased with the encampment ban, we have created several community resources to navigate this topic. Report an encampment on public property, report trespassing on private property, or reach out to the City if you have questions about the ordinance, process, requirements, shelters, and more.

Encampment hotline: 970-962-2150  
Weekly updates & resources: [lovgov.org/homelessness](http://lovgov.org/homelessness)

SCAN ME







# Pulse's Adaptive WiFi+ features award-winning HomePass®, a complete home command center

Loveland's only 10 Gigabit community-powered Internet, WiFi, TV, and Voice provider just got even better! Pulse's Adaptive WiFi+ suite combines an award-winning intuitive app with discreet WiFi 6 SuperPods placed throughout your home.


HomePass® is a whole-home managed WiFi solution that gives you peace of mind that your digital ecosystem is protected. Better than a traditional mesh WiFi system, HomePass® delivers powerful tools that optimize network and device performance.




**ADAPT**  
Enjoy reliable, consistent, blazing fast WiFi that adapts to you and all your devices - this WiFi learns how best to serve you.



**CONTROL**  
Choose what devices and content kids and guests can access. Apply time and content control down to the individual device-level.



**GUARD**  
Protect against online threats, unwanted ads, and hackers. Your entire digital ecosystem will remain secure and protected.






**SENSE**  
Whole-motion awareness of peace of mind. Be notified if someone is moving around in your home when they shouldn't be.

Pulse network construction will be completed past every home and business in Loveland by the end of 2023. Check availability in your area at [LovelandPulse.com/CheckAvailability](https://www.LovelandPulse.com/CheckAvailability).

For more information about Pulse Internet and Adaptive WiFi+ visit [www.LovelandPulse.com](https://www.LovelandPulse.com), or give our friendly, locally-based customer service team a call at **970-541-4990**.

	NEW	MOST POPULAR	NEW	
<b>Starter</b> \$44.95/mo	<b>Connect</b> \$64.95/mo	<b>My Gig</b> \$74.95/mo	<b>Ultimate</b> \$149.95/mo	<b>Pro</b> \$199.95/mo
100 Mbps	350 Mbps	1 Gig	3 Gigs	10 Gigs

**Pulse's MyGig & Adaptive WiFi+ delivers**

- 2 Gigabits of symmetrical internet
- Whole Digital Ecosystem Control & Protection

**Only \$99.95/per month**  
*includes all taxes and fees*

Visit [LovelandPulse.com](https://www.LovelandPulse.com) or call **970-541-4990** to learn more



City of Loveland  
**FARMERS MARKET**  
**SUNDAYS**  
9 a.m. – 1 p.m.  
**June 4 – Sept 24**  
Fairgrounds Park | 700 S. Railroad Ave.

Farm-fresh produce, baked goods, crafters, entertainment and more.  
**FUN for the whole family!**  
**SNAP & Double Up Food Bucks onsite!**

[lovgov.org/farmersmarket](https://lovgov.org/farmersmarket)





**OPEN LANDS JULY EVENTS** **FREE!**

Multi-dates Nature Education Cabin Open\*  
Multi-dates Native Garden Projects\*  
6, 8, 13 Fireflies in the Meadow Program  
8, 9, 15, 16 Certified Interpretive Guide Training  
11 Guided Native Plant Walk  
15 Astronomy Night  
18 Mountain Weed Warriors  
19, 21 A Farm Returns to Nature - Guided Walk  
20 PEEPs Preschool Program  
20, 21 Art in Nature - Sketching  
22 Guided Bird Walk

Events in blue = VOLUNTEER events  
\* Check Offero for specific dates

**REGISTER** [offer0.cityofloveland.org](https://offer0.cityofloveland.org)



**LOVELAND Cherry CELEBRATION**  
Formerly known as the Cherry Pie Celebration

Cherry goods, foods, and activities will be available to attendees in a Farmer's Market style.  
This year we are changing up the Celebration to include more cherries than ever before!

**SATURDAY, JULY 15**  
5 to 8 pm, Loveland Museum



**CHERRIES**

City of Loveland | Loveland Museum | Loveland Arts and Culture





## UTILITY NEWS

**VISIT US ONLINE: [LOVELANDWATERANDPOWER.ORG](http://LOVELANDWATERANDPOWER.ORG)**

**MAIN SWITCHBOARD**  
**970-962-3000**

**UTILITY BILLING**  
**970-962-2111**



## FEATURE STORY

## Base rates? Usage? Your utility bill, explained line by line

Utility bills can be hard to understand. From the base rate to winter quarter average, the nuances of how Loveland Water and Power measures and charges for service is more complicated than your average bill.

So this month we're breaking down our utility bill, fee by fee, to help make it easier to understand what you're paying for. When you're finished reading this article, you'll be empowered with the knowledge to help any friend or neighbor interpret their utility usage and costs like a pro.

In order to understand our fees, it's important to first know that Loveland Water and Power is a community-owned public utility and therefore operates as a not-for profit government agency providing essential services to Lovelanders at cost.

**Total Amount Due**  
Current charges

\$182.13

The fees collected on our utility bills pay for our costs to provide water, electric and wastewater services: operations, administration and capital expenditures, which fund new projects necessary for continuing to provide services. Our bill also contains fees for services from other city departments, like storm drainage and solid waste collection from Public Works.

Our costs determine our rates. Rates and costs are planned ten years into the future with an in-depth rates study done every three years. Our rates are approved by Loveland City Council and the Loveland Utilities Commission. *(continued)*

**View a full breakdown of your utility bill on the next page >>>**

## SPOTLIGHT: SUMMER IRRIGATION

## Water-saving irrigation tips

It's estimated that as much as 50 percent of outdoor residential water is wasted through evaporation, wind or runoff caused by improper irrigation system design and maintenance. Investing time into improving your landscaping and irrigation practices produces savings when the dog days of summer arrive.

Here are some helpful tips for folks with irrigation systems:

1. **Water only when your lawn and plants need it.** Installing weather-based irrigation controller helps you avoid watering when it's not needed (we have rebates for these!); otherwise, you can skip watering cycles after any decent rainfall.
2. **Water during the coolest parts of the day.** Watering in the early hours of the morning (4–6am) reduces evaporation.
3. **Check for and fix leaks and broken sprinkler heads.** A broken head can waste 25,000 gallons of water in six months!
4. **Optimize your watering schedule for each individual sprinkler system zone.** Depending on the season and sun exposure, zones may have very different watering needs.
5. **Cycle and soak.** Allowing an hour break between 10-minute watering periods helps soil absorb more water while using less.

## Save big on water-saving irrigation products

You can get **up to 50% off** the following water-saving irrigation devices this summer! Visit **lovewp.org/rebates** to explore rebates on:

- Weather-based irrigation controllers
- Rain sensors (wired or wireless)
- Soil moisture sensors and spigot timers
- Rotary nozzles for sprinklers
- Drip irrigation equipment

## Want a free sprinkler system evaluation?

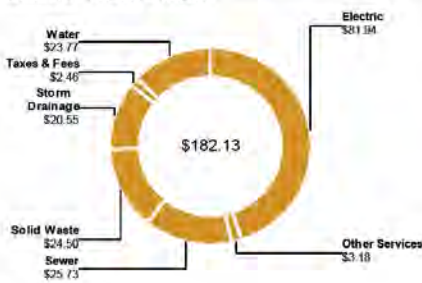
You can sign up for Resource Central's **Slow the Flow** program! Visit **lovewp.org/save-water** or call Resource Central at 303-999-3824.



## FEATURE STORY (continued)

### BREAKDOWN OF CURRENT CHARGES

Account # 1234567 - 123456



### METER READINGS

<b>Electric meter #0000022343</b>	
Current reading taken on 02/03/2021	62,862
Previous reading taken on 01/04/2021	62,126
<b>Usage</b>	<b>736 kWh</b>
<b>Water meter #0045841146</b>	
Current reading taken on 02/03/2021	4,203,000
Previous reading taken on 01/04/2021	4,201,000
<b>Usage</b>	<b>2,000 gal</b>

<b>ELECTRIC</b>	<b>2</b>	
Monthly Base Rate		\$16.05
Energy Charge - IN	736 kWh x \$ 0.08953	\$65.89
<b>WATER</b>	<b>3</b>	
Monthly Base Rate		\$16.87
Water Charge - IN	2,000 gal x \$ 3.45	\$6.90
<b>SEWER</b>	<b>4</b>	
Monthly Base Rate		\$15.47
Sewer Charge - IN	2,000 gal x \$ 5.13	\$10.26
<b>STORM DRAINAGE</b>	<b>5</b>	
Storm Drainage		\$20.55
<b>SOLID WASTE</b>	<b>6</b>	
Solid Waste Programs Fee		\$8.75
Solid Waste Programs Fee		\$2.75
Trash Cart - 65 Gal		\$13.00
<b>OTHER SERVICES</b>	<b>7</b>	
Mosquito Control - Flat Rate Charge		\$0.30
City Streets Rehabilitation		\$2.88
<b>TAXES &amp; FEES</b>	<b>8</b>	
City Tax		\$2.46
<b>CURRENT CHARGES</b>		<b>\$182.13</b>
<b>ADJUSTMENTS</b>	<b>9</b>	
BALANCE FORWARD		\$0.00
<b>TOTAL AMOUNT DUE</b>		<b>\$182.13</b>
(Current Charges + Adjustments + Balance Forward)		

### A key equation on your bill:

*Your usage x your base rate*

What's your base rate? Find it at this webpage: [lovewp.org/rates](http://lovewp.org/rates)

### When rates change

**Every January.** Our base rates change, as decided by Loveland Water and Power (LWP), the Loveland Utility Commission (LUC) and Loveland City Council.

**Every July.** We have different base rates for summer months (July-October) and non-summer months.

**(1) Meter Readings:** Meter readings show the exact consumption figures measured by your electric and water meters. Together these figures calculate your actual electricity and water consumption during your current billing period.

**(2a) Electric Monthly Base Rate:** This flat fee is charged each billing period and pays for the operations that bring you electricity each month (cost of producing power, maintaining infrastructure, customer service, administration, etc). Your rate is based on your electrical connection and property type. We have summer and non-summer base rates; our summer base rate is higher due to the higher operational costs associated with producing more electricity in response to high seasonal demand.

**(2b) Energy Charge:** This is how much electricity you used. We take the number of kWh of electricity you consumed and multiply it by the per-kWh rate associated with your base rate. *Note: Customers with solar are charged differently.*

**(3a) Water Monthly Base Rate:** This flat fee is charged each month and pays for the operations that bring you water each month (cost of acquiring, treating and testing water, maintaining infrastructure, customer service, administration, etc). The rate is based on the size of your water tap, your property type and whether you're inside or outside the city.

**(3b) Water Charge:** This is how much water you used. We take the number of gallons you consumed and multiply it by your per-gallon rate. There's a quirk with your water charge: We charge for every 1000 gallons you consume and round down on your monthly bills. So if you consumed 1300 gallons of water last month, we bill you for 1000 gallons - and add the other 300 gallons to this month's total.

**(4a) Sewer Monthly Base Rate:** This flat fee is charged each billing period and pays for the operations that treat your wastewater each month (cost of processing wastewater at our treatment plant, customer service, administration, etc). The fee is based on your property is inside our outside our city limits.

**(4b) Sewer Charge:** Wastewater enters our system after exiting

your home or business. Since we don't have a meter measuring wastewater, and because not all water you use makes it to our wastewater system (like water used for irrigation), we instead use an average of your water consumption in December, January and February to calculate a "Winter Quarter Average" or WQA. The WQA, updated each year in March, allows us to best estimate your average indoor water use and is what we use as a maximum sewer charge. Either the WQA or your current water consumption, whichever is lower, is used to calculate your sewer charge for each billing period. We multiply that number by the rate-per-1000-gallons associated with your sewer base rate.

**(5) Storm Drainage:** This flat fee pays for the operations that handle storm drainage city-wide each month - including the maintenance and continued optimization of all runoff infrastructure. The entire Loveland community shares this cost.

**(6a) Solid Waste Programs Fee:** This flat fee pays for the operations that support solid waste collection, including administration, maintenance and customer service.

**(6b) Cart fees:** These fees vary depending on the types, quantity and size of trash and recycling carts used at your property. The fees pay for operations that handle collecting and processing your trash and recycling.

**(7) Other Services:** Other council-levied charges, which vary from year to year, will appear here on your bill. These are charges approved by Loveland City Council to all Loveland residents for specific taxpayer-funded city initiatives.

**(8) Taxes and Fees:** This is another City Council-approved charge that can vary over time, which funds city initiatives at City Council's discretion.

**(9) Adjustments:** These are unique charges or credits related to your account.

We mentioned rates a lot in this article. To view your rates, and learn more about base rates, visit [lovewp.org/rates](http://lovewp.org/rates).