



## Summer events have something for everyone



**Bettman and Halpin** performed to an attentive and appreciative audience of about 2,000 people during the Foote Lagoon Summer Concert Series in summer of 2019.

*After a quiet summer of 2020, residents find plenty of opportunities to enjoy a wide range of events and festivals this summer*

Loveland residents are out gathering again, and this year there are plenty of offerings for summertime fun and entertainment including art, rodeo, food and music.

One of the most missed summertime events last year was the City's Foote Lagoon Summer Concert series. "Watching Lovelanders show up early to the amphitheater year after year with their lawn chairs and blankets reveals the excitement and joy that comes from culture and community," said Steve Lemmon, Rialto Theater manager. "After the year we have had, we need music and each other more than ever, so we are thrilled to welcome everyone back for our 29th season at the iconic Foote Lagoon."

Just before each concert, kids can participate in organized games and activities, and food trucks will be on-site so everyone can grab a bite before the music starts.

As in years past, this summer's line-up features a wide array of musical genres.

**Foote Lagoon Summer Concert Series - July 29 - Aug. 19 - Free 7 p.m., Thursday evenings, Foote Lagoon Amphitheater, 500 E. Third St. 6:30 p.m. - Kids' Activities & Food Trucks 7 p.m. - Concert begins**

### July 29 - Colorado Swing

Colorado Swing performs an exciting variety of classic Big Band Era standards as well as popular Broadway and Las Vegas show style arrangements. Enjoy the music of Duke Ellington, Count Basie, Tommy Dorsey, Glenn Miller, Harry James, Stan Kenton, Frank Sinatra, Les Brown, George & Ira Gershwin, Rodgers & Hart, Cole Porter, Patsy Cline, among others.

### Aug. 5 - Coral Creek

Coral Creek is a nationally acclaimed Colo-Caribbean "Newgrass" band featuring the original music of Chris Thompson. Inspired by mountains and the islands alike, Coral Creek conjures a unique vibe, delivering big sounds and high-energy shows that appeal to audiences across the newgrass, rock and jamband spectrum.

### Aug. 12 - Hazel Miller & The Collective

Loveland favorite Hazel Miller and her band return with their unique brand of original jazz, blues, R&B and popular music, all presented with the band's own unique flavor. This is one of the most versatile bands around and is guaranteed to rock the lagoon.

### Aug. 19 - Bonnie & Taylor Sims

This Texas couple now make their home in the Rocky Mountains. Bonnie plays mandolin and carries on the musical tradition of her father, a life-long Texas banjo playing legend and songwriter. Taylor Sims, who plays flat top guitar, is an award-winning songwriter and recording artist from the wide-open spaces of West Texas.

All concerts are free. For more information on the Foote Lagoon Summer Concert Series, go to [www.rialtototheatercenter.org/loveland-summer-concerts](http://www.rialtototheatercenter.org/loveland-summer-concerts) or call 970-962-2410. Call 970-962-2770 for up-to-date information on cancellations due to weather.



# Pulse helping connect people to Internet with Emergency Broadband Benefit

Pulse is proud to participate in the Emergency Broadband Benefit (EBB) program in an effort to help provide fast and reliable internet connectivity to customers who have been financially impacted during the pandemic. For a limited time, the EBB will provide qualifying low-income households discounts of up to \$50 per month on their Pulse bill. This benefit can help families with challenges such as working from home, distance learning, telehealth services, or simply connecting digitally with loved ones.

"Although we are only in our second year of a four-year process to bring this critical utility to every address in Loveland, we are happy to be able to participate in this important program, allowing serviceable residents access to federal relief funding," said Briana Reed-Harmel, municipal fiber manager. "Pulse understands the significance of our responsibility to support the connectivity needs of our community. Ensuring equitable access to high-quality internet for all is one of the reasons we exist."

The EBB program is available to both current and new Pulse customers. Participation in the EBB through Pulse is only available in active service areas. Check if Pulse serves your area by calling 970-962-2111.

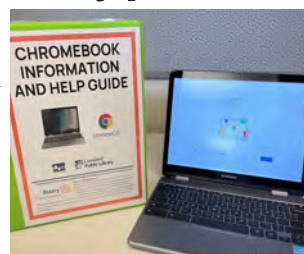
Learn more at [www.LovelandPulse.com/ebb](http://www.LovelandPulse.com/ebb) and [www.GetEmergencyBroadband.org](http://www.GetEmergencyBroadband.org).

Note: The EBB is a temporary program through the Federal Communication Commission (FCC) that will end when the fund runs out of money or six months after the Department of Health and Human Services declares an end to the COVID-19 health emergency, whichever is sooner.



# Chromebook laptops available for checkout to jobseeking library patrons

Library patrons who need technology for long-term eLearning or job searching can now check out Chromebook laptops. The initial loan period is 14 days and can be extended depending on individual learners' needs. If you would like to learn how to use the Google suite of apps such as Drive, Docs, or Sheets, technology librarians can get you started with comprehensive learning modules. In addition, technology librarians can help you gain access to an online job coach or job skills courses to help you with your job search. The Chromebooks have built-in mobile data, so that internet access is available for those who may not have internet at home. The Chromebooks and mobile data plans were made possible through a donation from the Loveland Rotary Club. To learn more, call 970-962-2599 or [library.technology@cityofloveland.org](mailto:library.technology@cityofloveland.org).



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City of Loveland

**FARMERS MARKET**

**SUNDAYS 9:00A - 1:00P**

**June 6 - Sept 26**

Fairgrounds Park | 700 S. Railroad Ave.

Locally grown farm-fresh produce,  
baked goods, honey and pantry foods  
SNAP & Double Up Food Bucks onsite

Weekly vendor updates & special activities:  
[facebook.com/cityoflovelandfarmersmarket](https://facebook.com/cityoflovelandfarmersmarket)

Details: [lovgov.org/farmersmarket](http://lovgov.org/farmersmarket)

City of Loveland Parks & Recreation, Renewal by Andersen, Oxy

# PROTECTING OUR WATER SUPPLY



Loveland Water and Power's (LWP) newly enhanced Source Water Monitoring Program employed state-of-the-art facilities and dedicated staff to expand into a two-part program. The expansion cultivated an internal program focused on operations and a robust, scientific partnership with the United States Geological Survey (USGS).

The internal program monitors and evaluates water collected from more than 15 sites strategically located between Rocky Mountain National Park and the Loveland Water Treatment Plant. Water Quality staff analyze a multitude of parameters to identify potential contamination, evaluate forest fire impacts and monitor algal growth which can cause taste and odor issues. Water Quality staff also manage a remote, continuous-monitoring station that uses satellite technology to alert operation staff of real-time water quality changes. The system sends "early warnings" directly to critical staff members, allowing the experts to actively select the best source of supply and ensure optimal water quality to Loveland residents at all times.

Through its partnership with the USGS, LWP maintains a scientific monitoring program used for long-term trend analysis of the Big Thompson watershed. The program also

prepares for new regulatory requirements and performs evaluations of stream water standards. These data are of internationally-recognized quality and available to the public. They are administered in studies and investigations ranging in scale from the Big Thompson River watershed to the entirety of North America. Local and regional stakeholders utilize the data from this program including the City of Greeley, Northern Water, Big Thompson Watershed Coalition and Larimer County. Experts used the program in the evaluation and identification of restoration efforts of the Big Thompson Watershed due to the impacts of the Cameron Peak Fire.

The devastation from the Cameron Peak Fire left residents with a heavy heart and questions about water quality and future recovery. LWP participated in fire recovery groups and encouraged systematic decision making and planning for future restoration efforts including mulching, reseeding and installation of berms. The data from its USGS collaborative program will be invaluable in monitoring the results of these activities.

Fortunately for the City of Loveland, the impacts on the Big Thompson watershed from the Cameron Peak Fire were minimal compared to other watersheds. LWP expects no long-term or significant impacts to water quality related to the Cameron Peak Fire. However, the Big Thompson watershed is likely to experience a more expansive fire sooner or later and the data collected by the LWP and USGS will provide a better understanding of the potential effects of fire on Loveland's water supply. Loveland's Water Treatment Plant is expected to treat the Big Thompson River as usual and offers a selection of different sources of water if anything unusual is detected.

As a result, LWP does not expect any summer water restrictions beyond standard efficiency practices, which are always encouraged.

The recent growth and transformation of the Source Water Monitoring Program demonstrates LWP's commitment as a true steward of the watershed. The program allows LWP to serve Loveland with outstanding water quality, strengthen partnerships with neighboring communities and encourage sustainability.

## 2020 WATER QUALITY REPORT AVAILABLE NOW!



The annual Water Quality Report breaks down our local water sources, water treatment basics and provides answers to frequently asked questions about how Loveland Water and Power delivers high-quality water to you.

Loveland water meets or exceeds water quality standards. In some cases, our water is even higher quality than bottled water sources.

[lovelandwaterandpower.org/waterqualityreport](http://lovelandwaterandpower.org/waterqualityreport)

For more information about water quality visit:

[lovelandwaterandpower.org/waterquality](http://lovelandwaterandpower.org/waterquality)

For water efficiency programs and tips visit:

[lovelandwaterandpower.org/savewater](http://lovelandwaterandpower.org/savewater)



## UTILITY NEWS



MAIN SWITCHBOARD  
970-962-3000

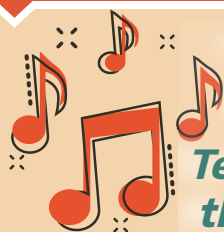
UTILITY BILLING  
970-962-2111



Loveland Water and Power

visit us online... [lovelandwaterandpower.org](http://lovelandwaterandpower.org)

## SUMMER ENERGY TIPS



*"Summertime and  
the savin' is easy,  
Temps are jumpin' but  
the costs ain't high..."*

### SOUND LIKE A HIT?

*Follow these easy steps and you'll be singing a new tune instead of facing the music of high summer energy bills.*

**GET IN THE RHYTHM:** Saving energy takes practice and good habits. Keep window coverings closed to the sun during the day, cook on the grill or toaster oven instead of your stove and maximize air flow with fans.

**MEASURE OUT TIME:** Mark your calendar for less-frequent but necessary tasks. Schedule maintenance on your AC so your filters stay clean and your unit works efficiently. Make time to seal cracks and check insulation so cool air doesn't escape. Turn your water heater temperature down.

**AUTO-TUNE ASSISTANCE:** Automate your home to keep you and your finances in harmony. A smart thermostat allows you to use energy only when you need it and save energy when you don't. Some smart thermostats can even be programmed from a smart phone, so you can control your utilities even when you aren't home.

**NEVER MISS A BEAT:** We remixed our Home Utility Reports to give you more play. Along with monthly reports, which now offer a paperless option, you receive personalized tips about saving energy, an option to create your own savings plan and links to the rebate marketplace if you're ready to make a playlist of your own efficient upgrades. Sign up on [lovelandwaterandpower.org/HUR](http://lovelandwaterandpower.org/HUR)

## PAPERLESS BILLING IS HERE!

You asked *and* we listened.

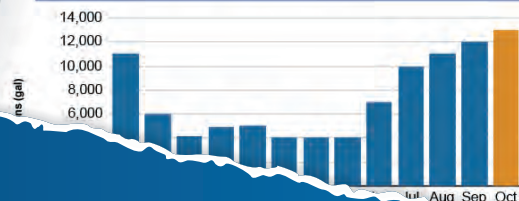


Get more insights into your Usage at [lovelandwaterandpower.org](http://lovelandwaterandpower.org)



WATER USAGE

THIS MONTH 13,000 gal



City of Loveland utility customers can now view and pay their bill anytime, anywhere, on any device from the My Account portal.

Sign up now at [myaccount.lovgov.org](http://myaccount.lovgov.org)



## Efficiency Works™

Estes Park | Fort Collins | Longmont | Loveland



## Get deals on smart thermostats at the Efficiency Works Store

Qualifying Loveland Water & Power customers can get deals on smart thermostats and other efficiency products like LED lighting at the Efficiency Works Store. Simply visit **[EfficiencyWorksStore.com](http://EfficiencyWorksStore.com)** to shop today. Keep an eye out for special promotions throughout the year!

### About Efficiency Works

Efficiency Works is a collaboration of common efficiency programs between the utilities of Estes Park Power and Communications, Fort Collins Utilities, Longmont Power & Communications, Loveland Water and Power and Platte River Power Authority.



**One Sweet Summer Events - Free**  
**Foundry Plaza Downtown Loveland**

This series provides fun activities every week including live music, outdoor patio dining, kids' days, fitness classes and more!

**Blues Night - Fri. Aug. 6, 6-9:30 p.m.**

Get your blues on with these talented and fun bands.

**Wednesday Concerts - Wednesdays through Aug. 25, 6-8:30 p.m.**

An eclectic music lineup featuring local talent, good food and craft breweries.

**Sessions: Bluegrass & Brews Festival - Saturday, July 31, 12-8 p.m.**

An all-day festival, featuring live music from a variety of bluegrass acts, session beers from downtown craft breweries, a fiddle contest and more.

**Symphony on the Plaza - Friday, Aug. 13, 6-8:30 p.m.**

A very special classical performance at The Foundry Plaza featuring The Loveland Orchestra.

**Kids on the Plaza - Wednesdays, through Aug. 11, 12-2 p.m.**

Kids enjoy activities with artists, the Loveland Public Library, and City of Loveland Parks & Recreation and more! Everyone can attend children's movies afterward at MetroLux Dine-In Theatres. Movies begin at 2 p.m. Tickets \$2 each, or package for \$10 (includes movie & kid's lunch).

More information at <https://downtownloveland.org/onesweetsummer>.

**Annual Old-Fashioned Corn Roast Festival - Aug. 27 & 28 - Free**  
**Fairgrounds Park**  
**700 S. Railroad Ave.**

The Loveland Chamber of Commerce Old-Fashioned Corn Roast Festival be celebrating 125 years this year! The festival will include live music and entertainment for all ages, featuring Soul

School as Friday night's headliner, various food, beverage and business vendors, a kid's zone and 10,000 ears of corn! The festival will also feature a parade, corn-shucking contest, Grand Marshall announcement, cornhole tournament and a duck race.

More information at <https://loveland.org>.



Photo: Josh Hardin

**37th Annual Sculpture in the Park - Aug. 6-8 - Entry fee**  
**Saturday 9:30 a.m. - 6 p.m.**  
**Sunday 9:30 a.m. - 4:30 p.m.**

Loveland is home to the nation's largest outdoor art and sculpture weekend and attracts art and culture lovers from around the world. Attendees can peruse beautiful bronze sculpture masterpieces, chat with artists about their latest creations and even purchase art right on the spot, directly from the artists.

More information at <https://www.sculptureinthepark.org/>.

**Larimer County Fair - Free**  
**Aug. 6 to 10**  
**The Ranch Events Complex**  
**5280 Arena Circle**

Food, including new savory and sweet treats, plus games, carnival rides, fair parade, entertainment, marketplace, PRCA rodeo, 4-H and more, await fair-goers this year.

The annual Professional Rodeo Cowboy's Association (PRCA) rodeo takes place Aug. 8 through 10. Musical headliners include Night Ranger with opener Naked Gypsy Queens on Friday, Aug. 6. And on Saturday, Aug. 7 Tyler Rich & Tenille Townes with opener Track45 take center stage. Both concerts are free.

More information at <http://www.treventscomplex.com/events/larimer-county-fair>.

**First Annual Kite Festival - Free**  
**Aug. 22, 10 a.m. - 3 p.m.**  
**Loveland Sports Park**  
**950 N. Boyd Lake Ave.**

The First Annual Kite Festival is open to all ages of the public and will include live entertainment, interactive programs, kite design and flying workshops, professional demonstrations and a variety of activities to inspire all generations. Additionally, the first 300 kids will receive a free kite! The City of Loveland is a sponsor of this event.

More information at <https://aspire3d.org/kitefestival/>.

**For more information on Summer Events**

Find out more about these Loveland events, and discover a complete list of events to check out at [www.VisitLoveland.com/Events](http://www.VisitLoveland.com/Events).

**Webpage contains latest updates on Garner v. City of Loveland litigation**

A webpage has been set up on the City website to keep the public up-to-date on news and developments surrounding the pending litigation, Garner v. City of Loveland. This page will be updated when any announcements are made or new developments come to light. Find it at <https://www.lovgov.org/services/communications-and-engagement/garner-v-city-of-loveland>.

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-  **Save \$ on water bill**
-  **Know sprinklers**

 [ResourceCentral.org/sprinklers](http://ResourceCentral.org/sprinklers) 



July 1, 2021

Dear Resident,

You may have noticed that your June utility bill arrived a little later than you're used to, and it's possible that you are receiving this month's bill now. Last month the City of Loveland transitioned to a new utility billing system, which replaces the outdated and limited software we had relied on for more than thirty years. Implementing any new technology comes with a learning and transition period, and we are steadily moving through ours. We want to thank you, our valued utility customers, for your ongoing patience and support as we navigate new processes and adjust to the new way of doing things for the first time.

Our new software resulted in later-than-usual bills. This delay is on us, so you don't need to worry about any late fees or utility service shutoffs, while we continue to work out the kinks with this transition. Due to these delays, you may also receive two utility bills closer together than you're used to. If the unexpected timing of your bills is an issue for you, you may contact Utility Billing at 970-962-2111 or [UtilityBilling@cityofloveland.org](mailto:UtilityBilling@cityofloveland.org) to request an extension of your due date.

If you are receiving this letter with a late bill and did not receive a copy of the June City Update, you can find it at [lovgov.org/CityUpdate](http://lovgov.org/CityUpdate). The June issue contains information about the City's new billing system as well as a guide for understanding your new bill.

We understand how frustrating it is to wonder where your bill is or to struggle with our new online portal. Please know that these hiccups are temporary and our staff is working hard to resolve issues and correct mistakes. If you have questions about your bill, please don't hesitate to reach out.

Sincerely,

City of Loveland, Utility Billing Department  
970-962-2111  
[UtilityBilling@cityofloveland.org](mailto:UtilityBilling@cityofloveland.org)

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**Utility Billing Department**  
500 East Third Street, Loveland, CO 80537  
970.962.2111

[cityofloveland.org](http://cityofloveland.org)

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City Update is a monthly publication of the City of Loveland. Residents receive City Update according to their utility billing cycle. Timeliness of the information may be affected by recipients' billing schedule. City Update is also available around the first of every month on the City's website at [www.lovgov.org/cityupdate](http://www.lovgov.org/cityupdate). Your comments are welcome and encouraged. Please call 970-962-2302 or email [oce@CityofLoveland.org](mailto:oce@CityofLoveland.org). The City of Loveland is committed to providing equal opportunity for citizens and does not discriminate on the basis of disability, race, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the Americans with Disabilities Act. For more information, please contact the City's ADA Coordinator at 970-962-3319.

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