

2017 City of Loveland Quality of Life Survey: Open City Hall (online) version

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Executive Summary

Loveland residents have responded to the City's Quality of Life Survey annually since 2006. For the past four years, they have had the option of taking the survey online to supplement results gathered from surveys mailed to 3,000 randomly selected residential addresses.

The mailed survey, and the one posted online at the City's *Open City Hall* portal, are identical. They are consistent with versions of the survey that the City has administered in the same format for the past eight years, permitting year-over-year comparison of results. Respondents provide basic, non-identifying demographic information and ratings of city services and amenities based on 24 statements. Responses can range in five steps from "strongly agree" to "strongly disagree."

In 2017, 656 residents returned mailed surveys, a response rate of 22 percent. Another 390 people took the survey online. In addition to their ratings on each question, respondents also submitted a total of 334 written comments. The following package contains those comments, categorized by topic, along with the numeric survey results.

Summary of Findings

City services and amenities are ranked according to the total number of responses to each statement in the "agree" or "strongly agree" categories. The following summary is a general measure of those rankings. For specific information, see the numeric results.

Basic City services: This year as in past years, respondents gave their highest ratings to utility services – power and water. Public safety services – fire and police – were closely behind. Lowest ratings went to alternative transportation services.

Streets and other structures: Quality of wastewater and stormwater systems, and quality of street surfaces, got consistently high ratings. Respondents gave lower ratings to their ability to negotiate City streets without delay.

City amenities: Highest ratings went to parks, trails and natural areas, consistent with past years. Likewise, respondents gave highly favorable ratings to arts and culture programs and quality of festivals and events. Least favorable ratings went to services for older residents and youth activities.

Economic development: Respondents gave high ratings to the quality of retail shopping opportunities in Loveland. On the other hand, their rating of the City's ability to attract high-quality employers lagged, as it has for the past several years.

Growth pressure: The numeric results show concerns about mobility and congestion as the City and region grow. In addition, written comments from respondents mention this topic frequently, with residents noting that the City's position in Colorado's fastest-growing region will bring challenges that will require the City's attention.

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2017 Quality of Life in Loveland Open City Hall – Online Survey Summary of Responses (Numbers are percentages of total responses)

Statements on Quality of Life in Loveland from Strongly Agree to No Opinion	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
Loveland delivers reliable electricity.	55.4	42.9	1.2	0	0.6
My family feels safe in our community.	27.1	62.7	9.6	0.6	0
Loveland's neighborhoods, parks and thoroughfares are clean.	31.3	60.2	6.6	1.8	0
Residential recycling and trash services meet customer needs.	50.3	44.3	2.4	0	3.0
The City provides quality parks and trails.	49.7	47.9	2.4	0	0
The City provides quality Fire/Rescue services.	50	41.7	0	0	8.3
Loveland provides quality drinking water.	29.1	56.4	9.7	2.4	2.4
The sewer system in Loveland works reliably.	29.3	62.3	1.8	0.6	6.0
The City provides quality Police services.	38.6	44.0	10.8	3.0	3.6
There are plentiful opportunities to enjoy the arts.	46.7	47.9	1.8	0.6	3.0
There are sufficient opportunities to gather as a community. (Festivals/Community Events)	37.5	55.4	3.6	0	3.6
The library services provided to our community are current and meet our community needs.	40.5	42.3	2.4	0	14.9
There are abundant recreational opportunities for all members of my family.	38.2	52.7	6.7	0.6	1.8
Street surfaces are drivable and safe.	13.7	69.6	13.1	3.6	0
Water runoff from storms is controlled and minimizes flooding.	22.6	65.5	6.0	0.6	5.4
I can travel by car to locations in Loveland with minimal delays.	13.8	47.3	25.7	13.2	0
I feel well informed about City services.	9.5	66.7	15.5	1.2	7.1
Loveland is attracting shopping opportunities our community desires.	13.2	62.9	12.6	3.0	8.4
The City provides activities and services needed by senior citizens.	12.5	42.3	8.9	0	36.3
The City Council is approving development that enhances the quality of life in our community.	12.0	44.9	21.6	9.0	12.6
The City provides quality youth activities.	10.8	36.7	7.2	0	45.2
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	5.4	39.3	20.8	14.3	20.2
There are sufficient opportunities to participate in Loveland Government.	5.4	52.1	7.2	2.4	32.9
Loveland is attracting jobs that pay well from employers who offer benefits.	1.2	28.0	31.0	11.9	28.0

2017 Comparison of Responses from Mailed and Online Surveys (Numbers are percentages of total responses and ratings have been rounded up)

Statements on Quality of Life in Loveland	Mailed Survey Strongly Agree/ Agree	Open City Hall Survey Strongly Agree/ Agree	Mailed Survey No Opinion	Open City Hall Survey No Opinion
Loveland delivers reliable electricity.	97	98	1.4	.6
Residential recycling and trash services meet customer needs.	95	94	2.3	3.0
The sewer system in Loveland works reliably.	95	91	6.1	6.0
The City provides quality parks and trails.	93	98	5.5	0
The City provides quality Fire/Rescue services.	92	92	8.9	8.3
My family feels safe in our community.	91	90	1.4	0
Loveland's neighborhoods, parks and thoroughfares are clean.	91	93	3.5	.9
There are plentiful opportunities to enjoy the arts.	87	95	10.2	3.0
There are sufficient opportunities to gather as a community (festivals/community events).	87	93	9.5	3.6
The City provides quality Police services.	85	83	8.9	3.6
Water runoff from storms is controlled and minimizes flooding.	85	89	9.7	5.4
Loveland provides quality drinking water.	83	85	3.8	2.4
There are abundant recreational opportunities for all members of my family.	83	91	12.6	1.8
The library services provided to our community are current and meet our community needs.	80	83	16.7	15
Street surfaces are drivable and safe.	79	84	3.5	0
Loveland is attracting shopping opportunities our community desires.	74	76	7.8	8.4
I feel well informed about City services.	70	77	14.4	7.1
I can travel by car to locations in Loveland with minimal delays.	66	61	3.4	0
The City provides activities and services needed by senior citizens.	62	55	31	36
The City Council is approving development that enhances the quality of life in our community.	54	57	22	13
The City provides quality youth activities.	53	48	41.3	45.2
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	49	44	26	20
There are sufficient opportunities to participate in Loveland Government.	49	57	40	33
Loveland is attracting jobs that pay well from employers who offer benefits.	35	29	32.4	28

Demographic Information

A. How long have you lived in Loveland?

		%	Count
1 year or less	5	5.4%	9
1-2 years	11	.3%	19
3-5 years	10).1%	17
6-10 years	15	5.5%	26
More than 10 years	57	7.7%	97

B. What is your age range?

	%	Count
25-44	23.2%	39
45-64	47.0%	79
65 and over	29.8%	50

C. Do you live in a single-family home or multi-family building?

	%	Count
Single-family home	90.4%	151
Multi-famliy building	9.6%	16

D. Which of these locations is nearest to where you work?

	/0	Count
Loveland	76.8%	119
Greeley	2.6%	4
Fort Collins	7.7%	12
Longmont/Denver/Boulder	12.9%	20

E. How frequently do you use the Internet?

		%	Count
Daily		98.2%	164
2-3 times per week		0.6%	1
2-3 times per month		1.2%	2

F. How often do you visit the City's official website, www.cityofloveland.org?

		%	Count
Weekly	11	.9%	20
Monthly	52	.4%	88
2-3 times per year	33	.9%	57
Never	1	.8%	3

G. How frequently do you watch live or recorded City Council meetings broadcast on Channel 16?

		%	Count
Monthly	I	1.8%	3
2-3 times		14.1%	23
Never		84.0%	137

H. How often do you view live or recorded City Council meetings through the City's website?

	%	Count
Weekly	0.6%	1
Monthly	1.2%	2
2-3 times per year	16.1%	27
Never	82.1%	138

Quality of Life Survey Responses

1. My family feels safe in our community.

	%	Count
Strongly agree	27.1%	45
Agree	62.7%	104
Disagree	9.6%	16
Strongly disagree	0.6%	1

2. The City provides quality Fire/Rescue services.

	%	Count
Strongly agree	50.0%	84
Agree	41.7%	70
No opinion	8.3%	14

3. The City provides quality Police services.

	70	Count
	38.6%	64
	44.0%	73
	10.8%	18
L	3.0%	5
L	3.6%	6
		38.6% 44.0% 10.8% 3.0%

4. Loveland's neighborhoods, parks and thoroughfares are clean.

	%	Count
Strongly agree	31.3%	52
Agree	60.2%	100
Disagree	6.6%	11
Strongly disagree	1.8%	3

5. Residential recycling and trash services meet customer needs.

	%	Count
Strongly agree	50.3%	84
Agree	44.3%	74
Disagree	2.4%	4
No opinion	3.0%	5

6. Loveland attracts the shopping opportunities our community desires.

		%	Count
Strongly agree		13.2%	22
Agree		62.9%	105
Disagree		12.6%	5
Strongly Disagree	1	3.0%	21
No opinion		8.4%	14

7. Loveland attracts jobs that pay well from employers who offer benefits.

%	Count
1.2%	2
28.0%	47
31.0%	20
11.9%	52
28.0%	47
	1.2% 28.0% 31.0% 11.9%

8. Loveland provides quality drinking water.

·	•	· ·	%	Count
Strongly Agree			29.1%	48
Agree			56.4%	93
Disagree			9.7%	16
Strongly Disagree			2.4%	4
No opinion		L	2.4%	4
				_

9. Loveland delivers reliable electricity.

	%	Count
Strongly agree	55.4%	93
Agree	42.9%	72
Disagree	1.2%	2
No opinion	0.6%	1

10. Water runoff from storms is controlled to minimize flooding.

	%	Count
Strongly agree	22.6%	38
Agree	65.5%	110
Disagree	6.0%	10
Strongly disagree	0.6%	1
No opinion	5.4%	9

11. The sewer system in Loveland works reliably.

		%	Count
Strongly agree		29.3%	49
Agree		62.3%	104
Disagree	1	1.8%	3
Strongly disagree		0.6%	1
No opinion		6.0%	10

12. I can travel by car to locations in Loveland with minimal delays.

		% Count
Strongly agree	13.8	3% 23
Agree	47.3	3% 79
Disagree	25.7	7% 43
Strongly disagree	13.2	2% 22

13. Alternative transportation options are such as buses, bike lanes and sidewalks are usable and provide opportunities to avoid driving my car.

		%	Count
Strongly agree	I .	5.4%	9
Agree		39.3%	66
Disagree		20.8%	35
Strongly disagree		14.3%	24
No opinion		20.2%	34

14. Street surfaces are drivable and safe.

		%	Count
Strongly agree		13.7%	23
Agree		69.6%	117
Disagree		13.1%	22
Strongly disagree	I .	3.6%	6

15. The City provides quality parks and trails.

	70	Count
Strongly agree	49.7%	83
Agree	47.9%	80
Disagree	2.4%	4

16. There are abundant recreational opportunities for all members of my family.

		%	Count
Strongly agree		38.2%	63
Agree		52.7%	87
Disagree		6.7%	11
Strongly disagree		0.6%	1
No opinion	T .	1.8%	3

17. There are sufficient opportunities to gather as a community at festivals and other events.

	%	Count
Strongly agree	37.5%	63
Agree	55.4%	93
Disagree	3.6%	6
No opinion	3.6%	6

18. There are plentiful opportunities to enjoy the arts.

	%	Count
Strongly agree	46.7%	78
Agree	47.9%	80
Disagree	1.8%	3
Strongly disagree	0.6%	1
No opinion	3.0%	5

19. The City Council approves development that enhances the quality of life in our community.

	%	Count
Strongly agree	12.0%	20
Agree	44.9%	75
Disagree	21.6%	36
Strongly disagree	9.0%	15
No opinion	12.6%	21

20. Library services provided to our community are current and meet our community's needs.

	40.5%	68
	42.3%	71
I	2.4%	4
	14.9%	25
		42.3% 2.4%

% Count

21. The City provides quality youth activities.

	%	Count
Strongly agree	10.8%	18
Agree	36.7%	61
Disagree	7.2%	12
No opinion	45.2%	75

22. The City provides activities and services needed by senior citizens.

	%	Count
Strongly agree	12.5%	21
Agree	42.3%	71
Disagree	8.9%	15
No opinion	36.3%	61

23. Citizens enjoy sufficient opportunities to participate in Loveland government.

	%	Count
Strongly agree	5.4%	9
Agree	52.1%	87
Disagree	7.2%	12
Strongly disagree	2.4%	4
No opinion	32.9%	55

24. I feel well informed about City services.

	70	Count
Strongly agree	9.5%	16
Agree	66.7%	112
Disagree	15.5%	26
Strongly disagree	1.2%	2
No opinion	7.1%	12
		n-



2017 Quality of Life Survey Open City Hall Online Forum

104 comments and suggestions by department or function

In the *General Comments & Suggestion Section*, citizens shared their thoughts on a wide variety of topics. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections to improve readability and deletion of personal contact information of respondents.

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General Information/Miscellaneous

We love Loveland :-)

Lack of alternative transportation (bike routes/parking, buses, light rail) and high speed internet along with a crumbling downtown infrastructure (streets, sidewalks, lighting, plantings) make Loveland a poor choice to locate businesses resulting in a lower tax base and little reason for people to continue to live here. Loveland needs to join the 21st century technology and desires.

Moved here from Madison, WI Aug 1, 2016 and love it! Super love everything about Loveland.

Can't imagine a better place to live. Utilities are amazingly low, the rec trail is just the best and there are many free activities for families and kids. The art and sculpture additions over the years have made it even better.

We enjoy living in Loveland.

The leadership(?) in Loveland needs to abandon its envy of Ft. Collins and allow Loveland to develop according to the need and support of the community instead of subverting the general population's tax monies to pet projects of the Mayor and City Manager.

All in all this is an amazing city with amazing people and city government. The police department is wonderful and responsive but fair and kind. I love all the parks and rec and the job that has been done rebuilding after the flood is fabulous. Art and culture and widely available and affordable. Fireworks and events are great and if a family chooses to look for fun things to do it is easy to find something every week. The only negative is the lack of residents that bother to attend council or planning commission meetings. Residents should be more involved.

More emphasis needs to be placed on educating the older residents of Loveland about the environment, the need for conservation of resources especially water, the harm to wildlife and birds by use of Roundup and other poisons.

So much is right with this city I can truly say it is amazing and the leadership is doing a fantastic job.

Since my arrival in Loveland in 2001 I have felt that the city has a small town feel. People I have contact with, city employees, clerks at stores, servers at restaurants and citizens engage me, make eye contact and smile. The volunteers I have worked with are exceptional in their skills, knowledge, interests and are proud of their impact on the community. Loveland is an exceptional city.

The City of Loveland is very well run to maximize services for the tax and fees collected.

Moved here 11 years ago because of the friendly people and the parks, as well as the mountains and climate, of course. Have never regretted it.

I grew up here and then moved back. I'm glad my children were able to experience Loveland and attend birth LHS and MVHS. Academics, athletic programs and the arts have enhanced their high school experiences.

Legalize the sale of marijuana in city limits to create jobs, benefit from the collected taxes, and move forward in individual liberties and time.

I would include the education system in quality of life. The way we raise and educate our children will have a direct impact on what type of community we'll find ourselves in as they begin to enter the world and make their own decisions based on how they were raised and educated. Just a thought.

Seriously, find a way to help the schools upgrade. Do some positive marketing for them!!!!

Stop the squirrel feeding.

I am not pleased about the "technology incubator". What a waste of taxpayers' money.

Please do NOT spend more money on (tacky/poorly designed) holiday decorations for our parks and streets. these do not speak well for our city (such as banners on light poles along 34 at South Shore Parkway, and "animated" Christmas lights at Dwayne Webster Veteran's Park). This type of investment should be well

done, or not at all.

I believe the middle school communication needs a lot of work. I hope the high School's is A LOT better.

One of the fine qualities of living in Loveland is the atmosphere of our surroundings. The trails and parks. The sunsets and nights you can count the stars. But a great threat is rising from of all places the City of Loveland. The streetlights surrounding our area are a tranquil amber color that adds to the peacefulness of the area. Drive down 50th between Taft and Wilson. Very nice until you come upon pole 44. An LED light blares out now like a spotlight from a police helicopter. Is this a high crime area? These LED lights may save the city a dime but cost the homeowners far more. For the aesthetics of the area are now destroyed. Who wants a spotlight shining in their bedroom or yard all night? My realtor says it is a negative impact on our home value. Hope the city awakens to this and puts action behind their words that they strive to make Loveland a beautiful place to live or is it just words and the City action shows no regard but for their pocket book as they turn the streets at night into a blaring lights that destroy the aesthetics of our neighborhoods. NO Stars....No Tranquility...Just a Police spotlight appearance.

Older residents seem to be uneducated about the need to upgrade schools in the area. I would happily serve in some capacity to bring about these changes but I do not know how to begin.

We have enjoyed and benefited from the election season speaker forums that were held at the old fairground location in past years. They were a great opportunity to hear all candidates speak, and visit info tables for everything on that years' ballot. I have not seen these offered in more recent election years, and we need them. Thank you for asking for feedback!

I recently had an experience where someone knocked on my door at 9 pm. I answered, thinking it was a neighbor. He pretended to want to tell me about work in the area. He would not leave my porch. I've had Direct TV do the same thing, although at a decent hour, not at dark. I have "no soliciting" posted, but the city does not support me, a vulnerable older woman. It supports people posing as door to door security sales people to case my house and break in. WE NEED A GREEN RIVER ORDINANCE. NO DOOR TO DOOR SALES!

My grandson, who is turning 26 in August was just approved for Medicaid. He's an able bodied young man who is working, but also getting food stamps. Where is his incentive to find a better paying job if the government agrees to support him while he takes the easy road. I want to see him succeed in life, but obviously, the government would rather pat themselves on the back for taking care of people instead of pushing them to take care of themselves. Disgusting! You have permitted him to ignore challenges and to better himself and his ability to earn enough to someday have a normal life with a wife and children. Does this really make sense? Not to me!

City Council:

US 34 seriously. That road is a giant mess and your City Council bows down to developers offering tax breaks and the like but with no real plans. Stop being McWhinney's best friend and start acting like a city that cares about its citizens.

I think sometimes the City Council needs to prioritize their actions. That the Council even considered the issue about feeding squirrels shows their inability to effectively choose their topics for action.

I'm concerned over the political divisions within the Council. I know that the City can't do much about this, but it can be harmful. Perhaps the City could adopt qualifications for board and commission membership similar to those in other cities requiring equitable age, gender, political affiliation, residential location etc.

I have not made it my business to understand fully some of the actions of the Council regarding developments. The Foundry appears to me to compete with rather than revitalize downtown -- the parking situation has not been improved by it and I fear the developer is the one to be revitalized. It will pull traffic away from 4th-6th streets and compete for business while not relieving the parking problem.

The Sprouts subsidies stick in my throat big time. I'm fine with them being here but not \$2,000,000's worth. Did Safeway and King Soopers get that kind of help? They have been serving the community for years -- let's help them by way of gratitude if we're going to subsidize their competition.

Eliminate the city council for paid and elected officials.

Code Enforcement & Compliance/Noise:

Alleyways in my area are often clogged with overgrown trees, compost bins, low overhanging utilities.

Omnitrax should not operate their train horns when most people sleep, not at 12-4 a.m.

Increasing traffic brings with it an increase in needless noise from mechanically-altered diesel pickups and motorcycles. Nearly every stoplight is an invitation to accelerate hard or actually drag race. 1st Street & Taft on weekends or rush hour is a cacophony of senseless, raucous noise to the point conversation must stop if you live in Cottonwood Meadows. Please enforce the laws already on the books!

Upgrading the railroad crossings downtown could allow trains to not sound their horns. That would significantly increase the quality of life for those living in downtown especially seniors and families with young kids. It may also increase property values.

Culture/Arts/City Events:

We have appreciated many things about the Loveland community; this is a nice town and a nice place to live. I appreciate the festivals.

Would appreciate events occurring later because I work 30 minutes away and am not always able to be at a 5 p.m. Holiday Tree lighting. Really enjoy the Lagoon Concert Series!

Downtown Redevelopment:

I look forward to seeing how to development downtown turns out!

Too many art studios and real-estate offices in downtown Loveland. Need more options in downtown to bring a younger family oriented crowd!

Quality of life would improve if Loveland had more outdoor patio dining experiences.

What are you planning downtown that will keep people from still traveling to Denver, Broomfield, or FoCo? An ice skating rink and movie theatre is not going to cut it.

The development of downtown is an asset to the citizens of Loveland.

The downtown area could use some of the incentives that are provided to the developers along HWY 34.

There isn't much to do downtown beside a few restaurants where old town Fort Collins has an active nightlife with bars, restaurants, and events not just tailored to the college students. Jays Bistro and Ace Gilett's are examples.

Economic Development/Planning/Growth/Building:

We are very excited for the new entertainment district in town and look forward to some new dining options. We like forward to the development of Loveland as a cultural diverse area that brings in new business and lots of character.

Traffic is becoming a headache. Our infrastructure was not meant for the population influx that is happening. The growth is too much, too quick. We are losing our small town feel. Many people who have been here a long time are beginning to feel pushed out.

I am very concerned about all of the development happening in Loveland and the rest of Larimer County. There are way too many houses, apartments, and shopping centers being built. We need more open spaces, lake and mountain views, and farms--NOT new development. Please figure out a way to protect and preserve our open lands. If you want to build, renovate old areas downtown or along Eisenhower. Stop destroying nature for the sake of development.

We moved her 20 years ago for a better life. We love it here and our very proud of our city. The city has grown so much it no longer has that "home town feel". Why can't we slow down the building in Loveland? I

miss the small town feel.

Sprouts has worked out well for Loveland - congrats!

As Loveland grows, the challenges of keeping roads pedestrian friendly and traffic flowing become more apparent. Despite the vocal group that wishes there be little to no change in our City (no funding for schools, downtown, etc), the City has worked creatively with its resources to make sure Loveland does it's best to greet the future as one of great places to live in Colorado.

I will be leaving Loveland in a few years after our children finish high school. Loveland is no longer a quaint and friendly community. It has become a big dark scary city with some real ugly problems that are not being dealt with.

I love living here. I am getting a little nervous last few years with rate of population growth though. But...why shouldn't other people have the chance to share in our beautiful little corner of the world?

The City needs to wake up and quit catering to the McWhinney fortress! This family has gained monetary wealth at the expense of the citizens of this community! Slow down Council - look at the surrounding areas that are growing a tax base of commercial sales while Loveland gets left behind requiring homeowners to have their homeowners taxes raised. We need a commercial tax base for our City.

I am glad to see a parking garage going in down town. I think free parking and closing streets in the downtown area to vehicle traffic permanently would create a huge attraction to visitors.

Was very disappointed you let the only health store in Loveland go out of business. Loveland has a weak health food presence for both grocery and dining out. No natural, sustainable, organic, non-GMO eateries. It's nice to know where and how our food came to be. I've yet to find that place in Loveland outside of Chipotle or Matador Mexican Grill.

The infrastructure of the city cannot support the influx of people moving here. The transient population has increased steadily and if nothing is done the crime is also going to increase look at Fort Collins. We need to increase our police force to better control this influx. We also need to be able to get police in school zones there are never any their people speed through without a care. Stop building parks and fix our infrastructure and increase police presence in the community.

I support the commitment to revitalize downtown Loveland, not the developers building along I25.

This city is becoming too crowded. We are building more and more new apartment and condo/town homes and we don't have the road space to accommodate it all. Just something to put out there.

When I moved to Loveland in 2006, I loved the small town feel and friendliness. Since then, growth has become frustrating, crowded, and much of the friendliness has disappeared. Too much traffic, too many people, too many fast food joints popping up everywhere, too many apartments, too many homes being rented rather than lived in by owners. Too few fine dining restaurants that offer consistency of excellent food. I had hoped that Loveland would remain more of a resort type environment, since it is on the way to Estes Park and the Rocky Mountains. I never expected it to become a Fort Collins or Longmont, which are congested and over-crowded. I was so proud to call Loveland home in 2006, but since then have been thinking that this is not the place for me anymore. I loved the working farms and ranches being around, and I loved the beautiful huge Weeping Willow Tree on north Denver Avenue, that was chopped down and killed because some kid broke his arm swinging from its branches. Where were his parents? That tree was magnificent and took many many years to grow that tall and beautiful, a strong healthy tree like that should never be lost to undisciplined and unsupervised kids. Every time I see the dead stump I become angrier. Loveland needs trees and more should be planted in places where they are being removed to accommodate apartment and retail development. I hate the fact that on the corner of Eisenhower and Denver Avenue more apartments and retail stores will take away the beautiful wild flowers and trees. Humans don't need to take everything, and we don't need to attract more humans to our town. The result will be higher crime, higher taxes, more bond issues each time we vote, more road construction and damage, traffic congestion, as we have already seen happening. If I had wanted to live in a big city, I would not have chosen Loveland to buy my first home. Now, I'm 68 years old, my husband is 76, and we may as well have stayed in San Diego.

Moved to the area in 1977... it's changed greatly, but not for the better sadly....

Re: City development policy and decisions - so far as I can tell, the policy is to approve every new residential and retail development and to provide subsidies for same. I've read very little info about "primary" economic development, targeted to new high value industries creating high paying jobs. More residential and retail is not the path to future prosperity. It is a path to more congestion for the community and wealth for the developers.

Don't give large business' any money to come to town.

Does the city have a master plan that addresses rampant growth? Traffic, school availability, water issues, infrastructure, etc.?

I live in SW Loveland off 402 and Taft area and I'd REALLY like to see a hardware store of some sort down here

The Foundry is a perfect example of the city just thinking about revenue coming through the door instead of the impact to the community. I moved to Loveland 17 years ago to avoid urban sprawl such as this.

With the way the City Council is promoting rampant growth and development Loveland has already begun to lose the hometown feel. Soon it will become another overpopulated town along the front range, taxes and crime will increase, and the infrastructure lagging far behind.

We live on the west side of town, and moved here before the Centerra development was built. We don't tend to go out there very often (maybe 3-5 times a year) since it is a 40 minute drive round-trip down the road with the worst traffic. I grew up seeing movies with my friends (taking the bus a mile or so to the local theater), but that hasn't really been an option for my kids (six miles?!). We buy our clothes on the internet. During the winter, I especially don't feel like trudging through sludge to go clothes shopping.

As to approving developments that enhance the quality of life... have doubts on this when extra large tax breaks are given to developers like the one that built Sprouts and they can turn around and sell and make huge profit and city loses out on the taxes.

There is not enough shopping in the city that the people desire. Not all of the retail development needs to be along HWY 34 and in McWinneyville.

The old Albertsons is the biggest eyesore in a main area of town. Please put your money where it needs to go.

Fire Rescue Authority:

I have never needed assistance in a crisis. However, whenever I encounter anyone in a Loveland uniform (Police and/or Fire), say at a public event and they are there for security, etc., the individuals have been courteous and helpful. I am grateful for their presence and their ability and training to handle crises, should they arise.

Our fire department deserve more than you're currently paying them!

Housing:

HOA powers have become onerous and officious. Since no homeowner wrote these agreements (especially R&Rs) there needs to be a streamlined way to revise them.

Have issues with the constant building of new places to live that are not affordable for so many residents. Those of us that live and work here and have for most of our lives are slowly being forced to move elsewhere because we can no longer afford the rent.

The lack of affordable housing for young people is the one residential issue you should be working hard to fix. Lack of housing is a major limiter on workforce availability should you ever succeed in attracting a new high value industry instead of more retail.

Infrastructure/Built Environment:

The city's infrastructure seems to be working well in our neighborhood.

The more walkable opportunities for community members throughout Loveland, the better quality of life. That includes shopping, employment and recreational activities. It promotes physical/mental health and community engagement.

The lack of continuous sidewalks on 287 between 29th & 57th concerns me. People walking in the street, fields, snow/ice concerns me.

The quality of the road surfaces in Loveland is surprisingly poor. Temporary patches and quick fix sealants don't last long and often make surfaces worse very quickly.

I live at Lakeshore at Centerra, It would be nice to have sidewalks along 34 to access businesses safely. Any plans to build a pedestrian bridge across I-25 from perhaps the Outlets or the hospital to the Promenades? I'm a walker and would love to be able to access these areas safely on foot.

Loveland is growing very fast with many new housing developments. Yet the roadways remain the same. Simple math will tell you this a transportation nightmare. Please stop trying to design different 4-way stops and just build simple cost effective, and driving efficient roundabouts. The 4-way stops take longer, cause more accidents, and use a budget to operate. People will get used to, and learn how to drive in them. Today alone I waited in traffic for 45 minutes just to get east of I-25.

There are intersections where visibility is awful (around the eastern 29th street area).

The street I live on was not properly graded when the street was built. The west side of the street gets flooded constantly when storms pass, or if it rains for several days. I've asked the city if they can fix it and the answer is no., there is only 1 storm drain in our neighborhood as well, all we need is for the road to be fixed with the proper grade. The city is not responsive.

Side streets are in great need of repair. I.E. N Sheridan Ave. Maybe less street cleaning and more repairs. Need to do something different with the water main repairs on 29th by Sheridan Ave. Seems to be repeatedly repaired. What about replacing it all?

Sidewalks are often missing next to busy streets (Monroe, Cleveland). I've seen a few close calls with vehicles, bicycles, and pedestrians wanting to occupy to same place at the same time in the streets.

The contractors doing utility overhauls/upgrades around the city need to be monitored more closely. They are tearing up our roads and leaving them in poor condition after they do their work. The city needs to hold them accountable for making the repairs properly.

Most roads are good, but some areas need improvement ie; Eisenhower Blvd. Repaving isn't always on the most needed area.

Would like to see streets, thoroughfares, and medians neater with landscaping like Ft Collins, especially Highway 34 from I 25 into Lake Loveland area, which looks terrible as you our entering our city.

Jobs:

We work from home, but if we didn't, we would probably have to look elsewhere for employment.

I have lived here since 2002. I now am feeling I may need to leave, because I cannot afford to live here anymore. Most jobs barely pay over minimum wage here and the cost of housing is unaffordable. My property taxes cost more than a make in a month! I blame city council, the mayor and the city manager for not attracting good jobs, just low-paying retail jobs. I also feel like the city taxes me, and gives to certain rich developers. I am all for business, but not at the expense of taxing the poor, to give to the rich. The quality of life here is declining quickly and I am sad I may be forced to leave my long-time home.

Solicit more sizable companies to relocate to Loveland.

There is very little jobs in the city or close to it that allows people to really be able to afford living in Loveland.

Library:

Our library is a fantastic treasure!

The library is amazing!

<u>Parks & Recreation/Facilities:</u>

I think our city is a gem and I think the Parks and utilities and security are exceptional. Wouldn't want to live anywhere else.

Thank you for your commitment to parks and open spaces. This is the central attribute that we love about Loveland. We hope the work on the trail system continues as well as opening the Namaqua Skyline Trail and open space.

I have one area of real concern. There is no public dog park in the Centerra area. I live in an HOA with a private dog park. We are now serving all persons in our area, trying to support a "decent" park with our assessments. The City really should have some responsibility for this!!!!!

Please develop a .5 to 1 mile section of the river for kayaking/tubing like in Golden, CO. This is needed with our constant flow and will bring so much more business to Loveland!!! Just go to Golden and you'll see.

North Lake Park is a barnyard. The goose and dog crap makes it impossible to enjoy the park. The Olde Course and Cattails are a disaster because of goose crap.

Completion of the city bike trail would really be nice.

Please extend running trails and prevent camping in parks and along trails.

This is a small suggestion, but it will subtly add to the quality of life in Loveland. When my husband and I go to Fort Collins during the summer months, we enjoy the colorful and well-kept large planters of flowers in public places like Old Town. It makes a stroll in these places enjoyable and leaves a positive impression. In Loveland's downtown area, which we access often, the public planters are scruffy and ill kept. I know that the yarrow plants are native and don't use much water, but their minimal planting does not enhance the general downtown experience. We, like other community members, love the small town appeal of downtown Loveland. We frequent it much more than going to Centerra. This relatively inexpensive suggestion to add more cheery flowering plants to the public planters to beautify downtown will make a visit there more inviting for Loveland's citizens and visitors.

It would be great to have more non-motorized trails that connect to vital areas.

My family would love to have a designated beach for dogs to swim at one of the many lakes in Loveland. Dogs are allowed to swim at Carter Lake, however, there is not a designated dog swimming area. Thus, it is difficult to find a place for dogs to swim that does not compete with fishing. We have to take our dogs to Windsor or Longmont to swim. This is a bit ridiculous when there are so many lakes in Loveland.

I believe the city needs to provide another outside public swimming pool for the general community. Due to overcrowding of the Winona pool, we often visit the city pool in Fort Collins. I believe the Loveland community would support the pool both by physical use and financially.

I appreciate the progress in the bicycle trail system----LOVIN IT BIG-TIME!!

In your survey on public transportation, you combined bus service and bike trails. In my opinion, too much is spent on bike trails and lanes and not enough on microbus and bus routes.

As to sufficient youth activities, there are not many activities available to teens... so there's more opportunities for mischief when they have nothing to do...

The parks appear to be catered to traditional sports. Please develop more natural trails for hiking/trail running/biking/horse riding. Devils Backbone is great. We just need 4-5 of them. There are a few great parks and many other parks and only one park has great shade. I have no idea why shade is not a design element and it needs to be. Kids play at all times of the day and most parks are tree free. I love it when huge trees are at the center of a kids play park. Also, please incorporate adult fitness into the design of kids play parks

so adults can workout while their children play (pull-up bars, dip bars, jumping boxes, rings, etc.)

I have a disabled 7-year-old son and I think we could use more accessible recreation here in Loveland. We go to Ft. Collins for most of our fun.

We love living in Loveland but are disappointed in the lack of priority placed on completing the Loveland bike trail loop. We have an amazing bike path that runs "almost" the entire way around the city. My family would use the path much more if we could actually make a complete loop. The unfinished section from college & 57th to Taft and 57th doesn't even have any bike lanes and is extremely dangerous to travel with my kids. Because of this we avoid it and have to drive for trips we would prefer to bike to (i.e. Walmart trips, Boyd Lake and visiting friends and family).

Very pleased with what was done to the old fair grounds. Outstanding that dog parks are available.

We have appreciated many things about the Loveland community; this is a nice town and a nice place to live. I appreciate the parks.

I have found that bike lanes sometimes end abruptly, or are obstructed by something. The bridge on 8th St between Wilson and Taft is one example. However, the bike paths along the river are wonderful.

Was hoping to hear more about the recreation center originally proposed for the northwestern portion of Loveland. Also interested to know when the trail underpass at Wilson will be open again.

There is little to interest my teenagers on this (the west) side of town.

I truly enjoy all of the recreational opportunities in our community. I utilize all of the options on a daily basis.

We should have more garden areas other than the sculpture park

Police/Public Safety:

I am very happy that the police have been able to stop the young kids smoking and hanging out at the park near Lifespring Church. That was also bad for kids and families and recently I see they have moved on. Thank you so much for your efforts.

The lack of traffic law enforcement is a disgrace. The frequency of speeding and reckless driving is a disgrace. The traffic congestion is a disgrace. These matters are a major public safety issue.

I would like the police to ticket drivers who have trash, construction materials, and assorted other objects sticking out of their vehicles.

Homeless people are everywhere in downtown...I saw one of them asking a couple for money while they were eating on a patio at a nice downtown establishment, not acceptable!!

Overall, safety in Loveland is not a concern.

More control, clean-up of homeless would be appreciated, especially on the recreation trail - and downtown.

It is very troubling that high speed police chases happen on roadways in town - very dangerous for everyone. Also, the speed limit downtown needs to be 20 miles per hour not 30-35. Thank you for the opportunity to comment.

Traffic violators are numerous and growing and present potential dangers to those of us who abide by those traffic laws. I am retired and drive our city streets throughout the day. Seldom do I notice police cruisers anymore. Has the city decided to stand down and just allow people to consistently speed, run red traffic lights, speed through school zones, tailgate and aggressively prevent other drivers from making safe lane changes? Sadly, it appears you have and I resent it. By allowing this to continue you are by default encouraging further problems and degrading our community. Please ENFORCE the laws!

Apparently turning left over a double-double is either legal or not enforced - I see this mostly southbound on 287 north of 29th turning left into where Advance Auto Parts is.

The city needs to get control of the homeless population and the people begging with signs. There are resources to help them. My family will not walk downtown anymore due to all the homeless activity around

there.

Illegal Fireworks on and around the 4th were totally out of control. The optics are that during these days, law enforcement turns a blind eye to this issue. The grass, trees etc. are very dry thus creating a very dangerous situation throughout the city. In years past, signage was placed along high traffic roads explaining that fireworks usage was illegal. Now, not even that is being done. Are we to assume that this law is just too difficult to enforce and is therefor being ignored by our Local Law Enforcement?

I have never needed assistance in a crisis. However, whenever I encounter anyone in a Loveland uniform (Police and/or Fire), say at a public event and they are there for security, etc., the individuals have been courteous and helpful. I am grateful for their presence and their ability and training to handle crises, should they arise.

Some of the worst police with a small town racist attitude...

Need to do something about the transient population camping in parks.

Posted speed limits are VERY seldom enforced.

Our police department deserve more than you're currently paying them!

It is unconscionable that ALL the city streets are not snow-plowed. It is an accident waiting to happen - and a huge liability.

We would appreciate if when the city hires a contractor to work in our neighborhood that they make sure to screen the people they hire since they are working in our yards by our children and homes.

Our homeless citizens must be treated like people, not pests. I know there are lots of services available for those who need it, though some have stipulations that leave many falling through the cracks. If there were showers, laundry and lockers available for anyone to use - maybe at Chilson - then our homeless neighbors would not offend or put people off.

If school funding could be improved and drug and homeless crime minimized I would say the city gets a 10+ rating. As it is I give it a 9. Thanks for all you do so well!

I think our city is a gem and I think the parks and utilities and security are exceptional. Wouldn't want to live anywhere else.

I feel it's about time that this community move toward helmet laws. As far as I can tell there's no bike or motorcycle helmet laws, or if there are laws they are never enforced. I'd like to see our community be a safer place for bicyclists and motorcyclists.

I moved here 2 years ago and I can tell you that the rule for safety when buying my home was do not buy south of Eisenhower. That area of town is so run down and dirty and unsafe. Regardless, on the 4th of July it seemed as though the police didn't care that people were lighting off illegal fireworks until 1am. My house is near 37th and Duffield and it sounded like a war zone outside. My children were scared and my dog wouldn't come out to use the bathroom.

I am very concerned about the homeless population and the drug use going on in our town. I understand that this is out of control in our country but it seems we allow it to happen under our noses. I have quit going to the library because the men that hang out right in front. They park in the parking lot and make it look and feel like a homeless shelter. Please stop this around out families and kids. If you can't provide and alternate safe place for this population please do your best to discourage them from hangout out and sleeping there. Every time we go they are there so this is a real problem.

Would like to understand if/when the City has comprehensive services for the homeless. As the downtown grows, I see this more homeless downtown than before. Also understand there are many homeless children within our school district. Is the City spearheading a comprehensive plan? If so, how can citizens help?

I believe there are too many sketchy people in Loveland. It seems like they come here from Denver or something. Not sure. I can't figure it out. All I know is that there are too many and we need more law enforcement of basic civility.

One of the main stressors many of us older folks, and anyone for that matter, faces on a daily basis is road rage and aggressive/bad driving. Day in, day out we have to put up with it while there are virtually no police officers patrolling traffic and ticketing these people to curb this problem. What gives? Such a nice town but so much bad driving and no police to help tame it.

Downtown is feeling a lot less safe than it felt a few years ago. I kind of liked how I could walk around without being asked for handouts here, but now it feels just like walking down the 16th Street Mall in Denver. Are things so bad here that Loveland residents are becoming homeless, or are these folks from somewhere else?

Stop the home fireworks-period!

The homeless population in our city has got to be dealt with. It is out of control and there are many citizens that are fed up with it. They are rude, aggressive and vulgar.

The Loveland Police Department needs to start enforcing the traffic rules in the city, i.e. speeding, running red lights and general traffic control.

I do not feel it's safe to walk down the streets here after dark. There are so many transients and bored teen youth wandering the neighborhoods and leaving trash everywhere.

Public Information:

I am really impressed by City outreach to citizens. I don't access the Council meetings electronically because I don't have Comcast. I wasn't aware that I could do so through the city's website.

I often find out about city services from other people, rarely from the City itself.

Recycling/Solid Waste:

Loveland is a good place to live. I feel very much at home here. Comparing the city-managed trash, recycling and yardwaste services to those in other cities in which I have lived in Northern Colorado, Loveland's is the best. Keep up the good work!

The city should consider privatizing waste collection as a money saving option.

I love how the trash trucks clean the streets when necessary.

Would like access to City Recycling/Yard Waste Facility - I would like to be able to take recyclables and yard waste to the yard on Wilson since I do, in fact, pay the City for one utility (sewer).

<u>Streets/Traffic:</u>

We have a MAJOR traffic problem.

I have lived here for almost 55 years and love the improvements the city has made. Great place to live and retire. However, the traffic is getting to the point where I only stay on my side of town (south) to avoid the worsening traffic on Eisenhower and 402.

Roads with multiple lanes would help the often-congested roadways during peak times.

I love to bicycle and would feel safer doing so if vehicles were ticketed for parking and/or driving in bike lanes and if cyclists and skateboarders were instructed to move in the direction of the arrows marked in the lane. Also, I would like to see coal rollers ticketed for threatening the safety and health of cyclists and pedestrians.

We need more north/south, east/west thoroughfares. 34 is getting dangerously overcrowded. And, just two lanes and heavy traffic, 401 is dangerous.

The roads are pretty rough and traffic on 34 is continuous.

Traffic is becoming a large issue in Loveland we need to more effectively address it.

Traffic, #1 need more through east and west streets.

I grew up in Loveland, and while its a much different environment than what I experienced in the 50's and later, it is still a great place to live. Unfortunately, there are critical runaway problems that have been ignored under 'Conservative' governmental philosophy that are at near crisis stage now. I'm speaking of traffic. It's in fashion to bash California, but when Californians even think a traffic problem exists, you'll see stakes in the ground alongside the road and action is taken to build infrastructure to relieve the issue pronto and permanently. They aren't afraid to borrow money to get it done either, and do not have to service nonsense obstruction such as TABOR that stops progress in its tracks, and allows no long-term saving for big projects. I-25 along with main city arterials have been ignored for 30yrs by local municipality politicians that saw first hand the increase in tax revenue, vehicle registrations, building permits and other economic indicators they were sitting right on top of. They've known all along this population increase was coming, and sat on their hands. They've built non-productive band-aids like roundabouts, experimental 'Continuous Flow' intersections that don't continuously flow or another traffic light is a long-term fix, and consistently failed to find funding for meaningful infrastructure improvements. These City/County/State amateur bureaucrats are just about to do it again concerning the Hwy 402 corridor with a combination of penny-pinching myopic vision that doesn't pull the lens back to look past the next 4mi of traffic signals. This is the last chance to see the Big Picture and realize that this is the final opportunity for a major East/West elevated FREEWAY devoid of light, after light, after light, after roundabout, after light. There are no more. Otherwise, it will become another exercise in frustration mirroring Hwy 14...Harmony Rd or Hwy 34.

I have lived in Loveland for 16+ years and feel that it is a good place to live. I feel that we are getting crowded as far as traffic is concerned. Retired people like myself don't worry too much as I can avoid the busiest times. I do hear from working people that traffic congestion is a concern and I would agree that it is for many.

The traffic is terrible. It take us 30 minutes to get to the interstate because of traffic and all the lights. The light on Madison and 34 is very dangerous and our family tries to avoid it at all costs.

The City Council agrees to permits for housing and yet does nothing to increase the flow of east to west traffic. There are too many multi-family housing, which increases the population and the present roads can't accommodate the added traffic. 20 years ago it took only 5 minutes to travel Hwy 34 from I 25 to Wilson. Now it takes anywhere from 15 to 20 (if you're lucky). When will the City Council wake up and plan an alternate drive?

With so many lakes in Loveland, dealing with east & west traffic will become a major problem as the city grows.

I do not agree with the city and the counties use of 'chip seal' to maintain the streets.

The main issue facing Loveland is the traffic getting into and out of Old Loveland since most of the new growth is East and South.

Traffic is horrible, esp. on Hwy 34. Also, Hwy 402 should be widened or have better turn lanes to not hinder through traffic.

HWY 34 and HWY 402 are a nightmare to drive on.

Some heavily traveled roads such as 57th between Taft and 287 need to be expanded to allow traffic to flow through more quickly.

I really don't like driving across town with kids.

Our streets in Loveland are so beat up and the "improved" areas have intersections that are confusing puzzles.

The Madison/Eisenhower intersection is confusing and counterintuitive. For unsuspecting drivers the road signs are posted too close to that intersection providing little warning to engage in corrective actions. Please revisit the use of turn lanes in small roundabouts (along Rocky Mountain Ave north of E. Eisenhower). Perhaps an alternative style such as the equally busy roundabout at Country Rd 30 & Boyd Lake Ave. could

be considered.

Transportation/Transit:

How about trying to bring back some airlines to the airport?

The bus system in Loveland is terrible. It is so complicated for everyone I talk to. I have wanted to take it just to see, but can't figure out where to even get the bus. There are no covered shelters for bus stops to protect people from the sun, wind, rain, snow. I hardly ever see a bus with people in them. There's got to be a better and easier way to make this bussing opportunity available for everyone. I understand that Loveland is sprawling, but maybe we need to consult with another city that has a successful bussing system.

We cannot pave the way to more effective & efficient transportation by cars -- please start making other options (walking, biking, bus) more appealing and safer.

Please more frequent bus schedules - every 30 minutes!

I would like to see less downtown and arts development and better bus and transportation services to better serve our community.

If you do not have a car the bus will not help you get around for a job it is very limiting.

Expanding transit services to connect with surrounding towns, including Estes Park, Greeley, Ft. Collins would useful.

We love our new home, the proximity to the country, mountains and all modern conveniences is wonderful. When we first moved to Loveland we lived in the downtown area and I greatly appreciated the transit availability. We purchased a new home in a new development on the southeast side of town. I wish there was better public transit through the residential areas of town as well.

In your survey on public transportation, you combined bus service and bike trails. In my opinion, too much is spent on bike trails and lanes and not enough on microbus and bus routes.

As to opportunities for alternative transportation, need bus services to run on Sundays so folks using it for work can do so any day of the week.

Make public transportation easily useable, and find ways to make travel around the region more effective-easy buses to Ft Collins, Denver, Longmont, Greeley. Make it possible to use the buses to get to work 24/7.

The City needs to plan for better mass transit for the rapid growth of the City.

Utility Billing:

No comments received

Water & Power/Stormwater:

It seems like the municipal broadband discussions have really cooled down. I track the meetings as best I can, but there's really been a slow-down in the process as far as I can tell. I'd like to see municipal broadband roll outs by the end of 2017 (which I believe was the original estimate) but that seems very unlikely.

Please get Gigabit fibre optic internet service to our community.

I think our city is a gem and I think the parks and utilities and security are exceptional. Wouldn't want to live anywhere else

City (Electric District) provided fiber to every residence would be very useful to leverage the accelerating rate of changes and opportunities that phone companies and cable companies will not track (or will resist because of competition) -- for example, telecommuting with tele-presence, class-room presence for children/persons with disabilities, tele-medicine for expanded health care, the list goes on. With an exponential growth in online-opportunities/services, vintage monopolies like phone and cable TV should be renting space on a massively broadband backbone, not using their control of the wires to force bundled

services on consumers while seeking to limit competition.

High speed internet will be a great public service and could be used to attract a broader tax base with attracting high technology companies.

I would like to see power lines buried throughout Loveland and am looking forward to Loveland having municipal broadband!

I haven't seen any updates on the broadband services. I didn't see anything updated on the web either.

The whole issue of broadband service should never have been put on the ballot, this is for the private companies to provide, not the city. This will only lead to a waste of money and high prices with low service. I love how our prices for utilities are affordable.

I live just outside the city limits of Loveland. However, I pay the City of Loveland for sewer; no other City utilities are available to me. (Have Loveland-Fort Collins Water District for water and Excel for gas and electric).

I work from home and a better internet solution other than the phone and cable company would be wonderful.

Website/Channel 16 TV:

No comments received

End Comments