



Let there be lights



Two visitors take in the view of Winter Wonderlights, on display at the Chapungu Sculpture Garden at Centerra during the 2019 holiday season.

Loveland venues will provide a variety of festive light shows

Few would disagree that Spring, Summer and Fall 2020 have been some of the darkest times in the history of our city, our nation, our planet.

That's why the energy that is pouring into the task of lighting Loveland for the holiday season is more welcome this year than ever before. From locations east of Interstate 25 to the heart of downtown Loveland, plenty of holiday lights, and the celebrations that accompany them, are in store.

Switches will be flipped on Nov. 14, under plans hatched as this edition of City Update was going to press, but the displays will be up through the season.

Here's an east-to-west guide for taking in the 2020 holiday lights:

- **Winter Wonderlights, Nov. 14 – Jan. 1** at Chapungu Sculpture Park, just east of the Promenade Shops at Centerra. A vast, and bright, lighting display will feature live reindeer on the night the lights go on Nov. 14, and again on Dec. 4. Other live events are scheduled for those two dates and Nov. 28.

Thirty-minute music and light shows can be seen and heard nightly, with new health-safety protocols designed to keep family groups physically distanced from one another

while they enjoy the show. More than 75,000 lights include those on a 20-foot-tall Christmas tree, their movements choreographed with six songs on the musical program.

- **Light the Lagoon, Nov. 14 – Jan. 4**, Civic Center Park's Foote Lagoon, Second Street at Washington Avenue. By late October, more than six Loveland artists had committed to contributing light displays that will reflect in the waters of Foote Lagoon throughout the holiday season.

The venue is a perfect location for families and other viewers to walk the pathways around the lagoon to take in the displays sponsored by the all-volunteer Winter Holiday Council, the Loveland non-profit that organizes the event.

- **Downtown Loveland holiday events, Nov. 14 through December** Fourth Street holiday lights will shine on the night of Nov. 14, completing the east to west illuminations. On Friday, Nov. 20, the Loveland Downtown Partnership will live-stream the lighting of the Community Tree on Fourth Street in front of the Rialto Theater. During that event, special events will be announced, all in conjunction with the "Twenty-Five Days of Christmas" downtown promotion.

Holiday Lights Online

For more information on Winter Wonderlights, visit www.winterwonderlightsloveland.com

To keep track of downtown Loveland holiday activities, see www.downtownloveland.org

Loveland Pulse launches HOA resources so associations can stay connected

Loveland-based homeowners' associations (HOAs) now have new resources to stay connected to the Loveland Pulse project.

Pulse, the City of Loveland's communications utility providing high-speed internet and voice service, has launched a new HOA communications directory; a resource webpage, LovelandPulse.com/HOA; and is hosting an educational seminar Dec. 8 as part of ongoing efforts to provide important, proactive communication about the project.

The directory, available on the new webpage, is a way for HOAs to provide board member or property management contact information directly to Pulse so that they receive timely communication about the Pulse project. This includes

information before and during construction, as well as information and updates once all Loveland residents and businesses have access to Pulse high-speed internet and voice service in the next 3-4 years.

The webpage also includes FAQs and information about how HOAs can register any private infrastructure such as irrigation lines and electrical lines for community signs or pumps through Colorado 811 as part of Colorado's One Call Law.

Pulse is asking HOAs to sign up by the end of November so they can be invited to participate in an educational seminar at 4 p.m. on Dec. 8, co-hosted by Colorado 811 with construction damage prevention tips. Registration for the seminar is required.



Loveland Police look to partner with residents to ID suspects, solve crime

The Loveland Police Department (LPD) is asking Loveland residents and businesses to partner with them to help them solve crime. Their newly launched Neighborhood Lookout Camera Program (NLCP) enables the LPD to access video footage collected by surveillance cameras on people's homes and businesses.

Video collected from these cameras provides the LPD the ability

to gather more information, identify persons, provide additional evidence in court and solve crimes more quickly.

Residents and business owners may voluntarily register the locations



of their security cameras with the LPD. If an investigation is launched where the registered cameras are located, the LPD will contact camera owners to view footage that may be useful in their investigation.

For more information including an FAQ, and to register, go to www.lovgov.org/police and click on Surveillance Camera Program, or call Officer Dave Sloat at (970) 962-2229.

ABDC Winter Break Camp

For kids in grades K-5



Week 1
12/21 & 12/22

Week 2
12/28-12/30
7:30A-5:30P
#456700

Questions:
970.962.2487

Registration begins 11/2
cityofloveland.org/webtrac

REGISTER FOR

WINTER ATHLETICS!



YOUTH

Basketball
Gymnastics

ADULT

Basketball
Volleyball

DETAILS

teamsideline.com/loveland



Flora & Fauna

Sculpture by

ELLEN

WOODBURY

and

KATHRYN
VINSON

November 14, 2020 –
January 9, 2021



LOVELAND MUSEUM
LOVELAND ARTS AND CULTURE

503 N. Lincoln Avenue, Loveland, CO 80537
(970) 962-2410
www.lovelandmuseumgallery.org

City Update is a monthly publication of the City of Loveland. City Update is also available on the City's website at www.lovgov.org. Your comments are welcome. Please call (970) 962-2302, or email Tom.Hacker@CityofLoveland.org. The City of Loveland is committed to providing equal opportunity and does not discriminate on the basis of disability, race, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the ADA. For more information, please call (970) 962-3319.



2021 RATE CHANGES: WHAT TO EXPECT



DID YOU KNOW?



LWP is a **non-profit utility** committed to providing you fair rates



Rate dollars are directly reinvested to maintain high-quality utility services



Rate increases are an **integral part** of providing reliable utilities



LWP's 2020 residential power rates are lower than 75% of providers surveyed in Colorado

Learn more about

Rates, Charges and Fees at

Lovelandwaterandpower.org/UtilityRates

Loveland Water and Power (LWP) is committed to keeping utility costs low and reliability high for all customers. As most utility providers do, LWP periodically evaluates the cost of maintaining reliable infrastructure to provide excellent water, power and wastewater services. Different types of customers—like residential and commercial— pay different rates based on the cost of providing service. LWP collaborates with expert rate consultants to review the different rates every three years, analyzing the average use of service for each group and comparing it with their unique costs.

Before rates are set in stone, LWP must present its findings to the Loveland Utilities Commission (LUC) and Loveland City Council for final approval. The two governing boards review each rate class thoroughly to ensure Loveland customers are charged a fair price for service.

2021 PROPOSED RESIDENTIAL RATE CHANGES

ESTIMATED USAGE

ESTIMATED BILL INCREASE (compared to 2020 rates)

WATER

7,300 gallons/month
(based on summer usage)

\$2.78

WASTEWATER

3,800 gallons/month

\$2.30

POWER

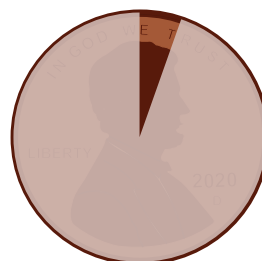
700 KW hours/month
(based on summer rates)

\$2.54

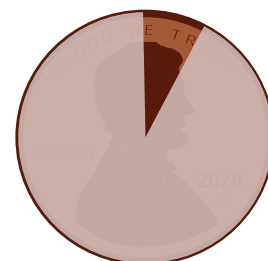
BREAKDOWN



+ 0.36 pennies
per kilowatt hour



+ 0.04 pennies
per gallon of water



+ 0.06 pennies
per gallon of wastewater

Individual bills will vary based on use. You can save by reducing your usage! Learn more about saving through efficiency at

Lovelandwaterandpower.org/saves

1. Source: CAMU 2020 Residential Survey
2. Source: Sept. 16, 2020 Loveland Utilities Commission Meeting.

UTILITY NEWS



MAIN SWITCHBOARD
970-962-3000

UTILITY BILLING
970-962-2111

Loveland Water and Power



visit us online...
lovelandwaterandpower.org



VETERANS DAY 2020

Their willingness to sacrifice for our country
has earned our lasting gratitude.

With respect, honor and thanksgiving,
WE THANK ALL VETERANS FOR THEIR SERVICE.

WHAT MAKES AN ELECTRIC UTILITY SMART?

The American Public Power Association's Smart Energy Provider (SEP) program recognizes utilities for demonstrating commitment to and accomplishment in smart energy program planning, energy efficiency and distributed energy resources, environmental and sustainability programs and communication and customer experience. Loveland Water and Power currently holds the SEP designation.

The American Public Power Association designated Loveland Water and Power (LWP) a Smart Energy Provider for its commitment to smart energy practices.



SMART ENERGY PROVIDER

American Public Power Association

THAT MEANS LWP IS COMMITTED TO:

- Offering you choices in how you use (or don't use) energy
- Living in a healthy environment and considering sustainability in our energy choices
- Providing you with unmatched customer service.

AND WE THINK THAT'S PRETTY SMART. #PUBLICPOWER

Learn more at PublicPower.org/SEP

NO F.O.G. FATS OILS GREASE DOWN THE DRAIN

AVOID CLOGS & EXPENSIVE REPAIRS



Scrape food waste
into the trash can



Use strainer in sink to
capture food residue



Wipe off cookware
prior to dishwashing



Recycle old cooking oil at
the Loveland recycling center

More information: 970-962-3000
lovelandwaterandpower.org/LWPFQA

HAPPY WORLD TOILET DAY

November 19th



In case you haven't heard,

**LWP offers a \$50 rebate
on high-efficiency toilets**

(1.1. gallons per flush or less).

Other terms & conditions apply.

Visit lovelandwaterandpower.org/WaterRebates for more info.