



A MESSAGE FROM LOVELAND WATER AND POWER

Good Day to all our City of Loveland Water and Power customers –

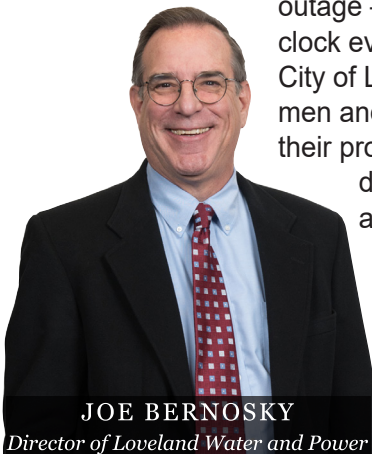
The COVID-19 situation continues to change and evolve even as I sit here writing this piece. What's going to happen tomorrow? Next week? Next month? Unfortunately, I can't give you an answer to those questions, but what I can give you is this assurance: that the men and women of the Department of Water and Power will be on the job ensuring that the water keeps flowing, the power is on, and that clean, treated wastewater is returned to the Big Thompson River.

City and Department management are in constant touch with local, state, and federal health officials. We here at Water and Power receive continuous input, guidance, and recommendations from our many professional associations including the American Water Works Association, the Water Environment Federation, and the American Public Power Association. We are also in close contact with the City's wholesale electric power provider Platte River Power Authority. They have taken a host of precautions to ensure that the reliable power we depend on is maintained.

Water and Power staff are prepared to respond to any emergencies such as a water main break or power outage – just like they are around the clock every single day of the year. The City of Loveland can be proud of these men and women – of their knowledge, their professionalism, and their dedication to the public health and safety of this community.

Hang in there. Be strong.
And be confident in your
Department of Water and
Power.

Joe Bernosky



JOE BERNOSKY

Director of Loveland Water and Power



WHY IS CITY UPDATE SHORTENED?

City employees who normally produce the monthly City Update newsletter have been focusing on keeping the community informed on the Covid-19 emergency.

As a result, the April edition of the Loveland City Update is a downsized version with content produced by Loveland Water and Power only.

For questions on City Update, email pio@cityofloveland.org, and visit cityofloveland.org for up-to-date news and information.

2020 FIRE HYDRANT



FLUSHING SCHEDULE

Annual fire hydrant flushing is a routine part of distribution system maintenance. Flushing keeps the interior of pipes clean, ensures hydrants are working properly and helps Loveland Water and Power to maintain excellent water quality. Flushing occurs every spring. This operation is not associated with the COVID-19 outbreak.

During the flushing, discolored water may occur. DO NOT wash clothes while the water is discolored as the rust in the water may cause stains. Although it is not recommended for laundry use during flushing, LWP water still meets or exceeds all state and federal standards of the Safe Drinking Water Act.

**FLUSHING WILL START ON THE WEST SIDE OF
LOVELAND AND WORK EASTWARD.**

APRIL 20-24 NORTHWEST SECTION

North of Hwy. 34 and west of Colorado Ave.

APRIL 27- MAY 1 SOUTHWEST SECTION

South of Hwy. 34 and west of Colorado Ave.

MAY 4-8 NORTHEAST SECTION

North of Hwy. 34 and east of Colorado Ave.

MAY 11-15 SOUTHEAST SECTION

South of Hwy. 34 and east of Colorado Ave.

MAY 18-22 EAST SECTION

Denver Ave. east to Centerra

QUESTIONS? 970.962.3720

UTILITY NEWS



MAIN SWITCHBOARD
970-962-3000

visit us online...
cityofloveland.org/LWP

UTILITY BILLING
970-962-2111



Loveland Water and Power



Renewable energy is derived from natural sources like solar, wind, geothermal, biomass generation or small hydroelectric systems. Loveland Water and Power purchases clean energy from Platte River

Power Authority, Loveland's wholesale energy provider, for the City's GreenSwitch program.

GreenSwitch empowers Loveland customers to purchase electricity generated from clean, renewable sources in 100 kilowatt-hours blocks for \$2.80 each. This charge would be added a premium to your monthly bill. Residents, small businesses or large corporations can make the switch to clean, renewable energy by investing in GreenSwitch.

The 2019 and 2020 product content labels list the content mixes for Loveland's renewable electricity last year and the prospective content mix for this year. To join GreenSwitch go to cityofloveland.org/GreenSwitch or call 970-962-2111.

ResourceCentral.org/gardens
Order your Garden In A Box today!

Garden In A Box

Plant a new perspective.

SAVE WATER EASILY WITH WATER-WISE PLANTS

EASY TO USE - NO GREEN THUMBS REQUIRED

STARTER PLANTS FOR INSTANT CURB APPEAL

PROFESSIONAL DESIGN WITHOUT THE COST

ATTRACTS THE "LOCALS"

\$25 OFF
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* Limited number of discounts available

Brought to you by:

GREENSWITCH



PRODUCT CONTENT LABEL¹

GreenSwitch is sold in blocks of 100 kilowatt-hours (kWh). This table provides the renewable resource mix in GreenSwitch in 2019 as well as the projected resource mix in 2020.

GREEN-E ENERGY ELIGIBLE NEW² RENEWABLES IN GREENSWITCH

	2019 - Historic		2020 - Prospective	
	%	Generation Location	%	Generation Location
Wind	100%	Colorado	100%	Colorado and/or Wyoming

- Prospective 2020 figures reflect the renewables that we have contracted to provide. Actual figures may vary according to resource availability. We will annually report to you before August 1 of next year in the form of a Historic Product Content Label the actual resource mix of the electricity you purchased. Historic 2019 figures reflect the power delivered to GreenSwitch customers in 2019.
- New Renewables come from generation facilities that first began commercial operation within the past 16 years.

For comparison, the current average mix of resources supplying Loveland Non-Renewable Subscribers includes: Coal (63.2%), Natural Gas (0.6%), Hydroelectric (18.8%), Renewables (9%), and Other (8.4%)*. This resource mix was provided to Loveland by Platte River Power Authority for the year 2019.

The average home in the United States uses 914 kWh per month. [Source: U.S. EIA, 2018]

For specific information about this electricity product, please contact Loveland Water and Power, 970-962-3000, cityofloveland.org/GreenSwitch.

*Other refers to unspecified purchases.



Energy
CERTIFIED

GreenSwitch is Green-e Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.