



# 2017 City of Loveland Quality of Life Survey: Standard (mailed) version

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## Executive Summary

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Loveland residents have responded to the City's Quality of Life Survey annually since 2006. For the past four years, they have had the option of taking the survey online to supplement results gathered from surveys mailed to 3,000 randomly selected residential addresses.

The mailed survey, and the one posted online at the City's *Open City Hall* portal, are identical. They are consistent with versions of the survey that the City has administered in the same format for the past eight years, permitting year-over-year comparison of results. Respondents provide basic, non-identifying demographic information and ratings of city services and amenities based on 24 statements. Responses can range in five steps from "strongly agree" to "strongly disagree."

In 2017, 656 residents returned mailed surveys, a response rate of 22 percent. Another 390 people took the survey online. In addition to their ratings on each question, respondents also submitted a total of 334 written comments. The following package contains those comments, categorized by topic, along with the numeric survey results.

### Summary of Findings

City services and amenities are ranked according to the total number of responses to each statement in the "agree" or "strongly agree" categories. The following summary is a general measure of those rankings. For specific information, see the numeric results.

**Basic City services:** This year as in past years, respondents gave their highest ratings to utility services – power and water. Public safety services – fire and police – were closely behind. Lowest ratings went to alternative transportation services.

**Streets and other structures:** Quality of wastewater and stormwater systems, and quality of street surfaces, got consistently high ratings. Respondents gave lower ratings to their ability to negotiate City streets without delay.

**City amenities:** Highest ratings went to parks, trails and natural areas, consistent with past years. Likewise, respondents gave highly favorable ratings to arts and culture programs and quality of festivals and events. Least favorable ratings went to services for older residents and youth activities.

**Economic development:** Respondents gave high ratings to the quality of retail shopping opportunities in Loveland. On the other hand, their rating of the City's ability to attract high-quality employers lagged, as it has for the past several years.

**Growth pressure:** The numeric results show concerns about mobility and congestion as the City and region grow. In addition, written comments from respondents mention this topic frequently, with residents noting that the City's position in Colorado's fastest-growing region will bring challenges that will require the City's attention.

# 2017 Quality of Life Survey

## Summary of Data



# Quality of Life Standard Survey - Annual Comparison – 2011 to 2017

(Numbers are percentages of total responses and all ratings have been rounded up)

Annual Comparison of Statements on Loveland Community Attributes	2011 Strongly Agree/ Agree	2012 Strongly Agree/ Agree	2013 Strongly Agree/ Agree	2014 Strongly Agree/ Agree	2015 Strongly Agree/ Agree	2016 Strongly Agree/ Agree	2017 Strongly Agree/ Agree
1. Loveland delivers reliable electricity.	96	92	98	98	97	97	97
2. Residential recycling and trash services meet customer needs.	91	92	95	95	95	95	95
3. The sewer system in Loveland works reliably.	89	90	93	90	91	90	95
4. The City provides quality parks and trails.	91	91	94	94	92	93	93
5. The City provides quality Fire/Rescue services.	89	90	93	94	92	91	92
6. My family feels safe in our community.	93	95	96	96	89	90	91
7. Loveland's neighborhoods, parks and thoroughfares are clean.	91	92	95	95	93	91	90
8. There are plentiful opportunities to enjoy the arts.	89	88	90	89	87	88	87
9. There are sufficient opportunities to gather as a community (festivals/community events etc.)	87	85	87	87	87	86	87
10. The City provides quality Police services.	84	82	89	90	84	87	85
11. Water runoff from storms is controlled and minimizes flooding.	85	85	85	79	80	81	85
12. Loveland provides quality drinking water.	91	90	93	94	92	90	83
13. There are abundant recreational opportunities for all members of my family.	85	82	86	84	84	82	83
14. The library services provided to our community are current and meet our community's needs.	80	83	84	85	82	84	80
15. Street surfaces are drivable and safe.	82	83	84	83	84	80	79
16. Loveland is attracting shopping opportunities our community desires.	74	70	71	73	75	76	74
17. I feel well informed about City services.	76	74	73	75	71	68	70
18. I can travel by car to locations in Loveland with minimal delays.	79	80	81	78	71	69	66
19. The City provides activities and services needed by senior citizens.	68	68	64	65	61	64	62
20. The City Council is approving development that enhances the quality of life in our community.	63	58	54	58	57	57	54
21. The City provides quality youth activities.	57	57	52	55	54	54	53
22. Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	62	59	60	54	54	53	49
23. There are sufficient opportunities to participate in Loveland Government.	55	50	49	54	51	49	49
24. Loveland is attracting jobs that pay well from employers that offer benefits.	45	41	33	40	38	38	35

## 2017 Comparison of Responses from Mailed and Online Surveys

(Numbers are percentages of total responses and ratings have been rounded up)

Statements on Quality of Life in Loveland	Mailed Survey Strongly Agree/ Agree	Open City Hall Survey Strongly Agree/ Agree	Mailed Survey No Opinion	Open City Hall Survey No Opinion
Loveland delivers reliable electricity.	97	98	1.4	.6
Residential recycling and trash services meet customer needs.	95	94	2.3	3.0
The sewer system in Loveland works reliably.	95	91	6.1	6.0
The City provides quality parks and trails.	93	98	5.5	0
The City provides quality Fire/Rescue services.	92	92	8.9	8.3
My family feels safe in our community.	91	90	1.4	0
Loveland's neighborhoods, parks and thoroughfares are clean.	91	93	3.5	.9
There are plentiful opportunities to enjoy the arts.	87	95	10.2	3.0
There are sufficient opportunities to gather as a community (festivals/community events).	87	93	9.5	3.6
The City provides quality Police services.	85	83	8.9	3.6
Water runoff from storms is controlled and minimizes flooding.	85	89	9.7	5.4
Loveland provides quality drinking water.	83	85	3.8	2.4
There are abundant recreational opportunities for all members of my family.	83	91	12.6	1.8
The library services provided to our community are current and meet our community needs.	80	83	16.7	15
Street surfaces are drivable and safe.	79	84	3.5	0
Loveland is attracting shopping opportunities our community desires.	74	76	7.8	8.4
I feel well informed about City services.	70	77	14.4	7.1
I can travel by car to locations in Loveland with minimal delays.	66	61	3.4	0
The City provides activities and services needed by senior citizens.	62	55	31	36
The City Council is approving development that enhances the quality of life in our community.	54	57	22	13
The City provides quality youth activities.	53	48	41.3	45.2
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	49	44	26	20
There are sufficient opportunities to participate in Loveland Government.	49	57	40	33
Loveland is attracting jobs that pay well from employers who offer benefits.	35	29	32.4	28

# 2017 Quality of Life Survey

## Survey Tool





Dear Loveland resident,

June 30, 2017

The City each summer invites citizens to share their opinions about quality of life in Loveland and the services that are designed to enhance it. Your address was randomly selected this year for the purpose of participating in this survey.

Your feedback matters to us. Please read each statement and place a mark in the appropriate box. Your written comments and suggestions are also most welcome.

Please return the survey in the postage-paid envelope by Tues., July 18, 2017. Thank you!

**About you:**

How long have you lived in Loveland?

- 1 year or less
- 1-2 years
- 3-5 years
- 6-10 years
- More than 10

What is your age range?

- 18-24 years
- 25-44 years
- 45-64 years
- 65 years and older

Using U.S. Highways 287 and 34 as references, in which part of town do you live?

- Northwest
- Southwest
- Northeast
- Southeast

Do you live in a single-family home or multi-family building?

- Single family
- Multi-family

Which one of these locations is nearest to where you work?

- Loveland
- Greeley
- Fort Collins
- Longmont/Denver/Boulder
- Windsor
- Not applicable (not employed outside of the home/retired)

How frequently do you use the Internet?

- Daily
- 2-3 times per week
- 2-3 times per month
- Rarely
- Never

How often do you visit the City's official website, [www.cityofloveland.org](http://www.cityofloveland.org)?

- Weekly
- Monthly
- 2-3 times per year
- Never

How frequently do you watch live or recorded City council meeting broadcast on Channel 16?

- Weekly
- Monthly
- 2-3 times per year
- Never

How often do you view live or recorded City council meetings through the City's website?

- Weekly
- Monthly
- 2-3 times per year
- Never

General Comments and Suggestions:

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## Quality of Life in Loveland

<b>Statements of Loveland Community Attributes –</b> <i>Please check the appropriate box to the right</i>	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>No Opinion</b>
My family feels safe in our community.					
The City provides quality Fire/Rescue services.					
The City provides quality Police services.					
Loveland’s neighborhoods, parks and thoroughfares are clean.					
Residential recycling and trash services meet customer needs.					
Loveland is attracting shopping opportunities our community desires.					
Loveland is attracting jobs that pay well from employers who offer benefits.					
Loveland provides quality drinking water.					
Loveland delivers reliable electricity.					
Water runoff from storms is controlled and minimizes flooding.					
The sewer system in Loveland works reliably.					
I can travel by car to locations in Loveland with minimal delays.					
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).					
Street surfaces are drivable and safe.					
City provides quality parks and trails.					
There are abundant recreational opportunities for all members of my family.					
There are sufficient opportunities to gather as a community (Festivals/Community Events).					
There are plentiful opportunities to enjoy the arts.					
The City Council is approving development that enhances the quality of life in our community.					
The Library services provided to our community are current and meet our community’s needs.					
The City provides quality youth activities.					
The City provides activities and services needed by senior citizens.					
There are sufficient opportunities to participate in Loveland government.					
I feel well informed about City services.					

# 2017 Quality of Life Standard (mailed) Survey

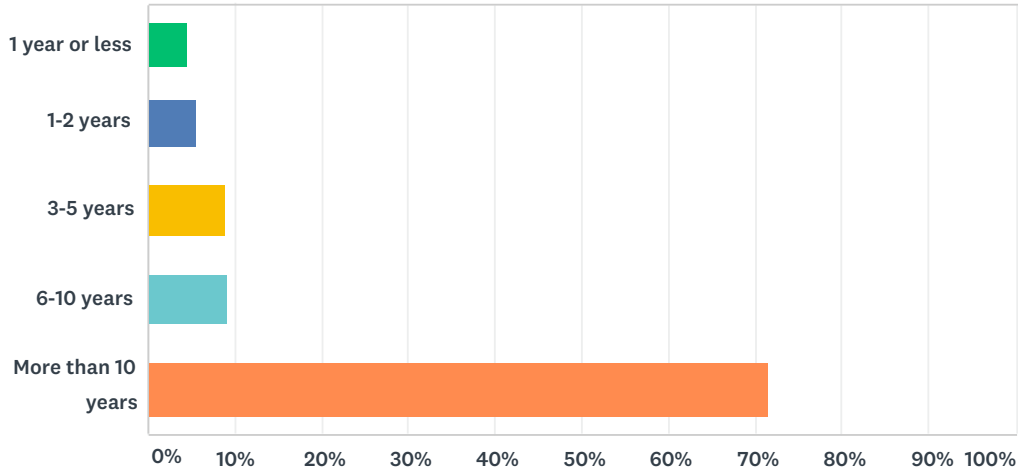
## Graphical Illustration of Data



## Demographic Information

### a. How long have you lived in Loveland?

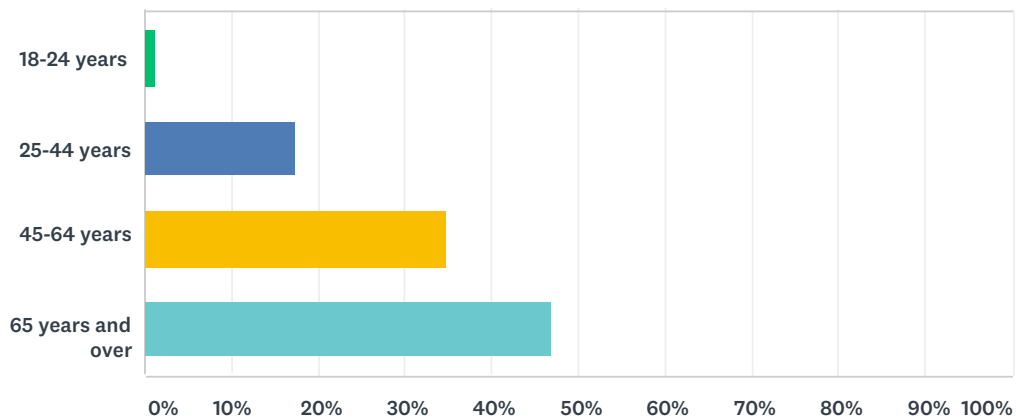
Answered: 649 Skipped: 5



Answer Choices	Responses	Count
1 year or less	4.62%	30
1-2 years	5.55%	36
3-5 years	9.09%	59
6-10 years	9.24%	60
More than 10 years	71.49%	464
<b>TOTAL</b>		<b>649</b>

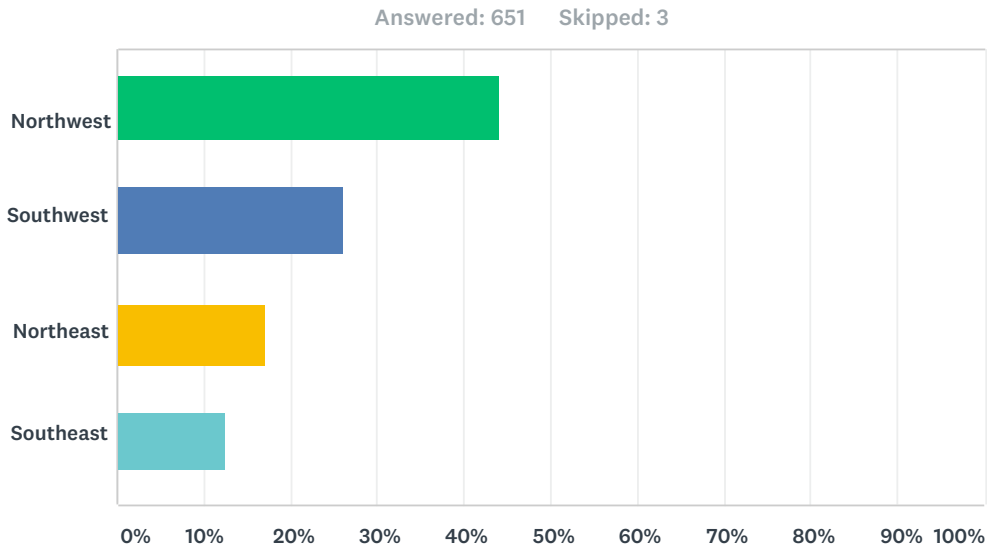
### b. What is your age range?

Answered: 654 Skipped: 0



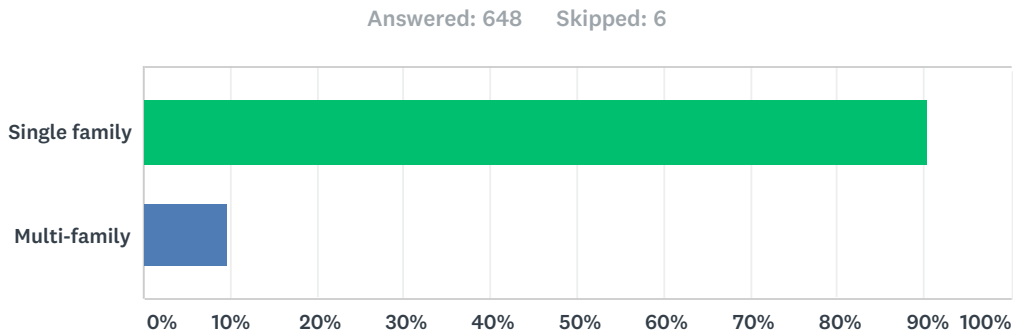
Answer Choices	Responses	Count
18-24 years	1.22%	8
25-44 years	17.28%	113
45-64 years	34.71%	227
65 years and over	46.79%	306
<b>TOTAL</b>		<b>654</b>

### c. Using the intersection of Highway 287 and Highway 34 as the boundaries, in what part of town do you live?



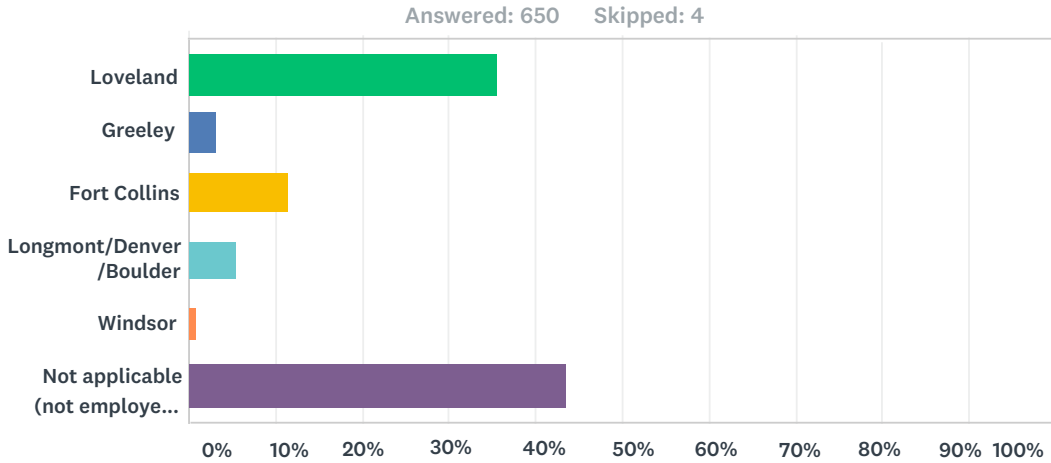
Answer Choices	Responses
Northwest	44.24% 288
Southwest	26.11% 170
Northeast	17.05% 111
Southeast	12.60% 82
TOTAL	651

### d. Do you live in a single or multi-family building?



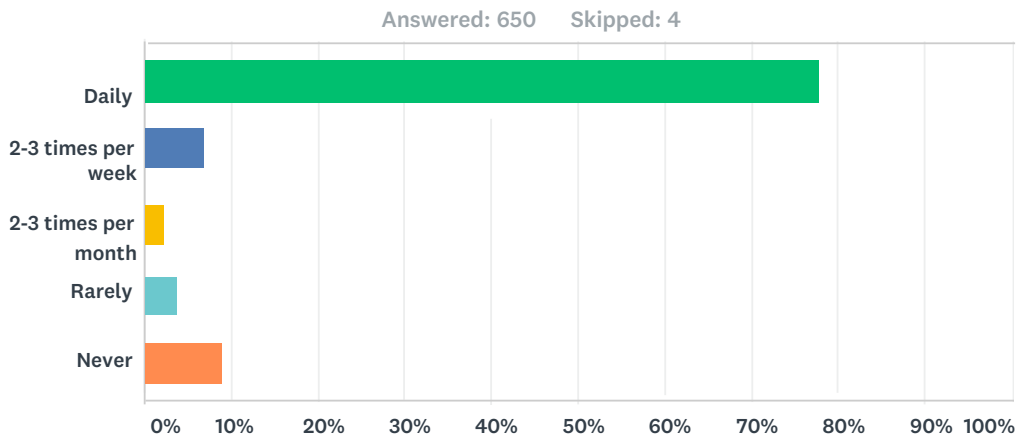
Answer Choices	Responses
Single family	90.28% 585
Multi-family	9.72% 63
TOTAL	648

### e. Which one of these locations is nearest to where you work?



Answer Choices	Responses	Count
Loveland	35.54%	231
Greeley	3.08%	20
Fort Collins	11.54%	75
Longmont/Denver/Boulder	5.38%	35
Windsor	0.92%	6
Not applicable (not employed outside of the home or retired)	43.54%	283
<b>TOTAL</b>		<b>650</b>

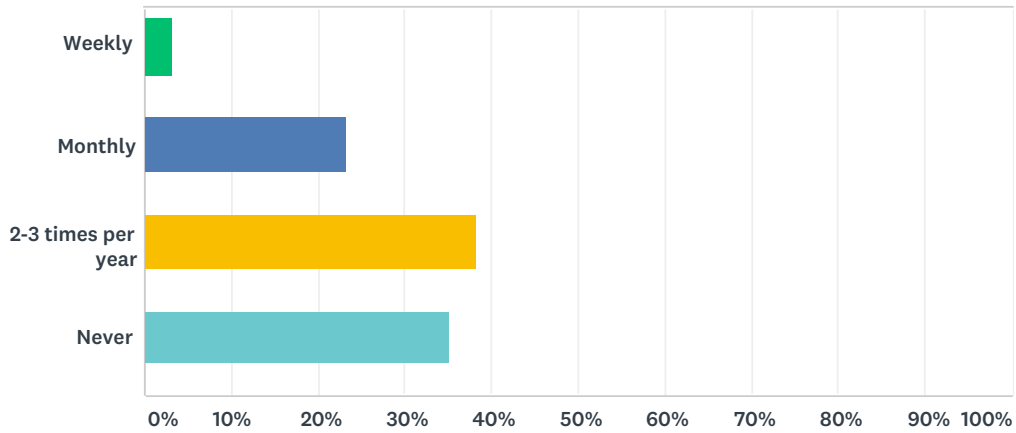
### f. How often do you use the Internet?



Answer Choices	Responses	Count
Daily	77.85%	506
2-3 times per week	6.92%	45
2-3 times per month	2.31%	15
Rarely	3.85%	25
Never	9.08%	59
<b>TOTAL</b>		<b>650</b>

### g. How often do you visit the City's official website [www.cityofloveland.org](http://www.cityofloveland.org)?

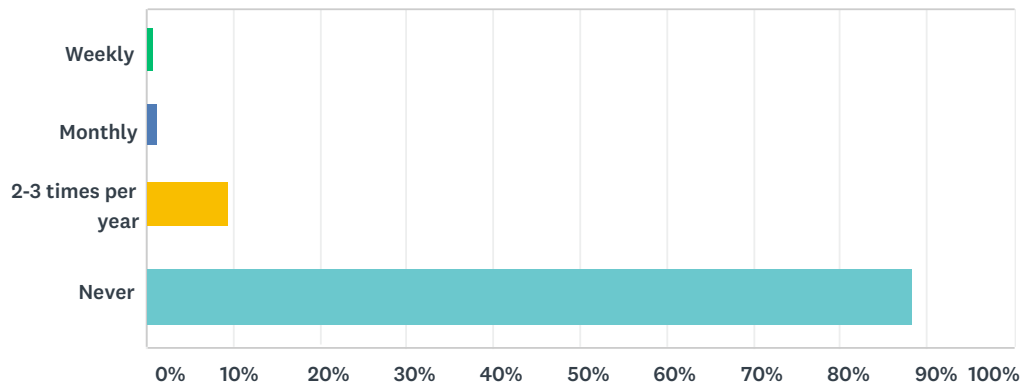
Answered: 648 Skipped: 6



Answer Choices	Responses	Count
Weekly	3.24%	21
Monthly	23.30%	151
2-3 times per year	38.27%	248
Never	35.19%	228
<b>TOTAL</b>		<b>648</b>

### h. How often do you watch live or recorded City Council meeting broadcast on Channel 16?

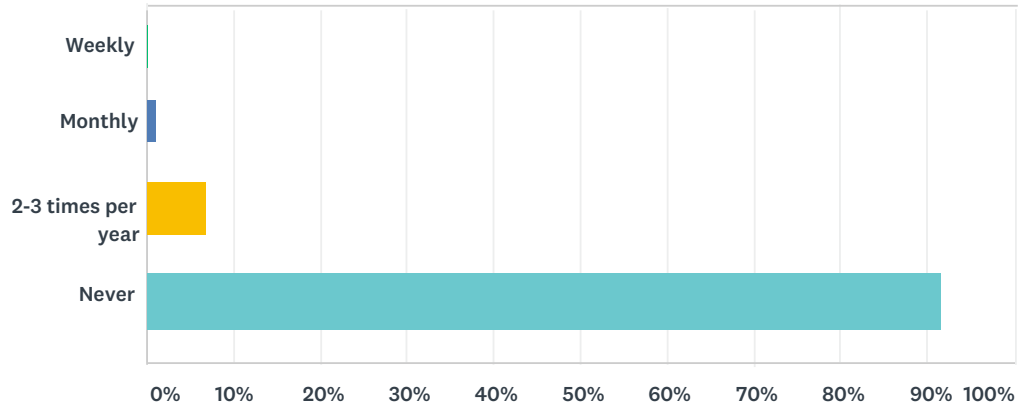
Answered: 652 Skipped: 2



Answer Choices	Responses	Count
Weekly	0.92%	6
Monthly	1.23%	8
2-3 times per year	9.51%	62
Never	88.34%	576
<b>TOTAL</b>		<b>652</b>

## i. How often do you view live or recorded City Council meetings through the City's website?

Answered: 653 Skipped: 1

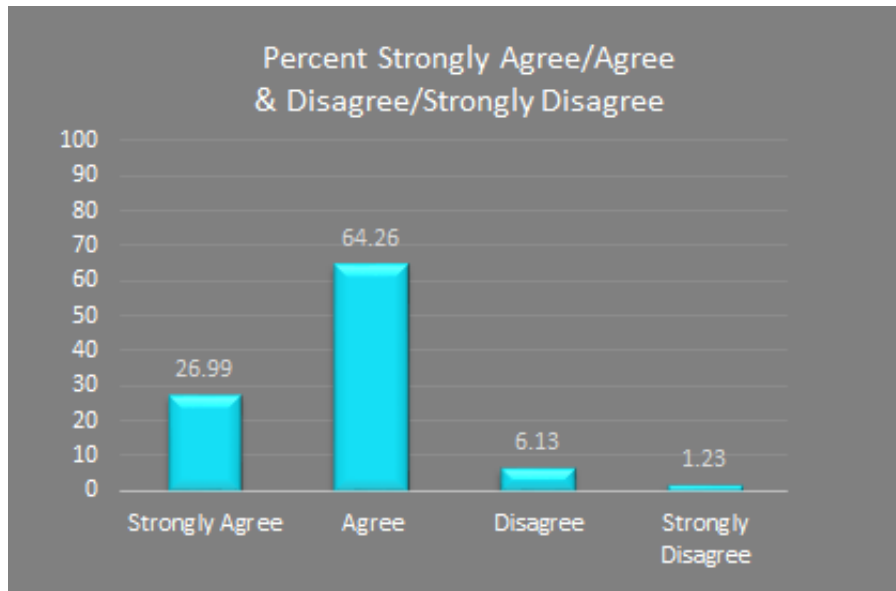


Answer Choices	Responses	Count
Weekly	0.31%	2
Monthly	1.07%	7
2-3 times per year	6.89%	45
Never	91.73%	599
<b>TOTAL</b>		<b>653</b>

## Quality of Life Survey Responses

### Q1 My family feels safe in our community.

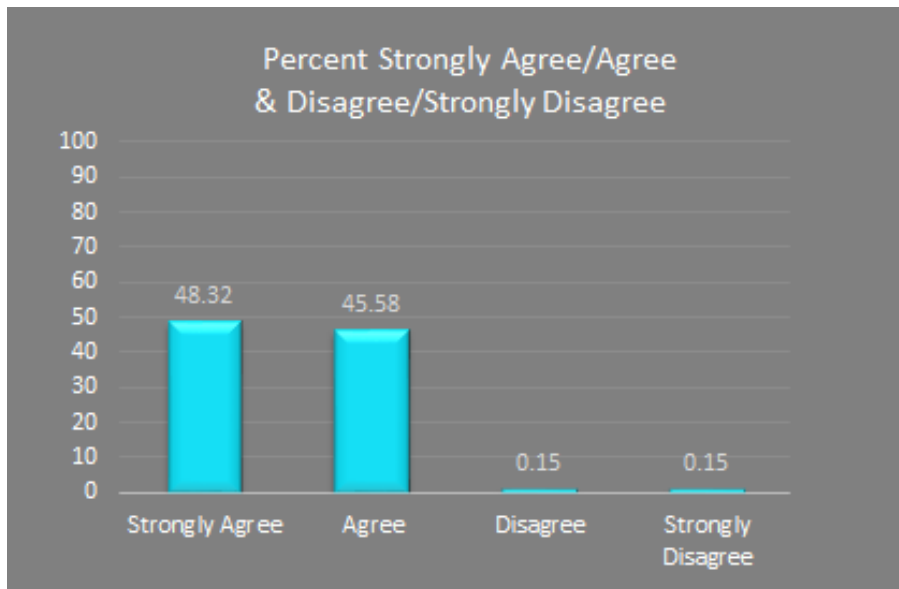
Answered: 652 Skipped: 2



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
26.99%	64.26%	6.13%	1.23%	1.38%
176	419	40	8	9

### Q2 The City provides quality Fire/Rescue services.

Answered: 654 Skipped: 0

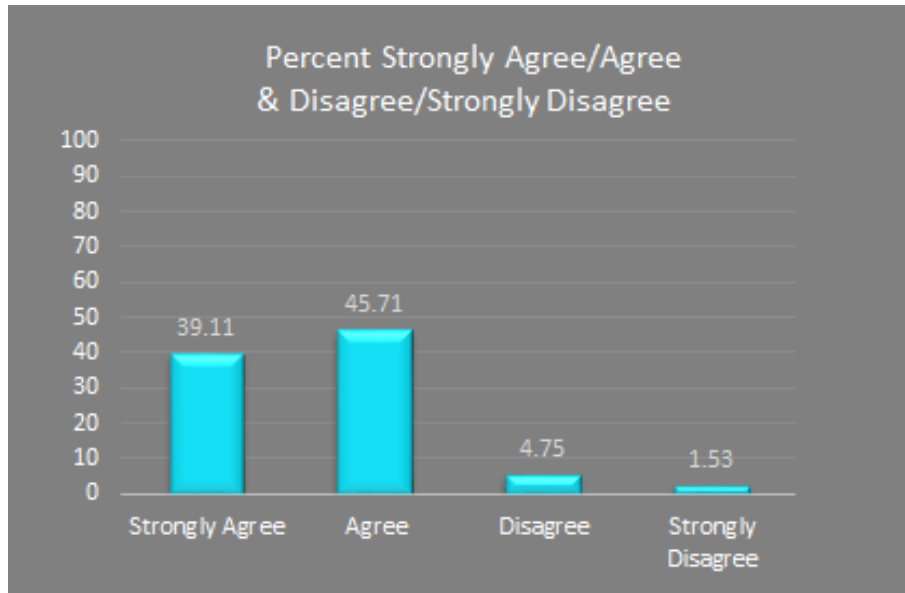


Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
48.32%	43.58%	0.15%	0.15%	7.80%
316	285	1	1	51



### Q3 The City provides quality Police services

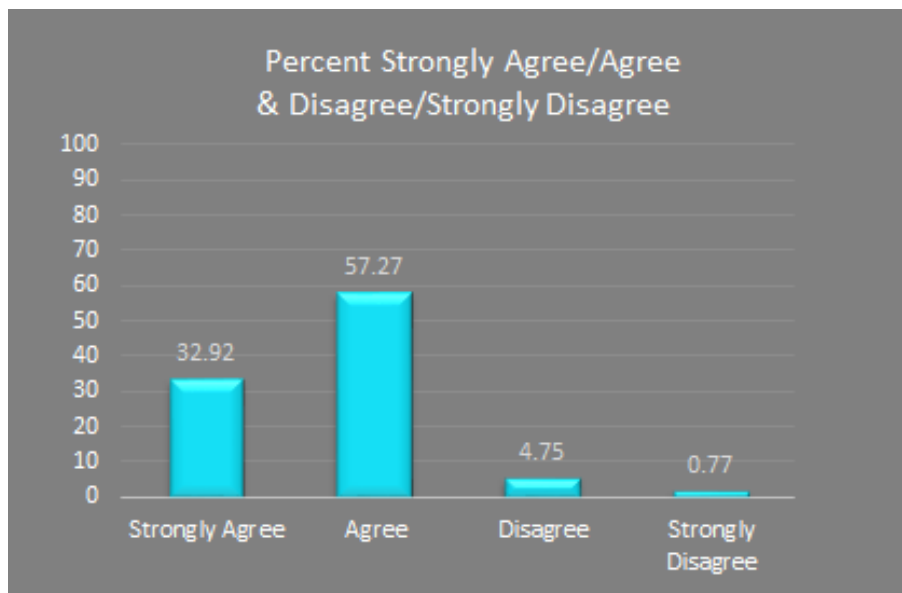
Answered: 652 Skipped: 2



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
39.11%	45.71%	4.75%	1.53%	8.90%
255	298	31	10	58

### Q4 Loveland's neighborhoods, parks and thoroughfares are clean.

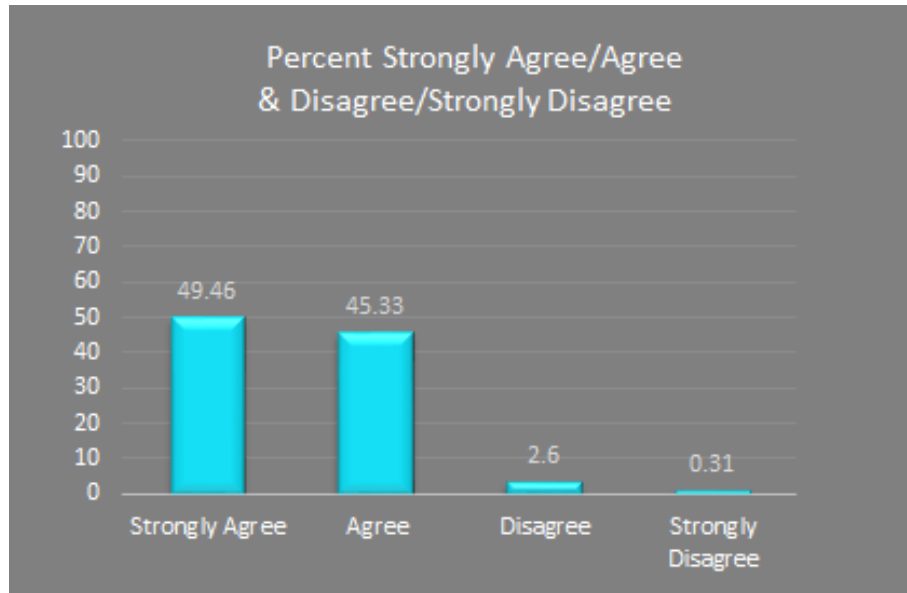
Answered: 653 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
32.92%	57.27%	4.75%	0.77%	4.29%
215	374	31	5	28

## Q5 Residential recycling and trash services meet customer needs.

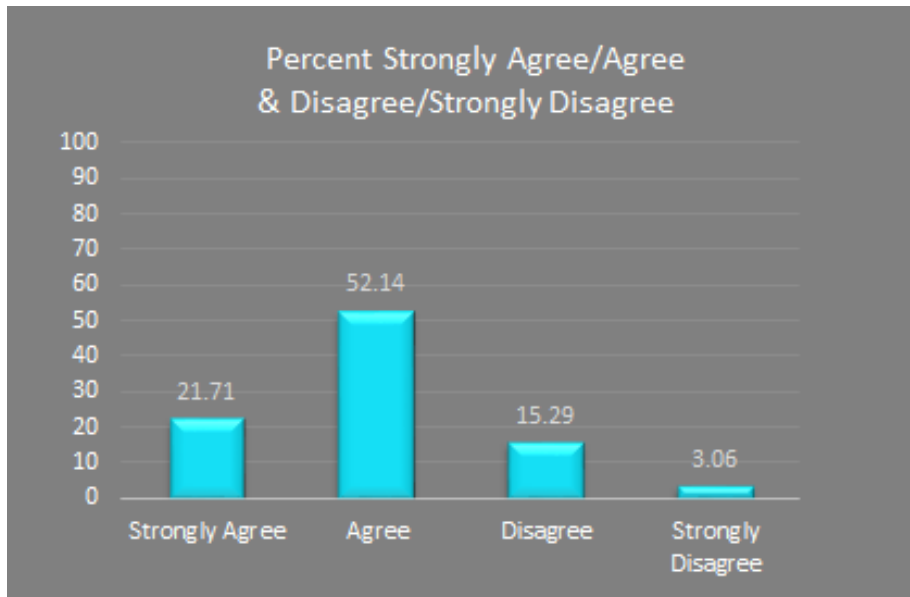
Answered: 653 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
49.46%	45.33%	2.60%	0.31%	2.30%
323	296	17	2	15

## Q6 Loveland is attracting shopping opportunities our community desires.

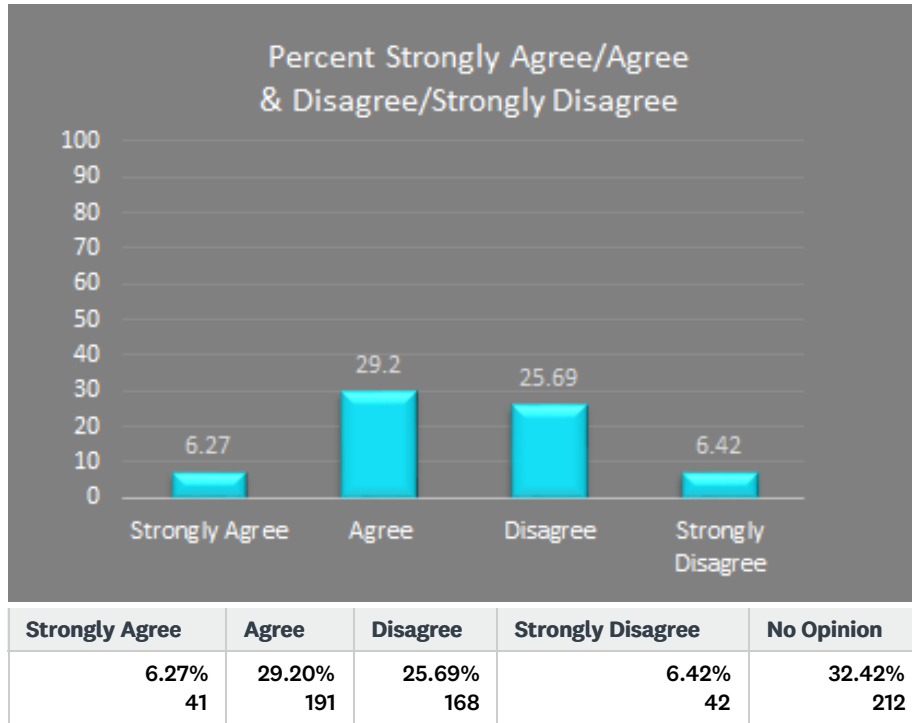
Answered: 654 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
21.71%	52.14%	15.29%	3.06%	7.80%
142	341	100	20	51

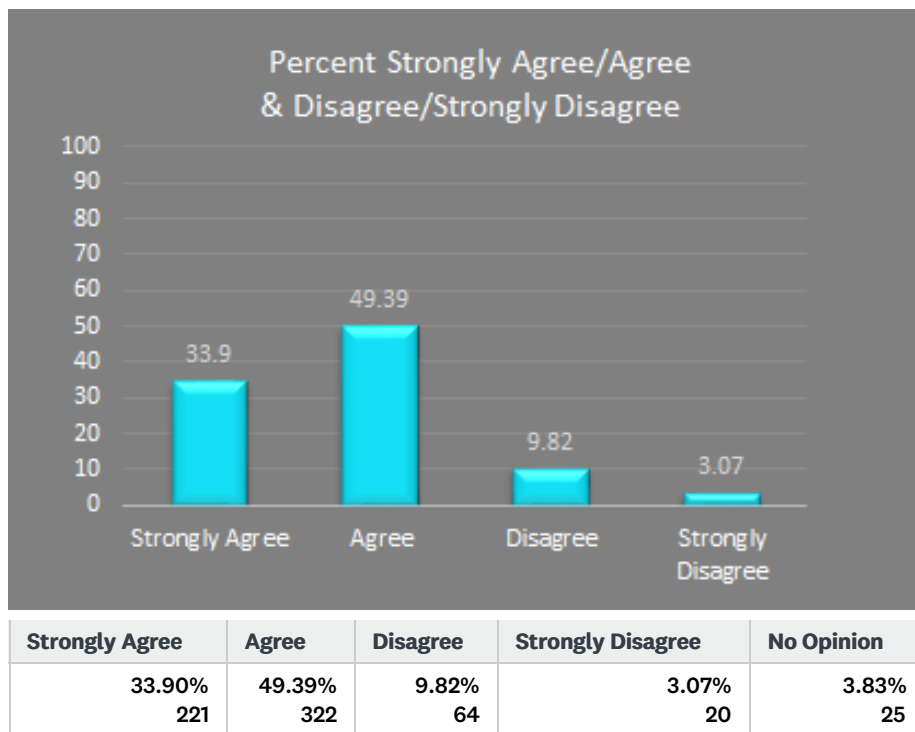
## Q7 Loveland is attracting jobs that pay well from employers that offer benefits.

Answered: 654 Skipped: 0



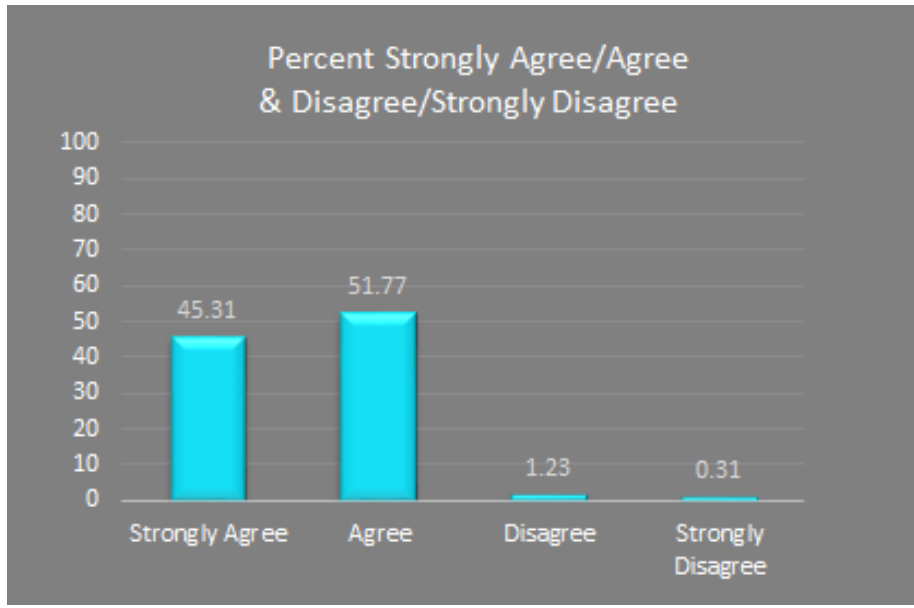
## Q8 Loveland provides quality drinking water.

Answered: 652 Skipped: 2



### Q9 Loveland delivers reliable electricity.

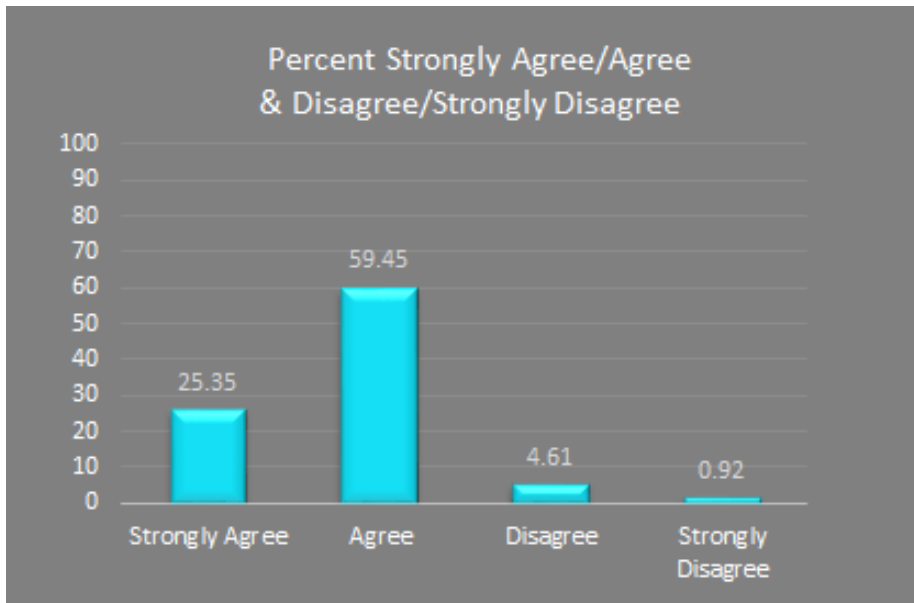
Answered: 651 Skipped: 3



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
45.31%	51.77%	1.23%	0.31%	1.38%
295	337	8	2	9

### Q10 Water runoff from storms is controlled and minimizes flooding.

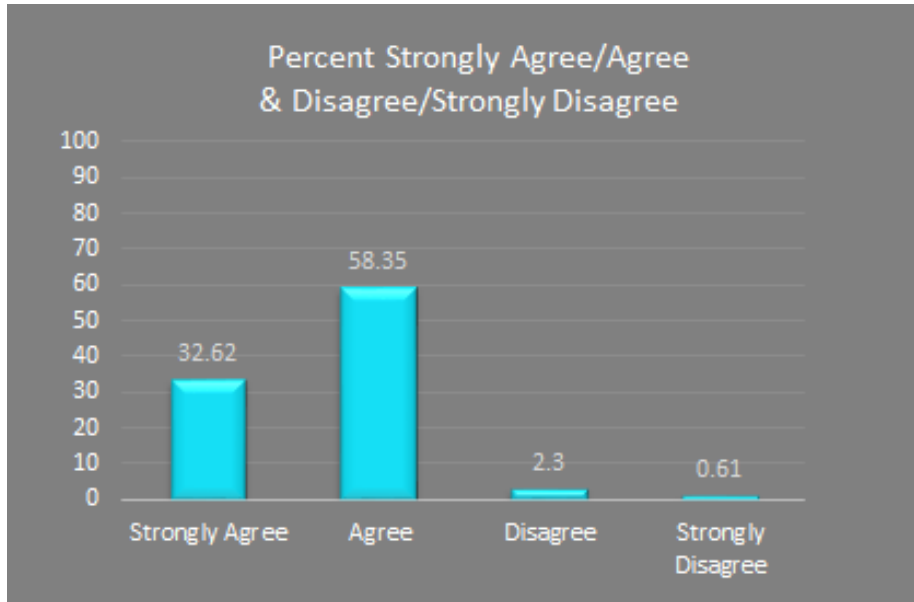
Answered: 651 Skipped: 3



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
25.35%	59.45%	4.61%	0.92%	9.68%
165	387	30	6	63

### Q11 The sewer system in Loveland works reliably.

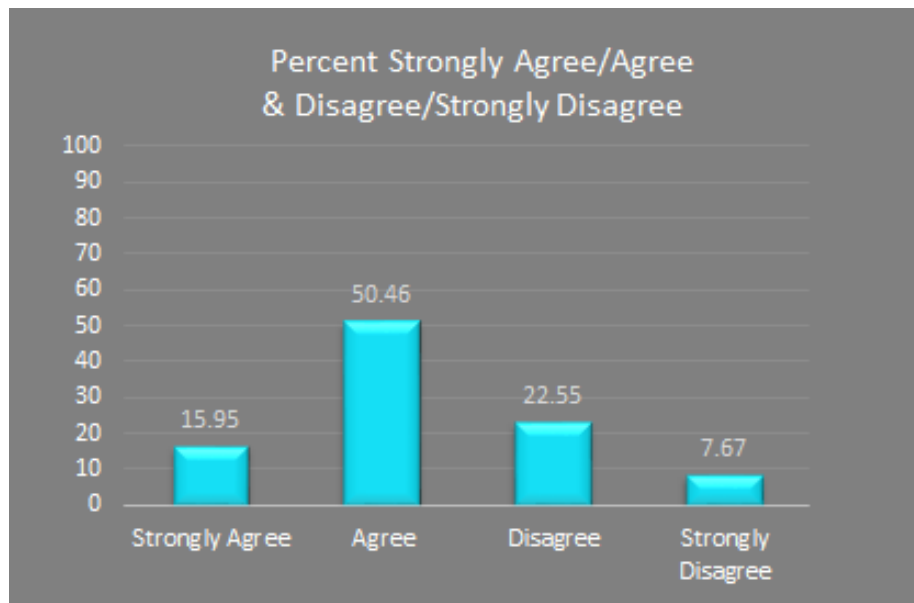
Answered: 653 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
32.62%	58.35%	2.30%	0.61%	6.13%
213	381	15	4	40

### Q12 I can travel by car to locations in Loveland with minimal delays.

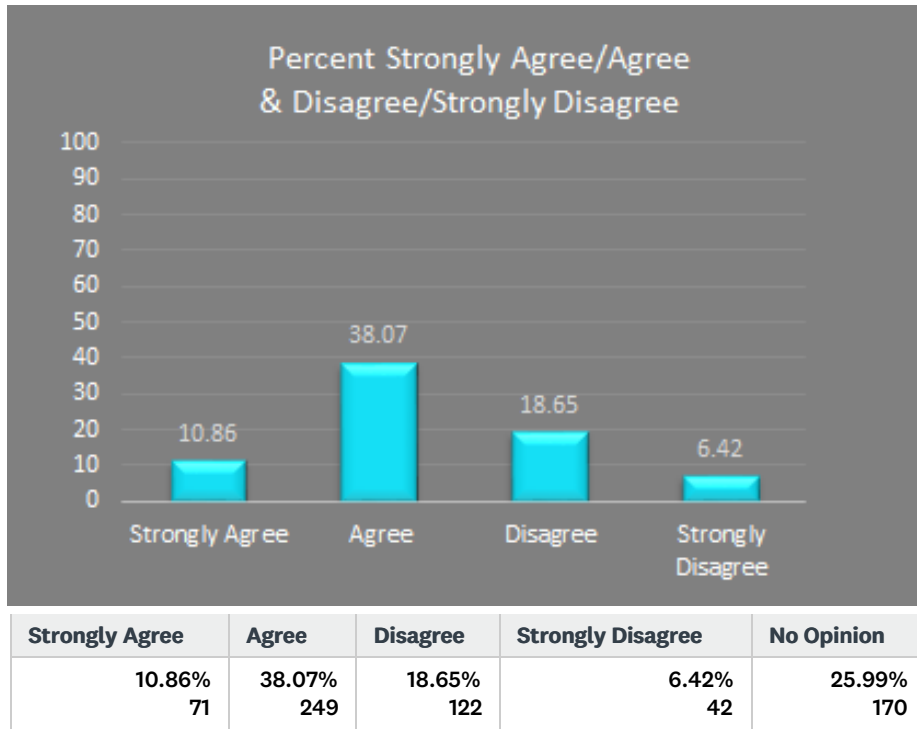
Answered: 652 Skipped: 2



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
15.95%	50.46%	22.55%	7.67%	3.37%
104	329	147	50	22

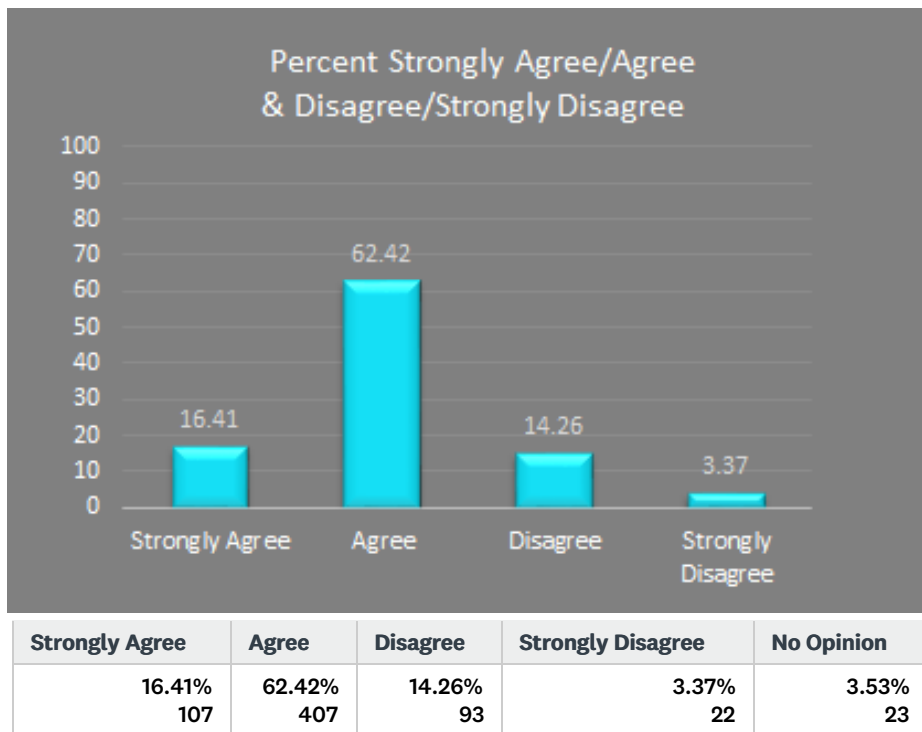
### Q13 Alternative transportation options are usable and provide options to driving my car (i.e. buses, bike lanes, sidewalks).

Answered: 654 Skipped: 0



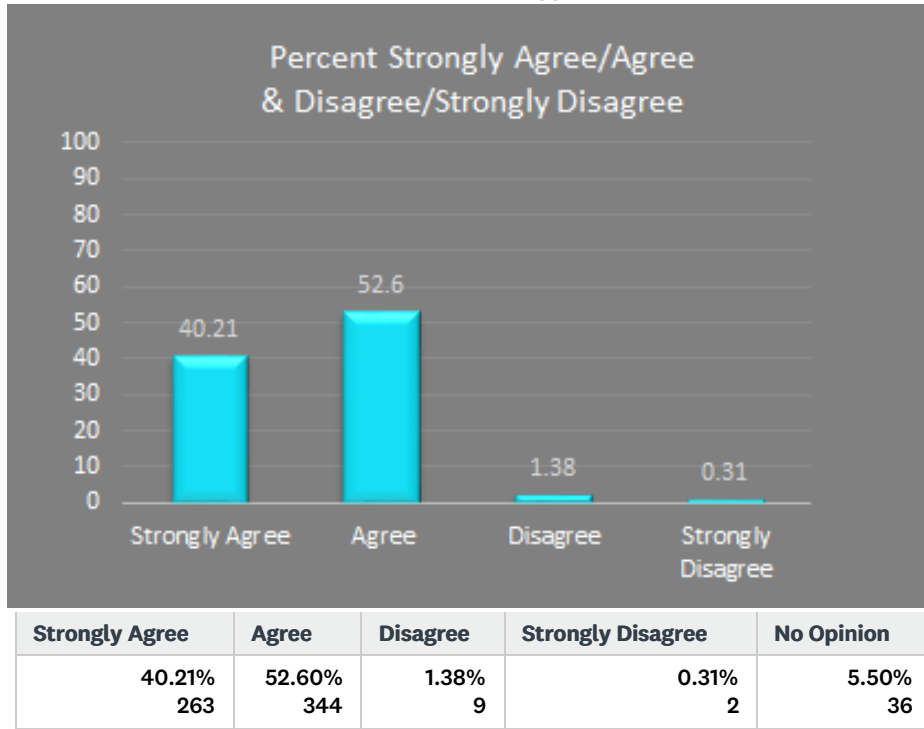
### Q14 Street surfaces are drivable and safe.

Answered: 652 Skipped: 2



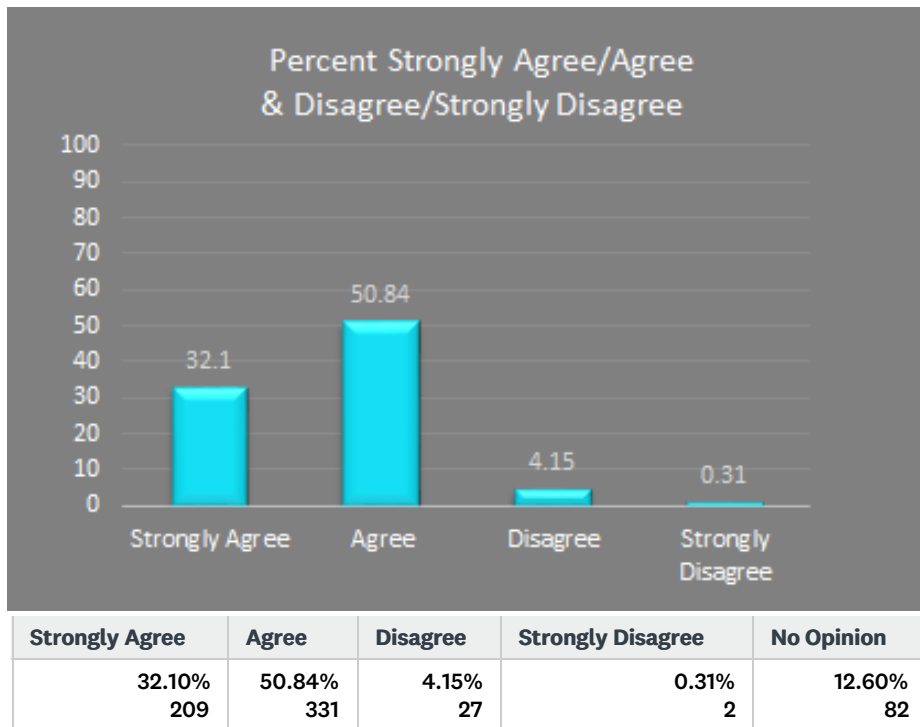
### Q15 The City provides quality parks and trails.

Answered: 654 Skipped: 0



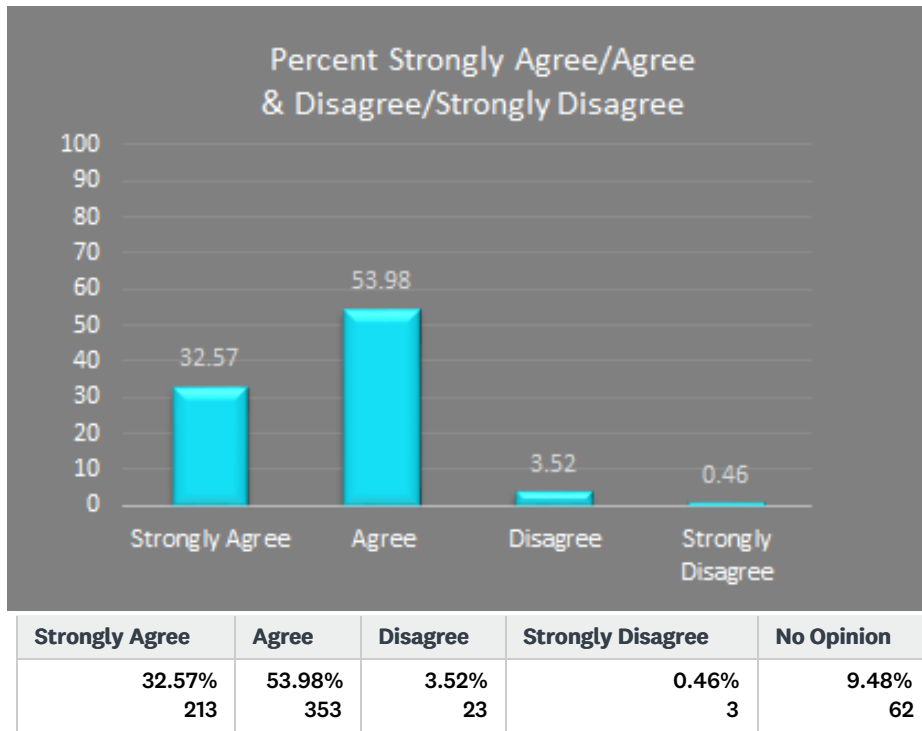
### Q16 There are abundant recreational opportunities for all members of my family.

Answered: 651 Skipped: 3



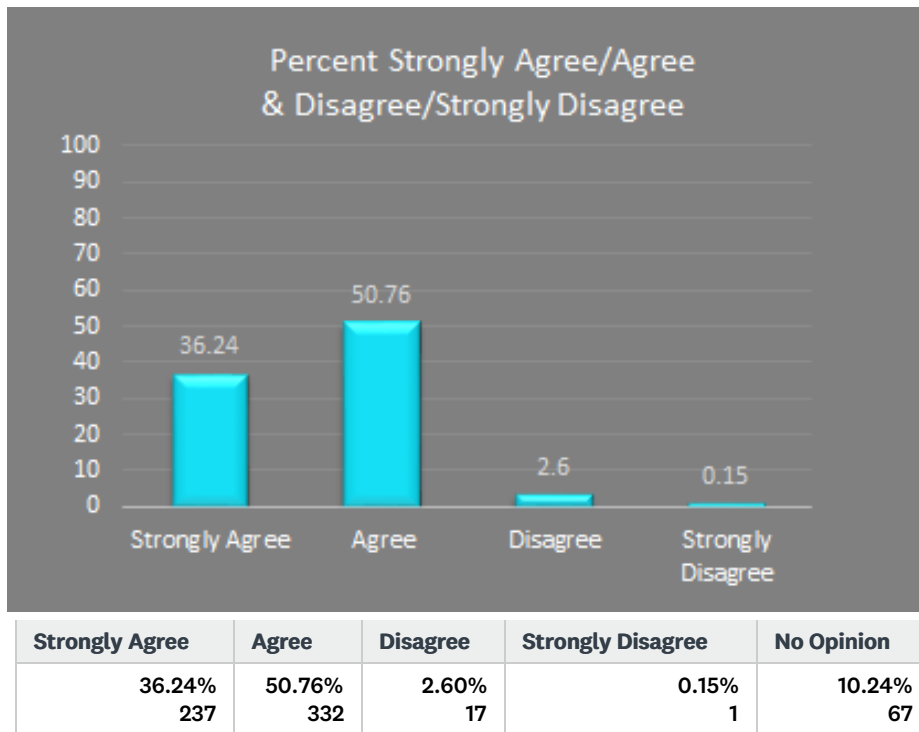
### Q17 There are sufficient opportunities to gather as a community (festivals, community events).

Answered: 654 Skipped: 0



### Q18 There are plentiful opportunities to enjoy the arts.

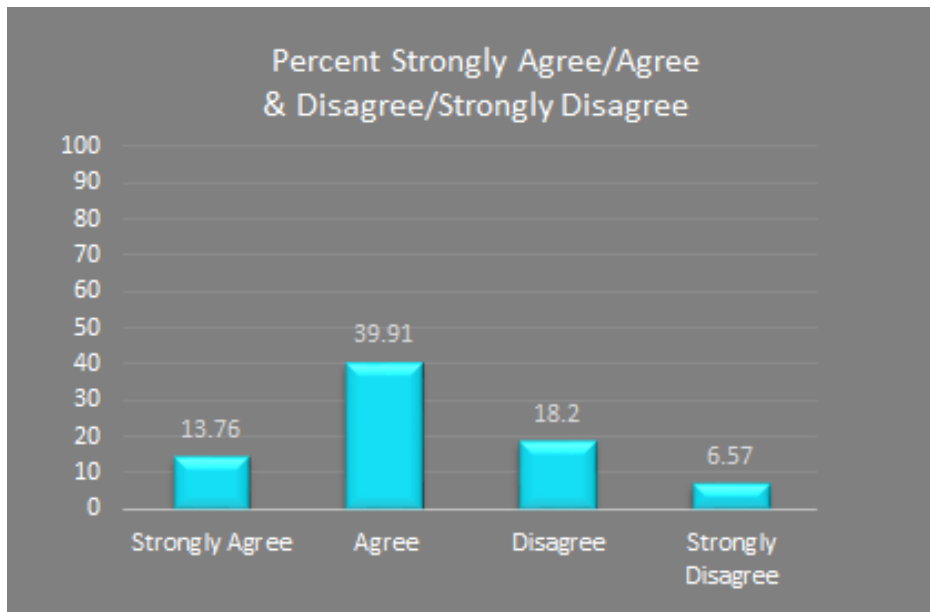
Answered: 654 Skipped: 0





## Q19 The City Council is approving development that enhances the quality of life in our community.

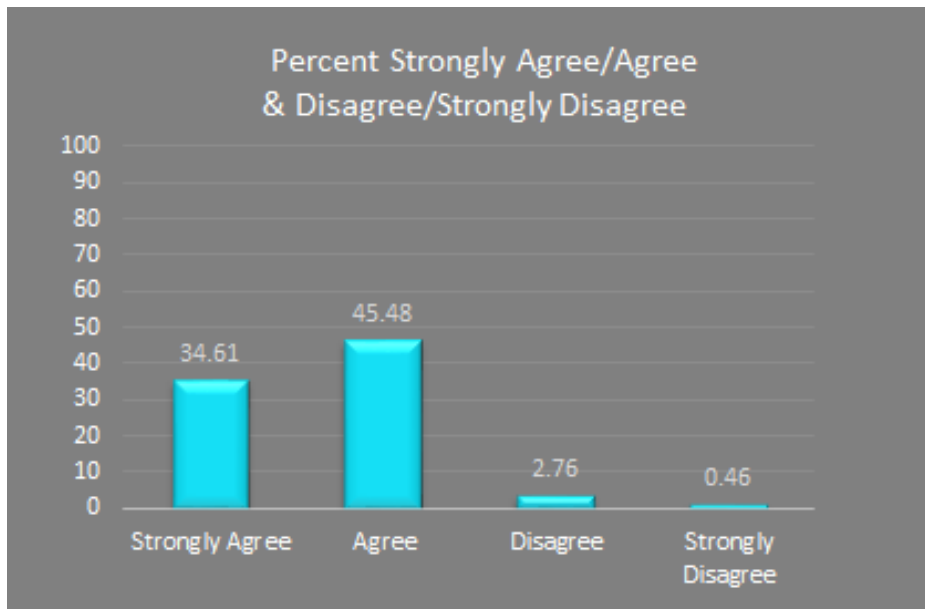
Answered: 654 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
13.76%	39.91%	18.20%	6.57%	21.56%
90	261	119	43	141

## Q20 The library services provided to our community are current and meet our community's needs.

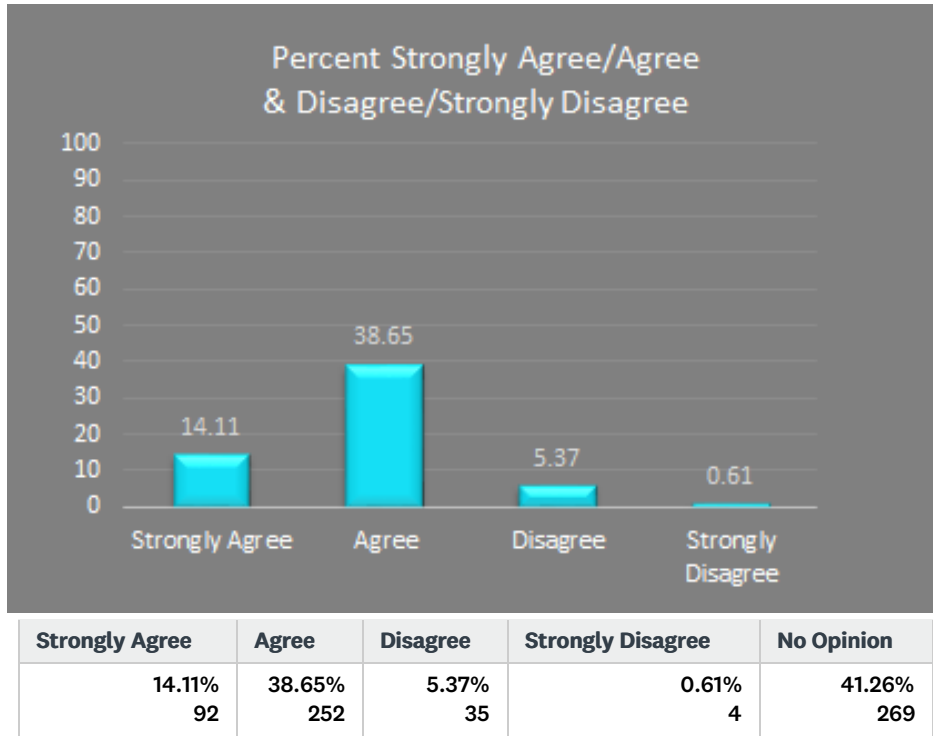
Answered: 653 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
34.61%	45.48%	2.76%	0.46%	16.69%
226	297	18	3	109

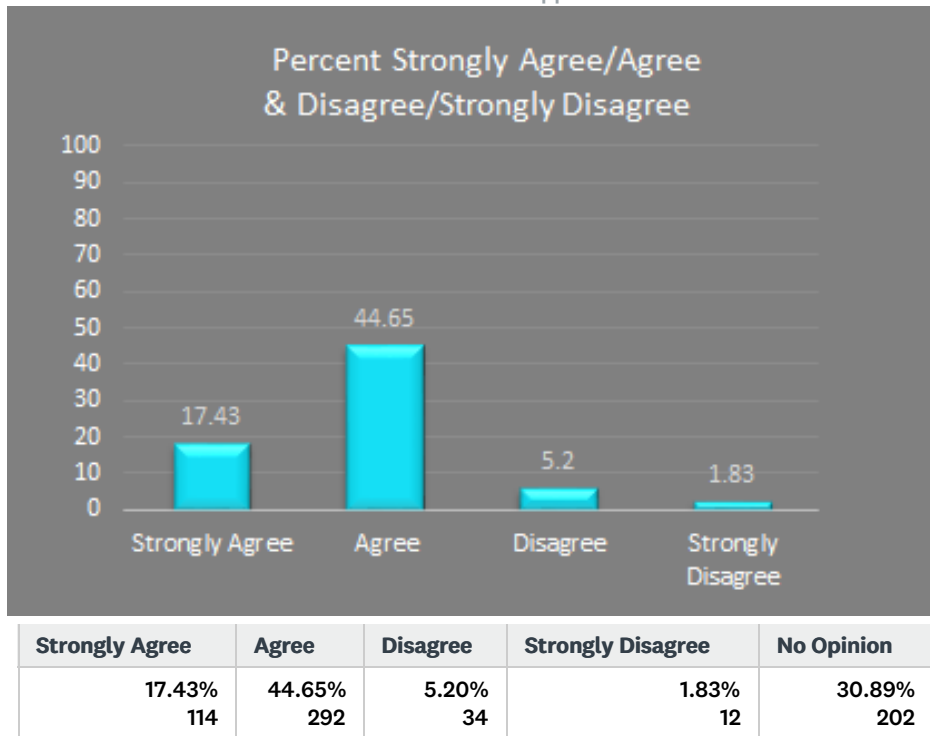
## Q21 The City provides quality youth activities.

Answered: 652 Skipped: 2



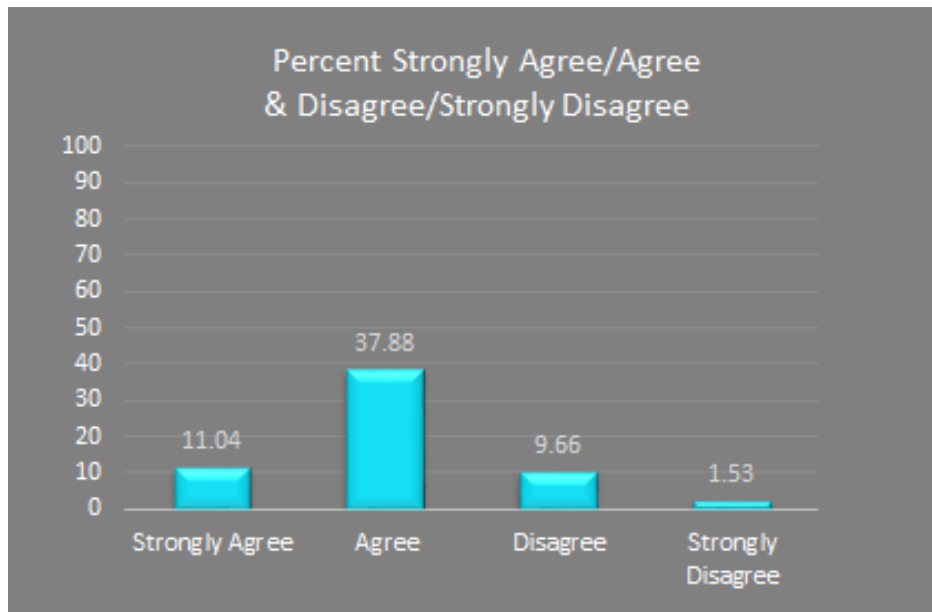
## Q22 The City provides activities and services needed by senior citizens.

Answered: 654 Skipped: 0



## Q23 There are sufficient opportunities to participate in Loveland government.

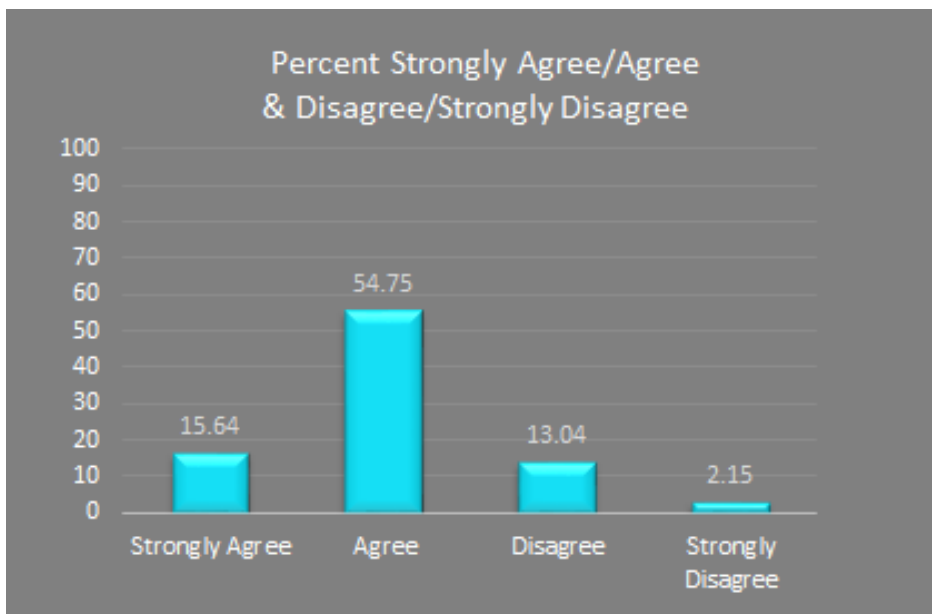
Answered: 652 Skipped: 2



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
11.04%	37.88%	9.66%	1.53%	39.88%
72	247	63	10	260

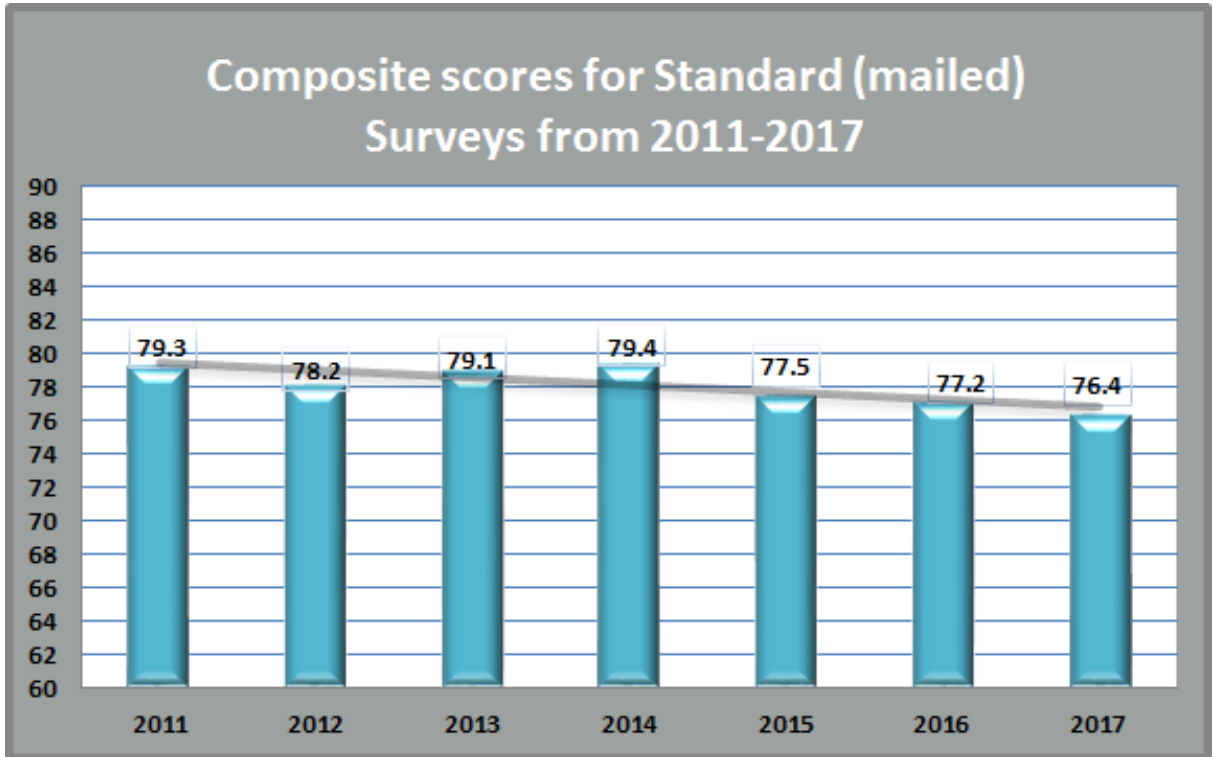
## Q24 I feel well informed about City services.

Answered: 652 Skipped: 2



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
15.64%	54.75%	13.04%	2.15%	14.42%
102	357	85	14	94

## Year-to-year comparison of citizen response on Quality of Life Survey from 2011 to 2017.





2017 Quality of Life Survey  
**Standard Mailed Questionnaire**  
230 comments and suggestions  
by department or function

In the *General Comments & Suggestion Section*, citizens shared their thoughts on a wide variety of topics. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections to improve readability and deletion of personal contact information of respondents.

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## **General Information/Miscellaneous**

We love Loveland.
Can't complain.
Been here 40 years and love it!
All and all happy to live in Loveland.
I think Loveland needs a citywide minimum wage increase.
I'm so proud of Loveland- innovative, forward thinking, I cite the recycle program and roundabouts as examples.
Loveland needs to diversify much more in order to truly succeed as a city. Knowledge is power.
Really pleased with the path the City is on! Love Loveland the longer we live here - thanks!
With the Federal request for information on voting info, I'm concerned about filling anything out.
We love Loveland.
There is a growing rabbit problem in my neighborhood and Loveland.
We don't understand why we pay for mosquito control when no one is spraying in our neighborhood.
Loveland is a wonderful place to live.
Too many liberals moving into CO. Go Back Home!
Larimer property taxes are getting out of control for the average senior.
We are enjoying getting to know Loveland!
Politics in Loveland are horrible.
Seems like more derelict people walking in front of house the last 2 or 3 years, suspect legalized pot bringing more homeless to Colorado. No thanks to our politicians and gullible voters!
The City of Loveland really needs to institute a no smoking ban outdoors on private residences. When Fort Collins institutes them, we're moving to Fort Collins.
I love living in Loveland. All of you must be doing an awesome job, because I have no complaints at all.
We contacted the city via email with no reply.
Do not allow marijuana to be legal in the city, if people are taking marijuana, just how can they pass a drug test for employment?
I am 90 years old. Live independently but do not drive.
Lots of mosquitos!
I do read about city government in the Reporter Herald.
I know that this survey is meaningless!
The city employees, everyone we've spoken to are wonderful!
Thank you for this chance to offer our opinion of the city! As you may guess from our responses, we're not as active as we once were.
Spray for mosquitoes.
I love living in Loveland. 10-year anniversary last month.
We are not kept up to date with old HP property. Why aren't McWhinneys treated better? They have done so much for our community. Please partner better.
As a non-university town, in a vibrant location Loveland has great potential for a more diverse population.

Love our town. Am concerned about traffic, homelessness, the foundry project- but, in general, feel our community is a great place to live.
Moved to Loveland in 1964 and worked at Reporter Herald from 1966 - 1982. Gone from Loveland 1982 - 2000. Retired from newspaper career and returned in 2000. Cannot access Channel 16. I love Loveland.
Moved here in 1969 to work HP.
Generally still very happy in Loveland.
We moved to Loveland October 1989 after we retired from the US Navy. We purchased our first house and have lived here going on 28 years. We have seen much change. We like the neighborhood, the local parks and the schools that seemed to be located close by. These things attracted us.
We love Loveland. It's a beautiful city with incredible, loving people.
I've never wanted, therefore "missed" preconceived notion that the "web" (computers) in general are a dire necessity. Maybe I am old-school, maybe a "dinosaur" that refuses to pass-on. But I truly believe not being chained to technology has enhanced my life - has freed me to enjoy immensely the simpler things in life. Have purposely never played a computer video game. I believe that way back when if I had, there would of been a great loss of truly being "in the here and now." Crazy? Maybe but oh so happy and free.
<b><u>City Council:</u></b>
We need the City Council to work in conjunction with the school board. Without outstanding schools, people choose Berthoud, Windsor, or Fort Collins instead of Loveland.
Please keep the taxes down for the elderly. I own my home, am active and on limited fixed income. Age: 78.
The City Council should treat all new businesses fairly with their incentives. I feel like they cater to the bigger businesses.
I would like to see the City Council support for advertising for events to support small businesses. When you ok'd millions in tax breaks for Sprouts that was a death sentence for Crunchy Grocer. Quit favoring corporations over small businesses. They are what make Loveland unique.
City Councils decision to allow squirrels to be fed was based on emotions, not common sense. What were they thinking?
Our Historic Districts are a joke. City Council is firmly pro-development and wouldn't understand a historic district if it bit them. It is a travesty that Lucille Erwin's house on West 5 <sup>th</sup> is in the historic district is being destroyed as we speak.
Stop changing laws that victimize the victims and empower the criminals. Like the squirrels and birds. These are the wrong things to do. Abide by what the people have voted on not what you think they want. The city - they work for us. Not the other way around.
You waste everyone's time with stupid stuff (case) whether to feed the squirrels. Get over it. They are rodents.
Now that I am aware, I'll be viewing the city council meetings via the website.
I attend a City Council meeting if there's a topic on the agenda that I feel strongly about. I also read about the meetings in the Reporter-Herald.
Want to attend in person the City Council meetings.
<b><u>Code Enforcement &amp; Compliance/Noise:</u></b>
I emailed the city about a neighbor's weed problem and it was solved in two days. Thanks sooooo much!
The City doesn't enforce noisy abatement laws for loud trucks and motorcycles!
Please seal the cracks in the street in front of my home! I use weed killer to kill the weeds! XXXX W. 30th St.



We live at Banyon and Duffield and people are driving down Duffield with their bass booming in their cars or their ridiculous pipes. A noise ordinance down Duffield would be wonderful.
Please have all city vehicles responsible for weed and blocked view enforcement.
I live on 5th and Harrison. I LOVE my home. Adjacent to my home is a 4-plex built in 1964. There are 4 parking spaces off road for this 4-plex. There are at least 8 vehicles for this 4-plex. So where do they park? Usually at least two vehicles are parked in front of my home every morning. I wish the city planner who okayed this unattractive cheap 4-plex had planned better for parking!!!
City needs to trim weeds and trees by Barns Ditch on 5th street.
It would be appreciated if the leash laws and the noise ordinances would be enforced.
I live in middle-class neighborhood with one resident ruining it for entire area. He has 20+ cars and RVs parked around entire block. It is unsightly and devalues our houses. City council does nothing. It is not their neighbor. We have called and done a petition, but nothing - he has a junk yard in our street.
<b><u>Culture/Arts/City Events:</u></b>
I love Loveland. I especially enjoy our downtown festivals! Would like to see: more 70's-80's bands and street dances, fewer "commercial" vendors, more arts vendors, all performers elevated for easier viewing, many more benches/chairs. Fantastic car show!
How much money did the City pay for the sculpture at Hwy 34 coming off I-25 and more importantly what is it?
We strongly oppose diverting CDBG - DR Federal Tourism disaster Recovery funds to host the Winterlights event at Chupunga Park for the benefit of Centerra's Christmas!
No comparison to Denver Zoo. Loveland should have more carnivals, block parties and festivals.
Wonderlights - really? Why should we pay to enhance retail space?
Need better access to Loveland events on website.
Loveland Museum needs to be better.
<b><u>Downtown Redevelopment:</u></b>
Very excited about the Downtown improvements!
The city should not be involved in land development (ie: Foundry)
We will never vote to increase property taxes to pay for downtown improvements, as the tax increase would probably result in our losing our home. It would definitely result in decreased quality of life!
Loveland needs beautification around Lake Loveland, the focal point of the City, and downtown 4th Street - flowers and lighting.
City Council completely screwed up the downtown Catalyst Project when it lost the County Administrative Building. Poor Form. Services need to stay downtown. Consider charging for parking downtown.
The shops downtown including restaurants are very expensive. I would rather drive to Fort Collins to eat and shop. The other towns are also better for eating and shopping price-wise in my opinion. Was better when I first came here 13 years ago. Thanks.
Downtown continues to struggle. Centerra is the only place to shop.
With the Foundry being built I sorely hope traffic improves before 2 years. Those businesses in downtown will have a great struggle!
Growing the downtown area is very important! Should be the hub of activity – make sure Brinkman builds aesthetic buildings - not ugly like Ft Collins.
We are excited about the new downtown movie theatre, however we love the rustic downtown vibe as well.

I don't participate in the city council or other government meetings, but I do think the downtown development cost should have been shared with all regions, I would have voted "no."
The lack of public restrooms and already shortage of parking at the Foundry are going to make this area difficult to use for young families and older citizens.
Who would build the Foundry over a well and the Big Thompson? City of Loveland should not be a "building contractor."
<b><i>Economic Development/Planning/Growth/Building:</i></b>
Even with the current growth, Loveland continues to be a friendly place to live.
Loveland is changing, not good.
Development NEVER improves quality of life!!! Stop ruining the downtown area!! We need to DISCOURAGE people from moving here!!! Change on a mass scale is NEVER good!!! Why did you refuse to listen to the people on the downtown agenda??
Have been living in Loveland since 1980. Population 30,000 a very nice community. 2017 there is 77,000 people. Going downhill fast. Development decisions not so good.
Quit over-developing - Loveland isn't built to handle it.
The only suggestion I have is as growth continues there needs to be more grocery stores on the south side of town. Eagle Town Center is not big enough to handle all the people moving in.
City has lost its charm and small town appeal. Very sad.
WAY too many people! You've ruined this once beautiful small city. Traffic is horrible! We are moving out of here after 47 years because you stupid people have ruined our town.
Need grocery stores near Centerra!
Loveland native. This used to be a wonderful "bit of heaven". However, every open space is being built on. Shame!! We hate the tearing down of "old landmarks" and putting in high rises. Ruining our lovely town. Just stop!
Too much traffic - how can you help this?? Build less NEW HOMES.
Loveland is in dire need of a grocery store east of town both sides of I-25.
Too much growth too rapidly - traffic a mess.
Too much development has caused quality of life to suffer.
I am disappointed with the amount of new construction constantly going on in this town. There needs to be a point of discontinuance for at least a period of 10 years with no construction permitted because we as citizens do not want Loveland to become a major metropolis city.
Multiply City Councils have grown the City by giving tax breaks - than they do not have the funds to build more roads and services to support all the extra people the growth brought. Their friends in construction are the only real benefactors of the excessive growth.
When creating new businesses, the city lacks in contacting surrounding residents. Unwanted businesses are being developed at the will of the city and related business owners only!
Traffic has become more than the system can handle and getting worse all the time. The many apartment and condo buildings being built are an eyesore and will destroy the small town flavor we used to have - history shows they will downgrade our town.
East Eisenhower is Far too busy-it was dumb to locate the new Sprouts on the already over-busy intersection of 287/34.
Not enough diversity of restaurants. There is too much fast food.
I've lived here for 41 years and can't believe what has happened to Loveland. South of center business now Johnstone owned, downtown mess. People being able to build huge homes in downtown area.

There seems to be too much focus on growth and new people and forgetting long term living residents of Loveland, especially older adults, senior citizens, and families caring for their parents.
Loveland should try recruit businesses that many small towns in the midwest have, such as a 24-hour pharmacy, a bakery, a food co-op, a 24-hour restaurant.
Traffic is increasing but growth is good.
Personally we don't want to see Loveland and surrounding communities run together like they do in California, where the only thing that distinguishes a city from another is a stupid sign - that is - if you see the sign! We may choose to find another place to settle that is more affordable now that we have spent a lifetime paying for a house and we are supposed to be able to retire! What a farce that becomes!
We need a jazz bar/club, a high quality operation similar to Ace Gillet's in FC.
Population and housing growth has increased at too fast a pace. Our community is congested and overbuilt.
In 1969 we moved to Fort Collins. It has grown way too much so we moved to Loveland in the 1980's. Loveland is growing and traffic is a bear but still better than Fort Collins. My family is all natives of Colorado. We have no intention of moving. Thanks for listening.
Quit approving multi-family construction without infrastructure (wider streets, lights, merge lanes) more police present, traffic calming and traffic patrol, enforce fireworks Bans (Illegal).
We travel to other cities such as Fort Collins for more dining opportunities. Loveland greatly lacks quality restaurants. 34 West of Taft is in dire need of economic development as there are many empty and run down businesses = negative effects on everything.
The daily quality of life here in Loveland is very comfortable, however, through no fault of your own, the speed in which Loveland is growing is causing us more and more discomfort. We'll be looking for peace and quiet.
<b><u>Fire Rescue Authority:</u></b>
The fire department people are great and do the best they can.
<b><u>Housing:</u></b>
Loveland needs more affordable housing and increases in school taxes to update schools. FYI, I own my home, I'm retired and I no longer have children at home and all of this is still very important to me.
Rent and home/property taxes, these rates are such an outrageous rate that soon nobody at any level of the service industry will be able to afford to live within 100 miles of here. Example: with 40 grand down and 60 grand a year income and 735 credit score I cannot afford a home in Loveland. That's theft in my book.
Occupants of Housing Authority properties should be held more accountable for keeping the area cleaner and not a dumping area.
As this is my retirement and hopefully my last home, I hope to continue to find benefits to retirees and affordable living.
Why is the City of Loveland building so much housing with such high price on new and old homes and some many new people moving gets too crowded and so much traffic the city cannot handle the growth?
Instead of affordable housing, have people live in housing that they can afford.
There seems to be an urgent need for affordable housing. Does not take into account current wages.
The City Council may approve of development that enhances our quality of life in our community, but the cost of housing in Loveland alone is just plain outrageous! We know this for a fact seeing the homes near us sell for outrageous prices! Unfortunately we would love to see our grandchildren and children live closer but the bottom line truth is they could not afford to live here in Loveland or any of the nearby communities. They would have to have really good paying jobs to live here!
Rental housing is too expensive and cost of living is too high for average pay in this area

## **Infrastructure/Built Environment:**

We especially would like wider shoulders on 57th if the bike trail won't be there any time soon.

Too many roundabouts - get rid of them!

My sidewalk is still an issue in heavy rain.

Better sidewalks and more bike lanes around Taft and 8th would be very nice.

I live on Lake Drive by 29th St and the sidewalk is terrible and unsafe. I run around Lake Loveland and have tripped on the sidewalk many times.

Need better sidewalks north of Eisenhower, west side of Taft.

We need more handicapped parking and access to sidewalks on 4th street.

Traffic circles are very dangerous for walkers and bikes.

The handicap accesses to the sidewalks should be consistent. Now you never are sure what each corner will be like.

Only perform construction on one major north/south street at a time. Taft and 287 were under construction for weeks together in the same general area.

Raise sewer covers when repaving roads.

Bikes are great to use to get places in the city but when I have tried to ride in the bike lane, which is small, it is hard to stay in the lane because it is too narrow. There are a lot of rough roads.

We need a sidewalk from ARC north to 37th St. My son is disabled and needs to walk that area 6 times a week. We have waited 20 years.

Need an Underpass under I25 at Kendall Parkway to County Rd 24.

Sidewalk repair at the end of our driveway is badly needed and we are expected to pay out the cost.

Infrastructure is not keeping up w/ the new housing starts and additional population-roads need to be widened at critical junctures and lights timed for optimal traffic flow.

The sidewalks around downtown are hazardous. I have tripped on them twice.

Need more sidewalks along busy streets.

The sidewalks in the Downtown neighborhoods desperately need improvement and maintenance. I love taking my baby on walks downtown but I can rarely use the sidewalks because they are too bumpy.

Some southern areas in Loveland are in need of maintenance. We drive our cars and many roads and curbs need work.

We realize a lot of roadwork takes place during the summer because that's the best time to accomplish it, but there are so many streets torn up, marked to be torn up and detours, it makes it difficult to get where you are going in a reasonable amount of time. Street equipment has been sitting behind Goodwill on East 16th near Loveland ford for several weeks now. We're waiting for the street to be dug up and a detour there for walks - this would be where Palo Verde and Redwood meet East 16th St. It's bad enough that Loveland Ford has no place for their employees to park except along East 16th St behind Goodwill! We've been driving that portion of street dodging cars for at least the last 3 years! Sundays are wonderful because there are no cars to dodge! I hope the street gets fixed where they have it marked off before school starts again!

When are they finish widening Taft Ave? They were going to make 6 lanes from Loveland to I-25 years ago. NEVER HAPPENED. When will HWY 402 be made 4 lanes to the interstate?

I feel we are behind with the population growth vs. road/transportation systems in our area. We need to ensure we are building the roads to accommodate the population that has moved to this area.

Please! More streetlights in neighborhoods. We live at Custer & 30th and there are none. There are city events here and when it gets busy we need safety.
16th and Lincoln Streets need a light badly.
<b><u>Jobs:</u></b>
The city has certainly concentrated enough on the Arts - where are the diversified well-paying jobs?
Loveland needs many more, stronger companies.
A lot of retail - not great benefits. Losing larger employers to surrounding cities. Losing larger companies to Johnstown and Ft Collins yet huge incentives given to major landholders and littler companies/businesses do not receive incentives. How do the other cities manage to attract both?
Retail and restaurants don't provide living wage jobs! We need more manufacturing and technical jobs so people can actually afford to live here.
Need more employment opportunities for good paying job in Loveland.
Loveland has way too much retail.
City of Loveland needs to encourage small businesses. Small businesses cannot grow and employ when the only businesses that get breaks are the ones that can afford the regulations and intrusive laws.
Where are the good paying jobs that Loveland has that pay well and offer good benefits? Retail and restaurants which we seem to have enough of don't pay well enough for young people to live here, be able to afford a home and thrive here!
<b><u>Library:</u></b>
We enjoy the library.
Thank you for a great library and wonderful weekend gatherings.
Library should have Sunday hours in the summer!
I plan to learn Computer at Loveland Library.
Loveland public library should be open on Sunday afternoons in the summer.
The library is great. I go there to get online because I am not online at home.
If it's free to borrow books my taxes paid for why does the library need to charge folks? :-)
<b><u>Parks/Recreation/Facilities:</u></b>
Chilson Center is excellent.
I would love to see more bike trails and parks to Fort Collins!
Continue to develop trails and paths as alternatives to driving. Constructing safe ways of crossing 34 & 25 is essential for this.
We bicycle the recreation trail daily and would really love to have it finished.
As crowded as the Chilson and Senior Center we need to have an additional one built in the northwest.
Loveland is in need of another outdoor pool. While we enjoy Winona, we drive to Fort Collins City Park pool regularly through the summer. Winona is too crowded and small to accommodate all of Loveland citizens who want to use the pool.
Finish the bike trail!!!

We love living in Loveland! It is a beautiful city with many outdoor opportunities for activity. We enjoy the trails and parks.
We need more things for kids to do.
Need better, cleaner, well-maintained dog parks - I don't have kids.
I look forward to the day I can circumnavigate the town on the yet to be completed bike path. It was incomplete 10 years ago. I thought it would be done by now.
Finish the Loveland Bike Trail.
I moved to Loveland last year and I think it is a great place to live. I like to bike around town instead of drive when possible. I think the more people that bike instead of drink the better. Everyone's quality of life will be to get more people biking, I think the city still needs more comprehensive bike lanes and trails so that people believe they can bike from one part of town to any other part safely.
We need more convenient bike trails connecting throughout our community like Fort Collins.
We played Pickle Ball at Sunnyside Park last week and homeless people were sleeping in the bushes. We all left as we irritated them.
Discount on recreational activities for low income people.
I have 2 dogs that are my world. There was nothing on this survey about how Loveland accommodates dogs. Dog parks? Places that are dog friendly?
Cleanliness of parks, etc: Sunnyside Park has deteriorated over the years and trash is everywhere. Homeless leave garbage everywhere. The picnic table is in poor shape.
We enjoy the Chilson center.
Please work with the county to finish the bike trail on 57th St!
Save money get rid of wood shavings in parks or you will get a lawsuit, little ones eat stuff like that. Parks should have regular maintenance too, it's lacking.
Clean cattail golf course restrooms!
New frisbee golf course could be modified to be more challenging and/or attractive. Thank You!
Pave a trail to Namaqua. Park area would be very nice. We love the trails.
Please get rid of the octopus in North Lake Park. The children do nothing with these. Put back the climbing net or a climbing wall.
<b><u>Police/Public Safety:</u></b>
The police are great people and do the best they can.
Very concerned about the amount of street people who appear drunk, drugged, mentally ill and belligerent. Crime in our neighborhood, the Lake and park area. Don't feel like I can go out walking like I used to. Someone came on my deck and took my grill and started down the street and then abandoned it. So at least I got it back, but makes me nervous that they were bold enough to go up on my deck and haul it down the stairs.
I am not satisfied with the quality of the Loveland Police Department traffic enforcement.
We need to fund Police Department for additional personnel.
Much more crime issues than ever expected.
Safety I feel is an issue but more crime comes with more population.
Homeless near the old fairgrounds park and river have made it less safe for families to enjoy.

Can we please deal with the mentally ill and addicts wandering the streets downtown?!
Patrolling with aggressive, barking dogs is not community friendly for people enjoying Lake Loveland.
In the past 4 years, we have had 2 drug houses in our neighborhood- nothing was ever done about them. Always a compromise to quote "resolve the issue." No one arrested. To me that is not good.
The Police spend too much time harassing the motoring public and not enough time monitoring crime. We have been victims of theft and they never found anything. Many crimes go unresolved.
Please do something about the illegal fireworks. The police came to my neighborhood and gave my neighbors a warning. The police are called to my neighborhood every 4th of July and nothing is done to stop my moron neighbor. Very frustrating!!
Please do something about the homeless/ transient population!
I live at Loveland Mobile Home Park and we do not have fire hydrants. Was told it's the city's problem.
The transient/drug problem has gotten out of control.
More crime means more police - need faster judicial processes.
Stop the panhandling, begging and loitering on corners.
I do not know how to rate being safe in my community.
More visibility of Police on the busy streets during hours of high density traffic. So many aggressive drivers.
Please move the community Kitchen away from Truscott Elementary and Bill Reed - kids don't need to see that! Downtown does not need or appreciate the presence of this particular establishment, due to the clientele it brings.
My family doesn't feel safe walking around downtown anymore, or using the rec trail. My kids are fearful of the transients and I am uncomfortable being around them. They camp out along the bike path, which makes it difficult for my family to commute around town with not being able to use the bike path (which our tax dollars pays to keep up).
I agree with Sheriff Justin Smith, the city should not encourage transients to stay within the city limits.
Make Fireworks Illegal in Loveland, Long overdue.
I would like to see traffic laws enforced. I would like to see the police department work to establish relationships with the citizens.
The idea of zero tolerance of illegal fireworks is laughable in this town. Never witnessed the police respond a single time to repealed complaints in my neighborhood. Every year I have to clean spent fireworks from my yard before we let our pets out of the house after the 4th.
Please provide more law enforcement patrols in old town area between 1st Ave and 7th Ave, just west of Boise St, specifically in alleyways. Thank you!
I am extremely concerned and unhappy with the increased transient population. I live downtown and have had multiple encounters with them. I see them daily and feel unsafe. I am not referring to those that have encountered hard times, but those who choose this lifestyle. I would like the city to put more in place so that it is not easy for them to be here.
Homeless need to be given assistance - jobs, shelter, food. Transients need to be moved out – do not make it easy, comfortable, etc. to be in the area. I feel uncomfortable about safety on bike trails and downtown, Orchards and Walmart.
Downtown Loveland is getting sketchy. I'm strongly in support of Police services.
In the Loveland community there are a lot more homeless and a lot of drug use. I believe that we (Loveland community) should try to decrease these two major problems.
City and County need to act on our overwhelming homeless problem.

Homeless population has often caused us to feel unsafe.
I would appreciate more police presence on July 4th as well as other holidays as our property tends to be a target!
My marks are slightly lower for public services, safety, and cleanliness because of my concern about aggressive, slovenly vagrants who are suddenly much more numerous, especially Downtown and at major intersections. We need a much more proactive law enforcement presence, officers on foot, on the beat.
The growing homeless and transient population downtown is a bit of a concern. I work nights at a downtown location and witness a great deal of illegal activity - drugs, public urination, violence. Do not feel particularly safe in those situations. I also have almost been hit numerous times while using crosswalks downtown.
Homeless people everywhere, don't want to walk after dark.
Illegals are killing this town. Police are never around and don't help when they finally come.
I think there needs to be more police presence on the roads in Loveland. Start handing out more speeding tickets. I see all the time aggressive driving and driving well over the speed limits but I rarely see police presence.
Transient population increases are causing public safety issues.
We love downtown and the homeless are starting to get out of control and make us fear for our safety. Can the city please do something to help move them out or keep them under control? They leave dirty syringes laying around and break into our yards. They sleep in our alleys and watch us and they start trouble with people walking by. Something needs to be done!!!
The trees are so old and no does anything about it until someone gets hurt. City should look into this problem.
<b><u>Public Information:</u></b>
Utility bill newsletter is so great.
Love living in Loveland although I never know what's going on around town. There is always events happening that I have no idea about and that makes me sad.
Great idea to put important community information in the utility bill.
I love the Loveland magazine we get in the mail. We appreciate the survey as well.
I have family that works for the city so I'm updated occasional of the city's goings-on.
I get the news I need out of the Reporter Herald.
Prefer newspaper for news.
I wish I was more informed of what is going on in City government.
I read the newsletters the City sends and the paper I receive about Loveland.
Community events could be better advertised.
Council activities come to me via newspaper and radio.
TV news - every day - also world news - on iPhone 3x day - always informed.
<b><u>Recycling/Solid Waste:</u></b>
The recycle center is amazing! Fantastic service and awesome staff.
We want easier glass recycle.
Need Styrofoam recycling.



I think the city does great with trash and recycle pickup.
Love the recycle center – thanks for that!
I am 96 years old and have to ask someone to get my trash and yard waste out to the curb. What can I do to get help?
The trash people are great people but when they empty our containers they stay open and not close which is ok if it doesn't rain or snow. If it rains or snows it is the pits to empty them, when we are not as strong as we used to be.
One extra recycle day would be awesome - there is more recyclables vs. trash.
It would be nice if the city offered trash service outside the city limits, but still with a Loveland address. Not all areas are able to receive recycle and yard waste services (outside the city limits).
Trash and recycling services are way too expensive.
Tree branch collection would be nice.
<b><u>Streets/Traffic:</u></b>
I think the city does great with street sweeping and road repair.
The traffic on Taft needs to be patrolled more often. Too many speeders and accidents.
Would love to be able to drive an ATV (street legal) on city streets.
Is there a way to notify people which day our streets are swept? Just like an app for our trash pickup.
I would just like to say as a commuter that Hwy 34 from around I25 is a mess. It takes me 30-45 minutes to get from I25 to Boise Ave every evening!
Traffic volume has outgrown Loveland's roadways. There is not substitute for traffic lanes. Most of our roads don't go all the way through town so you have to jog all over and it becomes a shortcut race. 287-34 and Taft and 402 as a main grid?
We need a 4-wy stop at the intersection at Grant and 11th St. Cars speed north and south dangerously!
Why can't the manhole covers be re-set when you repave the streets instead of leaving them 1-2 feet below street level?? Is it "traffic control"?
Much more traffic issues than ever expected.
Hwy 34 through town is a nightmare. Please expand Hwy 402 and fix intersection under I-25 - Steel Plates all over town.
Something needs to be done about the tie up of traffic on southbound Cleveland and 15th and 16th. Certain times of the day it is impossible to get home. Unfortunately there is no alternate route.
The traffic is out of control from 10 am to 6 pm on Hwy 34. The roadwork is a stand still for cars and never know which way to leave your house or return in work areas. Need more thru streets east/west and north/south thru town. Completing Sculptor Dr. would be one. Looks like houses are built in the area.
Garfield needs to be fixed with all the construction they have done to it. It is really bad. I wish the streets would not change names in the middle. It's so hard to when I first moved here, I couldn't find anything. Just have one name a street, thanks.
Traffic is terrible - we need more ways to get to the Centerra area.
Thank you for working on Taft. I look forward to the finished project.
Kennedy Ave is a speedway since Park on 22 and Traffic at Hwy 34 and Wilson is heavy. Speed bumps?
No suggestions just our traffic lights need help during busy times of day. It's hard or takes so long to get

through Loveland anymore.
It is too bad it takes a fatality accident before anyone cares. The traffic light at N. Colorado and Hwy 34 by the Lake, quick change during off hours as well as other lights 22nd & Taft need a short delay added or the fatality is now on your head!
Boise and Eisenhower North intersection needs to just go ahead with concrete median, 16 <sup>th</sup> street between Boise and Madison needs speed bumps as cars speed across to avoid weird Madison Eisenhower intersection.
The traffic is awful and it is like being in Denver, lot of times bumper to bumper.
Hwy 34 - Taft - Hwy 287 not keeping up with traffic load (to name just a few streets).
What can I say? Drivers are bad? Don't stop at stop signs! Drivers not caring about other people. Could go on forever.
Put in a 4-way stop or light at 1st and Washington, I'm getting tired of hearing the crash and bang of accidents.
Hedges at 10th and Garfield and Hwy 34/Garfield are traffic hazards!
When snow is removed it is piled on adjacent sidewalks and sidewalks are not safe to use until snow is removed three days later.
Traffic is getting bad!
I strongly recommend the use of BLINKING RED STOP LIGHTS at all peak hours. Traffic flow on 34 is especially painful when driving north and south. Give us a chance to STOP and MERGE or CROSS.
We've enjoyed living in the Loveland area up until the last two - three years. The traffic is heavy in all directions and frankly takes the joy out of living here!!
Traffic on 29th Street from Wilson down to Taft is like a drag strip. Needs to monitor speeds! Noise from loud exhaust systems and trucks' brakes and exhaust brake systems exceed noise limits!
Loveland has many commuters who leave the city to go to work. I avoid traveling east on Hwy 34. I find that drivers don't pay attention to people on bikes. I only use the bike trail for exercise, not necessarily to get somewhere.
Our street really needs a stop sign at corner of 8th and Jefferson- people speed through the intersection.
<b><u>Transportation/Transit:</u></b>
Buses not useful (times, destinations).
I would use buses more but they don't go where I need to go and they are not frequent enough.
Bus needs to reach all the way to Casade Ave. and go all along 34 to east Center shopping center and theater. All routes need an opposite route. 1 bus an hour is way too little. Need more frequent stops.
Improve bus routes & stops.
I have to ride my bike all the time and there are hardly any bike lanes on most all of the streets. I am 66 and disabled, my roommate is 53 and disabled. She can't drive right now due to her back and needed to go to the Social Security Office in Fort Collins. She is not able to use the bus system because of her back and a taxi is too expensive since she gets minimum disability and there are no other ways for her to get a ride there. Only medical appointments are taken out of town, no others are. There needs to be some other way for people like her to get to these.
Having a car in Loveland is a necessity. Public transportation is not easily accessible and limited route and bus stops far from a destination.
The bus stop on 287 between 23rd St and the alley is a hazard. It stops highway traffic and it totally blocks

<p>the vision for anyone trying to get onto 287 from the alley. Nearly every house has garages on the alley. There is a right turn lane on 287 on the North side of 23rd. The bus stop at that place would not stop highway traffic or block vision for cars coming out of alley.</p>
<p>Need more public transportation.</p>
<p><b><u>Utility Billing:</u></b></p>
<p>As an afterthought - I do believe it would save Loveland lots of money if, when the Finance Dept. sends out the utility bill, they did not include a self-addressed envelope to those of us who have it directly drafted from our bank account.</p>
<p>Set up automatic bill pay options for utilities.</p>
<p>I am new to the area and haven't had the opportunity to fully get to know Loveland but so far, I am very happy here, it's a beautiful area with artistic interests and I love my neighborhood. Very quiet and everyone is very nice! The only thing I find disappointing so far is I just bought this home and the previous tenant did not pay her last 3 months of her water bill. Her account was in a different name and number. Service was switched when she moved out. If I do not pay "her" bill, I get a lien on my house and property! I think that is extremely unfair and unjust. I don't have happy thoughts about this with the City of Loveland. It's very greedy of you and is not an ethical policy I should not have to pay someone else's delinquent water bill.</p>
<p><b><u>Water &amp; Power/Stormwater:</u></b></p>
<p>We need city wide broadband- you have been taking about it for years- it is time for action!!</p>
<p>I wish the city would provide affordable internet service.</p>
<p>There is too much added to our water - we have to use filters to drink and shower.</p>
<p>Last year algae affected our usual good water quality. Used bottled water 'til it cleaned up. Sporadic electric outage vicinity Garfield and Eisenhower during bad weather. Have small generator in emergencies.</p>
<p>Now that we (city residents) have voted on the city internet as a service, I would like to see more action with it. When do you think it might happen? Speed? cost?</p>
<p>No notice when water lines were flushed out (nasty!)</p>
<p>Please check the manholes. The city has backed up in my basement twice. Thank you.</p>
<p>Water rates are too high.</p>
<p>Algae blooms have been an issue with drinking water and has taken months to resolve.</p>
<p>We the people of Loveland, Co. get treated by our city municipality as Subjects instead of respected owners and customers of our great city. Example: we are rated on our power bill against our neighbors plus water restrictions etc.</p>
<p>Water needs to do better with the build up in toilets and taste.</p>
<p>Loveland's drinking water contains added fluoride, which is a known major cause of cancer! The water is also at very acidic PH levels!</p>
<p>I pay my bill online.</p>
<p>Stop useless monthly city utility ad mail outs. It's a waste of personnel, paper, time and means less money for Police.</p>
<p>Unhappy with the high cost of Loveland utilities. At times I feel as though I'm cheated on my bill.</p>
<p>I cannot drink the water in my basement because the water faucet comes out brown. Since I have gotten a new water tank it is not as brown but I wonder if it is safe to drink so I bring my water from upstairs down</p>

here to drink when I am sleeping.
Quit sending City of Loveland Power & Water usage sheets to compare usage to neighbors. They don't work and we don't pay attention to them. A waste of tax payer dollars - bad idea!
Would like to see discounts for senior citizens utilities including City of Loveland utilities.
Tremendous support in this household for high speed broadband as a city utility.
Stop useless monthly city utility ad mail outs. It's a waste of personnel, paper, time and means less money for Police.
Water and electric is too expensive.
I would like to see Loveland move towards providing internet service to replace overpriced and unreliable monopoly provider.
<b><u>Website/Channel 16 TV:</u></b>
The website is great especially when contrasted with those of cities of friends, family.
We have no internet.
I hadn't realized there was a channel to watch the council meetings
We do not get Channel 16, therefore cannot watch meetings on TV.
Did not know I could view meetings on internet.
Don't have computer.
I didn't know city Council meetings were broadcasted over the internet (something everyone should know). Nor do I know when the meetings are which I guess are on the website. But what about those without internet?
Do not know that much of computers.
Do not have cable. Needs to be on over-air!
I honestly didn't know I could view council meetings.
Read about Council Meetings in the Reporter Herald. Don't get Channel 16.
Not everyone has internet or can afford it.
Do not have computer / internet.
I didn't know City Council meetings were broadcast. I'll look for them.

*End Comments*