

THE LOVELAND

CITY UPDATE

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Resources beyond the bookshelf: library connects community

Tap into innovation, culture, connection and more this fall

When most people think about a library, they usually envision rows and rows of carefully catalogued books ready to reserve on a moment's notice. For over 100 years, the Loveland Public Library has connected residents to books, but it has also done so much more. The library has emerged as an inclusive gathering place for Lovelanders to celebrate learning, innovation, culture, connection, and community.

Here are four ways to experience the library this fall.

A pathway to earning a high school diploma

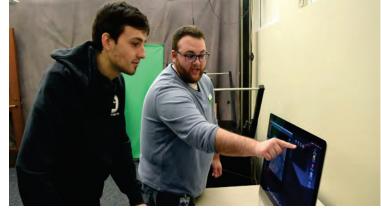
With Career Online High School, it is never too late for adults to earn a free high school diploma and/or career certificate accredited through the Colorado Department of Education. Enrollees will be paired with an academic coach and certified instructors to help them succeed. Residents can apply for one of 26 grants available to help them pay for the program.

Celebrating diversity, equity and inclusion

The library strives to reflect diversity in collections, programs, services, and staff. This includes bilingual story time and celebrations for holidays like Hispanic Heritage Month, Día de Los Muertos, Women's History Month, Black History Month and more. The library also offers a variety of resources in languages other than English.

In partnership with local businesses and organizations, the Sweetheart Pass offers patrons access to local cultural experiences around Loveland for people who might not normally have access to those spaces. *lov*-

lib.org/sweetheartpass.



Library Technology Services Assistant Manager Erik Rock guides a library patron through the process of using design and editing software in the Makerspace Lab.

Hands-on experiences

September is Library Card Sign-up Month and the perfect time to unlock in-person resources, like the Makand other creative technology), craft kits and more. Teen Hangout spaces give Loveland youth access to technology, snacks and special events.

Digital information and entertainment

A library card is the key to continued learning and exploring. Enjoy a myriad of digital and remote services, like access to magazines and newspapers, e-books and audiobooks, movies, music and more.

Discover everything

the Loveland Public Library has to offer.

Visit lovelandpubliclibrary.org or call 962-962-BOOK.

Fall Cemetery Cleanup Begins October 1



Please remove all valuable sentimental items prior to October 1.

Return them beginning November 1.

LOVELAND MAKES SECREMEN

Thank you!

Each spring and fall, crews at the Loveland Burial Park and Lakeside Cemetery begin the process of picking up out-of-season holiday decorations and adornments that have been placed on graves. Fall cleanup begins October 1.

Learn more at

lovgov.org/services/parksrecreation/burial-park-cemetery

Loveland Police Department Public Safety SurveyOpen September 10 – October 10



Loveland residents are invited to fill out the Loveland Police Department's (LPD) 2022 Public Safety Survey September 10 through October 10. The biennial survey is required by accreditation standards. The LPD has been recognized by the Commission on Accreditation for Law Enforcement Agencies (CALEA) as a nationally-accredited agency since 1992.

Take the survey: lovgov.org/LPDSurvey

City Update is a monthly publication of the City of Loveland. City Update is also available on the City's website at www.lovgov.org/cityupdate. Your comments are welcome. Please call (970) 962-2302, or email oce@cityofloveland.org. The City of Loveland is committed to providing equal opportunity and does not discriminate on the basis of disability, race, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the ADA. For questions, please call (970) 962-3319.



As kids go back to school, families in Pulse-ready neighborhoods upgrade to symmetrical gig-speed internet.

he past several years have demonstrated how important it is to have high-speed, high-bandwidth internet at home. With kids back in school and parents making sure their children are set up for academic success, more families in serviceable areas are switching to Loveland Pulse.

Pulse customers enjoy connectivity on a 100% fiber-optic network, with a dedicated fiber line to every home. Gigabit symmetrical speeds (meaning download speed and upload speeds are the same), guarantee that every family member's online needs are taken care of – whether for school, for work, or play – no matter what happens during the academic year.

"We homeschool, so we're online a lot. [With our previous provider] we kept having lags and drops during sessions when we had to restart stuff and it just wasn't a good experience. [With Pulse] they can game as much as they want and we can FaceTime, or Zoom at the same exact time, and have the TV going, surf the web. It's been a godsend to us, to be honest with you, with all of the internet stuff that we do!" said Alberto Lopez, Pulse customer and parent.

Pulse is in year three of an estimated five-year process to bring connectivity to every address in Loveland. Find out if Pulse is ready to serve your address now at: **LovelandPulse.com/CanISignUpNow**, or call the locally-based customer service team at **970-541-4990**.



Pulse customer, Alberto Lopez, and his child, Adrien, are thrilled with the performance of 100% fiber-optic internet to work, study, and play at home.

Get \$30 off your monthly Internet bill

Pulse partners with the Affordable Connectivity Program to keep citizens connected to high-quality internet.



Qualifying Pulse customers receive \$30 off their monthly Internet bill.

HOW TO PARTICIPATE:

- 1 See if you are in a Pulse serviceable area: LovelandPulse.com/CanlSignUpNow
- 2 Check if you qualify for the ACP: ACPBenefit.org/Do-I-Qualify
- 3 Apply through FCC: ACPBenefit.org/How-to-Apply
- When application is approved, enroll with Pulse: 970-541-4990









UTILITY NEWS

VISIT US ONLINE... LOVELANDWATERANDPOWER.ORG

MAIN SWITCHBOARD 970-962-3000

UTILITY BILLING 970-962-2111









Loveland Water and Power

SEPTEMER SPOTLIGHT

Are you interested in an energy assessment before those drafty winter days arrive? Check out virtual and in-home options.

efficiencyworks.org/homes/efficiency-audits

Do you know how we minimize contamination threats to our source water in order to maintain quality water resources? Check out our Source Water Protection Plan.

lovelandwaterandpower.org/waterquality

We want to hear you! Let's Talk Loveland is the place to voice your opinions on City initiatives including those for Water and Power. Join the conversation today!

letstalkloveland.org

Utility Rates for 2023 will be presented to the Loveland Utility Council and City Council in the fall. Keep an eye on Civic Web for meeting times and agendas.

cilovelandco.civicweb.net

CONSIDERING ELECTRIC?

September 23rd-October 2nd is National Drive Electric Week - a nationwide celebration to raise awareness of the benefits of all-electric and plug-in hybrid vehicles. If you're considering going electric, start with their Electric Vehicles 101 page (driveelectricweek.org/ev101) and get answers to your questions like:



- Where do I start?
- Will it save me money?
- What are the benefits?
- How and where can I charge?
- What model is right for me?

COMING IN OCTOBER!

ev.efficiencyworks.org

This fall, Efficiency Works will offer resources for all things electric vehicles. The site will be tailored to Loveland Water and Power and Platte River Power Authority customers and will have educational resources to learn about range, charging, maintenance costs and more!

DON'T WAIT TO BE READY

September is National Preparedness Month and it's time to make sure you're ready in case of a disaster or emergency. LWP strives to maintain water and power service during emergency situations and we do so with a 99% rate of uninterrupted service. When service is interrupted, our priority is to restore critical facilities like hospitals and the water and wastewater treatment plants first. That's why it's important for customers to make outage and emergency plans now. Prepare an outage kit with portable phone chargers, batteries and flashlights. Consider a generator if you have additional needs and consolidate contact methods for loved ones and elderly neighbors so you can check in to make sure they're ok.



SIGN UP FOR EMERGENCY ALERT TEXTS! **NOCOalert.org**

The NOCOAlert system will send emergency notifications effective in for Larimer county life-threatening conditions. You can sign up for alerts for your home, work or other important locations online, or you can text NOCOALERT to 888777 to sign up for texts via phone.

IN HONOR OF PUBLIC POWER WEEK OCTOBER 3RD - 7TH:

THANK YOU POWER OPERATION EMPLOYEES!

Axel Engel · Ben West · Brian Hontz · Bryson Fogg · Cameron Jacobs · Carrie Burgess · Christine Elmer · Christine Schraeder · Cody Howell · Dillon Solberg · Doug Himmelberg · Eric Duhn · Frank Lindauer · Garth Silvernale · Gina Wheeler · Grant Pautvein · Hobie Hill · Ivan Ballesteros · Jake Hewson · Javier Herrera · Jeremy Nobi · Jon Martin · Josh Unruh · Kelly Olesky · Kyle Hogue · Leon Bomgaars · Luis Sandoval · Lynn Valdez · Mackenna Crawford · Matt Sadar · Matthew Lenhart · Mike Sells · Mike Skole · Rusty Mueller · Steve Falk · Tobin Roitsch · Trenton Hornung · Trevyn Duell · Tyler Groce · Yarani Vazquez



One in seven Americans are served by a public power utility like Loveland Water and Power (LWP). So let's celebrate the power in your home and community with a "public power" inspired photo scavenger hunt!

THE RULES: Anyone is welcome to join the fun, but we encourage our kid and teen customers to complete 5 photo challenges and submit their photos to efficiency@cityofloveland.org* by October 7th, 2022. Complete submissions will qualify for a swag bag filled with a variety of LWP swag inside (think water bottles, sunglasses, fidget spinners, etc.). Bags will be available for pickup at the LWP Service Center located at 200 N. Wilson Ave from September 26th-October 14th.



Facts related to national public power statistics were pulled from publicpower.org

LWP is proud to be one of 2,000+ public power utilities in the U.S.

10% of electricity generated in the U.S. is supplied by public power facilities.

LWP has been recognized as a Smart Energy Provider (one of four in Colorado and one of 97 nationally). We've got a pretty bright future ahead of us!

Residential customers of public power utilities on average pay 4% less on monthly bills than customers of investor-owned utilities and 16% less than customers of cooperative utilities.

We serve YOU, not investors. LWP manages 7 energy efficiency and 6 water efficiency programs that help customers reduce usage and save on their bill.

We aim to be a trusted and transparent source of information for the community. We maintain our website and social media with important information and resources to keep you informed.

Safety for employees and customers is a pillar of our service. Streetlights help keep our community well lit. LWP maintains 6905 streetlights across Loveland.

Loveland power is extremely reliable with an uninterrupted power delivery rate of 99%. However, you should still be prepared for an emergency situation.

Approximately 40% of public power electricity is generated from non-carbon emitting sources. Loveland owns a 3.5 MW solar facility to boast about too!

We appreciate all our customers and hope living in a community focused on providing you safe and reliable public power makes you smile.



YOUR PHOTO CHALLENGES

*Submission implies consent for LWP to post photos on official social media pages

Pose at the Service Center (200 N. Wilson Ave) in front of our local water drop and bolt artwork.

Pose in front of your favorite painted transformer.

Pose with an LED lightbulb.

Pose in front of your home's thermostat.

Pose alongside something in your home with an ENERGY STAR sticker. (Look on fridges, dishwashers, air conditioners, washers or dryers.)

Pose with a phone or a computer showing our main website page *lovelandwaterandpower.com*.

Pose by a city streetlight.

Pose with an item from an outage preparedness kit.

(Flashlight, portable phone charger, can opener & canned food, etc.)

Pose in front of the Foothills Solar Installation. (Along Rio Blanco Ave. near Mehaffey Park.)

Write down a power/electricity joke on a piece of paper and pose alongside it with a big smile!