



2018 City of Loveland

Quality of Life Survey: Standard (mailed) version

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Executive Summary

Loveland residents have responded to the City's Quality of Life Survey annually since 2006. For the past five years, they have had the option of taking the survey online to supplement results gathered from surveys mailed to 3,000 randomly selected residential addresses.

The mailed survey, and the one posted online at the City's Open City Hall portal, are identical. They are consistent with versions of the survey that the City has administered in the same format for the past ten years, permitting year-over-year comparison of results. Respondents provide basic, non-identifying demographic information and ratings of city services and amenities based on 24 statements. Responses can range in five steps from "strongly agree" to "strongly disagree."

In 2018, 648 residents returned mailed surveys, a response rate of 22 percent. Another 339 people took the survey online. In addition to their ratings on each question, respondents also submitted a total of 391 written comments. The following package contains those comments, categorized by topic, along with the numeric survey results.

Summary of Findings

City services and amenities are ranked according to the total number of responses to each statement in the "agree" or "strongly agree" categories. The following summary is a general measure of those rankings. For specific information, see the numeric results.

Basic City services: This year as in past years, respondents gave their highest ratings to utility services – power and water. Public safety services – fire and police – were closely behind. Lowest ratings went to alternative transportation services.

Streets and other infrastructure: Quality of wastewater and stormwater systems, and quality of street surfaces, got consistently high ratings. Respondents gave lower ratings to their ability to negotiate City streets without delay.

City amenities: Highest ratings went to parks, trails and natural areas, consistent with past years. Likewise, respondents gave highly favorable ratings to arts and culture programs and quality of festivals and events. Least favorable ratings went to services for older residents and youth activities. However, each of those categories received substantially more "no opinion" responses than other services/amenities.

Economic development: Respondents gave high ratings to the quality of retail shopping opportunities in Loveland. Their rating of the City's ability to attract high-quality employers lagged, as it has in past years.

Growth pressure: The numeric results show concerns about mobility and congestion as the City and region grow. In addition, written comments from respondents mention this topic frequently, with residents noting that the City's position in Colorado's fastest-growing region will bring challenges that will require the City's attention.



Summary of Data

2018 Quality of Life Mailed Survey – Annual Comparison - 2012 to 2018

(Numbers are percentages of total responses and all ratings have been rounded up)

Annual Comparison of Statements on Loveland Community Attributes	2012 Strongly Agree/ Agree	2013 Strongly Agree/ Agree	2014 Strongly Agree/ Agree	2015 Strongly Agree/ Agree	2016 Strongly Agree/ Agree	2017 Strongly Agree/ Agree	2018 Strongly Agree/ Agree
1. Loveland delivers reliable electricity.	92	98	98	97	97	97	96
2. Residential recycling and trash services meet customer needs.	92	95	95	95	95	95	94
3. The City provides quality parks and trails.	91	94	94	92	93	93	93
4. The City provides quality Fire/Rescue services.	90	93	94	92	91	92	91
5. My family feels safe in our community.	95	96	96	89	90	91	91
6. The sewer system in Loveland works reliably.	90	93	90	91	90	95	90
7. There are plentiful opportunities to enjoy the arts.	88	90	89	87	88	87	89
8. Loveland's neighborhoods, parks and thoroughfares are clean.	92	95	95	93	91	90	89
9. There are sufficient opportunities to gather as a community (festivals/community events etc.)	85	87	87	87	86	87	88
10. Loveland provides quality drinking water.	90	93	94	92	90	83	86
11. The City provides quality Police services.	82	89	90	84	87	85	85
12. There are abundant recreational opportunities for all members of my family.	82	86	84	84	82	83	85
13. Water runoff from storms is controlled and minimizes flooding.	85	85	79	80	81	85	83
14. Street surfaces are drivable and safe.	83	84	83	84	80	79	82
15. The library services provided to our community are current and meet our community's needs.	83	84	85	82	84	80	78
16. Loveland is attracting shopping opportunities our community desires.	70	71	73	75	76	74	74
17. I feel well informed about City services.	74	73	75	71	68	70	69
18. The City provides activities and services needed by senior citizens.	68	64	65	61	64	62	61
19. I can travel by car to locations in Loveland with minimal delays.	80	81	78	71	69	66	60
20. The City Council is approving development that enhances the quality of life in our community.	58	54	58	57	57	54	54
21. The City provides quality youth activities.	57	52	55	54	54	53	52
22. Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	59	60	54	54	53	49	51
23. There are sufficient opportunities to participate in Loveland Government.	50	49	54	51	49	49	51
24. Loveland is attracting jobs that pay well from employers that offer benefits.	41	33	40	38	38	35	36

2018 Quality of Life Mailed Survey – Summary of Responses

(Numbers are percentages of total responses)

Statements on Quality of Life in Loveland from Strongly Agree to No Opinion	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
Loveland delivers reliable electricity.	46.0	49.6	1.6	0.5	2.3
My family feels safe in our community.	30.4	61.2	5.7	1.1	1.6
Loveland's neighborhoods, parks and thoroughfares are clean.	33.2	55.5	7.4	1.6	2.3
Residential recycling and trash services meet customer needs.	48.3	46.0	3.2	1.1	1.4
The City provides quality parks and trails.	39.0	53.6	1.9	0.5	5.0
The City provides quality Fire/Rescue services.	50.0	41.5	0.2	0.3	8.3
Loveland provides quality drinking water.	34.7	51.0	8.2	2.8	3.3
The sewer system in Loveland works reliably.	29.7	60.4	3.4	0.9	5.6
The City provides quality Police services.	38.9	46.5	4.6	1.2	8.8
There are plentiful opportunities to enjoy the arts.	36.0	52.6	1.9	0.8	8.7
There are sufficient opportunities to gather as a community (festivals/community events).	32.7	55.1	4.0	.93	7.3
The library services provided to our community are current and meet our community needs.	27.8	49.7	3.4	0.5	18.7
There are abundant recreational opportunities for all members of my family.	33.3	51.8	4.6	0.8	9.5
Street surfaces are drivable and safe.	16.2	66.0	11.0	2.5	4.4
Water runoff from storms is controlled and minimizes flooding.	23.2	59.8	7.0	.93	9.1
I can travel by car to locations in Loveland with minimal delays.	13.5	46.6	27.1	9.9	2.9
I feel well informed about City services.	13.8	55.0	12.4	2.0	17.0
Loveland is attracting shopping opportunities our community desires.	22.8	51.0	13.5	1.9	11.1
The City provides activities and services needed by senior citizens.	16.7	44.4	5.1	1.2	32.6
The City Council is approving development that enhances the quality of life in our community.	13.8	40.1	17.1	5.6	23.3
The City provides quality youth activities.	15.2	37.4	5.6	1.1	41.0
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	8.2	42.6	17.5	4.5	27.2
There are sufficient opportunities to participate in Loveland Government.	11.8	38.8	7.1	2.5	39.8
Loveland is attracting jobs that pay well from employers who offer benefits.	7.4	29.3	24.0	6.3	33.0

2018 Comparison of Responses from Mailed and Online Surveys

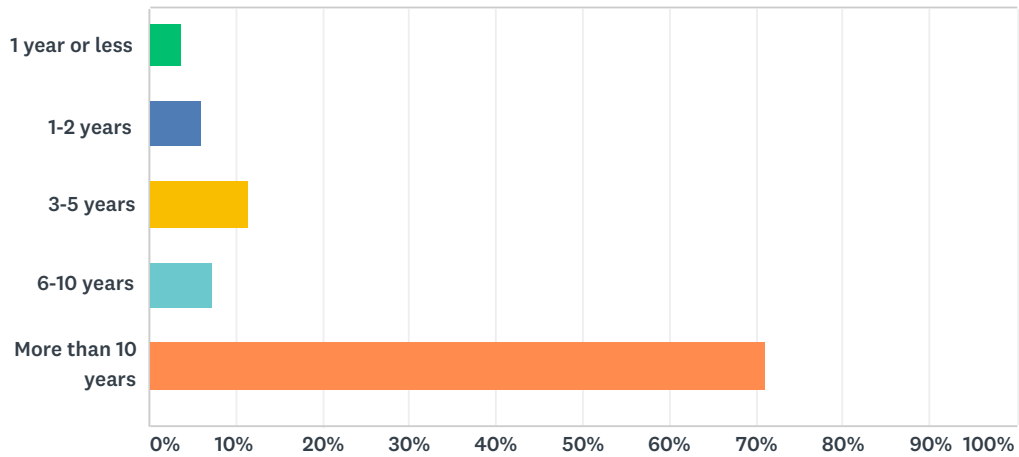
(Numbers are percentages of total responses and ratings have been rounded up)

Statements on Quality of Life in Loveland	Mailed Survey Strongly Agree/ Agree	Open City Hall Survey Strongly Agree/ Agree	Mailed Survey No Opinion	Open City Hall Survey No Opinion
Loveland delivers reliable electricity.	96	96	2.3	2.1
Residential recycling and trash services meet customer needs.	94	90	1.4	3.3
The sewer system in Loveland works reliably.	90	91	5.6	6.8
The City provides quality parks and trails.	93	93	5.0	1.8
The City provides quality Fire/Rescue services.	91	92	8.3	8.3
My family feels safe in our community.	91	88	1.6	1.5
Loveland's neighborhoods, parks and thoroughfares are clean.	89	87	2.3	0.9
There are plentiful opportunities to enjoy the arts.	89	93	8.7	5.0
There are sufficient opportunities to gather as a community (festivals/community events).	88	88	7.3	6.0
The City provides quality Police services.	85	84	8.8	5.9
Water runoff from storms is controlled and minimizes flooding.	83	82	9.1	9.5
Loveland provides quality drinking water.	86	86	3.3	3.8
There are abundant recreational opportunities for all members of my family.	85	86	9.5	5.0
The library services provided to our community are current and meet our community needs.	78	77	18.7	17.2
Street surfaces are drivable and safe.	82	80	4.4	0.9
Loveland is attracting shopping opportunities our community desires.	74	69	11.1	7.4
I feel well informed about City services.	69	75	17.0	13.1
I can travel by car to locations in Loveland with minimal delays.	60	55	3.0	1.2
The City provides activities and services needed by senior citizens.	61	55	33.0	42.0
The City Council is approving development that enhances the quality of life in our community.	54	51	23.3	11.6
The City provides quality youth activities.	52	50	41.0	44.3
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	51	47	27.2	18.0
There are sufficient opportunities to participate in Loveland Government.	51	57	40.0	32.2
Loveland is attracting jobs that pay well from employers who offer benefits.	36	29	33.0	26.3

Demographic Information

a. How long have you lived in Loveland?

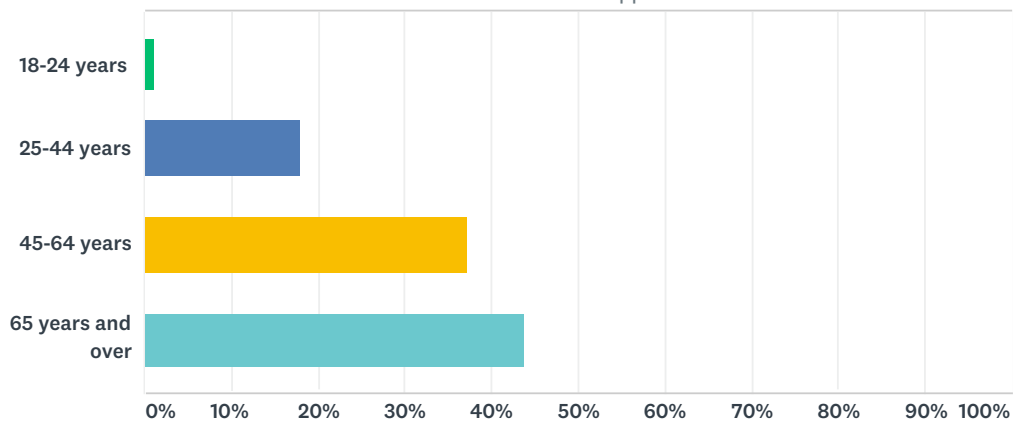
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ANSWER CHOICES	RESPONSES	
1 year or less	3.86%	25
1-2 years	6.03%	39
3-5 years	11.59%	75
6-10 years	7.42%	48
More than 10 years	71.10%	460
TOTAL		647

b. What is your age range?

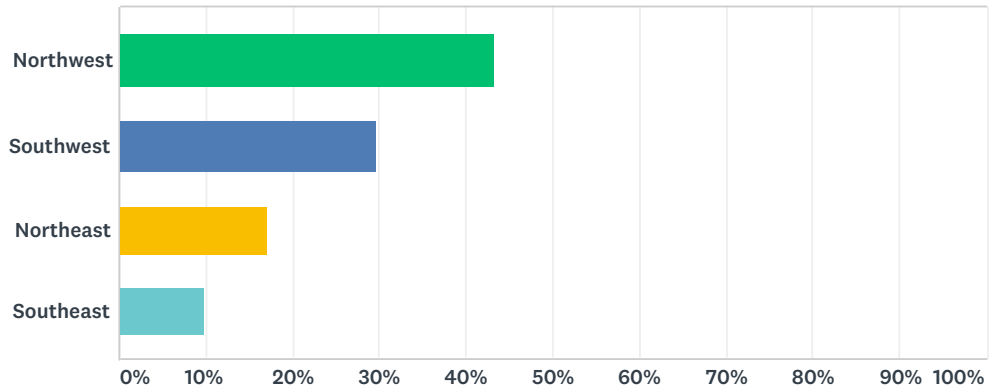
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ANSWER CHOICES	RESPONSES	
18-24 years	1.09%	7
25-44 years	17.98%	116
45-64 years	37.21%	240
65 years and over	43.72%	282
TOTAL		645

c. Using the intersection of Highway 287 and Highway 34 as the boundaries, in what part of town do you live?

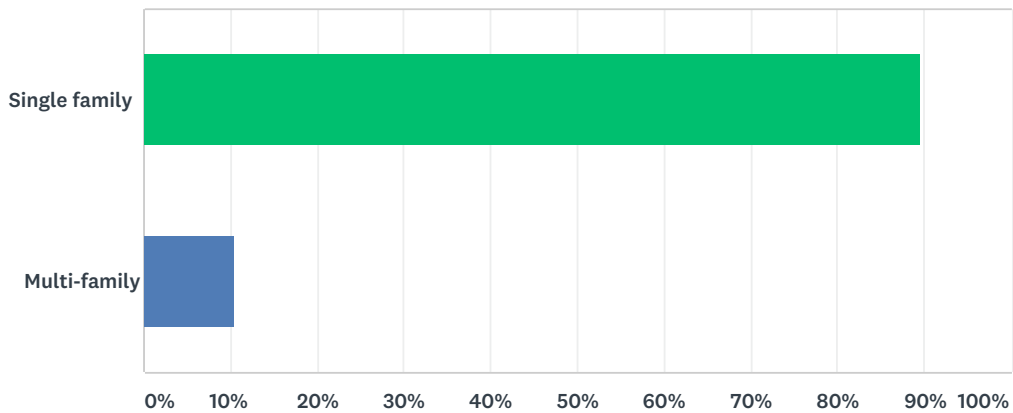
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ANSWER CHOICES	RESPONSES	
Northwest	43.39%	279
Southwest	29.70%	191
Northeast	17.11%	110
Southeast	9.80%	63
TOTAL		643

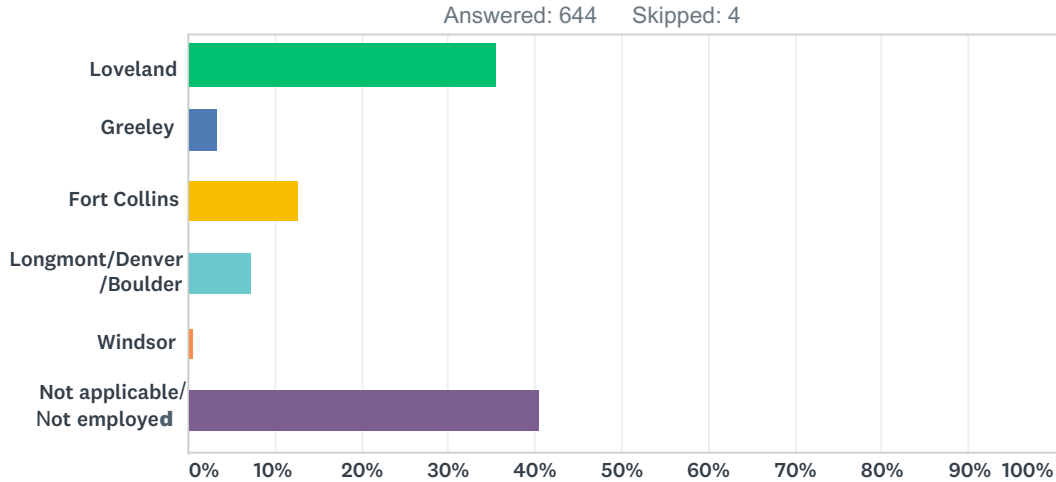
d. Do you live in a single or multi-family building?

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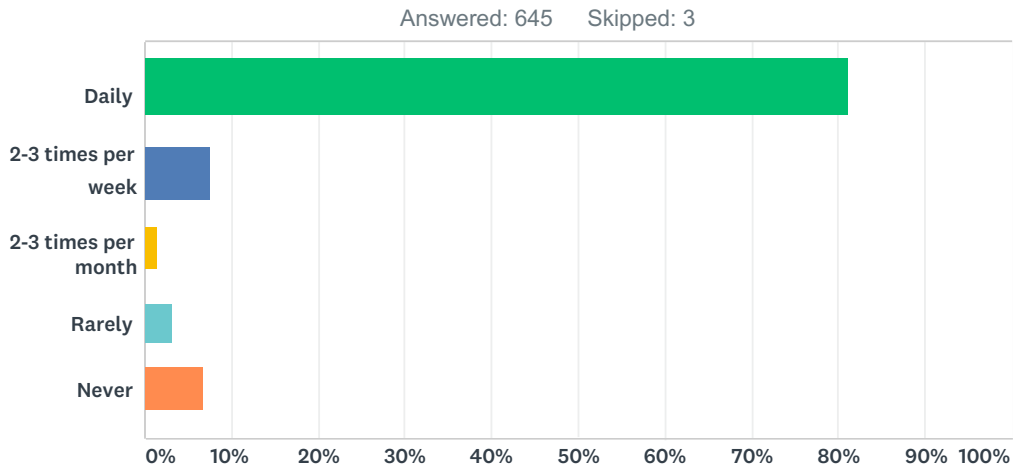
ANSWER CHOICES	RESPONSES	
Single family	89.63%	579
Multi-family	10.37%	67
TOTAL		646

e. Which one of these locations is nearest to where you work?



ANSWER CHOICES	RESPONSES	
Loveland	35.56%	229
Greeley	3.26%	21
Fort Collins	12.73%	82
Longmont/Denver/Boulder	7.30%	47
Windsor	0.62%	4
Not applicable (not employed outside of the home or retired)	40.53%	261
TOTAL		644

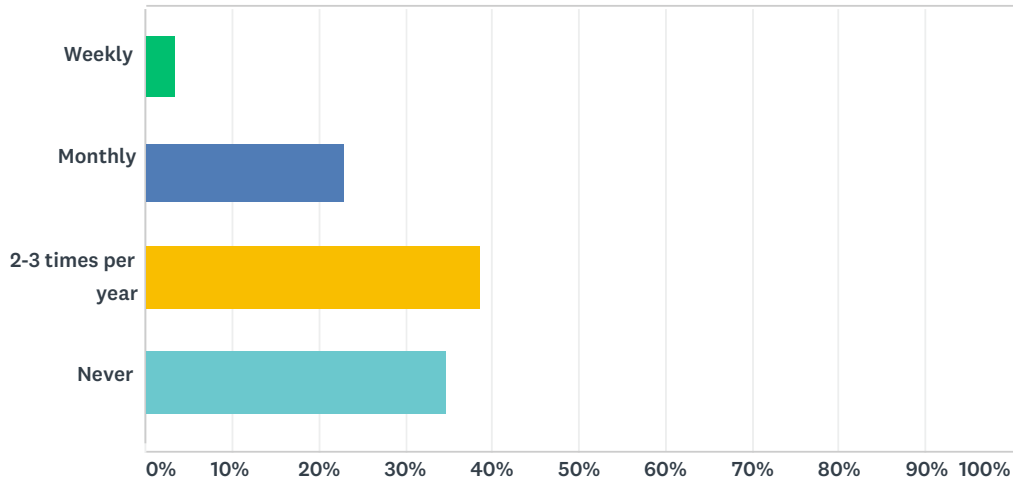
f. How often do you use the Internet?



ANSWER CHOICES	RESPONSES	
Daily	81.09%	523
2-3 times per week	7.60%	49
2-3 times per month	1.55%	10
Rarely	3.10%	20
Never	6.67%	43
TOTAL		645

g. How often do you visit the City's official website www.cityofloveland.org?

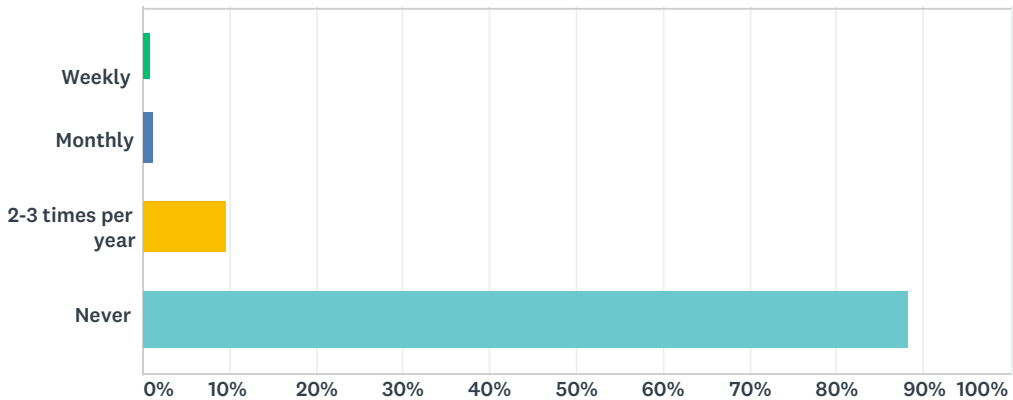
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ANSWER CHOICES	RESPONSES	
Weekly	3.57%	23
Monthly	22.95%	148
2-3 times per year	38.76%	250
Never	34.73%	224
TOTAL		645

h. How often do you watch live or recorded City Council meeting broadcast on Channel 16?

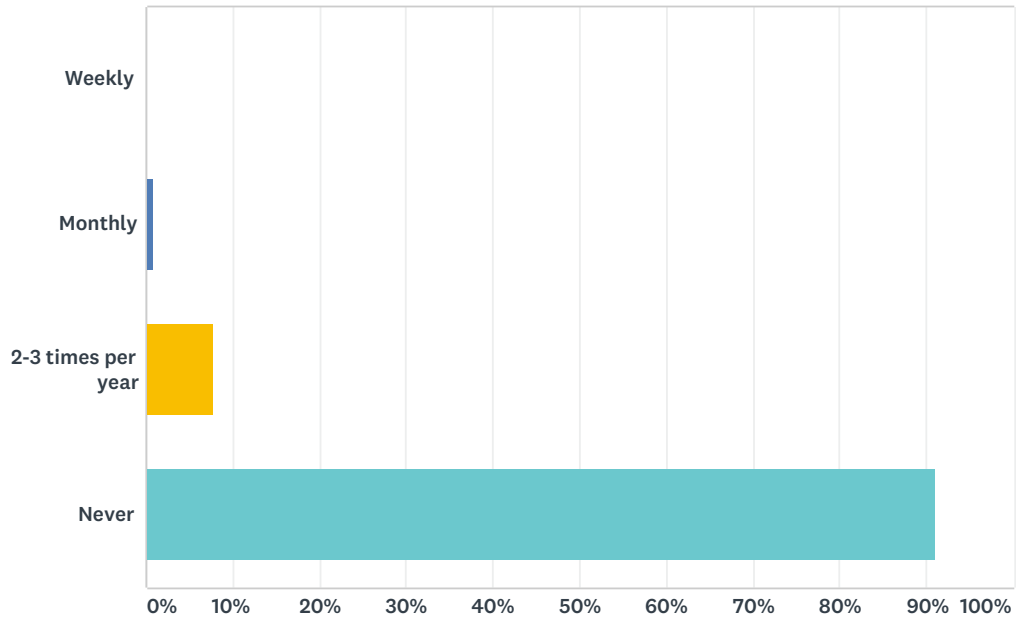
Answered: 644 Skipped: 4



ANSWER CHOICES	RESPONSES	
Weekly	0.93%	6
Monthly	1.24%	8
2-3 times per year	9.63%	62
Never	88.20%	568
TOTAL		644

i. How often do you view live or recorded City Council meetings through the City's website?

Answered: 646 Skipped: 2

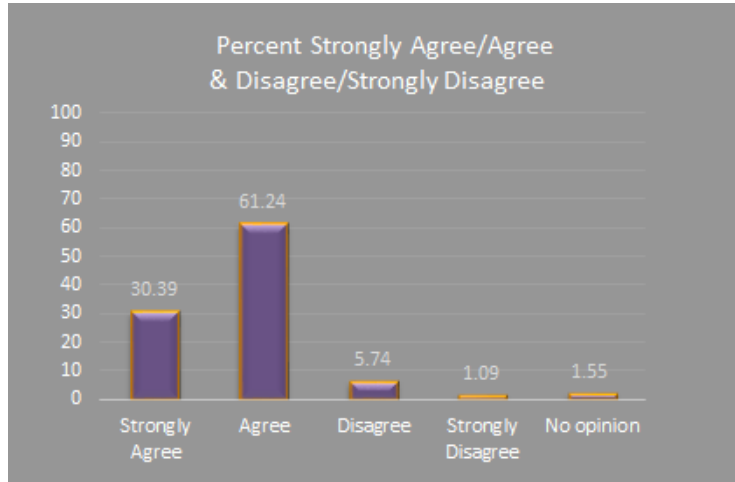


ANSWER CHOICES	RESPONSES
Weekly	0.31% 2
Monthly	0.93% 6
2-3 times per year	7.74% 50
Never	91.02% 588
TOTAL	646

Resident Responses

Q1 My family feels safe in our community.

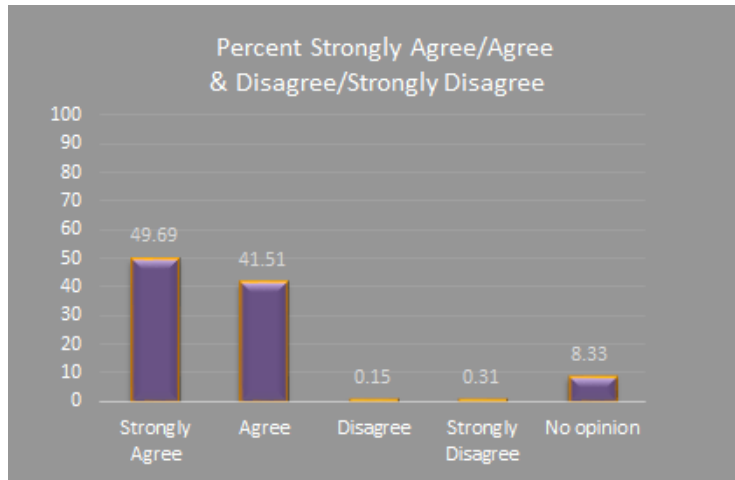
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
30.39%	61.24%	5.74%	1.09%	1.55%
196	395	37	7	10

Q2 The City provides quality Fire/Rescue services.

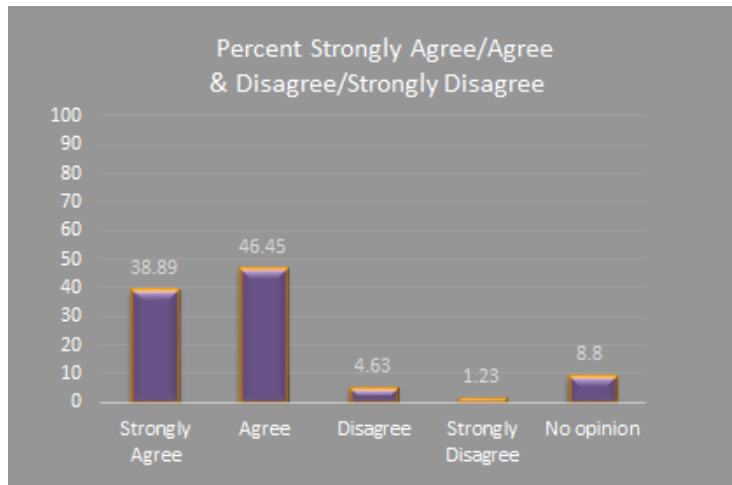
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
49.69%	41.51%	0.15%	0.31%	8.33%
322	269	1	2	54

Q3 The City provides quality Police services

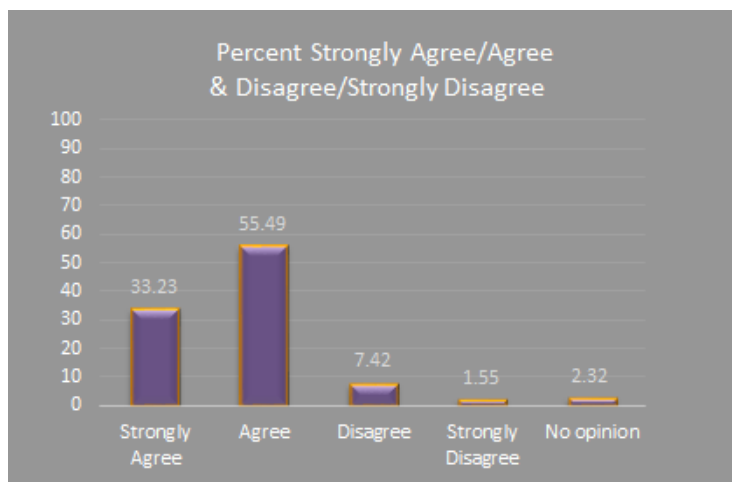
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
38.89%	46.45%	4.63%	1.23%	8.80%
252	301	30	8	57

Q4 Loveland's neighborhoods, parks and thoroughfares are clean.

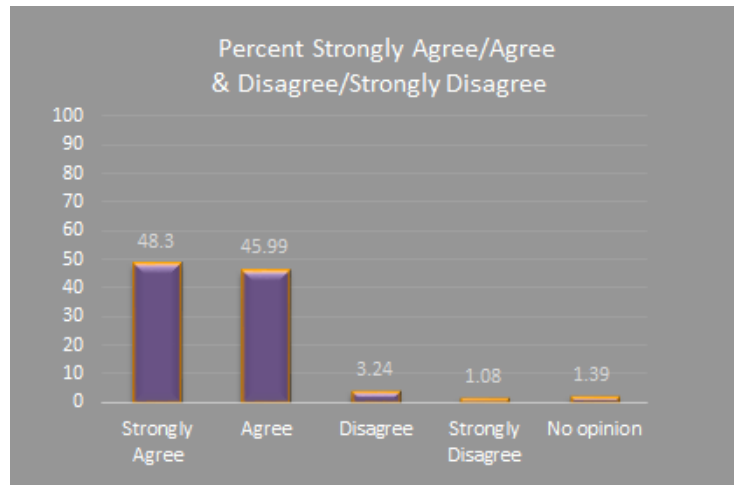
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
33.23%	55.49%	7.42%	1.55%	2.32%
215	359	48	10	15

Q5 Residential recycling and trash services meet customer needs.

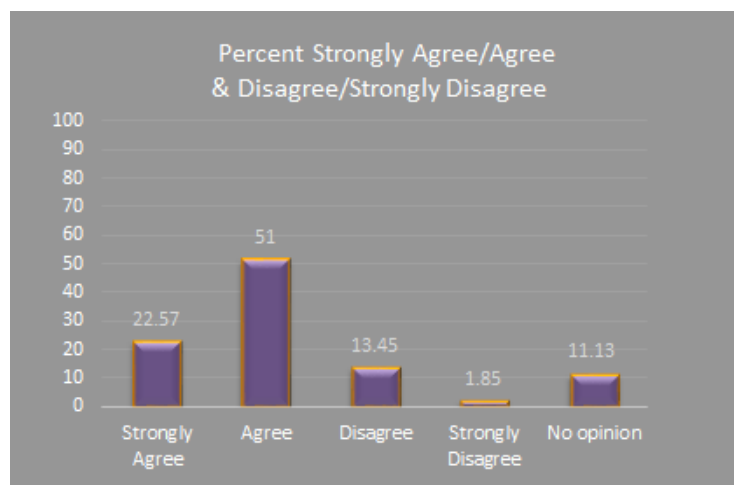
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
48.30%	45.99%	3.24%	1.08%	1.39%
313	298	21	7	9

Q6 Loveland is attracting shopping opportunities our community desires.

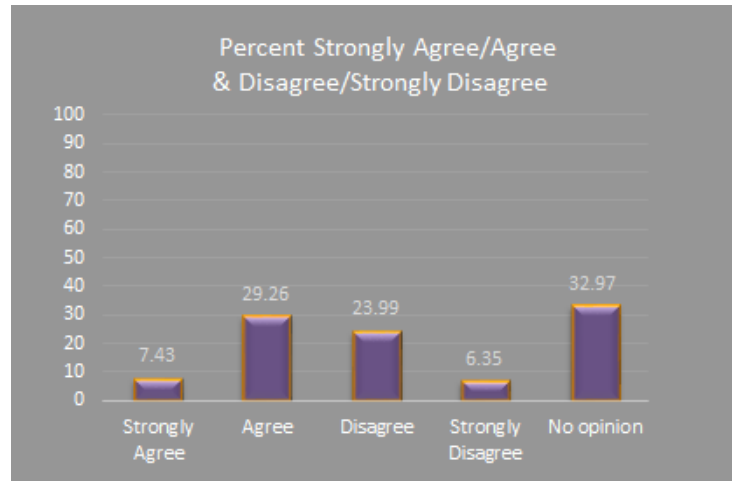
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
22.57%	51.00%	13.45%	1.85%	11.13%
146	330	87	12	72

Q7 Loveland is attracting jobs that pay well from employers that offer benefits.

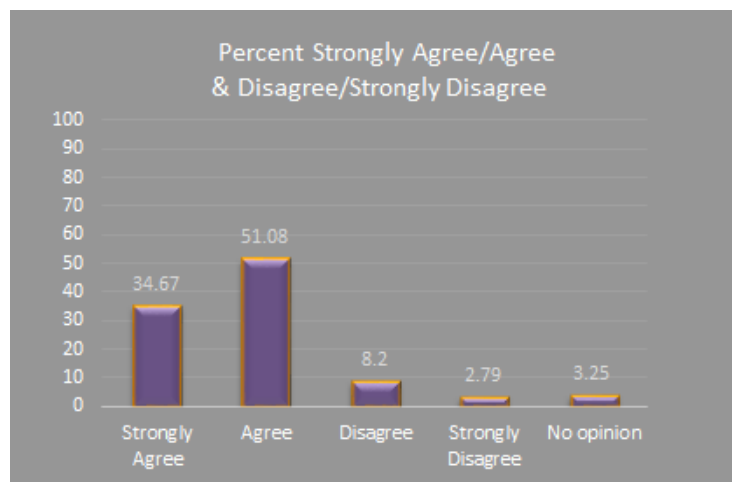
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
7.43%	29.26%	23.99%	6.35%	32.97%
48	189	155	41	213

Q8 Loveland provides quality drinking water.

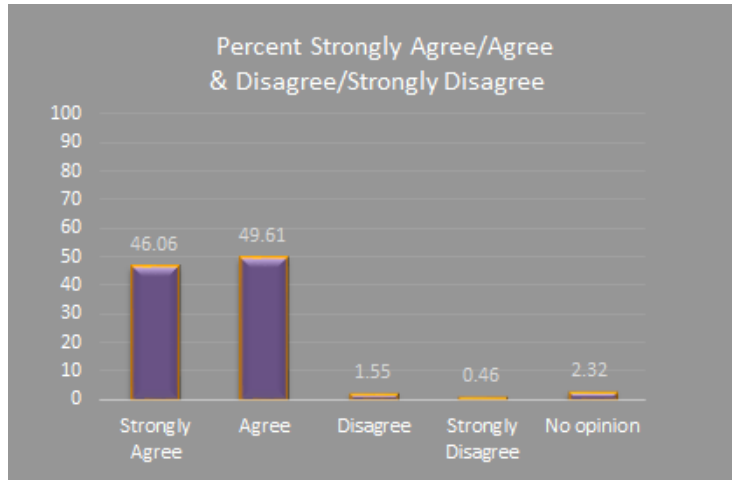
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
34.67%	51.08%	8.20%	2.79%	3.25%
224	330	53	18	21

Q9 Loveland delivers reliable electricity.

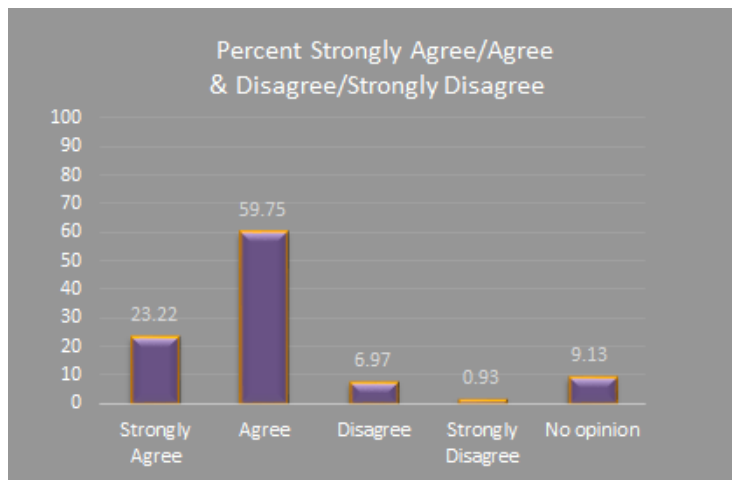
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
46.06%	49.61%	1.55%	0.46%	2.32%
298	321	10	3	15

Q10 Water runoff from storms is controlled and minimizes flooding.

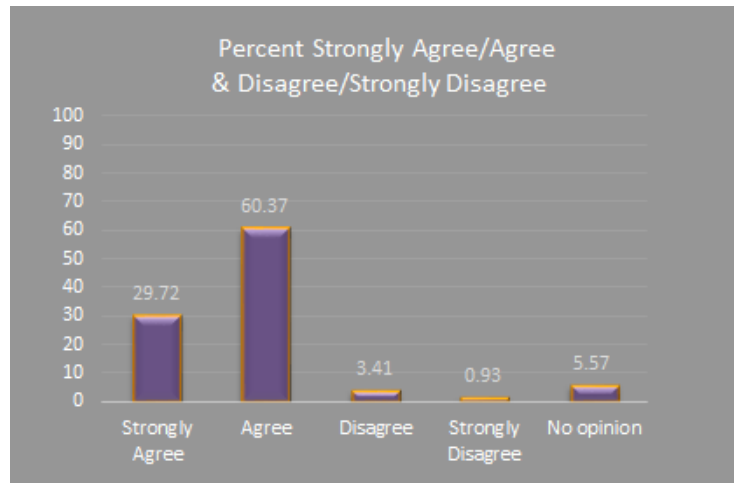
Answered: 646 Skipped: 2



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
23.22%	59.75%	6.97%	0.93%	9.13%
150	386	45	6	59

Q11 The sewer system in Loveland works reliably.

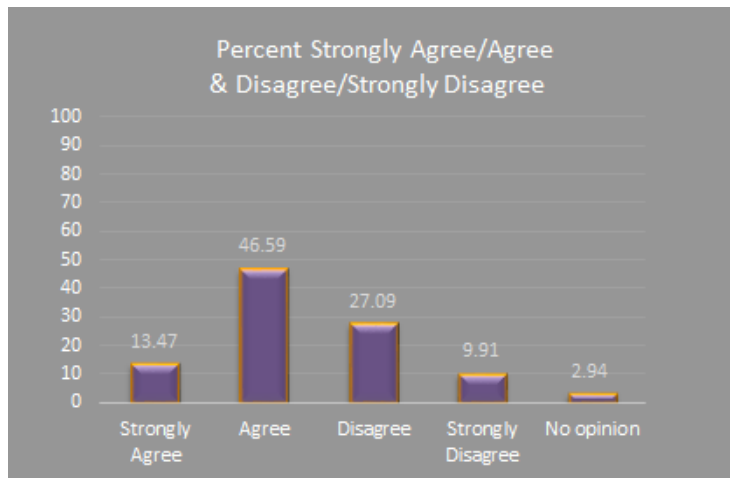
Answered: 646 Skipped: 2



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
29.72%	60.37%	3.41%	0.93%	5.57%
192	390	22	6	36

Q12 I can travel by car to locations in Loveland with minimal delays.

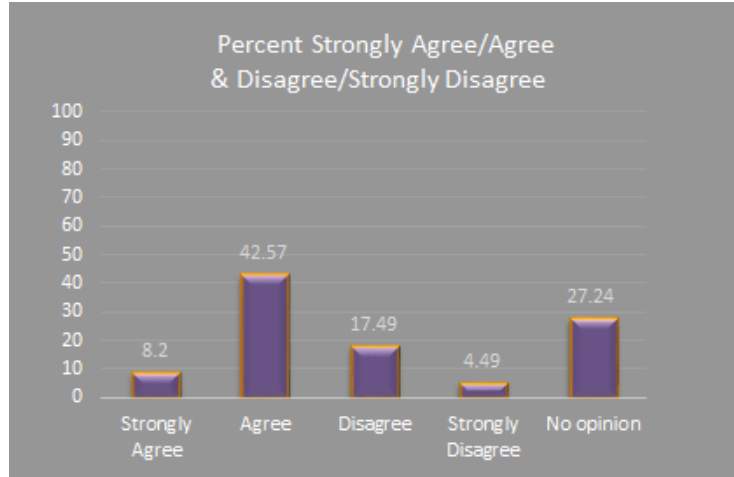
Answered: 646 Skipped: 2



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
13.47%	46.59%	27.09%	9.91%	2.94%
87	301	175	64	19

Q13 Alternative transportation options are usable and provide options to driving my car (i.e. buses, bike lanes, sidewalks).

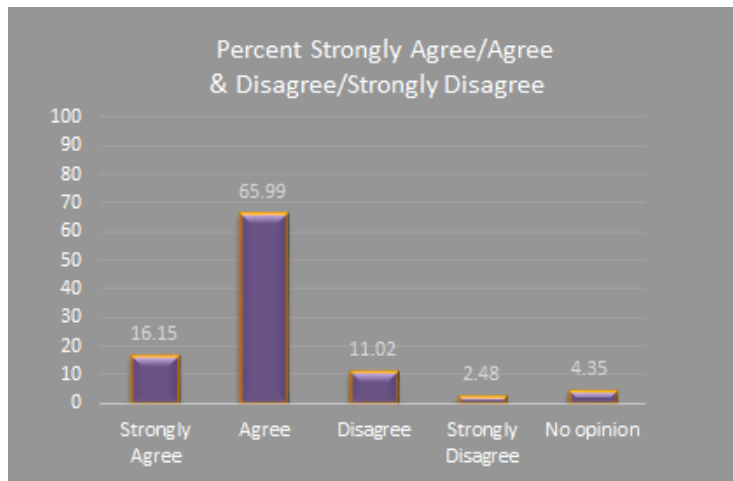
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
8.20%	42.57%	17.49%	4.49%	27.24%
53	275	113	29	176

Q14 Street surfaces are drivable and safe.

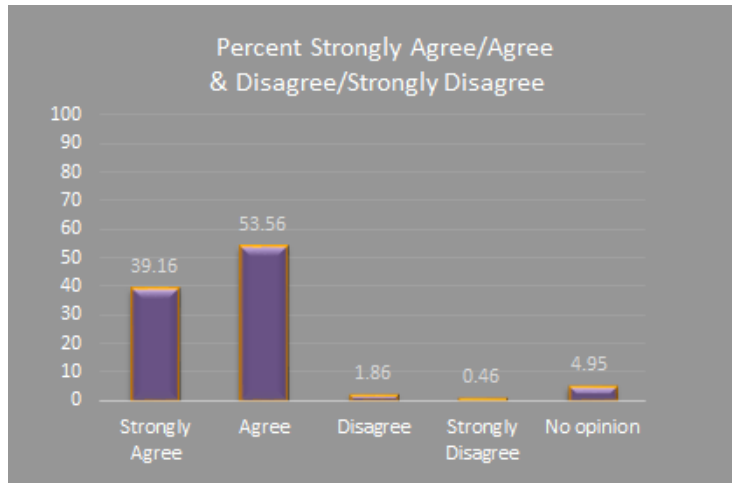
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
16.15%	65.99%	11.02%	2.48%	4.35%
104	425	71	16	28

Q15 The City provides quality parks and trails.

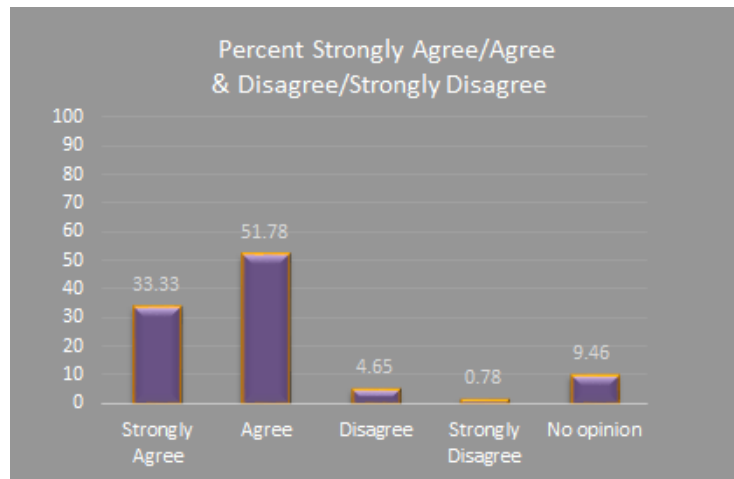
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
39.16%	53.56%	1.86%	0.46%	4.95%
253	346	12	3	32

Q16 There are abundant recreational opportunities for all members of my family.

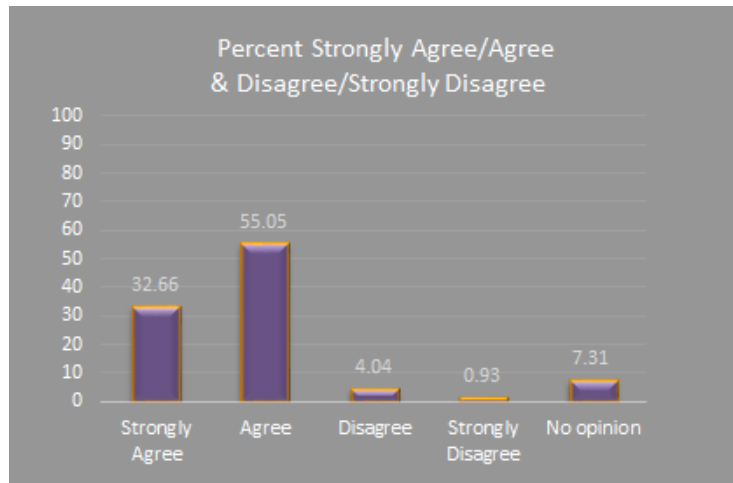
Answered: 645 Skipped: 3



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
33.33%	51.78%	4.65%	0.78%	9.46%
215	334	30	5	61

Q17 There are sufficient opportunities to gather as a community (festivals, community events)

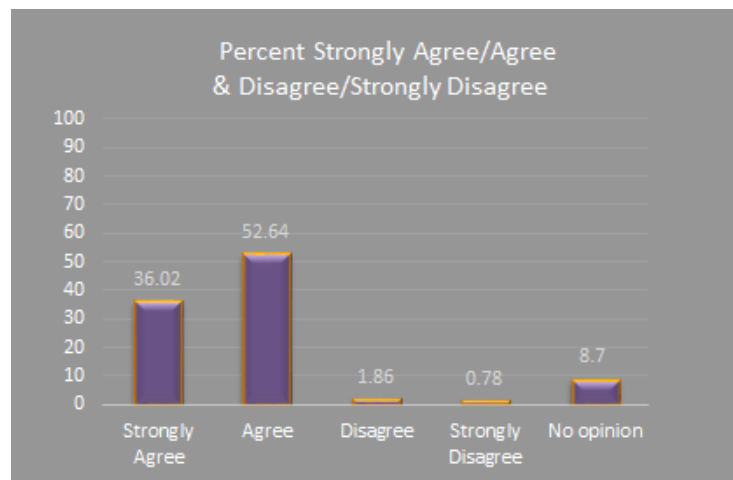
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STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
32.66%	55.05%	4.04%	0.93%	7.31%
210	354	26	6	47

Q18 There are plentiful opportunities to enjoy the arts.

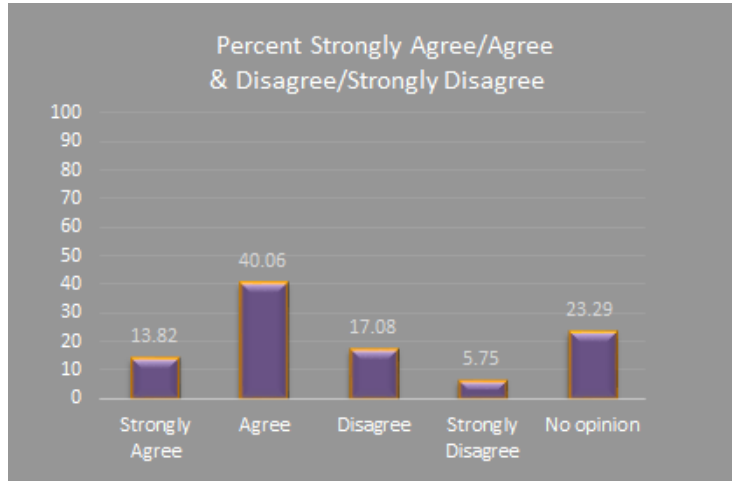
Answered: 644 Skipped: 4



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
36.02%	52.64%	1.86%	0.78%	8.70%
232	339	12	5	56

Q19 The City Council is approving development that enhances the quality of life in our community.

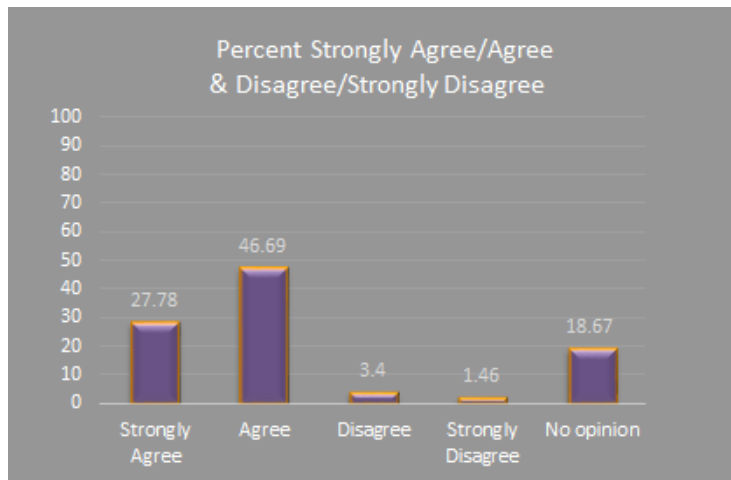
Answered: 644 Skipped: 4



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
13.82%	40.06%	17.08%	5.75%	23.29%
89	258	110	37	150

Q20 The library services provided to our community are current and meet our community's needs.

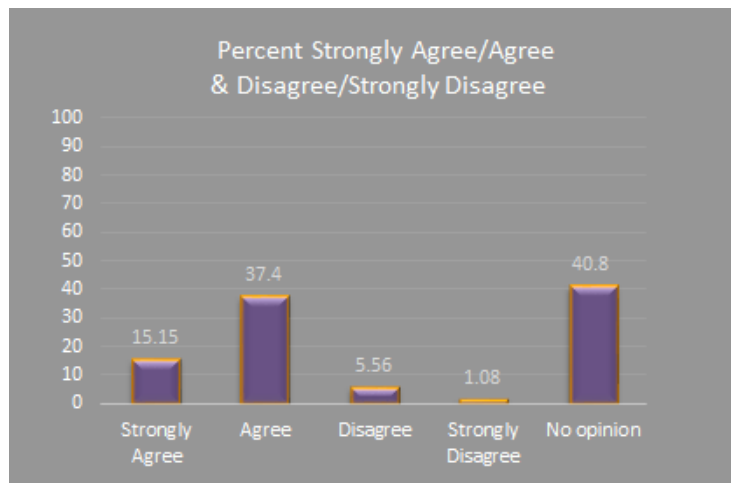
Answered: 648 Skipped: 0



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
27.78%	46.69%	3.40%	1.46%	18.67%
180	322	22	3	121

Q21 The City provides quality youth activities.

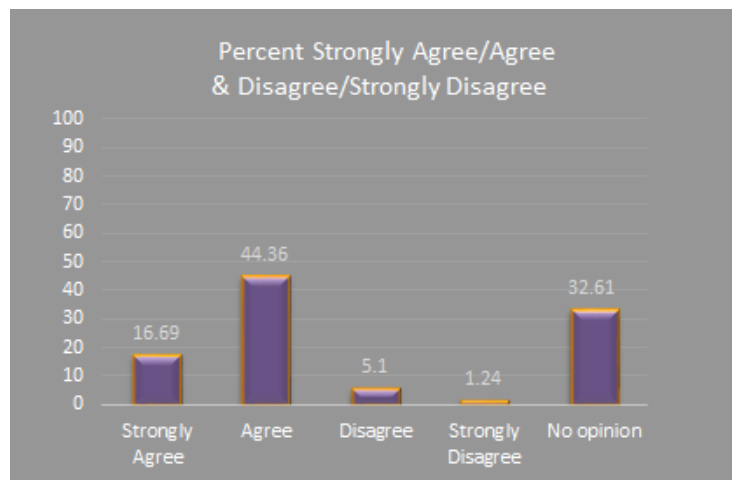
Answered: 647 Skipped: 1



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
15.15%	37.40%	5.56%	1.08%	40.80%
98	242	36	7	264

Q22 The City provides activities and services needed by senior citizens.

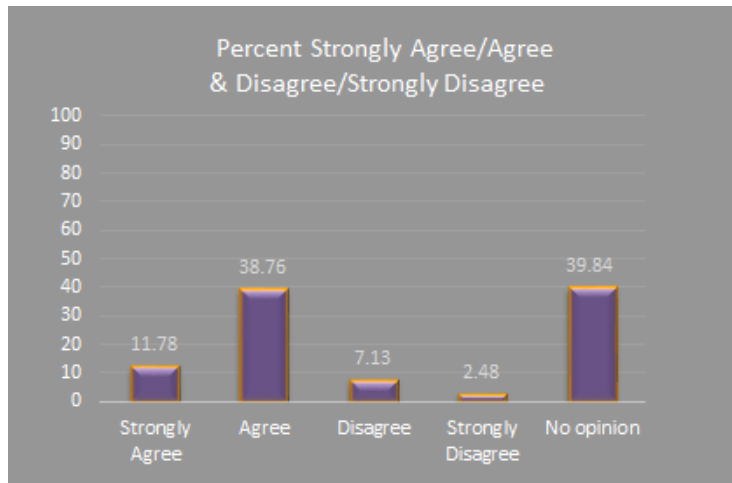
Answered: 647 Skipped: 1



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
16.69%	44.36%	5.10%	1.24%	32.61%
108	287	33	8	211

Q23 There are sufficient opportunities to participate in Loveland government.

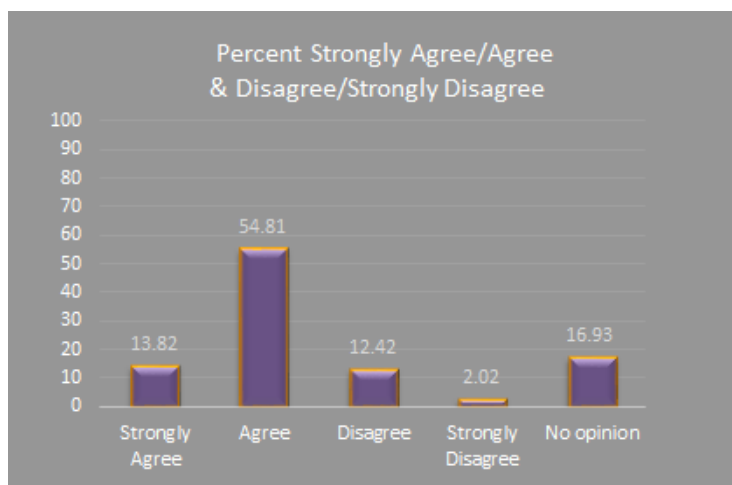
Answered: 645 Skipped: 3



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
11.78%	38.76%	7.13%	2.48%	39.84%
76	250	46	16	257

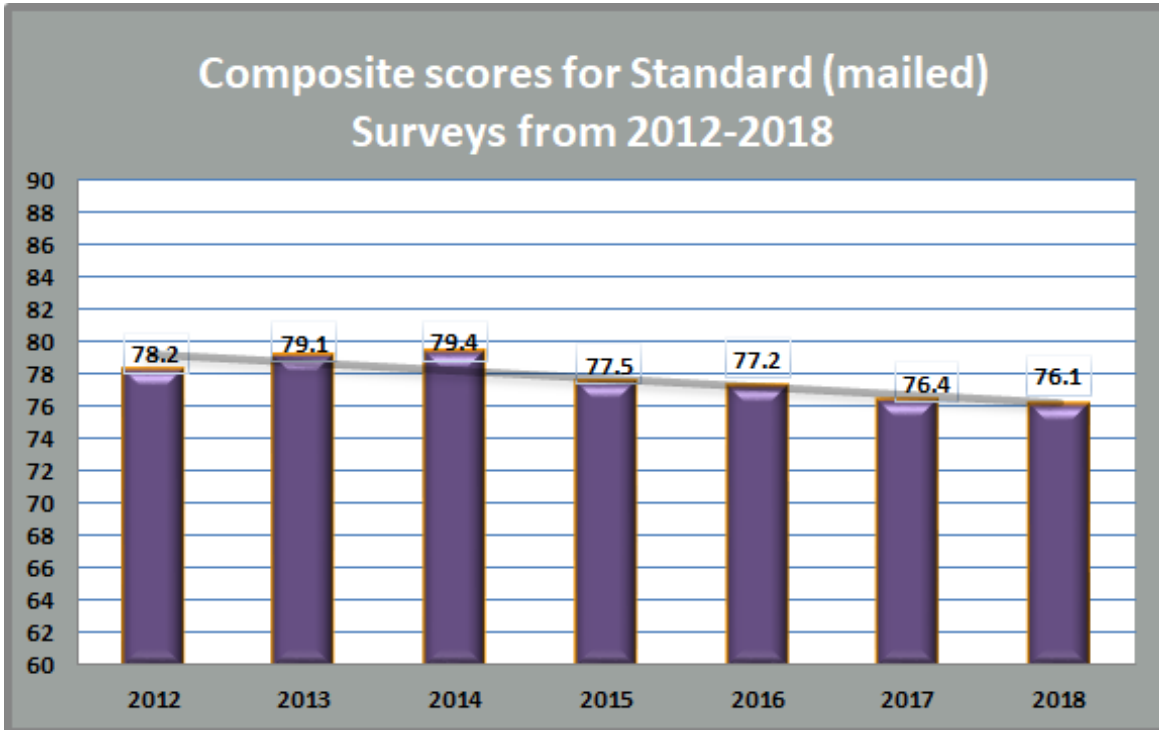
Q24 I feel well informed about City services.

Answered: 644 Skipped: 4



STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NO OPINION
13.82%	54.81%	12.42%	2.02%	16.93%
89	353	80	13	109

Year-to-year comparison of citizen responses on Quality of Life Survey from 2012 to 2018.





2018 Quality of Life Survey
Standard Mailed Questionnaire
240 comments and suggestions
by department or function

In the *General Comments and Suggestion Section*, citizens shared their thoughts on a wide variety of topics. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections to improve readability and deletion of personal contact information of respondents.

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General/Miscellaneous

Thanks for all the hard work. Loveland is a lovely place to live.
We feel blessed to live in Loveland!
It is a privilege to live in Loveland.
I have lived in and visited many places. The quality of life in Loveland is outstanding.
Good place to live.
I really love Loveland.
Since 1972 I have seen Loveland grow but still maintains a small town feel.
I plan to spend the rest of my days in Loveland!
Colorado is no longer Colorado.
WE ENJOY LIVING IN LOVELAND!
I am adamant about staying in Loveland for my shopping and entertainment and supporting my hometown businesses and social activities. I can do this 49% of the time and do not shop online.
I enjoy and love Loveland. I have been here since 1974. It's a great city and I have many friends here!
I feel Loveland is great.
Great place to live. Here 53 years.
I never want to leave! If anyone whines about living in Loveland, Colorado they are simply crazy and quite frankly, no place would make them happy.
I had never ever been to Loveland when I started looking to buy a house. It was further from work than I wanted to be but I found the perfect house and have loved living here. It is charming, adorable, has almost all the amenities or they are close enough. People are nice, I feel safe walking my dog at night, love the fireworks over the lake, the festivals, the commute is pretty and hardly ever crowded so I don't mind it. Great place to be.
Loveland suits my lifestyle. I love living in Loveland and hope Loveland can retain its smallish town feel.
Loveland is a great little city - please keep it that way.
Great place to live. School district spends too much money!
I moved to Loveland in 1987, moved away in 1999, and back in 2013. So more than 10 years - just not consecutive years.
It is a shame that the citizens of Loveland continuously vote down schools needed for public education. As an educator for 40 years, I do not agree with more charter schools and less public schools. What a shame.
I <3 Loveland!
I've lived in Loveland since 1998. I love this city.
We love how small, peaceful and fun this community is.
Please improve our schools.
I would like to see the schools receive the funding they used to receive from state and federal government as well as marijuana.
We are over 80 years old. Many questions just don't affect us much.
I'm very concerned about the quality of our schools -- thank you city for any support you give there.
I have not lived in Loveland long enough but so far I love it here and look forward to raising my kids here.

Overall a great city to live in!
Great place to live--beautiful area--love it here!!
Moved here from the mountains, love the city.
Would like to see 'signage' that directs traffic away from closed roads that people use to go to work so that they can pay more taxes for recreational activities!
I am a third generation Loveland native. My children and grandchildren are 4 th and 5 th graders. Loveland has certainly changed over the years.
Loveland is a great city to raise children and grandchildren. Let the city get behind the school district and teachers.
I do not go to any of the things that are mentioned on this survey. I own my own home. I do not have a phone or computer.
Allow church in rialto.
No involvement in politics and I don't know when this stuff happens.
Loveland keeps improving.
Quality of education is quickly becoming worst in the nation.
We need news provided by journalists who can report the truth. I sent a letter to the editor about ending family separation, not published.
We really enjoy living in this town and we cannot think of any place else that we would want to call home.
<u>Broadband/Technology:</u>
City broadband would be very welcome in my household!!
Loveland should provide quality internet service that competes with Comcast and Centurylink.
We need to get a move on fiber internet!
I would love to see a city-provided internet service with higher speeds.
The roll-out of Loveland broadband is taking way too long. By the time it rolls out, Gigabit 5G home internet will be available from providers like Verizon and T-mobile.
Provide fiber utility and not to corporations.
Put in city internet. Xfinity is not providing good enough service in older neighborhoods.
Do not have a computer.
If you offer internet access, please promote net neutrality, provide competitive speeds and rates, and an easy way to pay.
Free internet! Especially useful when playing Pokemon in downtown and in parks!
Broadband would be nice. Where are we on that issue?
PLEASE support the city-run internet network (especially since Washington D.C. is destroying net neutrality).
I have no computer and live a simple but happy life!
I am almost 93 years old, but still am able to enjoy life, without a computer to confuse me! Praise the Lord, Jesus!
<u>City Government:</u>
City Council members should pay better attention to the public.
City council and administration focus too strongly on just a few organizations and businesses while ignoring many others' desires and needs.

Loveland city government is a club of the good old boys. Other views are excluded.
City council is run in the interest of the developers. Developers need to pay their own way for infrastructure rather than tax payers.
I stopped watching city council meetings when they started giving McWhinney everything they ever wanted.
We keep up with the council activities through the Reporter Herald.
Since there is limited parking in some older subdivisions I think it would be a great idea to tax in some way if there are more than two vehicles.
If city council could stop giving Centerra extra breaks that might be nice.
The good ol' boy system is alive and well in Loveland! You allow the same companies to dominate and rule out alternatives. Have contract limitations YEARLY!!!
If the meetings were more informative we would attend and get involved in Loveland to help have a better city for all.
I attend council meetings regularly. I usually watch council meetings when I cannot attend. I like the transparency.
Now that I live in Loveland (new resident), I could see checking the City Council Broadcasts from time to time. :)
We are interested in what is going on in Loveland, but we just never go to the meetings.
<u>City Information/Communication:</u>
I love getting monthly newsletters about Loveland with my electric bill. Very well-written and informative! Kudos!!
I love the newsletter included with my utilities bill. Thanks!
I live downtown - don't know if its n/w s/w or n/e s/e!
I'm surprised the survey does not ask if I have children who live with me as several of the QOL questions involve them and would be needed to normalize the data collected.
This survey needs additional categories like; somewhat agree; somewhat disagree.
It would be nice to have a summary of the council meetings in the paper every week.
<u>City Services:</u>
I am perfectly happy with my life here in Loveland and have no computer. All services are great.
Need better snow removal on Hwy 34.
Please make utilities available to start/stop service and pay bills online.
City services are very bad considering the population of Loveland.
Need better services and facilities for those who are homeless. One way to achieve this would be through an annual grant to the organization formerly known as homeless gear.
Thank you for updating your bill pay system on your website.
I was told that our water, electric bill covered mosquito spraying... we have lots of bugs but still have not seen anybody spray. Also the parks have bad mosquito problems.
Dealing with city planning department: building permits inspections etc., is a total nightmare! We love living in Loveland and try making it better in many ways, but dealing with this department is a complete disaster!
Building permits are becoming more difficult to obtain.

Loveland lacks community resources for families in poverty.
<u>Code Enforcement and Compliance/Noise:</u>
Mowing fields is a concern to me. The city puts so much money and time into this when these people don't mow unless someone calls and complains.
City needs an ordinance to control motorcycle noise. Some motorcycles make such loud noise. It's unbearable! It's worse than the airport along Hwy 34!
In our neighborhood you can't even sit outside because the noise ordinance is not enforced. Loud trucks and motorcycles.
Noise ordinances are not enforced.
Chilson center N/E entrance and exit needs weed control on east side of exit! Accident waiting to happen!!!
City needs to enforce littering, trash and weed control. The curbs, sidewalks area at Lincoln and 42nd St. and Knobcomb areas need help!
I think overall the city of Loveland does a good job with services. An area that needs to be addressed is enforcement with residential and commercial areas with cars, trash, etc.
Too many home with visible trash.
Recreational vehicles, trailers, campers, etc. should not be allowed to park in residential areas regardless if there is no HOA. It is detrimental to get out of the driveway, nor should they be able to park between houses. If these folks can afford these types of vehicles they can afford to store them in one of the many facilities that are available.
Need more dog poop pick up!
When I moved here 6 years ago I had lovely neighborhood. One year later, got a new neighbor at corner of XXX and XXX who has auto salvage in his yard. Cars and RVs on lawn, around entire block and they block street. I daily almost get into a car wreck because I cannot see around his SUV. He had 22 cars parked at curb today. This would not happen in wealthy neighborhoods or near the house of a city government employee. You take care of those with money and not us in middle class. I am very disappointed in this once nice city.
There is a property eyesore is at XXX Frederick Dr. in our neighborhood. We have reported to the city. This neighbor who year-round, clutters up his front driveway with gas grills and bicycles, and general junk which he sells to people. This is not a yard sale as he posts no signs. This year-round eyesore has been reported to the city but nothing seems to be done to curtail his activity and I'm tired of looking at his junk lawn. Can someone, anyone please do something about this?
<u>Culture/Arts/City Events:</u>
I only recently found out about art classes at the museum and more classes would be great.
Do more with the Rialto - more compelling events.
I love all the live music events in the summer! I love Loveland. Been in NoCo 31 years.
There should be more events for 20-30 year olds.
Need quiet fireworks over the lake.
<u>Downtown Development:</u>
Need more places to park bikes downtown.
Downtown could use a bit more but the progress so far is very good.
Downtown is more evil than ever.

Downtown development money not well spent - will be only for a limited amount of people.
Downtown is becoming vibrant. Shopping is varied and accessible.
Keep downtown moving forward.
You need more and better handicap parking in downtown Loveland.
Downtown--stop pulling benches out cuz you don't want homeless people sitting on them.
Downtown is looking better- slowly.
Downtown development is getting better but needs a lot more.
Downtown needs a Walmart or a King Soopers to anchor the other shops and use all the expensive construction we're paying for.
I see the nasty comments on Facebook about the downtown development project and don't get it. We are ecstatic about the new construction! More to do in Loveland and it's only going to help raise our home values. Thank you!
Please move the community kitchen so it does not hurt the improvement of downtown Loveland. It is also way too close to schools. Let our kids be kids a little longer.
Downtown area is very trashy with transients causing more crime in our area.
Need bus transportation to festivals downtown and/or more parking downtown.
Please support the downtown development work!
It saddens me to see downtown houses torn down and replaced by new, oversized McMansions.
<i><u>Economic Development/Planning/Growth/Building:</u></i>
Thank you, Great City, but could we not tell anyone?
Bring back marijuana dispensaries! Our city needs the tax money for schools (that are closing due to lack of funding!) and other needs. We are missing out on a large amount of consistent tax revenue and not having them doesn't keep cannabis out of Loveland!
"Shut the door!" Quit trying to encourage more people to move here. I miss the reason I moved here.
Too much growth and development without regard for impact on City services. Loveland has lost a lot of its charm.
Let's not let happen what happened in Boulder and Ft. Collins... too much homogenous gentrification.
Why are we flooding our city with all the apartments?
Stop the growth. The growth is sickening, disheartening. Traffic is crazy, traffic jams, accidents, road rage, lack of values and morals. Quality of living here for over 45 years is disintegrating.
More people live here than the city has kept up with. Chilson Center and Library are too small and more traffic than streets can handle.
Possibly some more healthy restaurant options on the west side of town and not fast food.
Loveland is an awesome place to live BUT is getting too big! Would love to move to a smaller community.
Too crowded!
I think Loveland needs to be careful about attracting too much business. The city is growing so fast and I enjoy the "small town" feeling.
Growth without street planning not so smart.
Keep Loveland growth at minimum. Build new roads for the growth we have encountered.

The growth in Loveland is way out of hand.
We need grocery stores on the east side of Loveland.
The Foundry is going to create more traffic problems in downtown. The parking garage is an ugly gateway to the area. "Cinchitoetunal" design has taken away from the charm of historic structures. All that said- I love living in Loveland!!
The new buildings in South Loveland are too large and are ugly-- don't like the way they make Lincoln look - small and crowded.
I still like Loveland but I liked it better when it was smaller--TOO MUCH GROWTH--TOO FAST!!
Same theme: "we're here, stop the growth."
Too much construction.
We need a center like the Chilson Center in northwest Loveland, also a grocery store out by Centerra.
I think Loveland has grown and done well-- getting too large however. Need more of a growth cap.
This town needs to start working on the west side of town. Too many empty buildings: A&W, Metric Motors, the old Summit building.
Too many people.
Eisenhower looks trashy! Stores need to clean storefronts. It leaves a bad impression to visitors who drive into town on a main road lines with pawn shops and vacant stores.
<u>Housing/Cost of Living:</u>
Cost of living is reaching overload.
I have voiced concerns about rising costs in the city and county. If all the people think a booming economy is such a good thing then why are you pushing people right out of their homes with rising utilities and taxes?
Loveland needs more quality/affordable childcare.
Need affordable housing for all.
There should be a cap on rent prices. Housing and rents are out of control. People cannot afford housing.
<u>Infrastructure/Roads/Built Environment:</u>
More major streets are needed north, south, east and west.
Need more street lights for safety, better sidewalks, better bike lanes and more bike trails.
We have only 2 major roads: Eisenhower and 402.
Sidewalks need repair. Try a wheelchair and you will see, like on 3rd St.
Please change the Madison Ave/ Eisenhower intersection back to a traditional intersection.
We've noticed potholes that need attention, Now!
When it snows the drainage on the streets is horrible. Some areas need more drainage. The water has to run downhill for miles before it drains.
Individuals (city employees) responsible for street repair should be placed on corrective action or fired! Contractors doing s**t work shouldn't be paid! Not a street in Loveland that doesn't jar your teeth out!
Improve infrastructure and hence increase traffic.
Residents don't seem to want to pay for things that will improve Loveland for all (schools, libraries, roads). The city infrastructure has not kept up with growth.

We need to limit the construction of multi-family homes and apartments close to major intersections and roadways. It tends to bottleneck traffic and hinders future widening of lanes like I-25. In some areas widening the road surface will cause flooding.
Get the bikes and bike riders to pay for all the paint and signage used to paint their lanes since they block traffic.
Need a street sign on the intersection of Jefferson and 8th street - either Dip or Stop.
Roundabouts would work if people knew how to drive in them. Not signaling, stopping, not yielding. I live off 25th between Garfield and 287. Most everyone driving through treats it like it's a speedway dragstrip. Need speed bumps. Even semi-trucks that missed their turn fly through the neighborhood.
East side of 10th St and N. Douglas Ave. is in need of a new sidewalk and gutter repair asap.
Sidewalks need improvement across 287 from ARC and Hobby Lobby. It isn't safe to walk to King Soopers from Hobby Lobby.
The sidewalks along my street (Lake Drive, 29th and Garfield) are not safe. Many people walk around the lake and it is dangerous. Friends have tripped over uneven sidewalks.
All these cars parking on the side of the road when they have driveways is out of control.
Need another cross-town St. other than Hwy 34.
Hwy 34 is way too congested! Hate the intersection on 34 and Madison. It is easy to maneuver but irritating and I avoid it.
Less stoplights would be nice.
Need sidewalks for safety on both sides of Garfield Ave. from 2300 block train crossing to 29 th Street.
Loveland is getting so big! I wish there were more alternatives to driving and that bike lanes were safer.
Complete 37th St. east of 287.
We live next to the intersection of Franklin and W. 8th street. The road crew tore up the sides of 8th St. weeks ago. Strange that it hasn't been fixed.
Intersection of US Highway 34 and Madison is very dangerous.
As it is such a well-travelled corridor, it would be great to see the median around Lake Loveland and west Eisenhower to be beautified.
Need to do roadwork.
All the constant construction going on all over Loveland all at once is insane and it's making normal everyday living very hard.
I would like to see safer bike routes off street through midtown to the north over rail tracks on Garfield.
There should never be rough roads or potholes on any streets.
402 needs widening!!!
Fix potholes and deep manhole covers.
Loveland has always been a wonderful city to live and work in. Unfortunately infrastructure (roads) and schools have not been sufficiently considered along with growth. We have some problems that need to be solved.
Sidewalks are here and there throughout the neighborhood I live in. Washington is in a bike route yet does not even have a bike lane. Also Washington and 1st is hard to cross.
Detours are misleading. Someone needs to look into this! Organize roadwork better!
From 287 S. turning left onto 34 always has big backups - please make 2 left turn lanes.

Need more attention to broken curbs and sidewalks.
Potholes need to be fixed.
The intersection of Taft and 37th St. has an incredibly deep dip to the west - probably needs repair.
I am really not happy with the city taking out landscaping on 4th St. and replacing it with ugly mulch.
Sidewalks in the historic area west of Garfield are extremely damaged - very unsafe to walk on. People have to use the street. Please fix these instead of using more money to design more "trails."
NEED BETTER ROADS.
Sidewalk in front of XXXX Banyan Ct. has been badly damaged since before we moved here.
Need road widened on 4th street -- too much traffic and accidents at 4 th and Madison.
The roundabouts need bushes trimmed so you can see when cars are entering/exiting.
<u>Jobs:</u>
Blue collar jobs available to those who have no college degree but lots of experience otherwise.
Bring in more non-retail jobs.
Employers pay minimum wage and cost of living is beyond what we can handle. Beyond expensive!
City needs to hire more people (not part-time workers) and quit being so cheap.
<u>Library:</u>
The Loveland library is just great. Good collection and services.
Visit library website frequently.
Love Loveland Library!
I'd love the library to be open 7 days a week but will take what I can get!
More library locations would be nice.
The library should use overdrive for its e-book and audiobook offerings instead of hoopla.
We love the library.
<u>Parks/Recreation/City Facilities:</u>
We love our open space and natural areas!!
Add a mountain bike park.
We could use another rec center!
It would be nice to have a City pool/ athletic center like Chilson in North Loveland.
Reduce Chilson rates, gym activities.
There are very few safe bike routes to get into town. The bike path is great but does not serve commuters.
We enjoy living in Loveland, especially the parks/trails, splash parks for our son, festivals and close proximity to mountains!

Please connect bike trails on 57th street (I know the county is part of that).
I requested to be mailed the city's recreation guide when I first moved here but never received it.
I wish there was a Rec center on the north side of town with public pools plus splash parks.
We need another public rec center.
I called the Chilson center to ask about a pool-only pass and was told it's not available. That should be added.
City is not doing enough activities for youth.
Parks need seating/tables. There is nowhere for grandparents to rest as well as the kids at most of the smaller neighborhood parks.
Need more recreational opportunities for teens and pre-teens.
There are no benches at park at end of 5th! Need more benches at parks.
Great parks, friendly people, still has a small town feel. Thanks
Complete the bike loop around Loveland.
Bike commuting community is missing a large amount of recreational opportunity. I want to be able to access all of Loveland through a connected trail system. Provide large space and shade for dogs to actually run (Horsetooth dog park).
We enjoy living in Loveland! The paths and trails and many lakes/ponds provide beautiful outdoor activities.
Love the bike/walking trail.
It would be great if the Lake Loveland Beach could be expanded and there was opportunity to rent kayaks, paddle boards, canoes, as you can at Windsor Lake.
We love the Chilson.
Keep expanding the rec trails.
No more open space - we have enough.
<i><u>Public Safety/Social Issues:</u></i>
Our police department does a wonderful job! I must say Loveland is attracting some less than desirable people (lots of panhandlers and druggies). As seniors I have to be very careful where I go and where to shop and eat.
Thanks for allowing less homeless people to live/squat downtown. It feels safer than in prior years!
The city needs to work on the homeless population. In downtown, on several occasions I have found empty liquor bottles thrown into my yard, drug needles left on sidewalks, and have been approached (while in my yard) for money. They have urinated on my fence-- this needs to stop!! We need to make Loveland SAFE for tax paying citizens while showing compassion but not tolerance for homeless lifestyle.
It was our understanding that panhandling is not allowed in Loveland but we have noticed more in the past year.
We live along 18th St west of Taft. We have several people who speed up and down the street daily. Can you install speed signs/cameras and/or speed bumps?
Police and Fire Depts. are super.
I can't take my family on the recreational trail or to the parks without having to worry about the homeless or druggies hanging out or sleeping in areas where my kids want to play. Also, we have had homeless camped

out in our yard. We never had such a problem with the homeless before the homeless shelter was opened up.
I feel the #1 issue in Loveland is the homeless and transient population-- especially in the downtown and Fairgrounds park area. The abundant food services only attract more!
The police department needs to start controlling traffic better - speeding, running red lights, improving turns and tailgating are huge problems in this city! More control of traffic problems!
As for the LPD. They do nothing about traffic-- especially speeding. Why don't they issue tickets to those going 15-25 mph over the speed limit? See them letting it go on all the time. As for protection? Sgt. XXX told me not long ago, "people can't be calling LPD just because they are afraid." This after a man on our property threatened bodily harm and wouldn't leave. RAH RAH LPD - what a joke.
We do not like all of the panhandlers constantly around.
The panhandling at intersections and downtown is frustrating. The homelessness and needles found in the park is my greatest complaint. Despite this we <3 Loveland.
The speed on Hwy 34 is excessive.
The increased police foot patrol downtown has been really appreciated. For those of us who walk dogs there before 8 am, it still feels a bit unsafe early in the morning.
The city has signs all over and even fines for not cleaning up after your dog. Yet dog poo is a natural part of life and eventually decomposes into the ground. Cigarette butts and needles are neither natural nor decompose and go away, yet nothing is done to attempt to prevent either from being carelessly discarded at someone's convenience. It is far less harmful to my children to step on or even pick up dog poo, than to play with a cigarette butt or worse yet, a discarded drug needle-- both are a huge problem in the parks and on the recreational trail, as well as the sidewalks. We clean up hundreds of cigarette butts every year from our yard that people have thoughtlessly dropped wherever they want without any concern for the consequences.
Speed ordinances are not enforced.
Seems like nothing is being done about the proliferation of people running red lights.
Need to do something with homeless people. Some areas are being trashed by them. They like to hang around places to keep warm/cool.
Do something with homeless.
I feel that crime, homelessness and drugs are at a high. I have heard of several situations where children have found drug paraphernalia at points.
People in Loveland have become more aggressive when driving and do not display hospitality. Our 2-plus year experience of Loveland is not very favorable.
The police should stop running so many speed traps.
My biggest concern is all the drug paraphernalia found at almost every park, daily! That and the increase of homeless begging for money at major intersections. If you don't give them money, you're in trouble.
More help for seniors: rides to downtown, shopping, lawn mowing service, etc.
Numerous non-residents of our building stop in alley and illegally fill our dumpster with their trash. XXXX E. 16th St.
People that drive on Estrella Ave. drive way too fast. Need speed limit signs. Someone is going to get hurt!!!!
Vagrants engaging in panhandling and threatening behavior are out of control, particularly downtown and at major intersections. Most of these people are transients from elsewhere. What can be done to stop this?
I live on Madison and XXX. Every day the cars are racing on Madison and have very loud exhaust systems.
We have lived here almost 40 years. Many problems with drugs and theft in our neighborhood. We can't move but don't feel safe. People are sent to jail and then are right back home in a few days. We stay in our house - don't take our grandkids to the park or walk the dogs.

I think the police need to patrol the rec trail more often.
Homelessness is starting to become an issue.
Homeless problem.
My hesitations on riding my bike to work are due to speeding and distracted drivers. I don't feel it is safe to ride along busy roads, or downtown. Speeding continues to be an issue.
I enjoy living in Loveland. Can't imagine being anywhere else. Police coverage is great!!! Happy to see foot police in downtown Loveland!!!
Red light running is rampant here.
People speed a lot on Hwy 34 during the morning commute. Be nice to have more police on Hwy 34 between 6-8 am. Thanks!
Police need to stop being wishy-washy about fireworks enforcement. Why are we so worried about charging a person?
Speeding on our street is a problem. Colorado connects 37th to 29th and people speed constantly. We have a daycare across the street and several families with small children.
Why do all the tweens or young teens hang out by the library entrance? Isn't their behavior 'loitering' or can't the City of Loveland find them a place to hang out? Those children can be scary to some.
Why is there such a huge and growing transient population here in Loveland? Is there anything we could do to get people off the streets?
Either enforce speed limits on First Street (30 mph zones) or raise the limit - too much tailgating while I drive 30 mph.
There are 2 schools and a church on my block. Why the heck is the posted speed limit 30 and not 25, as is typical of all residential streets?? It should be posted at 20 considering the SCHOOLS and church.
<u>Recycling/Solid Waste:</u>
Thanks to all the friendly city employees we have dealt with. Love the Recycle center and recycle collection.
Loveland has the best trash/snow removal/recycling system in Colorado and maybe top 10 in U.S.A.!
The apartment building we live in has a city of Loveland dumpster located in the alleyway and people who don't live in our apartment building throw their trash in the dumpster. They throw tires, oil drums, TV's, etc. They also leave big pieces of furniture next to the dumpster.
Recycle bins need to be picked up weekly.
<u>Traffic/Congestion:</u>
The traffic issue in this city is horrendous. This has got to be fixed on Hwy 34. We live 5 miles from 34 and I-25 and it takes no less than 15 minutes to get there. That should be your one and only focus until it is fixed.
Eisenhower is a hot mess from I-25 to Wilson at all times of the day-- not just rush hour.
The traffic in Loveland has become insane in the 14 years since we moved here. Especially on 34!!!
Traffic congestion and traffic light timing is horrible!!!
Need 3 lanes of traffic each direction to I-25.
Eisenhower Blvd is a joke anymore. Too busy with traffic.
Heading west on Hwy 34 M-F in rush hour traffic-- the left turn lane's light is entirely too short at both Boise and Madison. I often sit in the turn lane for 2-3 cycles of the light before I am able to turn. Please make the green arrow longer.

Hwy 34 cannot handle the amount of traffic it gets. It becomes a parking lot east of Denver Ave.
The city planners did not plan for the amount of traffic and congestion we have now. 402 from I-25 to Taft is a nightmare from 3-7 pm - bumper to bumper traffic. It can take up to 1/2 hr. or more just to go to appointments. The roads are terrible. Get it together Loveland!
Traffic is the biggest problem. Can't keep up with growth especially with roads (Hwy 34 worst and then south Taft).
If population continues to grow at the current rate, traffic will continue to be worse and worse.
Timing of lights at certain intersections is awful (such as length of turn lights on 34 & Taft/ 34 & Wilson).
Traffic east of town is unbearable. Something needs to be done now before it's faster to walk to the outlet malls than drive!
Traffic lights not programmed.
Traffic is horrible and has been getting worse for years.
Too much traffic and lots of growth.
Something needs to be done about the traffic on east 34. Add another lane or something.
Terrible traffic clogging.
Traffic is a nightmare.
It would be nice if highway 34 wasn't so congested.
Traffic is bad on 34, 287 and Garfield Ave.
In the past 3 years, travel time on 34 has gotten worse. The roads need to be improved to accommodate all the traffic. The government's main job is improve infrastructure.
Loveland used to be a nice, great town when I moved here in 1980. Not so much anymore - traffic being my major concern.
Traffic in Loveland is not a good thing. Some roads you can't even get on.
<u>Transportation/Transit:</u>
Loveland does not have a good bus system.
Bus website: I can't map out a route to use the bus. No schedule is posted at bus stop on 22nd. Where does this bus go?
Buses need to run earlier and later to make connection with FTC. Drop offs not available to all points along 287 north. Need larger company.
Luckily, I can drive because the buses only seem to go to Centerra and back.
I'm happy with bike options but the bus provides little to no incentive to leave my car. One hour-one way loops are inadequate for actual needs.
<u>Water/Power/Stormwater:</u>
Would love to see the Greenswitch program advertised more!!
Overhead power lines are ancient.
If I could change one thing it would be discontinuation of installation of smart meters (electric) as they are physically harmful over the long term.

City water has bad taste.
Would like to see fluoride removed from the water supply so I don't have to continually refill 5 gallon bottles w/ water each week.
Why not have solar go into grid?
Try harder to make the water drinkable.
Do not give free electricity to cars.
Who maintains drainage canals (Corner of Hoffman and Silver)? Leaf Drive is overgrown with weeds and debris. I try to clean but run out of room in my yard waste bin. Often overflows/backs up with heavy rain. Fills with dirt and leaves. Washes out my landscaping.
<u>Website/Channel 16 TV:</u>
Navigability of the website: there are 2-3 different places to go to reserve a room for a meeting. The athletics website is a bit confusing as well.
I tried numerous times to use the City of Loveland site and had problems getting on the site. It's either up and running or down.
I have Direct TV – do not know channel for city council.
I have Direct TV and don't receive Channel 16.
No Cable TV.
Did not know there was a City Council meeting channel.
My internet is slow and goes on and off a lot. Would like to view the city council meetings.
I never realized the council meetings were recorded and available online.
I read the paper I am involved in other ways that don't involve watching city council meetings on TV.
I think I'll start watching city council meetings!
Was unaware the City Council meeting was available on TV and the website.
I will start watching City Council Meetings! Thanks for the heads up!
I hope you continue to have public broadcasts of city council meetings.
I should watch the city council meetings but do not.

End Comments