

# 2010 Quality of Life Survey

# **Appendix II**Written Responses/Comments



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## Question 7: General Comments and Suggestions

(348 total)

#### **General Comments and Suggestions:**

Love living in Loveland! It is a beautiful city.

I love Loveland. Thanks.

Very impressed by city government outreach and response.

1. Repair items that need repairing. 2. Don't show favoritism to big churches or businesses. 3. Keep doing a good job.

I like it here better than in Fort Collins.

I appreciate all the great services.

We love Loveland!

This city is very well run. All city services are performed with pride and expertise.

Loveland is a wonderful place to live. Very Beautiful I love the sculptures.

I'd like it if you kept the Memorial Day bell ringing.

Great place to live.

I just love living in Loveland. We are so fortunate to have excellent shopping and great medical care and a great senior center. Thanks

Really like living in Loveland. Thank you.

I think Loveland has lots to offer but seems to have difficulty promoting itself in Colorado and beyond.

We really love living in Loveland!

Loveland looking more like downtown Denver every day! We are looking to get out. : (

I find the City of Loveland channel oddly entertaining. The Mustached Cop is my favorite.

Loveland is a great place to live, though expensive.

Loveland city government: favoritism and familiarity has played a bigger role in staffing committees and councils than objective and fair treatment of highly qualified candidates.

Summerfest was very disappointing this year.

We like Loveland we are bicyclists and hikers.

The information on the City Council and Library websites is tardy and inadequate.

I have the perception that council is not fulfilling their contracts/agreements/ and public reassurance in regards to McWhinneys. It seems like council operates with them in mind instead of the citizens.

Links on website weren't working last week.

Appreciate the fact that you are a conservative city. You seem to be wise with the money spending.

Thank you city council for supporting the renovation of the Loveland High School Pool! It will be used by the whole community!!

I feel very much overwhelmed as this is the 3rd survey I have received this year.

We love Loveland for the most part. We love the arts and shopping downtown and at Centerra.

Mosquito spraying should happen more frequently during the hotter months.

Thanks - Good job. Love living here.

I am very happy with Loveland. Since moving here from Battlement Mesa, we have 3 families that have moved here.

Overall Loveland is good. Lived here my whole life - some good changes - some bad.

I have concerns about the health risks associated with the mosquito spraying.

Where I live, xxxx N. Empire, I have mention to landlord that we have a small gas leak. I smell gas when I'm putting my dog on her leash. It was strong this morning, 7-19-10. I do believe this matter can be checked out, please.

"I love Loveland" - Your senior center is the best I've experienced. Shopping is convenient and your residents friendly. When shopping for a new location I picked Loveland for all these reasons. And you still don't cease to amaze me with new reasons to be here.

The area along Lake Loveland on route 34 has a lot of "trash" and "branches" which have washed in at the area that "visitors" stop and it gives a bad impression!!

Very happy-- great place to live.

My wife and I enjoy living in Loveland, and everything that this city has to offer.

The courtesy shown us by salespeople, hospital staff, law enforcement, our postman is unusually fine.

I wish I wasn't made to feel unworthy to work for C.O.L because I am not a friend or relative of a current employee.

I love Loveland. Trash Carts--I agree they should be out of site. But one of your high paid Elec. men who drives a new Ford diesel Latter truck has his all where you can't miss them. Also he must have his office in his house as often as he drives it home throughout the day. Your own people should be trained about their carts first. I have another neighbor who works for that comes home during the day with a pickup. He hides his carts. That is all.

Love Loveland!

Anything east of i25 is not Loveland. The ranch is a big flop. Move the ball parks out to the Ranch area. Bring the fair and other events back to Loveland.

Is the Taj Mahal of high schools done yet (Mountain View)? Let's remember that LHS is only "partially air conditioned." There is cancer causing Asbestos tiles on the floor and their pool hasn't been repaired yet.

Stop raising our taxes to give the McWhinneys more work to do. Spend it on our children.

Over-crowding at Loveland High School.

The Loveland DMV has way too long of a wait!

On TV we watch you.

Ban fireworks entirely and make the fine \$10,000.00

I love Loveland- keep the crazies in Fort Collins. Keep up the great work!

Congratulations on what you have already achieved.

We moved here 23 years ago having visited several times. We like downtown and the big stores 4 miles away. We love Loveland.

I am involved with Resurrection Fellowship which meets my needs to be involved in what My Savior wants me to do. I have 3 daughters who live in Loveland with their families so Loveland is a nice city to live in.

I wish Direct TV could pick up City meetings - I think they're only on cable?

'tooexpensive.com'

We moved here from Boulder 16 years ago to find affordable housing and to raise our daughters. I am not ashamed to say that we appreciate this conservative, God-fearing "enclave" between two very liberal god-less

societies of Ft. Collins and Boulder County!!! Thank you for all of the family activities you have to offer!

Good job.

Cut out so many fees! I still have mosquitoes! Lower taxes - live within your means - we have to weather the economy, but government hasn't had to do that on local - state or national levels!

Too many telephone surveys- donations- ok we are not advertising etc.

I love Loveland!! So glad I moved here (from California)!

Quality of life in Loveland is generally excellent!

We love it here!

My backyard has a lot of mosquitoes. Please do something- help us please.

Lived here 33 years.

We are very happy with our move to Loveland!

My family and I really enjoy the Loveland area.

We truly enjoy living in Loveland. Thanks for the strong infra-structure of the city.

These are really poor quality questions. They are ambiguous. There is no way of knowing whether people want more of, or less of a service, if they simply mark "Disagree". This survey simply provides the city with a "feel good" study, slanted to elicit positive responses and ignore real concerns.

I feel very fortunate to live in Loveland, Colorado, and the Rocky Mts.!

I do not have children living at home. My answers concerning the quality of life reflect thoughts involving my 3 children, 5 grandchildren, who also live in Loveland.

Good place to live.

This is a great place to live - we need to attract more young couples - especially with children. We're becoming a retirement community.

Satisfied Resident.

Great place to live and raise a family. Keep up the proactive attitude.

We think Loveland is a wonderful place to live.

Love living in Loveland!!

I agree with the city council. Marijuana dispensaries should be shut down.

It would be great if the city could help with the Loveland High School baseball field. It's kind of odd the city's namesake high school has the worst facilities. The boys work hard, are proud of their school/team and deserve better. Thank you.

Overall though we are very pleased with Loveland. We are quite glad we moved here from Ft. Collins 8 years ago. We think that our life style has improved since we moved here and can't imagine living anywhere else!

Loveland is a great place for family life.

The law personnel are put on our tax paid pay rolls to uphold the laws that our citizen helped put there with their votes, Not to have Lawmen make new laws to fit their own agendas or situations. Too many young people are being denied their God given rights. Law Personnel: City, County, and State.

Various committees etc. ask for public input on proposed plans and I believe it's for "show". Decisions have already been made by a few individuals. Too many "studies" made in order to provide "cover" for decisions by city government.

Loveland is an awesome city to live in! I have lived here for 27 years and obviously love it! Everyone is so friendly and the city provides so many fun events. I just attended the Summerfest and enjoyed it!

The quality of life is good. We live by the Big Thompson river and love the trail system.

I am a consultant so I fly out of DIA.

I work in Erie, Co.

I am a native of this area and have witnessed its positive development. I am proud to have participated through church, business, service organizations and activities of our arts. We do have problems to address, and I believe are being addressed. Our beautiful parks and famous Lake Loveland are this community's crowning glory!

Loveland is a great city.

Loveland needs to acknowledge that we left the 60's and 70's behind a generation ago. We need to live in the 21st century. GE smart Grid proposal for Loveland is a joke compared to what Ft. Collins is doing. Also, my family is multiracial. The climate of racism in this town is atrocious!

I like living in Loveland.

I was born here and looking at Loveland decade to decade: Loveland is excellent and has progressed in a very timely fashion.

We love the community. I came from a small town and Loveland feels small town.

Thank you for doing a good job and trying to make Loveland a better place.

Overall a wonderful place to live.

More shopping downtown, better food bank, better street lighting, better snow removal, more jobs, better access to the highway.

We pay for mosquito control but don't get it.

The school system needs to be strengthened. Some people have moved because of quality of the schools is less than desirable.

Legalize and tax recreational marijuana. It will help city budget!

I will say that for not having lived here very long, we love it here! This is where we intend to stay and raise our family. We love the community feel and how important art and culture is to the area.

I love living in Loveland - friendly people. Shopping-- good variety of stores. Nearby recreation is great!!

Loveland is a wonderful place to live.

I'm a Loveland native - adore this town. Scared to see gang issues. Saddened by so many pot shops. Use the trail system frequently for walks and bike rides.

Loveland has been our home for forty years. We have seen much growth. We need to look at the positive service and do all we can to keep Loveland going forward and help those where we can help.

## City Services/Utilities/Customer Service/Facilities:

I like the recycling efforts.

The BIG recycling bins are ridiculous.

The employees at the solid waste division are courteous and efficient.

Need more current titles in the "Books on tape/CD" in our local library.

I would like it if Loveland went back to collecting glass bottles/jars in recycling.

Love recycling and trash.

Stop wasting envelopes in auto-pay utility bills. Also makes no sense to charge a fee to pay online- get with the times and get your revenue quicker.

Excellent recycling!

Need clearer designation for industrial disposal of toxic/hazardous materials in sewer system.

Recycling options have been poor.

Waste management services are excellent (except for the blue big bins).

Why can we not pay our City of Loveland bill online? (Elec, water, sewer, etc.)

Utility Billing could use re-vamping.

Like Recycle facility.

Utilities newsletter is useful and informative.

I would like to pay excel and utility bills online without paying a fee, too!

The city should think about giving some type of credit to citizens who pay their utility bills WAY before they're due - kind of like Qwest does.

We are very excited about the library expansion!

Residents should be allowed to keep recycle bins on the side of their houses, and should not be required to have trash bins.

The only way to stay informed about city information is if you read Reporter Herald. Otherwise, you are out of luck - there's nothing on public radio or TV.

City sponsored wireless internet service would be a great addition to city provided services.

I have asked repeatedly for Loveland to provide 20 gal or less recycle containers. If they can be provided in brown why "in Heavens Name" can't they be provided in blue?? I share with my neighbors since my garage is not suitable for the smallest blue one!! Please respond!! I don't know how many times I've asked this question!!

Top notch library services.

Like the fact we finally got recycle carts. Long time coming.

Need to remove the \$3.00 fee for using credit/debit card to pay city of Loveland bill.

- I, for one, truly appreciate the blue roll-out recycle cart :) ... very easy to use! Sorry you are getting grief on these new carts.
- 1) The city needs to change real estate law so that all city documentation on permits pulled on a property being sold must be included with disclosure documents. 2) Please install another sewer drain on Indiana Place!

I just exchanged my large recycle dumpster for a 32-gal. one. It is just right for me. The people I talked to were so courteous and helpful. Thank you very much.

Recycling program is tops!

Occasionally have items--not a trash or recycle item cannot dispose of.

Smaller recycling containers would be nice.

Trash, recycling and yardwaste collection - exceptional!

I/We are really excited about the Chilson expansion. Thank you!

We really appreciate the library; the area around it is so pleasant!

The library's non-fiction is severely outdated. Examples are the business, technology, and hobby sections in books. Also, newer movies and video documentary can be added/updated.

Smaller recycle bins and maybe smaller ones yet for elderly.

Cheaper utilities.

The recycle bins are too large for patio homes.

Glass recycle options could be improved.

I feel a second library location would benefit the community.

There shouldn't be a fee for paying Loveland utility bills online.

Trash should be picked up in the alley, not in the street!

Planning and zoning and building departments need to lighten up a little.

I see road work being done that is not essential and saw someone spraying street lights with water- that is not essential.

Recycling and trash bins are wonderful.

The water would be great if there were less chlorine added.

Wish they still picked up glass to be recycled--such a pain to take it somewhere. I just throw it away.

Many books at the library are old/outdated-- new ones are slow to arrive.

Too much chlorine in the drinking water.

The recycling center is great-- enhancements to the library and Chilson have been right on.

Our garbage cans should be animal proof!

This city has a lot of raccoons, foxes and deer with an occasional bear! Not only do humans leave garbage out, these particular animals make a mess with our garbage!

Loveland has been doing very well at staying "up" with services.

In regards to recycling and trash: Am I still having to take stuff here and there?

New recycle bins are huge-- along with trash/yard waste. There is no place to store them. It works in new areas with front facing garages but not where there are no garages or alley access garages. I can't drag the huge carts across the grass let alone through the snowy yard in the winter.

The offerings at our library are lacking when compared to the libraries of neighboring communities. The staff at the library is sometimes not very friendly either, especially to young visitors.

City has not told residents enough about correct recycling rules.

Didn't get my new blue recycling cart for 8 weeks.

Power goes out frequently.

Recycling and the recycle waste center off Wilson are great.

I think the library could use newer books (published recently).

I love the recycling program!

We love the Chilson and Library and are pleased the city is investing in renovations.

We really enjoy the fact that the city provides reasonably priced trash service with recycling included. It would also be great if the recycling included a bin for glass some day. Thank you for the great service.

Need glass recycling.

Trash and recycling is too expensive.

Very excited about Chilson and Library expansion.

Utility people are very nice and helpful.

We're somewhat disappointed by the new trash recycling plan. Blue bins are too large to be stored put of sight. Would like curbside glass recycling.

City seems overly concerned about recycle bins and trashcans being left in view. If somebody had thought ahead maybe the color should have been brown or something not as noticeable as bright blue. We really do appreciate the large recycle cans and being able to combine everything.

In the future I'll need to order a smaller "recycle cart."

Rather than a renovation of the public library, a northern branch would be a convenient location for the residents of "suburban" Loveland, even in a place like MVHS. i.e. Conifer has its public library in Conifer High School.

I suggest that it be mandatory for apartment complexes to have a recycle bin. Our building does not have one and I feel that it's extremely wasteful to put recyclables in the dumpster. Thank you.

Provide and outreach recycling program for commercial business. Large waste stream! Great job to all, especially Bruce Philbrick.

#### **Code Compliance/Enforcement:**

Some neighborhoods need more code enforcement for run-down, weedy yards.

Need more control on loose cats.

I would like more regulations on barking dogs in neighborhoods.

Loveland Police do not enforce people parking junk cars, and cars parked blocking driveways. This is most common on the east side of town.

Loveland's backyards and alleys need to be cleaned up of weed and trash and pet feces.

Trash carts - people are still leaving them out on driveways, in front of house, side. It looks bad. No one gets in trouble.

Too many stray cats.

Enforce the going codes. Fine people who leave their garbage cans and recycling cans out in front of their homes.

Better noise control in neighborhood (loud cars w/ sound systems).

Could there please be a Law passed in Loveland that would prohibit parking cars in front yards. I own 1/2 duplex, my yard is shared with the other owner and he parks his car in the front yard!

I work daily on Nickel Drive. The street is never without litter in the forms of plastic, glass, paper, food (discarded), etc.... I would suggest enforcing the litter law with either positive (preferred) or negative reinforcement. We've seen it accomplished in Germany. People here in the US should feel pride in their community.

I appreciate the city enforcing codes for neighborhoods. The lady who works on my area from Boise to Madison has done a great job. This helps caring about your neighborhood.

We are unhappy with the LAX codes throughout the city when it comes to upkeep of property, city property, as well as codes for residential areas. Our neighborhood is an example of poor upkeep, and we will be moving out of this city as soon as our home sells!

Some properties south of Barnes ditch, East of Taft to Lake Loveland are buried under trash and mosquito breeding debris - It has been this way for years, let's take care of this!

I wish the city would ticket businesses and residents whose parking lots aren't kept clean and weeds down. Some businesses seem to be too "big" to get ticketed.

The newsletter announcements in my City Utility bill are worthless. Often/mostly the time sensitive announcements are too late. It is bad to read about an activity that is already over.

It is laughable that trash carts should be out of view while code enforcement is non-existent for decaying vehicles on blocks and trash heaps in full view in front yards/driveways. Disgraceful. Just take a drive on Belle/SW10th/Carlene to see 3. -The city doesn't want to "offend" public with signs to pick up dog waste and while I realize the expense of enforcement, the amount of dog waste in parks and along sidewalks is unacceptable. Just take one or two days to enforce fees for failing to pick up waste, and word will get around for a positive result.

Better weed control in my area-- Lake Loveland ditch north.

#### Computer/Website:

I like that the website has up to date info. ie. the firework cancellation.

Website hard to find info/ home page too busy/confusing/ need easy access to city directory of who to call.

Website offers only general info.

I would access the city's website more often but I do not have a computer at home.

No computer.

The city's website could use an update. There are several local graphic design companies that would be a

great resource for a free evaluation of potential options. That's what my business did and it has been amazing. I used Bluchair media. You should contact them. They're very knowledgeable and friendly.

City-wide Wi-Fi!

Free wifi downtown would be nice.

When I need a number for a city service I always go to the website.

I love the city's website.

It would be great if the city of Loveland provided a competitive internet and cable service.

Website needs updating.

#### **Downtown Redevelopment:**

I wish Downtown Loveland was a more lively and clean place.

Downtown Loveland desperately needs revitalization. Look to Fort Collins as a model. Don't allow more of the economic activity to go to McWhinney and focus on downtown!

Centerra ruined Downtown business. A lot less pedestrian-friendly than Fort Collins. More attention should be put on downtown Loveland.

I would probably hang out more in the downtown area if there were some type of plaza-court house square or Pearl Street mall area with cafes with tables, shops etc. A bad sign are all the derelict stores thrift shops etc.

Downtown needs to be improved.

Continue downtown development! Have a downtown art/music festival.

Need more downtown shopping.

The civic center and library enhancements are nice - both are used by the citizens...the downtown area, though, needs attention. Make a pedestrian mall; subsidize store front improvements. Take a look at downtown Greeley - nice.

I don't think Downtown needs any more money to fund new projects.

Any event in downtown Loveland is difficult to attend when there is little parking.

We have lived here since 50's and watched the downtown be a black-hole for money. Downtown parking s-ks!

Parking downtown is inadequate. The businesses could grow if they had the traffic/parking.

In short the Downtown area Sucks! There are scant few areas to visit downtown. Longmont and Fort Collins are better alternatives to Loveland downtown.

City needs to stop throwing good money after bad regarding Downtown "improvements". No amount of flowers and benches will counter the fact that there's no reason to go there. If city supported small businesses, maybe there would be more than junk ("antique") stores.

More new shops/stores/ restaurants in Old town to revitalize the community

Downtown needs cleaning up. Plenty are - but what about other interests and businesses?

Downtown stimulus package needed. Free wifi please!

We would really like the city to invest in the downtown business district to create a place like Ft. Collin's Old Town area- it's being overlooked and the city is missing a big opportunity.

Downtown is suffering.

The city needs to stop hiring consultants and make decisions on the downtown area. Go look at Westcliffe, Salida and Pueblo for ideas. Use the river to 5th St. as a focus. You have wonderful old buildings - use them! Need a natural foods store.

#### **Growth/Development:**

Our community desperately needs a Whole Foods, Sunflower Market, or Sprouts so we have more variety and a better choice for organic food, household, and personal products.

So many homes have been built in Loveland the past few years, and yet our population has stayed the same.

Too much growth.

Loveland is growing too large, too fast.

It seems like if the McWhinneys said, "Jump!" you would jump.

I am curious why there is no Sprouts, Whole foods, Vitamin Cottage or Sunflower Market here?! Or a JC Penny? And please, not out at Centerra I strongly feel the movie theatre should return to a more central location in Loveland.

I'd love to see more restaurant options. i.e. Olive Garden, TGI Fridays, and Red Lobster. I have to travel to Fort Collins if I want to eat at these places.

Past City Officials discouraged stores such as Sunflower/Sprouts. Our city needs to support stores for fresh produce- Farmers Market not enough. COSTCO should be here, not in FC or Greeley. SAMs club poor quality products.

I purchased a home in Loveland even though I work in Fort Collins because I like the small town feel. I particularly like the downtown area and the summer events. I hope more people will support the small businesses in the downtown area.

Shopping opportunities are kind of sparse in Southwest Loveland. For shopping centers and restaurants we have to go north or east sometimes. It is closer to Longmont than Loveland. Thank You

I go to Windsor and FC for groceries as Walmart is my only choice NE Loveland.

The small town and downtown merchants I once enjoyed no longer exist. I miss that.

I am strongly opposed to city trying to attract new industries and new employers. I live here exactly because it is a small city with a wholesome, small-town atmosphere and I want it to STAY THAT WAY!! Growth is BAD not good!!! My main complaint is the unreasonable change for storm sewers on my utility bill. I suspect this goes to put new storm sewers into new developments. You should make the developers pay for that. Don't keep giving established homeowners the bills for that work.

Quit giving the McWhinneys an open check book.

We need some "Whole-Foods" like grocery stores in Loveland.

I do not want Medical Marijuana stores.

Please, no marijuana shops.

Why is all commerce in or pushed to McWhinneyVille? We need to focus on the heart of Loveland and not just abandon it. This is how towns fail.

Make sure medical Marijuana stores are regulated closely, but don't shut all of them down. It does benefit many people.

City needs to stop bending over for McWhinney and give more support to small businesses.

Outlet mall should have been recycled - we don't need more malls.

Why are you allowing only commercial development at I-25 and 34? It's too far to go so we seldom shop there. How about something on the West side?

No large Health food store.

Find a way to offer medical marijuana for chronically ill patients only.

We really need to work more on the growth.

Love our beautiful city and all the amazing benefits that living here brings. Thank you for asking how to make it better. Please keep focusing on improvements/ development. In central, Southwest, Southeast sections of town. Downtown has come a long way.

Most services are good, but I would have preferred another Rec. center vs. enlarging the Chilson. Enlarging now will only drive private facilities out of business.

As a senior, I would like to see more shopping, medical service or/and a community center on the west side of town and not for everything to go out to the I-25 corridor.

Let's keep our community smaller and less prone to attracting crime and over-population. Loveland should continue to be a somewhat rural community with farms, ranches, horses, and wildlife.

Wish we had local Whole Foods, Sunflower Market or Sprouts.

I would like to see Loveland encourage more renewable energy in new and existing development, especially solar. Buying back excess energy produced by solar PU panels. Exploring a "city partnership" with a reliable solar leasing company that would enable interested residents to afford solar PU with lower up-front costs! PLEASE!

Maybe shopping opportunities in Centerra but that is not Loveland to us. Too many buildings--use the old ones and renovate.

My biggest concern is the Highway 34 corridor. We have empty businesses, un-kept landscaping and boarded up buildings. It's ugly. It's the first thing people see of our town on their way to the mountains. Instead of expanding ever outward, perhaps we could clean up in town. The old Albertson's building would make a great location for a health food store--something I think our town needs.

Do not like home developments. They take a lot of water pressure away from us. An also new developments, of any kind, too much water wasted on the lawn they put in.

Our concerns with development have to do with the breaking of undeveloped ground while more and more retail spaces in town sit empty and derelict. PLEASE create and/or improve the incentives to businesses that will lease or buy existing in-town buildings. It is implausible to call Centerra Loveland's Marketplace when it is located miles from the heart of town and east of I-25. Invest in Loveland-proper first.

The only negative comment I have is - Too much emphasis on encouraging growth. I understand the reason, the more growth and it follows that more taxes roll in. The bigger Loveland gets, these things follow: more crime, more traffic problems, etc. I can compare Loveland in 1946 and 2010. I would prefer it as it was in 1946. Growth is not always good.

Please try to court an organic market to the old Alco store.

We love this town. We chose it because it has all the best qualities of a small town. Big box stores and relentless development with vanity ranches and green wild areas are huge concerns for our future. Why do we have to be a "me-too" community? Living well in a peaceful community is a value to hold onto- nice gone can never be retrieved. We are barely holding onto it. Let's keep what we love!

Occasionally now that Loveland is growing, I've noticed more trash being thrown out of passing cars onto the streets and ending up, sometimes, in my front yard. I enjoy walking the "parks and trails" around Loveland with the Poudre Valley Hosp. I hope all the development north of me will not affect my water pressure here at home. I already notice more traffic.

Would love to see a Costco and Sunflower market. I am disappointed that a second Walmart was allowed to be built. I fear it will lower my property value. I have to drive to Thornton to shop at Costco because SAMs is owned by Walmart. A lot of people feel very strongly that Walmart is not good for America but for China. Also I was disappointed to hear that McWhinney is handed over anything he wants including money meant to pay for new things...not old things.

## **Infrastructure /Streets/Traffic:**

Street surfaces are drivable and safe except for snow removal.

Snow removal on side streets isn't always taken care of.

The roundabouts are a nuisance and not a good idea for mitigating traffic.

You need to take money and fix streets in Loveland. They are horrible.

There is a little too much street work where it is not needed. Maybe the money not spent on unneeded street work could be given to schools.

Taft traffic is terrible.

Plow more during the winter.

The potholes are out of control.

Traffic management and planning is dismal for a town this size.

I think all the roundabouts are very dangerous. I think all the roundabouts are very dangerous.

Loveland has grown considerably since 1995 and traffic is CRAZY.

Don't work on so many roads in the city at the same time.

Speeding is crazy.

We wish that there was more traffic control regarding speeding and red-light/stop sign running.

Snow removal could be better taken care of.

The traffic lights on Eisenhower and Highway 287 really need to be timed better - traffic flow is terrible. Eisenhower sometimes has stops at every light!

Traffic light timing needs improvement.

Traffic lights turning onto main arteries are on red much too long (Van Buren on to Hwy 34/22nd/onto Taft - Cedar on to 34

Traffic in Loveland is terrible.

Bushes and trees need to be trimmed more often to have better views of streets to make turns.

Speeding is a big problem.

I'd like to see left turn arrows on stoplights on Garfield and 29th going North and South and Garfield and Hwy 34 going North and South. Also on Van Buren and Hwy 34 going East and West.

There are far too many roundabouts in Loveland. Putting one or two where they make sense is fine, but you have gone roundabout crazy!

I wish the city would do something about the timing of traffic signals. It seems the powers that be are not noticing the traffic is constantly stopping at red lights on major streets, not flowing efficiently. Has no one noticed Eisenhower is awful to drive? I avoid it as much as possible.

The city and/or county needs to work on mitigating the flood plain issues facing the people in Mariana Butte. Living with that cloud over our head isn't making life as enjoyable as it could be.

Traffic and signals are not timed well in Loveland.

Loveland is a wonderful place to live and raise our family. The only suggestions we have pertain to the stop lights. We waste so much fuel, pollute the environment, and are late to appointments. It seems ridiculous to have timers on lights before 8:00am and after 8:00pm. While visiting Montana, we saw blinking yellow lights after hours and think it might be good to incorporate here in Loveland.

You try to go a few miles on the streets and sidewalks of Loveland in a wheelchair. You will have all types of fun.

I realize funds are bad but snow removal was inadequate this year.

Why is it that there are always 2 to 3 police cars at a traffic stop blocking off streets for the triathlon and other North Shore park events is a real pain for local residents.

Work on Madison is making traffic unbearable.

Unsure about 34 and Madison how it will work. Also 34 and I-25 - not real crazy about it.

Our city has grown too large to adequately handle heavy traffic.

Who is the insane engineer who designed the intersection at Madison and Hwy 34?

I believe Loveland needs a bypass other than I-25. Somewhat like Berthoud has.

Hopefully some of those areas will be improved after these improvements are done in areas where street crews are working to improve the flow of traffic.

East Eisenhower at rush hours is awful - really no other way to stores/outlet.

Boise chip seal repair didn't fix the bumps over the bridge by the water treatment center.

Working on I-25, Crossroads and Madison interchanges at the same time is ludicrous! Not looking forward to the Madison interchange nightmare. Couldn't they do 8pm-4am shifts? Paving for Boyd Lake Avenue could have been funneled elsewhere in the city's budget. It wasn't that bad at all, or could it have been primarily for bike lanes?

Lights (traffic) need to be timed better.

How about some right turn only lanes at our major intersections.

I live west of 287 The exit from Hwy 34 to I-25 and from I-25 to Hwy 34, is an accident waiting to happen, especially where you get onto I-25 N from 34 and the exit from 34 to I-25

Would like traffic lights that sense traffic amounts and change accordingly.

Do not like large open storm drains in neighborhood. Many balls and items like skateboards can and do fall through. These should be grated.

Consider putting a stop sign on the intersection of Park Drive and Boise (on Boise).

Residents need to keep their trees and shrubs from blocking sidewalks.

Stop lights at Non-major intersections in this town are horribly UN-BALANCED. I should not have to plan and adjust my daily commute for a stop light(s). Certain lights should have sensors going for more than just after 10 p.m.

Although I "agree" to most all issues addressed on reverse side of their questionnaire, there is always room for improvement in all or most that can be done more for the community and residents (like the construction traffic congestion at intersections).

Terrible traffic control. New light at 37th and 287-no left turn arrow going east on 37th to north on 287. Something has to be done about red light runners- get cameras- pay for them with big fines!! If I or a family member is injured or killed by red light runners I will sue the city or someone will on my behalf. No monitoring of intersections- no reason for this to continue as there is an affordable solution. People are concerned about infringement on their right to privacy by using a camera. What about my right to be safer on the roads. Please do something now.

The person that is in charge of the street light timing needs to be retrained.

I can drive through Fort Collins on 287 at 40 mph and never have to stop for a light - even during rush hour. Wish I could do half as well in Loveland!

I believe it would be beneficial to place a crosswalk on 29th St. and Silverleaf Dr. It is such a busy intersection. Many young kids are in the area and Mary Blair School is right there. As a mother/bike rider/runner I would hope it would remind some drivers to look for pedestrians.

I think the on and off ramp on I25 and 34 are dangerous. When you have that much traffic trying to get on and off in the same lane in that short of space, there will be accidents.

We like living in Loveland. We could make Loveland more beautiful and safer by eliminating stop signs and 25 mph signs within single family home developments.

I live between Taft and Wilson, 29th and 43rd. Whenever you sanction a bike race I am trapped in my neighborhood for the duration. This causes me great frustration. Could you please come up with a way to allow traffic to coexist with these events?

Traffic along Eisenhower to Centerra is too much.

It would be nice if the sidewalks in my neighborhood (7th St.) were finished. We walk to school and we have to go on to the road for part of it, which can be dangerous with how fast people drive!!

Traffic lights need to be retimed. Road work causing "risky driving" from others.

I feel parks are clean, but thoroughfares are full of garbage-- especially around the creeks.

Highway 34 is very busy most of the time.

Some of the streets have such big hole and they don't repave them. When you do fix main through fairs you do them at the same time! Can't you stagger doing them such as Taft a Madison and Eisenhower? Taft is getting worse north of 1st! Almost causing accidents.

Need streets repaired all over town.

Re: streets--we often wonder about prioritizing.

The intersection at Madison and 34 could and should have been corrected with 2 left turn lanes. The construction is somebody's idea of what should happen and it's stupid!

During the winter our driveway entrance becomes caked with ice because of lack of drainage for runoff water.

Traffic in Loveland is getting out of control. Improvements needed. I don't know how!

Lots of bad manhole covers and rough railroad crossings. Good City!!

29th down Wilson to Taft needs to be resurfaced.

Highway 34 should be six lanes all the way to I-25.

Please repair potholes on Main street (287 especially). Please do something to correct water drains (there are none or they're too far apart).

Traffic signal at Wilson and 1st has unreasonable delays for 1st traffic. Frequently everyone is staring at an empty intersection.

Some of the sidewalks in the "locust park property area" are going to need some replacing or repair before too long.

Ok I feel the new concrete work projects are way too high and colorful. Having ten years in construction and inspection experience your making residents feel there is no slapping such cost increases. Hold down your contractor. I know quality walks don't need to cost our city millions each year. JRE

Continued development in the highway 34 and I-25 area HURTS Loveland's quality of life. In our opinion, the addition of more main arteries in and out of the city would improve Loveland's quality of life. We honestly believe it should be at the very top of the list of our city's priorities. Thank You.

How about fixing sinking and cracked sidewalks in our neighborhoods. Not just the ones on the main drags through the neighborhoods. This makes it difficult to shovel snow, cracks driveways, not to mention trips people. Trim trees by intersections and speed posting signs.

Need better east/west road options.

There are numerous potholes around Loveland (residential and side streets).

A storm drain in my neighborhood would reduce or eliminate the Ice Build-up in the gutters, at the end of driveways, and over the sidewalks each winter.

#### Jobs:

Don't have internet - can't afford - not working now. Lost job - Husband barely working. Feel we are falling through the cracks.

The unemployment situation and needy in Loveland and Larimer CO is extremely disturbing.

In regards to attracting jobs: Lots of unused space- seems to be more a bedroom community.

Cut back services when times are lean--not your employees. Stop contributing to the jobless market by laying people off. We can do with less for a while to help our community! And when it gets better, start paying them better so we don't lose the good ones! The turnover is atrocious! Stop giving away our resources of cash. We have reasonable loss utility, sets and a great community. Go out and get us good paying jobs!

Need more jobs with good pay.

Having lived in Loveland since 1956, I have seen many changes. The employment market needs to be pursued. Quality jobs at quality wage: #1 priority.

Loveland needs to diversify its economy and get out of the boom/bust cycle. Witness how many light industrial plants were already shut down prior to the economic crisis. Let's get our heads out of the sand-- seriously.

Too many jobs lost to illegals (Construction, Roofing, and Fast foods).

Job creation and retention efforts are good, but results are difficult to achieve in today's economy. The city makes good efforts.

We need more business and jobs within Loveland. We lost H.P., the theater is gone, the skate rink is gone, That was great for kids in the winter. Parents need good jobs to be able to take care of their families!

Rather than increasing the number of shopping stores, Loveland needs to concentrate on high tech and medical services that offer well paying jobs. No one can earn a living by working at Walmart, Kohls and the like.

We do need more jobs that would allow you to be the main provider \$50,000-60,000 a year, so people do not have to commute. Keep it in our own community!

The city council needs to bring in more jobs to the city. All of my interviews have been outside Loveland.

Loveland needs to focus more on attracting more high tech jobs and other industries instead of just more retail/shopping.

There are no jobs.

#### Noise:

There is a very important issue that has been addressed but needs further action and that is the train air horn!! It makes us not liking the area we chose to live in over 10 years ago before the change in the train horn. PLEASE DO NOT LET THIS SLIDE UNDER THE TABLE.

Train sounds are extremely annoying.

Noise complaints should be taken more seriously.

Train noises and motorcycle noises are awful.

The train noise can be turned down...please!

Concerning the enforcement of noise ordinances, Why aren't they enforced? If they gave tickets for loud cars, trucks, and motorcycles this would be a much more livable place. Why do we tolerate this?

I know it's a small thing in a relationship of other issues faced by the city government in Loveland and in many other cities, but if some resources could be devoted to noise enforcement (i.e. motorcycles, macho trucks and voice of god sub-woofers) the quality of life and peaceful enjoyment would improve (at least for 90% of us that don't ride Harleys and other loud noise makers.

## **Police & Fire Services/Safety:**

Police, fire, and animal control are doing a great job!!

I would like to see the police department patrol double or triple in size and I am willing to have my taxes increased to pay for it. I would like to see the police patrol paying more attention to traffic control, speeding, illegal turning and lane changes, and red light running.

Police, fire, and animal control are doing a great job!!

The police should put more focus on illegal driving habits.

More regulations on illegal fireworks.

The meth problem is spreading through Loveland and it is very sad and scary. I hope the police can focus on getting the druggies behind bars.

We think the gang problem needs to really be monitored more closely as it seems to be getting worse.

Illegal immigrants are becoming an issue here. Gang affiliation is becoming an issue I have to deal with because I have kids in high school and college. I'd like for Loveland to remain a safe city. We moved here

from Denver because we watched it become filled with gang violence. If Loveland doesn't control the issue soon, it will also be overflowing with gangs. Way too many "medical" marijuana shops.

We miss officers traffic patrol at Taft and 41st.

The police department should put more focus on protecting and serving the community rather than setting up speed traps to gather revenue for its existence. The gang community is growing quickly while honest citizens are taken to court for minor traffic violations.

Put high pressure on gangs until they are gone.

Loveland is wonderful, but... The Gang problem is becoming worrying. All of the vandalism and gang issues are becoming scary.

I feel that the use of illegal fireworks around the 4th of July is out of control in Loveland and the holiday is not a very enjoyable one for many not to mention that pets run away often not found again due to the explosions. I feel Loveland and Colorado is very weak in enforcing rules to prohibit their use.

Drivers violate many traffic laws.

Speed limits need to be enforced.

From my observations, the local police are either not up to date on traffic laws or choose not to influence them ie: speeding, illegal turns, running stop signs/lights, excessive exhaust output, etc. I would like to see a fleet of cars with only basic makings dedicated to traffic control.

Police department should stop doing "speed traps".

The gang graffiti scares our six year old daughter. Our property value has gone down by \$42,000 since 6 years ago and I believe the gangs have something to with it.

Loveland has a growing problem with gangs and drugs. I was shocked to find out my neighbor was a gang member living next door. I found out when the police came to arrest him.

The fire and rescue team are excellent!

When is the city going to address the growing gang problem and the drug dealers at North Lake Park? People are beginning to not to feel safe.

Something has to be done about the unnecessary police harassment of young drivers. Loveland and Larimer county are approaching a Police state and it's unacceptable.

The police department is useless.

We are uncomfortable with gang activity and North Lake Park. We feel the police presence as friendly, helpful and kind.

The police have become too aggressive for the size and demographic of our city. I have not had contact with them directly but have observed them. It seems that they target our youth and are over enforcing traffic (speeding) regulations.

Several times this year there have been emergencies on the trail. Emergency vehicles seem to travel way too quickly. It's frightening to walk or ride and suddenly have a police car flying towards you. Please slow down. Thanks.

Stop at stop signs. I've also seen drivers make u-turns on Hwy 34. These people along with those texting and talking on phones need to be fined \$200 or more and have their licenses revoked 1 month for first offenses. These irresponsible drivers are causing more accidents and are going to cause more deaths if the law does not come down hard, Now.

Pay more attention to the rising gang members!

We love this community. We feel the quality of living is exceptional and we want to keep it that way, so we hope that the city continues to take aggressive action towards gangs and graffiti.

I would like it if the police in Loveland got a better handle on the drug problems in the city. I see many people driving and smoking marijuana or something like it. Scary.

Increasing gang activity will result in my relocation. Loveland parks are overrun with drug trade and gang activity.

Why so many police? Do we have such a crime rate that we must have undercover police on every corner? Makes me feel nervous that there must be a hidden social problem that we are unaware of--sneaky, underhanded. Police "the new tax" collection service--not to "Protect and Serve".

In regards to police calls, the current system does not allow me to get specifics on a call. I have to go into the Police Department to get details. I would like that information to be made available on the internet - I am interested to know what goes on in my neighborhood.

Every year I feel less safe: gangs/vandalism is now an issue.

Gang activity is a concern. We support police who stop suspicious drivers.

I love our community- great job. Please continue to keep our community safe and free of gangs. My prayers are there. I worry about crime. Some people have been stealing my red tomatoes : / .

I feel safe in my community except late at night, sometimes, when I'm walking to my car, now that I'm getting older.

I would like to see graffiti around town removed even faster. Homeowners should be pushed to remove asap along with utility companies.

Need more Police to slow drivers down. Need more law enforcement for drug and gang problem. Do not need drug shops. Need more Immigration enforcement.

Loveland is a nice place to live. I hope it doesn't become a center for pot smokers and sellers, and that the parks remain safe for children.

Police are awful. Harass teenagers who are just walking down the street. Tow cars off of private property after pulling over for 15 day expired plate. Profile people. Menacing attitude. Make people afraid of them. Towed car illegally but afraid to complain for fear of retaliation.

With all the road construction/repair the traffic signals are not in sync with rerouted traffic. Police do a poor job enforcing traffic infringements speeding-- running yellow lights my biggest concern.

We are thankful for the police and firefighters and ambulance.

#### **Recreation/Arts & Culture:**

I love the city's arts! The sculptures and painted transformers are wonderful!

The Foote Lagoon summer shows are always a lot of fun.

Love the parks.

I wish Loveland had more opportunities for families with all ages to go and enjoy themselves together in the colder months.

I would like to see cleaner parks.

It would be nice to have more safe and fun activities for teens.

The city spends too much money on "beautifying" Loveland. This new project of painting all those gray boxes is ridiculous.

I would like to have more activities for special needs children and teens.

Children are out too late.

Cheaper recreational activities for the youth of Loveland would be great!

Winona pool needs to get rid of some of the grass area – it's a "muddy swamp"- cement is better.

Painting the electrical boxes looks nice but there are better places to use that money. "Education!"

I liked seeing the Elders at Hammond Amphitheater better than at the Lagoon. I think all Loveland Concert Series shows should be at the Amphitheater.

We need more activities for our senior citizens with the Chilson Ctr down seniors have nowhere to go except

for places that serve alcohol.

Looking forward to Artspace taking on the feed and grain building! :) Will be great addition to wonderful downtown.

I wish dogs were not banned at Lon Haggler and Lone Tree Reservoirs.

Please keep Lake Loveland free summer swimming available to all. It's the only free family fun left to be had.

I appreciate the programs and activities for children and youth in the local area and the many parks.

We need a city park on the Northwest side of Loveland.

Love the paintings on the electrical boxes. It is details like these that make Loveland such a special place to live. Thank you.

Cleanup the golf course - Geese droppings.

Loveland has a great sense of community! ChilsonSr. Center and athletic/ Library/ events and celebrations! Art! Rialto Theatre!

More bike paths.

Too much "tax-payer money" given to the "arts."

It would be helpful if there was a summer day camp option for kids 13-15 available. This could have a volunteer work component to help the city.

The old fairground redo is fantastic! I am impressed with the water-park, unique playground equipment and picnic area at fairground park. Excellent number of parking spaces-Good job.

City park/playground options are lacking and boring. I have three children and have signed them up for numerous classes through the Rec. dept. that have been canceled with little or no notice. At least twice we have shown up to a class that had been canceled and no one ever notified us. The class options are not that diverse or exciting. My kids take many sports, arts, etc. classes in Fort Collins because of these issues. Fort Collins offers so many more options and we have never had a class canceled.

North Lake Park is not too clean.

No pets at community events.

Thanks for the new pool at Loveland high.

Lower the price for any family night out and they will come.

Loveland needs more public swimming pools.

We need more than just sculpture as far as arts go--performing arts and different mediums. More activities for youth. Disagree about city providing quality trails.

Some parks are in need of repairs.

We have artwork and hearts everywhere, "enough already."

Parks are very nice and spread among city areas.

I enjoy the public concerts, bicycling. Good place to live.

I love the statues, painted hearts, and painted electrical cabinets around town. The valentines are special and my family adores them. The city center area library, Rec center doesn't have any sculptures.

We feel Loveland's culinary arts are a bit lacking. Night life for 20-30 year olds is non-existent.

The pool at Chilson should be more affordable for handicapped individuals on Medicare, etc.

Stop using tax money to pay artists to paint utility boxes around town. This is a waste of our resources!

Keep increasing/ maintaining recreational space. Thanks for expanding the Chilson center.

These new painted cable/utility boxes are gorgeous! and so gentrifying and artsy.

The landscaping along streets and open spaces makes Loveland such a caring, friendly city. Thank you!!

Would love to see more outdoor summer/weather permitting events involving music, concerts etc., movies, where people can go for something fun to do at a reasonable cost.

We need more opportunities for senior sports teams.

I'm a high school teacher here but don't have children. The students complain that there is not enough to do except go to parties.

Need more activities for senior citizens. Need more trips and activities during the winter for senior citizens.

Is art being emphasized in our community at the expense of others?

We would love a hiking trail that allowed dogs off leash.

Please repair bridge guard for sidewalk crossing over Big Thompson river on east side of Taft Ave. It is NOT safe and my child almost fell through! Thank you :)

I do wish that Winona pool would be updated or another outdoor pool built.

Not sure that the glass bridge on 4th St. will "fit in".

I'd love to see a better use/access for lake Loveland. Any opportunity to put a beach on the south side, which could involve connecting the beach to the park across Eisenhower? By recessing Eisenhower to the distance of the park (e.g. a tunnel), pedestrian access could be encouraged.

The active senior citizens can get out and do things, but for shut-ins and limited mobility there needs to be something to help them--such as going to home for a reading session or other interests.

Very satisfied with quality of life in Loveland along with city services. We do wish that the "outhouse" at Vietstenz-Smith park could be torn down and removed and replaced with a restroom with operating commodes, urinals, sinks, running water, paper towels, etc. The outhouse is gross!

There is too much emphasis on sports parks at the expense of natural areas.

As a caregiver for my two young granddaughters, I have been so impressed with all the city has to offer, from library story times to swimming and classes at the Chilson Center and Museum. Thank you for providing all of the wonderful opportunities to enjoy our city. Thank you, too, for your help in renovating the Loveland High pool!

I am tired of art being censored in Loveland by close-minded people that chose to move to this art community willingly.

The children need activities on or closer to the west part of Loveland. Nothing for the youngsters. Movies are out at Centerra and what a waste.

Need more teen activities (age14-18).

We have a great city to live in. There needs to be more attention paid to activities for the very young and seniors. We do a lot for young kids around the sport of golf, but do not offer older people a break regarding the cost of golf. This would be great if more could be done regarding this. The people who work in the golf department don't listen to suggestions-- they are close minded and think they have all the answers.

Publicize events more in advance. Would like more trails and parks.

Youth activities are expensive. With the economy, it's hard to afford them.

Encourage more live music.

Loveland needs an indoor tennis court. Longmont, Ft. Collins, and Greeley all have indoor courts. Our tennis population is growing in the last few years.

#### **Transportation:**

Complete the bike trail on the furthest part of town, and look at a way to connect Derby hill bike access to town.

I'd like to bicycle commute to my job in Ft. Collins, but there is a lack of bike path completed between Hwy 287 and CR 11C. Completing this segment would provide an important link for bicyclists who want to avoid Narrow County Roads on the North side of Loveland Thanks for your interest.

More bike trails through west Loveland.

More accessible and safe bike trails would be appreciated.

Provide good shoulder lanes on new roads, refinished roads.

I do not need public transportation of the present time; but if I should need this service, transportation options are vague. Bus routes, carts, schedules not readily available. I am handicapped and need help that is not always available in getting carts to the street.

We/ I would really like the city to complete the bike path around Loveland ASAP! NW completion is overdue...

Highway 34 is really busy! Would like to see transportation from Middle Schools to the Chilson and Boys & Girls Club - safe options for after school - free for students.

Have all bikes get licenses tags, operator license, insurance and regulations with fees high enough to pay for bike lanes. Tag must be large enough to be seen from 40' or more away. Train bikers not to ride on sidewalks or walking path. The police are unable or unwilling to accept a hit and run report due to no license number. FIX IT. Twice I've been hit and the biker split, giving me a one fingered wave and a laugh.

Better signs and better marking for bike lanes. Complete West part of trails!

The transportation system for our geriatric population could definitely be expanded. 2 weeks notice for someone in a wheel chair for a ride to the Dr. doesn't work when unexpected illnesses happen. Dialing 911 is not an option because of the price. There is a rather large elderly population here and viable transportation for homebound is a necessity.

Improved bike lanes/paths would decrease animosity on the part of auto drivers, improve safety for our children and other bicyclists, and improve Loveland's image as a "green" and bike-friendly community.

I feel we are working towards alternative transportation options but we are not there yet.

We would love more bike paths-- especially an underpass under 1-25 so we can bike to Centerra.

Finish the bike path around Loveland.

COLT should take residents to NOCO rehab center.

Please improve our so-called "bike route" through town. Especially Garfield Ave from 29th to downtown. It is full of potholes and generally difficult to navigate. Also a bus route which travels Taft to 287 would be appreciated.

Bus system is so infrequent as to not be practical. We need more outreach to the homeless.

Bike route that parallels Hwy 34 from K-Mart on the west to east of Hwy 24 is needed. Also a bike path between Loveland and Fort Collins is needed. Hwy 287 is not an option. Vehicles traveling 50-55 mph next to a bicycle is not an option.

When there is an event at the Ranch it would be nice to have public transportation at a nominal fee. (Events like concerts, Eagle hockey games, etc.)

Bus service with better timing is important, try to stay in the game on transit.