



Introducing Pulse - Loveland's Broadband Utility

City of Loveland unveils new name, discusses next steps to bring high-speed internet to community



On May 30, the City of Loveland unveiled Pulse, the new brand for its local, community-owned and operated, 100 percent fiber-optic broadband network. Pulse is a trusted communications utility connecting Loveland by offering affordable, reliable and fast internet and phone service. The service will be available beginning in 2020 and residents and businesses will be able to sign up as construction is completed throughout the city over the next four years.

Established in 2018, the customer-focused utility is built on a promise of local service, transparency in rates and speeds, and a promise of responsiveness second to none.

"The rhythm of life here in Loveland is vibrant and full of energy, reflective of the people who comprise our great city," said Loveland City Manager Steve Adams. "Pulse builds on the facets of our community that make Loveland great and powerfully connects us all to the many incredible resources

both in Loveland and throughout our world."

Since the beginning of Loveland's broadband exploration, both city council and staff have committed that Pulse will deliver value to the community. It will be affordable, reliable, fast, backed by the same excellent customer service that Loveland Water and Power provides today, and above all, gives everyone another choice to meet their connection needs today and in the future.

"Pulse has everything you expect from the City-provided services you currently use - reliability, fair rates and excellent, locally-based customer service," said Briana Reed-Harmel, City of Loveland municipal fiber manager. "Like all City services, Pulse is an investment in our community and our future."

Forward Momentum

The launch of the Pulse brand comes seven months after Loveland's city council approved the community-owned broadband network and five years after the

City first began its broadband exploration.

Funding was received earlier this year when city council approved a bond package allowing the newly created Electric and Communication Enterprise to issue and sell bonds to finance the construction of the Pulse network. The City's diligent planning process before the November 2018 approval allows Pulse to move quickly through the development process.

Construction is tentatively scheduled to begin this fall with a full network build-out estimated to take approximately three-to-four years. The first customer connection is anticipated for the first quarter of 2020.

"Our experienced, local team is excited and ready to bring this service to our neighbors, family and friends," said Reed-Harmel. "We are thrilled for the community to embrace Pulse alongside us and launch the next phase of the project."

FAQs

Have questions? We've got you covered. Here are some commonly asked questions and answers about Pulse. Or, submit your question to [LovelandPulse.com](https://lovelandpulse.com) for a direct response.

What services will Pulse provide?

Pulse will offer high-speed internet and phone service to both residential and business customers. We are reviewing the viability of providing television. Internet service will be symmetrical, meaning upload and download speeds are the same.

Who is eligible for service?

The current service area includes customers inside City limits. Phase two of our project includes the Big Thompson Canyon and other areas within the electric service area. Head to [LovelandPulse.com](https://lovelandpulse.com) to see the map. All residents and businesses within this area have the option to sign up for Pulse or stay with their current providers.

What is a fiber-optic network?

Pulse customers will get high-speed internet delivered to their home or business directly through a 100 percent fiber-optic network. Fiber is the fastest, most reliable technology on the market today, helping us deliver the speeds and service you deserve. Whether you connect to the internet through a dedicated

connection within your house, through WiFi or through your cellular phone, a fiber-optic network is needed to support high-speed data delivery and potential wireless speeds of 4G, 5G and beyond.

What speeds/prices will be available?

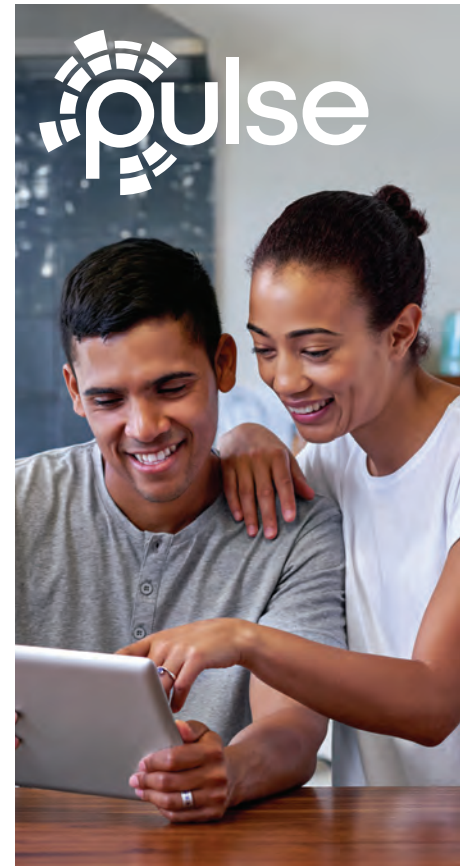
Pulse provides competitive and affordable gigabit internet service with no data caps or service throttling, no hidden installation costs and no hidden fees. Several different packages will be available based on speed needs. Pricing will be announced once we start subscribing customers.

Do you have construction maps and schedules?

We will not be posting construction or service availability schedules or maps as both will happen in multiple areas at once. We will notify neighborhoods directly when service will be available in their area. Take into consideration that full network buildout will take three-to-four years to bring broadband to every home and business in the city.

Will this affect my taxes or electric rates?

No. Only Pulse subscribers will be billed/pay for the service. The startup stages of the network are funded by bonds, which will be paid back using subscriber fees once service begins.



How will construction impact me?

To meet the timeline of a 3-4 year buildout, construction will happen in multiple locations at once. We are working to use low impact construction techniques and take extra precautions to minimize disruption to customers' property. We will notify neighborhoods directly when service will be available in their area.

For more information and to sign up for future updates, visit [LovelandPulse.com](https://lovelandpulse.com).

**CONNECT
WITH US**



[LovelandPulse.com](https://lovelandpulse.com)



[/LovelandPulseCO](https://www.facebook.com/LovelandPulseCO)



[@lovelandpulse](https://www.instagram.com/lovelandpulse)



[@LovelandPulse](https://twitter.com/LovelandPulse)



[/LovelandPulse](https://www.youtube.com/LovelandPulse)

Loveland's homeless plan moves toward implementation phase

Eight months of data-gathering, partner collaboration and face-to-face contacts within a forgotten community of Loveland residents have set the stage to implement common-sense solutions to homelessness in the city.

And the City's point person in the effort, Community Partnership Manager Alison Hade, said that these specific, localized solutions could be set in motion even as a broader, national movement to address underlying causes of homelessness proceeds.

"There is a lot of community knowledge across the U.S. that shows us it is possible to significantly reduce the number of people without homes," she said. "It's happening elsewhere. We can do it here."

Hade and a Denver University-based consultant since last fall have been drafting The City of Loveland Homeless Strategic Plan. Their draft document bundles all the data collected and describes how the City and dozens of partners can

combine efforts in pursuit of solutions.

"What we're ready for now are ways to address the literal impact to the community," she said. "Our focus belongs on specific issues – trash in public places, human waste, cast-off needles, the things people in our city see every day."



On a warm, summer night in Loveland "between 110 and 150 people are living in the open," Hade said. On a frigid January night this year, a point-in-time census that the U.S. Department of Housing and Urban Development asks communities to conduct annually counted 142 people without homes.

Of those, 51 were in shelters that operate seasonally, and

another 91 were in cars, tents or other makeshift outdoor accommodations.

Finding homes for people without them is the ultimate fix for nearly all problems related to homelessness, and Hade said Loveland has advantages in implementing that core piece of the plan.

"We need to determine how we move someone from sleeping in a tent to housing that is affordable," she said. "We are talking with housing providers in our community who have the capacity to produce a product – a micro-home – that could potentially be affordable, at a cost of \$500 monthly or less."

Development of the strategic plan also points to another essential, one that enlists community partners in dealing directly with individual homeless residents.

"A key to the plan is street outreach," Hade said. "We need to make sure that every person has access to a solution – including mental health and substance abuse services."

The library has lots of ways to make reading accessible, meaningful and jovial

If you haven't made a dent in your summer reading list, consider joining one of the library's great book discussion groups that not only keep you on track with your reading, but provide for great conversation and fellowship.



If you love fiction, the Read More Book Discussion Group – the library's longest-standing

book group, established in 1999 – meets the first week of the month on Tuesdays at 9:30 a.m. and 6:30 p.m., and Wednesdays at 9 a.m.



For nonfiction fans there is *Buzzwords*, an informal book discussion group that meets at Verboten Brewing Company on the second Thursday of the month at 6:30 p.m. Beer and non-alcoholic drinks are available for participants to enjoy as they discuss nonfiction titles on a wide

range of topics.

August's book is *I'll Be Gone in the Dark*, Michelle McNamara's compelling investigation of the "Golden State Killer," who terrorized northern California from the mid-70s to the mid-80s.

Need some other recommendations for a good read, or want to check out a bag of books for your own book group? Stop by the library and we'll help you find something to inspire and entertain you through the dog days of summer.

For more information, go to www.lovelandpubliclibrary.org and go to Programs and Events.



FARMERS MARKET

SUNDAYS

9:00A-1:30P

June 23 - Sept 29

Fairgrounds Park | 700 S. Railroad Ave.

Locally Grown Farm-Fresh Produce
Live Music Series, Baked Goods, Crafters
NEW! Artist Markets, Honey Festival (9/8)
Drop-In Yoga (9:00A), Beer Garden Events
SNAP/DOUBLE UP Onsite



cityofloveland.org/farmersmarket

RIALTO

PRESENTS


2019 - 2020 SEASON

PABLO CRUISE
JULLIARD STRING QUARTET
TOM COTTER
JIM BRICKMAN
DANÚ
HOT CLUB OF SAN FRANCISCO
WE BANJO 3
AND MORE!

www.RialtoTheaterCenter.org
CELEBRATING 100 YEARS

RIALTO THEATER CENTER

228 East Fourth Street • Loveland, CO 80537
(970) 962-2120 • rialtotheatercenter.org




IMPROVING THE WAY WE MOVE

Connect Loveland will craft, develop, frame and determine Loveland's future transportation system

We Need Your Feedback

Upcoming meeting information, survey info, etc.



www.cityofloveland.org/connectloveland

To the Library... and Beyond!

Summer Festival 2019 Wrap-Up Party

Friday Aug 2, 6-8pm

We've had an **out of this world** summer! Join us at the Library's final Summer Festival in Civic Center Park. We'll celebrate with food trucks, activity booths, games, prizes, music, dancing, and more.






FREE!

OPEN LANDS

AUGUST ACTIVITIES

Register: offer.cityofloveland.org

- 8/2 Guided Native Plant Hike
- 8/3 Guided Bird Walk
- 8/9 Evening of Storytelling
- 8/15 PEEPs
- 8/16 Nature Journaling
- 8/18 Open Lands Community Picnic
- 8/25 Astronomy Night

QUESTIONS? 970.962.2643



WARHOL POLLOCK DE KOONING

JUNE 14 - SEPTEMBER 22

AN ADVENTURE IN THE ARTS

THE COLLECTION OF THE GUILD HALL MUSEUM

WARHOL PRINTS AND PHOTOGRAPHS

FROM THE GREGORY ALLICAR MUSEUM OF ART
AT COLORADO STATE UNIVERSITY



503 N. Lincoln Avenue, Loveland, CO 80537
(970) 962-2410
www.lovelandmuseumgallery.org

City Update is a monthly publication of the City of Loveland. Residents receive City Update according to their utility billing cycle. Timeliness of the information may be affected by recipients' billing schedule. City Update is also available around the first of every month on the City's website at www.cityofloveland.org. Your comments are welcome. Please call 962-2302, or email Tom.Hacker@CityofLoveland.org. The City of Loveland is committed to providing equal opportunity for citizens and does not discriminate on the basis of disability, race, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the Americans with Disabilities Act. For more information, please contact the City's ADA Coordinator at 962-3319.

Follow us on
Facebook,
Twitter
and
YouTube



2018 WATER QUALITY REPORT



DO YOU KNOW WHERE YOUR DRINKING WATER COMES FROM?

The 2018 Water Quality report is now available on the Loveland Water and Power (LWP) website at www.cityofloveland.org/waterquality

LWP produces an annual report describing the sources, treatment process, and rigorous testing included in every glass of water we produce.

IN THE 2018 WATER QUALITY REPORT, YOU WILL FIND:

- Where your water comes from
- The water treatment process in Loveland
- LWP's algae mitigation efforts
- Water testing parameters and locations
- Frequently asked questions about water quality

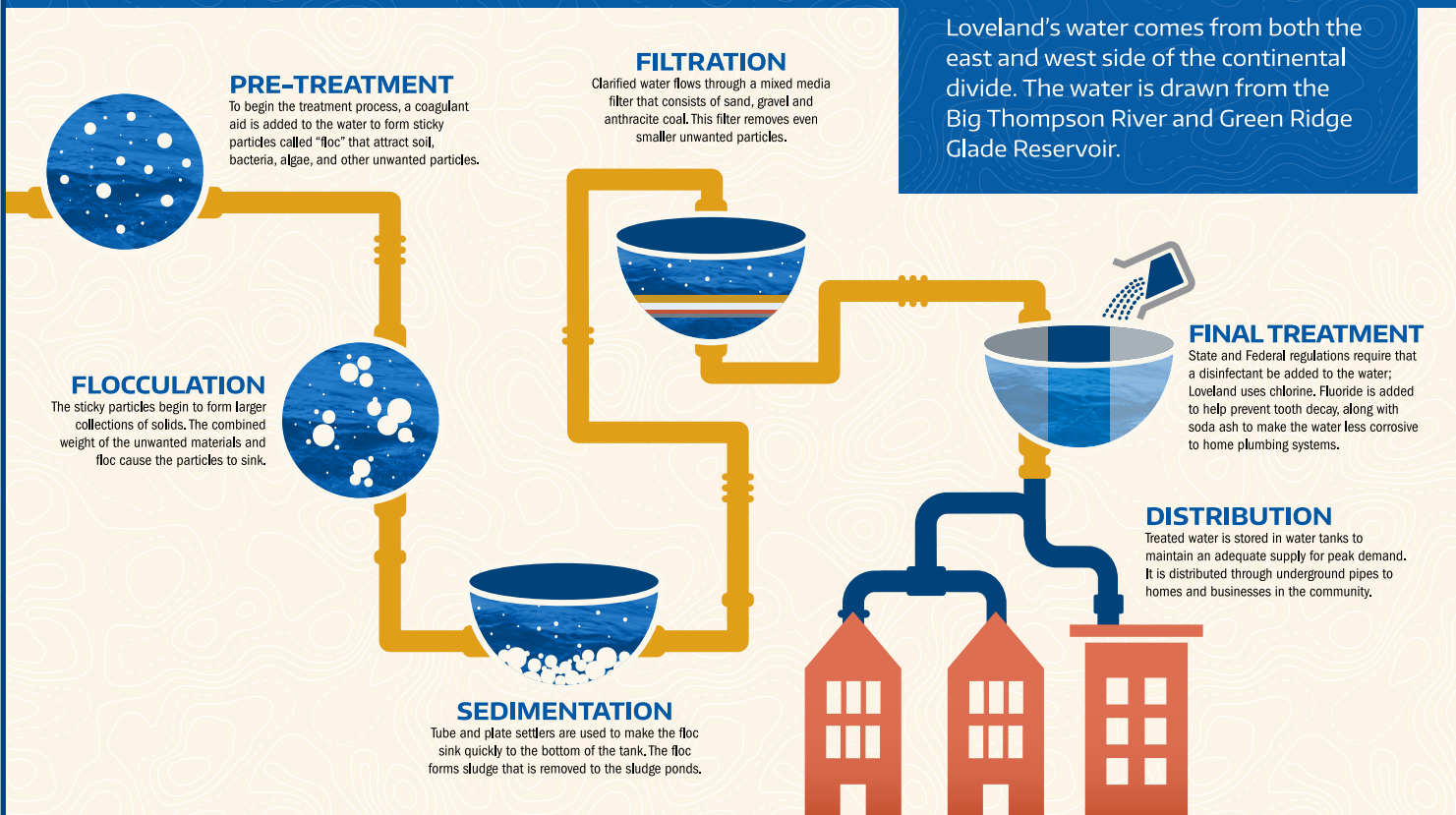


Operator at the Water Treatment Plant

DID YOU KNOW:

Loveland water meets or exceeds water quality standards. In some cases, Loveland water is even higher quality than bottled water sources.

THE WATER TREATMENT PROCESS



UTILITY NEWS



MAIN SWITCHBOARD
970-962-3000
UTILITY BILLING
970-962-2111
 visit us online...
cityofloveland.org/LWP

LET'S GET SOCIAL! Would you like hear more from LWP?

Follow the LWP team on social media for the latest news, videos and more!



FACEBOOK
[@LovelandWaterandPower](https://www.facebook.com/LovelandWaterandPower)



TWITTER
[@LovelandWP](https://twitter.com/LovelandWP)



INSTAGRAM
[@lovelandwaterandpower](https://www.instagram.com/lovelandwaterandpower)



YOUTUBE
 Loveland Water and Power

Efficiency Top 10

BROUGHT TO YOU BY YOUR COMMUNITY PUBLIC POWER ROCKIN' DJs

Summer Energy Saver Tips 2019

| | | | |
|---|---|----|---|
| 1 | CIRCULATION – Cool & The Fan Ceiling and window fans use less energy than ACs | 7 | ROOM TO BREATHE – H.V.A.C. Clean the area around outdoor AC units and keep in a shaded area, if possible |
| 2 | CHANGE ME – The Dirty Filters Clean or replace AC filters regularly to maximize their efficiency | 8 | ATTIC BREEZE – Seals & Ducts Check if your attic and walls have proper insulation to keep warm air from coming in and drive hot air out with a whole house fan |
| 3 | LOSING MY COOL – Windows + Doors Add/repair weatherstripping or caulk around windows and doors to prevent leaks | 9 | COLD WATER WASH – The Laundry Use the washer with full loads on cold and avoid using during hottest part of the day |
| 4 | TURN IT UP – Therm.o.stat Program or set to 78° F or higher for when you aren't home and overnight | 10 | WRAP ME GENTLY – Water Heater Reduce the temperature on your water heater and wrap with a specially designed blanket |
| 5 | (DON'T) LET THE SUN SHINE IN – The Shades Keep curtains and blinds closed to block out strong sunlight | ★ | ENERGY STARS – New Appliances on the Block Consider upgrading old appliances to energy efficient models Before You Buy Check out LWP rebates, Home Efficiency Audits and more at cityofloveland.org/saves Source: American Public Power Association |
| 6 | ALL ABOUT THAT GRILL (NO OVEN) – The Outdoor Cooks Use your stove and oven sparingly or cook during cooler times of the day | | |

Slow the Flow Stay Green, Save Blue



Maintain a beautiful landscape while saving water with a **FREE** sprinkler consultation!



ResourceCentral.org/sprinklers
 303-999-3824 Sign up today!

PLEASE HELP ENSURE FIRE HYDRANTS ARE VISIBLE & ACCESSIBLE!

GUIDELINES FOR LANDSCAPE CARE AROUND FIRE HYDRANTS CLEARANCE AROUND HYDRANTS:

- 3 feet of clearance all around the hydrant is needed.
- 15 feet of clearance is needed above a hydrant for maintenance equipment.
- 18 inches of vertical clearance is needed from the hydrant's base to the center of the large cap, to allow crews to quickly connect fire hoses and/or conduct maintenance.
- Shovel snow around the hydrant so it's visible and accessible to crews.
- 15 feet distance in front of or behind a hydrant when parking.

GUIDELINES FOR LANDSCAPING...

- Never paint a fire hydrant. Firefighter & utility crews look for orange hydrants.
- Keep plants to a minimum, trim vegetation to maintain a 3 foot clearance, or plant ground cover instead.
- Keep other landscape objects clear of fire hydrant.
- Do not plant any trees within 10 feet of the hydrant or any bushes within 5 feet of the hydrant.

NEED MORE INFORMATION?

Fire Safety Concerns **970.962.2537**
 Utilities Maintenance **970.962.3000**

