

THE LOVELAND

CITY UPDATE

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AUGUST 2022



City Council acts on unauthorized encampments

Since 2016, Loveland has been working on solutions to address homelessness, including strategic planning efforts and community resources. As homelessness continues to rise in the city, so too has the number of unauthorized camps located in public spaces, including parks, open lands, and trails.

With a focus on public health, safety, mitigating unreasonable risk of fire, and preservation of public and private property, Loveland City Council passed an emergency unauthorized encampment ban on May 17, 2022 that allows the City to move anyone camping illegally on public property.

To fully enforce the ban, the City needs to offer overnight shelter space and temporary storage for valuables to anyone that will need to move. Individuals living in unauthorized encampments can choose to relocate to shelter, or they can choose to find somewhere else to go, otherwise risking citations or even arrest.

Loveland did not have a year-round shelter space or storage before the ban and has been working on the following to make this possible.

Transitional Shelter

The City moved its first encampment on June 24, temporarily relocating individuals from the encampments to local motels as transitional shelter. This option is needed to move encampments as fast as possible. The number of encampments and individuals moved depends on the number of available rooms every week. Transitional shelter will be used as needed for overflow once long-term shelter options are fully in place.

Long-Term Shelter

Long-term shelter space will be most successful near support services. The City will use 137 S. Lincoln Ave. (where the nightly shelter was last winter) as the new Loveland Resource Center (LRC). The LRC opened in July to offer daytime services for all individuals experie-



City staff, a Loveland Police officer, and a co-responder from SummitStone Health Partners walk toward an unauthorized encampment on June 17 to issue the first unauthorized encampment ban notice in King's Crossing.

ncing homelessness from 8 a.m. - 4:30 p.m. Monday through Friday, and will offer sleeping spaces for 22-25 individuals seven nights a week starting in early August.

A second and larger shelter option using a tent/modular approach is being considered on City-owned land known as the South Railroad site. Neighborhood outreach will happen before this space is used for appropriate shelter options.

Throughout both phases, the City's Community Partnership Office continues to work with Homeward Alliance and other nonprofit service partners to connect with individuals experiencing homelessness and offer available support resources as the ban process continues.

Stay Updated on the Process

Weekly updates on the unauthorized encampment ban efforts and additional resources are available online at lovgov.org/homelessness OR you can call 970-962-2150 to speak with City staff about the efforts.

Loveland invests in flood mitigation through Big Thompson Master Plan

Many Loveland residents can still remember the devastation brought by the September 2013 flood. The rushing Big Thompson River killed two people, wiped out a highway, and caused \$35 million in damage across the City of Loveland. Lessons from the flood have driven work on the Big Thompson River Corridor Master Plan since 2017.

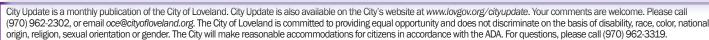
Community input was fundamental in shaping the vision of the plan. City Council approved the plan in June 2019 and approved the financial plan for the project in June 2022. In order to fund this important work, Loveland utility customers will see an increased Stormwater fee on their utility bills starting Sept. 1, 2022 with work beginning in winter 2023. The additional fee will range from \$2.30 to \$5.75 per month, with an average sized residential lot (6,000 to 7,999 square feet) seeing a \$4.14 increase.

Ensuring the safety and resiliency of the Loveland community through flood mitigation, river maintenance and infrastructure improvements is at the heart of the plan.

Head to lovgov.org/ABetterBigT for more details on the plan, what to expect from the project, and more.



The Big Thompson Flood of 2013 covered most of Fairgrounds Park and other areas within the City of Loveland.





"My experience with Pulse has been extraordinary. I love Pulse and I would never go back to any other service!" - Pulse Customer, Barbara Ryan.

ulse fan Barbara Ryan (pictured here with her "I've Got My Gig" sign) said recently in an interview, "My experience with Pulse has been extraordinary. I use it for everything. When my kids come over, they're using their iPad and phones – it supports everything with no lag-time, no problems, no downtime, no slow downs - it's wonderful! I love Pulse and I would never go back to any other service!"

Find more Pulse customer stories by visiting:

LovelandPulse.com/CustomerLoveStories

See if your address is ready for service at **LovelandPulse.com/CanISignUpNow**. If not, learn more about the status of your address at **LovelandPulse.com/Map**, and sign up to receive emails at **LovelandPulse.com/EarlyInterest**. As always, Pulse's local customer service team is available to answer your questions at: **970-541-4990**, or **Pulse@LovelandPulse.com**



Loveland Pulse customer Barbara Ryan with her "I've Got My Gig!" sign.

Is your household eligible for \$30 off its monthly Internet bill?



Pulse partners with the Affordable Connectivity Program to keep citizens connected to high-quality internet.

Qualifying Pulse customers receive \$30 off their monthly Internet bill.

HOW TO PARTICIPATE:

- 1 See if you are in a Pulse serviceable area: LovelandPulse.com/CanlSignUpNow
- 2 Check if you qualify for the ACP: ACPBenefit.org/Do-I-Qualify
- 3 Apply through FCC: ACPBenefit.org/How-to-Apply
- 4 When application is approved, enroll with Pulse: 970-541-4990







UTILITY NEWS

LWP CREATES NEW WATER SYSTEM FROM ABANDONED INFRASTRUCTURE

It's hard to put a price tag on the value of water. It's a precious commodity we can't afford to waste. Loveland Water and Power (LWP) has been providing safe, affordable water fresh from the Rocky Mountains for more than five generations. Thoughtful water planning and a commitment to fiscal responsibility drove LWP water engineers to repurpose existing infrastructure to create a wholly new bypass that transports water around the Green Ridge Glade Reservoir directly into the Water Treatment Plant in the event of reservoir algae blooms.

Two existing 18-inch pipes were abandoned following the Green Ridge Glade Reservoir expansion project in 2006. Seeking a new purpose for the old pipelines, water staff created a bypass around the Green Ridge Glade Reservoir that runs parallel to County Road 29 beneath the foothills.

During the Green Ridge Glade Reservoir Bypass (GRGRB) project, contractors built a new concrete diversion structure from the Charles Hansen Feeder Canal which transports water from Flatiron Reservoir to the Big Thompson River and Horsetooth Reservoir. Contractors constructed nearly 500-feet of 36-inch pipe north and east of the diversion structure that connected into the two existing 18-inch pipes. The diversion structure allows LWP to divert flows from the canal into the reservoir, directly to the plant through the bypass pipelines or combination of both.



Water from the Loveland Canal rushing through the new GRGRB Diversion Structure. Water hits maximum flow capacity when it reaches 75 cubic feet per second.

The diversion structure allows LWP to divert flows from the canal into the reservoir, directly to the plant through the bypass pipelines or combination of both. The new system provides a means of bypassing the reservoir in the event of reservoir algae blooms that can cause taste and odor problems.

Story continues on next page...

Want more coverage on innovative water infrastructure projects? Find updates on the new Chimney Hollow Reservoir at northernwater.org/CHRP.





UTILITY NEWS

VISIT US ONLINE... LOVELANDWATERANDPOWER.ORG

MAIN SWITCHBOARD 970-962-3000

UTILITY BILLING 970-962-2111









BYPASS STORY CONTINUED

The design of the concrete diversion structure required ingenuity on behalf of the design engineer, Jacobs Engineering. The structure, which only boasts one 90-degree angle, is anchored to the bedrock below the surface. Operators use slide gates to control the direction the water flows. Fine screens were also installed to prevent debris from entering the pipeline.

The second phase of the project connected the two existing 18-inch pipelines to a 42-inch raw water pipeline from the Green Ridge Glade Reservoir Outlet.

Hensel Phelps was awarded the construction contract for this project. The project began in May 2021 and wrapped up this June.

Go paperless with e-bill · Set up autopay · Make changes to trash or recycling service · Transfer utility service to a new location · Update your contact info Manage all that and more at myaccount.lovgov.org.



CARE team (888) 266-3139

AUGUST SPOTLIGHT

Seasonal electric rates are in effect until October. These rates help us manage increased operating costs and improve reliability during our months with the highest electric demand and allow us to keep rates lower the rest of the year. For more information, go to lovelandwaterandpower.org/utilityrates.

DOUBLE REBATES ARE BACK! (Aug-Oct) Recycle an old (working) fridge or freezer for free and get a \$70 rebate on your bill! Pickup requests go through (970) 962-3000 or lovelandwaterandpower.org/RFR.

HITTING THE STREETS

Did you know that Loveland Water and Power provides more services than just water, power and wastewater treatment?



LWP manages a four-year vegetation maintenance cycle to keep branches trimmed and away from power lines.

Line crews also inspect the entire system annually and make spot trims when necessary. To report tree limbs near power lines in the public right of way, please call (970) 962-3581.

LWP line crews replace streetlights as they fail with LED light bulbs. During the watt-saving conversion mission, 4,943 of 6,905 (71%) bulbs have been replaced.





LWP lineman serve as extra hands for snow removal when Public Works snow crews face overwhelming accumulation.

efficiency to

reduce cost!