



# 2016 City of Loveland Quality of Life Survey: Standard (mailed) version

Tom Hacker  
Public Information Officer  
(970) 962-2302  
[Tom.Hacker@cityofloveland.org](mailto:Tom.Hacker@cityofloveland.org)

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## Executive Summary

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### Overview

The City of Loveland has administered a Quality of Life Survey annually since 2004. As in previous years, the City this year mailed a 24-question survey to 3,000 randomly selected Loveland households. Of those 3,000, 756 residents responded.

For the third consecutive year, an electronic version of the survey was also offered through *Open City Hall*, the City's internet-based forum for public engagement. The two versions of the Quality of Life Survey – mailed and online – are identical.

The mailed survey requests respondents' demographic information, seeks their ratings on 24 statements about City services and amenities and offers an opportunity to submit written comments. The survey data and comments gathered are analyzed by City leaders to identify issues, trends and topics for discussion.

### Methodology

The survey was mailed on June 20, 2016, with a July 8 response deadline. Residents who received the survey found:

- A series of questions seeking basic demographic information – age, length of residency, employment, housing type and frequency of internet use.
- Twenty-four statements about City services and amenities, to which respondents could strongly agree, agree, disagree, strongly disagree or express no opinion.
- An invitation to provide additional written comments, all of which are compiled in the "Comments and Suggestions" section of the attached survey report.

**About the sample:** Our survey sample was selected by a computer program generated by the City's Information Technology Department. The program selects every seventh address in the Loveland Water and Power utility billing database. The program skips previous sample selections to ensure that, over time, the surveys reach as many Loveland residents as possible. Three thousand surveys were sent out in an effort to ensure a return of at least 382 responses necessary to achieve a 95% confidence interval of +/- 5% points, the criteria set by a survey consultant contracted by the City in 2007. Of the 3,000 surveys mailed in 2016 we received 756 returns, a 25 percent response rate.

# Summary of Highlights

Respondents registered mostly favorable opinions of City services. **About the ratings:** Numbers within the headings below represent the percentage of respondents who selected either “**Strongly Agree**” or “**Agree**” in responding to statements.

## **Quality of City Services**

Respondents gave high ratings to quality of electric service and drinking water, and services provided by police, fire and public works departments. Loveland delivering reliable electricity received the highest rating at 97. A statement about availability of alternative transportation options received the lowest rating in this category at 53.

## **Quality of Infrastructure**

Survey data show favorable views of the quality of streets, stormwater facilities, the wastewater system and other parts of the city’s infrastructure. Highest ratings were given to statements about sewer reliability and control of water runoff. A statement about the ability to travel by car with minimal delays received a rating of 69.

## **Quality of Community Amenities**

Residents evaluated opportunities for recreation, programs for youth and senior citizens, community events and opportunities to enjoy the arts. Quality of parks and trails scored a 93 rating, followed by enjoyment of the arts (88) and festivals/events (86). The lowest rating in this category was a 49 given to opportunities to participate in Loveland government.

## **Quality of Development & Growth**

Ways that new development enhances quality of life in Loveland were measured by ratings that ranged broadly, from 76 for our ability to provide new retail opportunities to a rating of 38 for the City’s ability to attract quality employers.

## **Written comments**

In the *General Comments & Suggestions* section, citizens shared their thoughts on a wide variety of topics. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections.

# 2016 Quality of Life Survey

## Summary of Data



## Quality of Life Standard Survey - Annual Comparison – 2010 to 2016

(Numbers are percentages of total responses. Percentages are rounded to nearest whole number)

<b>Annual Comparison of Statements on Loveland Community Attributes</b>	<b>2010 Strongly Agree/ Agree</b>	<b>2011 Strongly Agree/ Agree</b>	<b>2012 Strongly Agree/ Agree</b>	<b>2013 Strongly Agree/ Agree</b>	<b>2014 Strongly Agree/ Agree</b>	<b>2015 Strongly Agree/ Agree</b>	<b>2016 Strongly Agree/ Agree</b>
1. Loveland delivers reliable electricity.	98	96	92	98	98	97	97
2. Residential recycling and trash services meet customer needs.	92	91	92	95	95	95	95
3. The City provides quality parks and trails.	96	91	91	94	94	92	93
4. Loveland's neighborhoods, parks and thoroughfares are clean.	95	91	92	95	95	93	91
5. The City provides quality Fire/Rescue services.	95	89	90	93	94	92	91
6. The sewer system in Loveland works reliably.	93	89	90	93	90	91	90
7. My family feels safe in our community.	95	93	95	96	96	89	90
8. Loveland provides quality drinking water.	94	91	90	93	94	92	90
9. There are plentiful opportunities to enjoy the arts.	93	89	88	90	89	87	88
10. The City provides quality Police services.	90	84	82	89	90	84	87
11. There are sufficient opportunities to gather as a community (festivals/community events etc.)	91	87	85	87	87	87	86
12. The library services provided to our community are current and meet our community needs.	83	80	83	84	85	82	84
13. There are abundant recreational opportunities for all members of my family.	88	85	82	86	84	84	82
14. Water runoff from storms is controlled and minimizes flooding.	90	85	85	85	79	80	81
15. Street surfaces are drivable and safe.	87	82	83	84	83	84	80
16. Loveland is attracting shopping opportunities our community desires.	72	74	70	71	73	75	76
17. I can travel by car to locations in Loveland with minimal delays.	80	79	80	81	78	71	69
18. I feel well informed about City services.	82	76	74	73	75	71	68
19. The City provides activities and services needed by senior citizens.	67	68	68	64	65	61	64
20. The City Council is approving development that enhances the quality of life in our community.	61	63	58	54	58	57	57
21. The City provides quality youth activities.	60	57	57	52	55	54	54
22. Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	67	62	59	60	54	54	53
23. There are sufficient opportunities to participate in Loveland Government.	57	55	50	49	54	51	49
24. Loveland is attracting jobs that pay well from employers that offer benefits.	30	45	41	33	40	38	38

## 2016 Comparison of Responses from Mailed and Online Surveys

(Numbers are percentages of total responses. Percentages are rounded to nearest whole number)

Statements on Quality of Life in Loveland	Mailed Survey Strongly Agree/ Agree	Open City Hall Survey Strongly Agree/ Agree	Mailed Survey No Opinion	Open City Hall Survey No Opinion
Loveland delivers reliable electricity.	97	96	2	1
Residential recycling and trash services meet customer needs.	95	92	1	3
The City provides quality parks and trails.	93	95	5	2
Loveland's neighborhoods, parks and thoroughfares are clean.	91	93	4	1
The City provides quality Fire/Rescue services.	91	91	8	9
The sewer system in Loveland works reliably.	90	91	6	5
My family feels safe in our community.	90	91	3	2
Loveland provides quality drinking water.	90	88	3	3
There are plentiful opportunities to enjoy the arts.	88	89	10	6
The City provides quality Police services.	87	82	7	8
There are sufficient opportunities to gather as a community. (festivals/community events)	86	87	9	6
The library services provided to our community are current and meet our community needs.	84	80	14	17
There are abundant recreational opportunities for all members of my family.	82	85	13	5
Water runoff from storms is controlled and minimizes flooding.	81	78	10	8
Street surfaces are drivable and safe.	80	83	4	1
Loveland is attracting shopping opportunities our community desires.	76	77	9	6
I can travel by car to locations in Loveland with minimal delays.	69	64	3	1
I feel well informed about City services.	68	75	16	9
The City provides activities and services needed by senior citizens.	64	54	31	41
The City Council is approving development that enhances the quality of life in our community.	57	54	23	22
The City provides quality youth activities.	54	48	41	45
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	53	48	28	17
There are sufficient opportunities to participate in Loveland Government.	49	48	41	39
Loveland is attracting jobs that pay well from employers who offer benefits.	38	33	30	27

# 2016 Quality of Life Survey

## Survey Tool







**Dear Loveland resident,**

**June 21, 2016**

The City each summer invites citizens to share their opinions about quality of life in Loveland and the services that are designed to enhance it. Your address was randomly selected this year for the purpose of participating in this survey.

Your feedback matters to us. Please read each statement and place a mark in the appropriate box. Your written comments and suggestions are also most welcome.

Please return the survey in the postage-paid envelope by Friday, July 8, 2016. Thank you!

**About you:**

**How long have you lived in Loveland?**

- 1 year or less     1-2 years     3-5 years     6-10 years     More than 10

**What is your age range?**

- 18-24 years     25-44 years     45-64 years     65 years and older

**Using U.S. Highways 287 and 34 as references, in which part of town do you live?**

- Northwest     Southwest     Northeast     Southeast

**Do you live in a single-family home or multi-family building?**

- Single family     Multi-family

**Which one of these locations is nearest to where you work?**

- Loveland     Greeley     Fort Collins     Longmont/Denver/Boulder     Windsor  
 Not applicable (not employed outside of the home/retired)

**How frequently do you use the Internet?**

- Daily     2-3 times per week     2-3 times per month     Rarely     Never

**How often do you visit the City's official website, [www.cityofloveland.org](http://www.cityofloveland.org)?**

- Weekly     Monthly     2-3 times per year     Never

**How frequently do you watch live or recorded City council meeting broadcast on Channel 16?**

- Weekly     Monthly     2-3 times per year     Never

**How often do you view live or recorded City council meetings through the City's website?**

- Weekly     Monthly     2-3 times per year     Never

**General Comments and Suggestions:**

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## Quality of Life in Loveland

<b>Statements of Loveland Community Attributes</b>	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>No Opinion</b>
My family feels safe in our community.					
The City provides quality Fire/Rescue services.					
The City provides quality Police services.					
Loveland's neighborhoods, parks and thoroughfares are clean.					
Residential recycling and trash services meet customer needs.					
Loveland is attracting shopping opportunities our community desires.					
Loveland is attracting jobs that pay well from employers who offer benefits.					
Loveland provides quality drinking water.					
Loveland delivers reliable electricity.					
Water runoff from storms is controlled and minimizes flooding.					
The sewer system in Loveland works reliably.					
I can travel by car to locations in Loveland with minimal delays.					
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).					
Street surfaces are drivable and safe.					
City provides quality parks and trails.					
There are abundant recreational opportunities for all members of my family.					
There are sufficient opportunities to gather as a community (Festivals/Community Events).					
There are plentiful opportunities to enjoy the arts.					
The City Council is approving development that enhances the quality of life in our community.					
The Library services provided to our community are current and meet our community's needs.					
The City provides quality youth activities.					
The City provides activities and services needed by senior citizens.					
There are sufficient opportunities to participate in Loveland government.					
I feel well informed about City services.					

# 2016 Quality of Life Standard (mailed) Survey

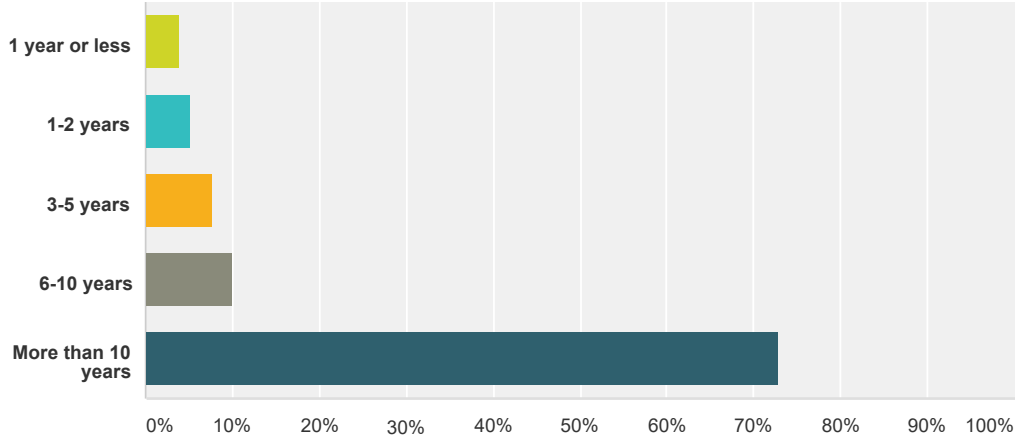
## Graphical Illustration of Data



# Demographics of Respondents

## Q1 How long have you lived in Loveland?

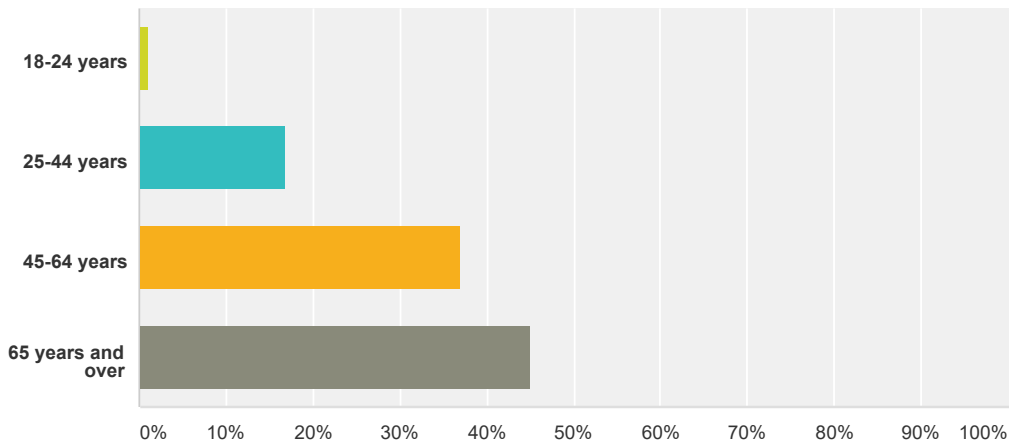
Answered: 754 Skipped: 0



Answer Choices	Responses	Count
1 year or less	3.98%	30
1-2 years	5.31%	40
3-5 years	7.82%	59
6-10 years	10.08%	76
More than 10 years	72.81%	549
<b>Total</b>		<b>754</b>

## Q2 What is your age range?

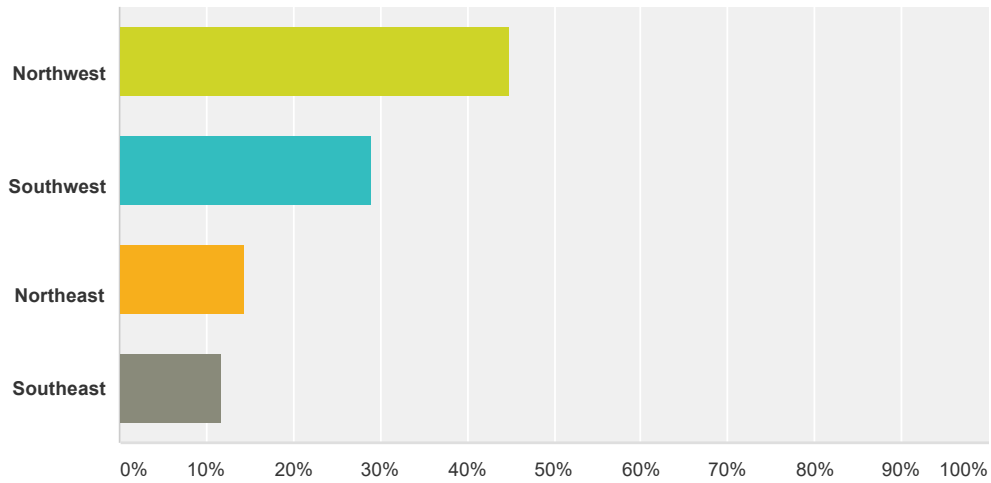
Answered: 753 Skipped: 1



Answer Choices	Responses	Count
18-24 years	1.06%	8
25-44 years	16.87%	127
45-64 years	36.92%	278
65 years and over	45.15%	340
<b>Total</b>		<b>753</b>

### Q3 Using the intersection of Highway 287 and Highway 34 as the boundaries, in what part of town do you live?

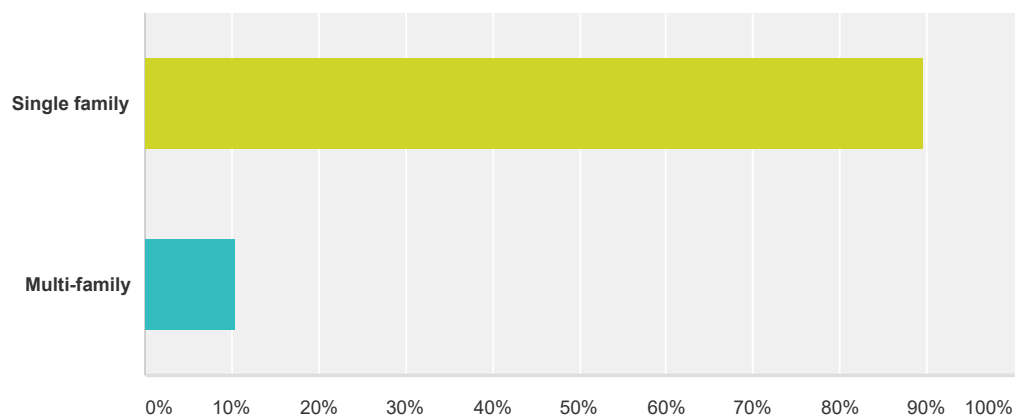
Answered: 753 Skipped: 1



Answer Choices	Responses
Northwest	44.89% 338
Southwest	28.95% 218
Northeast	14.48% 109
Southeast	11.69% 88
<b>Total</b>	<b>753</b>

### Q4 Do you live in a single or multi-family building?

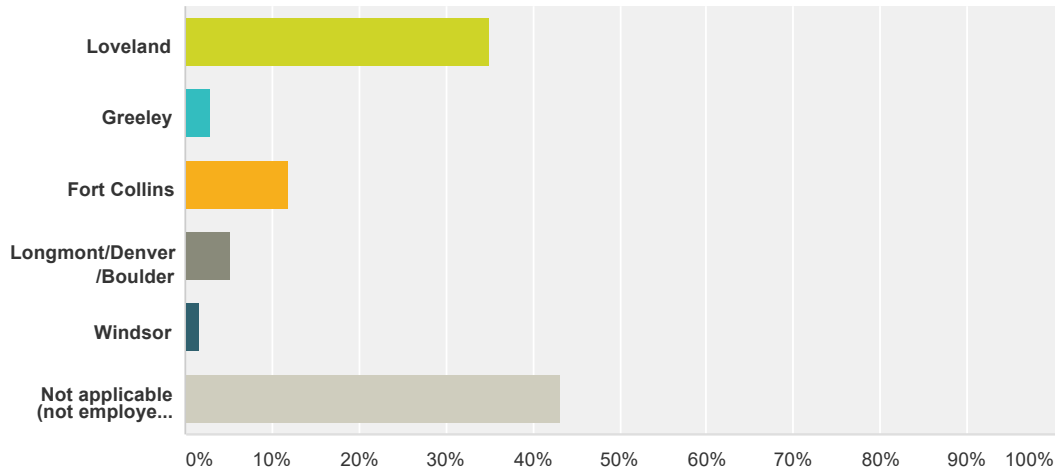
Answered: 752 Skipped: 2



Answer Choices	Responses
Single family	89.63% 674
Multi-family	10.37% 78
<b>Total</b>	<b>752</b>

### Q5 Which one of these locations is nearest to where you work?

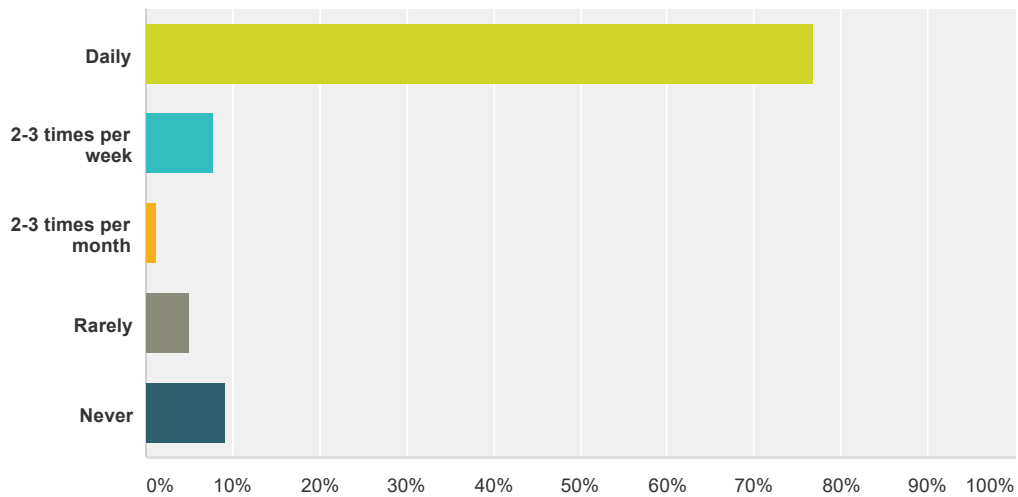
Answered: 754 Skipped: 0



Answer Choices	Responses	Count
Loveland	35.01%	264
Greeley	2.92%	22
Fort Collins	11.80%	89
Longmont/Denver/Boulder	5.31%	40
Windsor	1.72%	13
Not applicable (not employed outside of the home or retired)	43.24%	326
<b>Total</b>		<b>754</b>

### Q6 How often do you use the Internet?

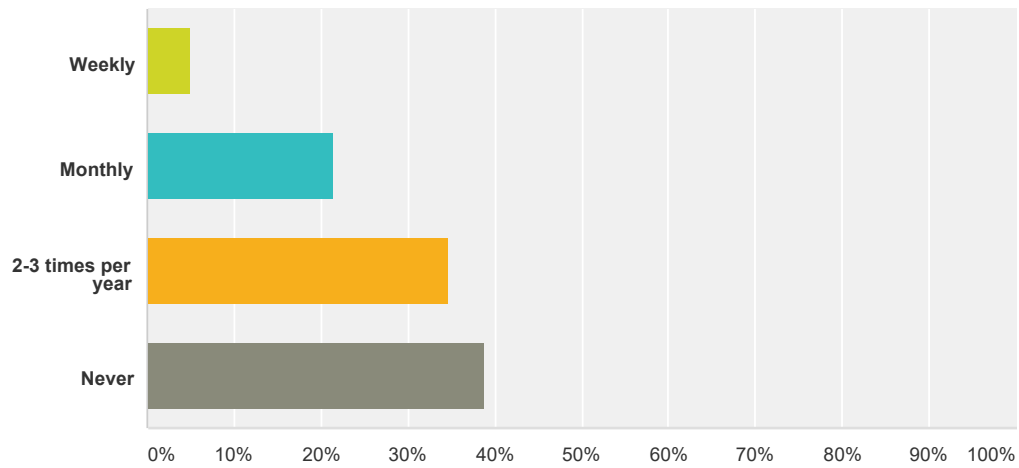
Answered: 754 Skipped: 0



Answer Choices	Responses	Count
Daily	76.92%	580
2-3 times per week	7.82%	59
2-3 times per month	1.19%	9
Rarely	4.91%	37
Never	9.15%	69
<b>Total</b>		<b>754</b>

### Q7 How often do you visit the City's official website [www.cityofloveland.org](http://www.cityofloveland.org)?

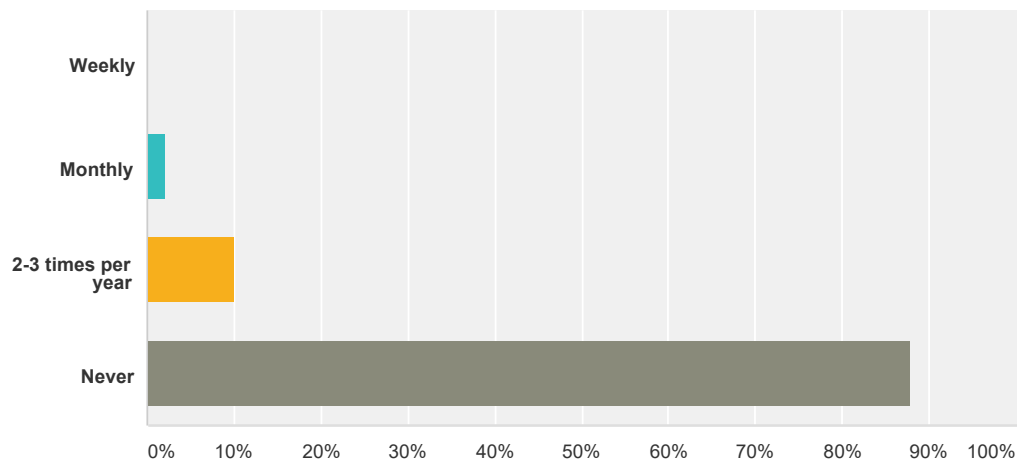
Answered: 754 Skipped: 0



Answer Choices	Responses	Count
Weekly	4.91%	37
Monthly	21.49%	162
2-3 times per year	34.75%	262
Never	38.86%	293
<b>Total</b>		<b>754</b>

### Q8 How often do you watch live or recorded City Council meeting broadcast on Channel 16?

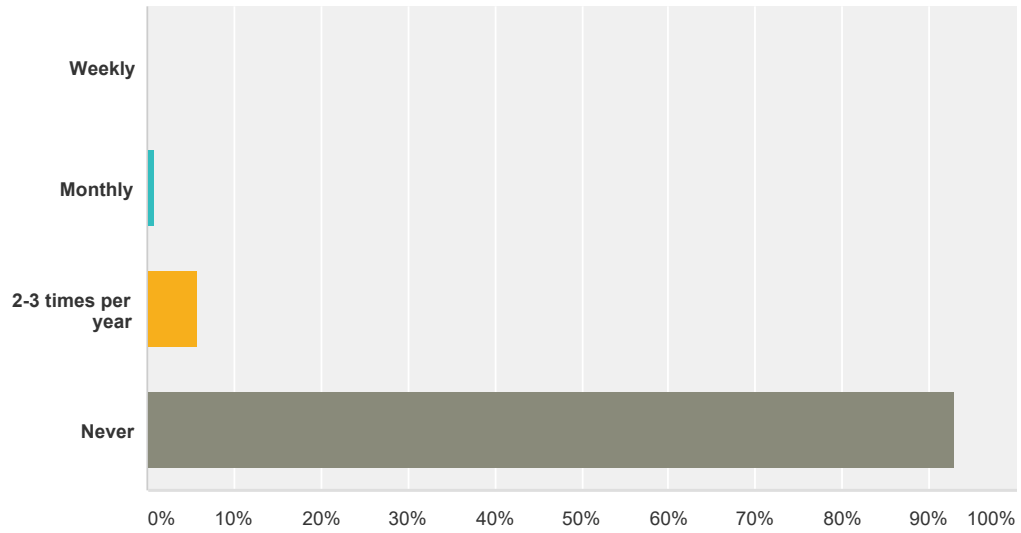
Answered: 754 Skipped: 0



Answer Choices	Responses	Count
Weekly	0.27%	2
Monthly	1.99%	15
2-3 times per year	9.95%	75
Never	87.80%	662
<b>Total</b>		<b>754</b>

### Q9 How often do you view live or recorded City Council meetings through the City's website?

Answered: 754 Skipped: 0



Answer Choices	Responses	
Weekly	0.27%	2
Monthly	0.93%	7
2-3 times per year	5.84%	44
Never	92.97%	701
<b>Total</b>		<b>754</b>

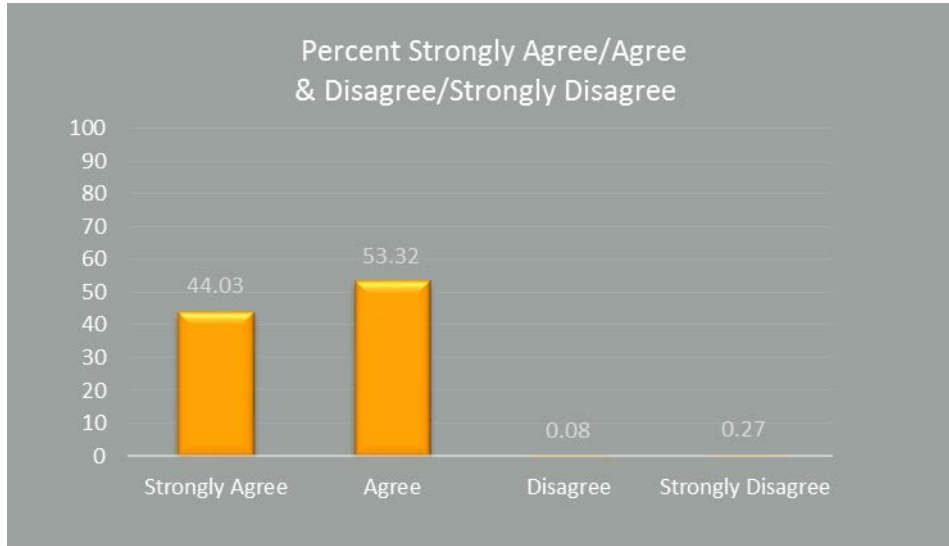


# Responses to Survey Questions

(from highest to lowest rating)

## Q1 Loveland delivers reliable electricity.

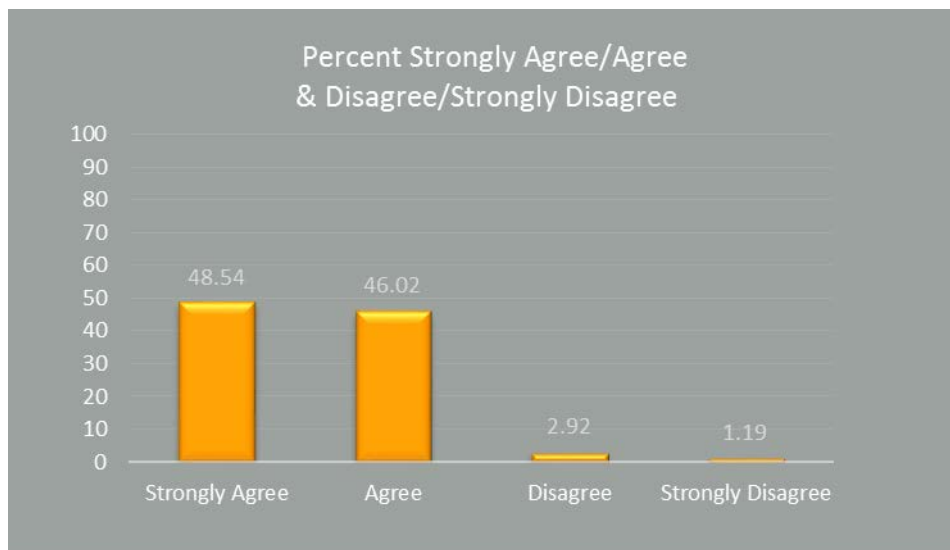
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
44.03%	53.32%	0.80%	0.27%	1.59%	754
332	402	6	2	12	

## Q2 Residential recycling and trash services meet customer needs.

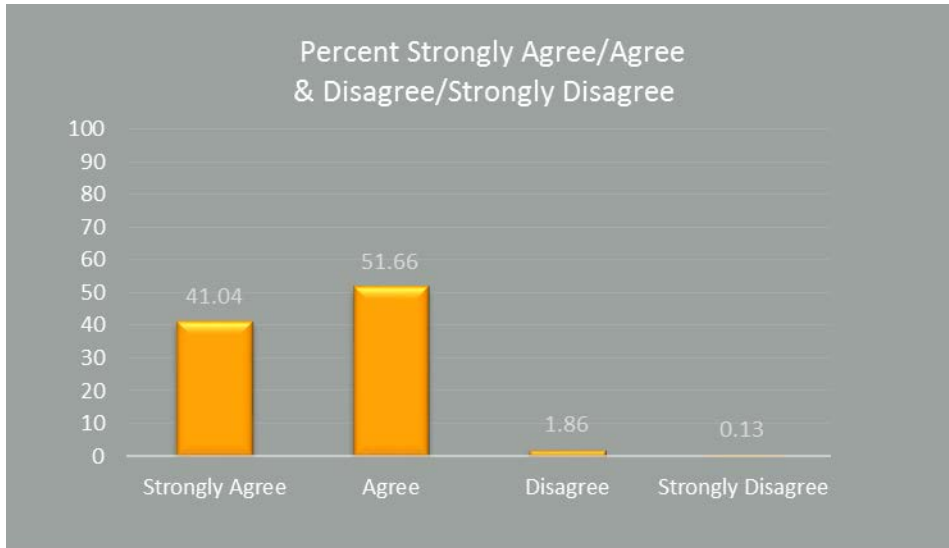
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
48.54%	46.02%	2.92%	1.19%	1.33%	754
366	347	22	9	10	

**Q3 The City provides quality parks and trails.**

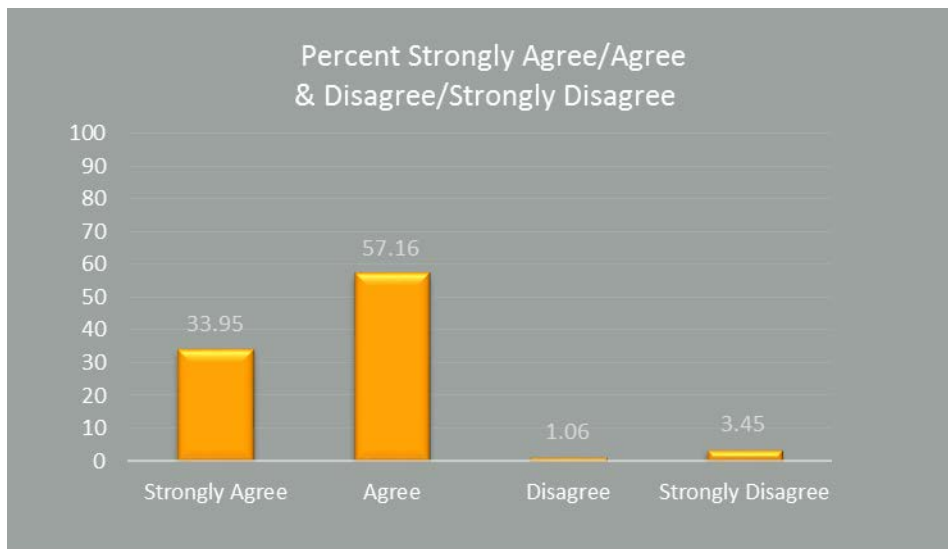
Answered: 753 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
41.04%	51.66%	1.86%	0.13%	5.31%	753
309	389	14	1	40	

**Q4 Loveland's neighborhoods, parks and thoroughfares are clean.**

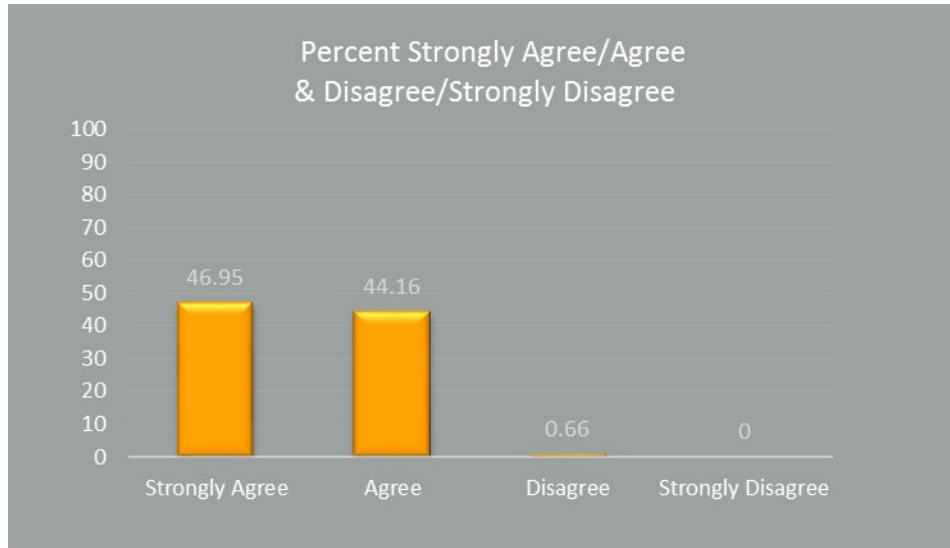
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
33.95%	57.16%	4.38%	1.06%	3.45%	754
256	431	33	8	26	

**Q5 The City provides quality Fire/Rescue services.**

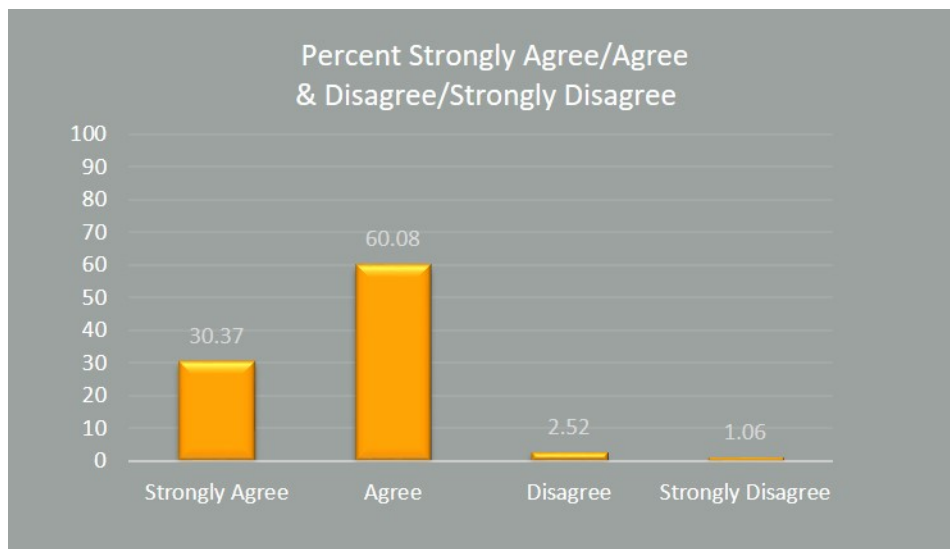
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
46.95%	44.16%	0.66%	0.00%	8.22%	754
354	333	5	0	62	

**Q6 The sewer system in Loveland works reliably.**

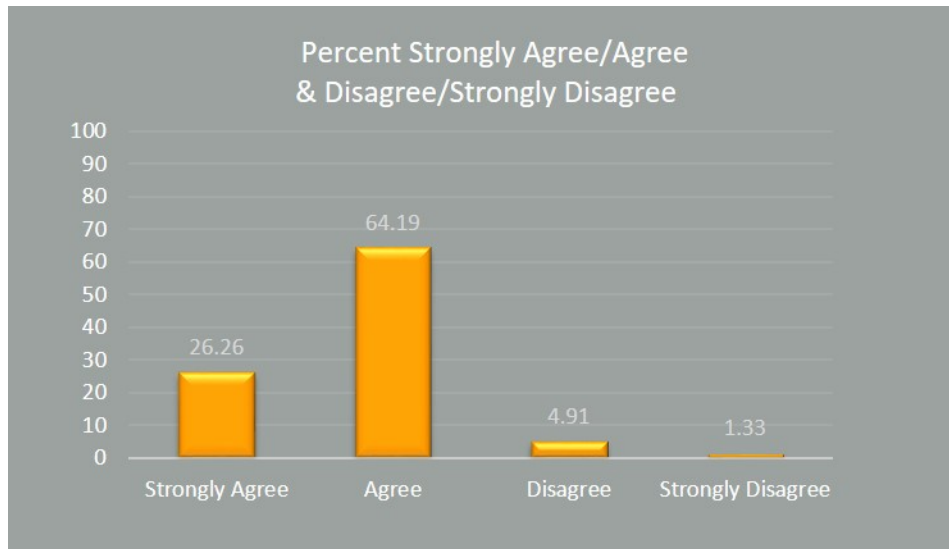
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
30.37%	60.08%	2.52%	1.06%	5.97%	754
229	453	19	8	45	

### Q7 My family feels safe in our community.

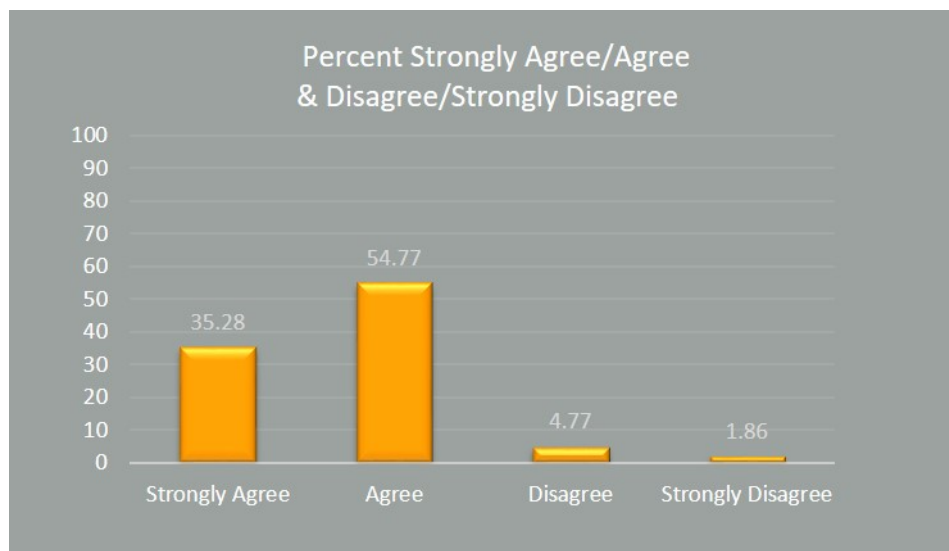
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
26.26%	64.19%	4.91%	1.33%	3.32%	754
198	484	37	10	25	

### Q8 Loveland provides quality drinking water.

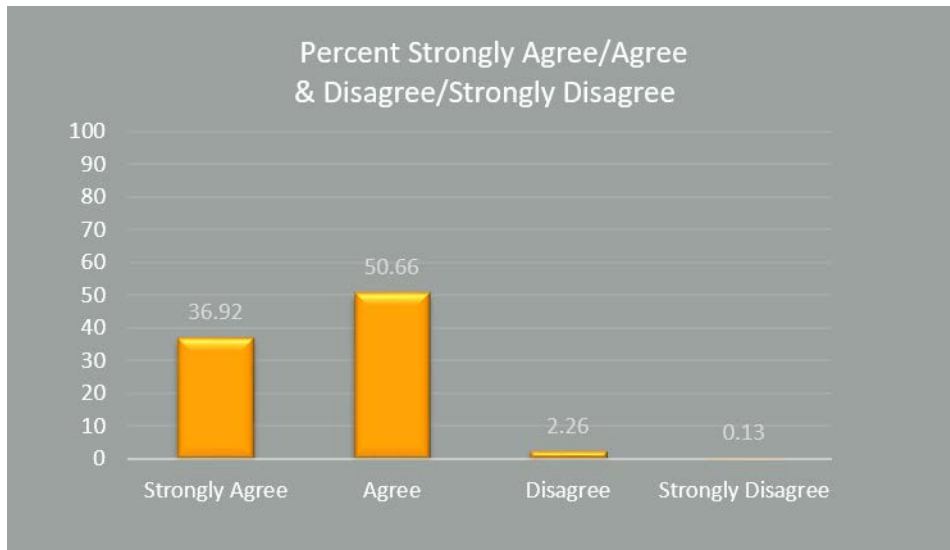
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
35.28%	54.77%	4.77%	1.86%	3.32%	754
266	413	36	14	25	

**Q9 There are plentiful opportunities to enjoy the arts.**

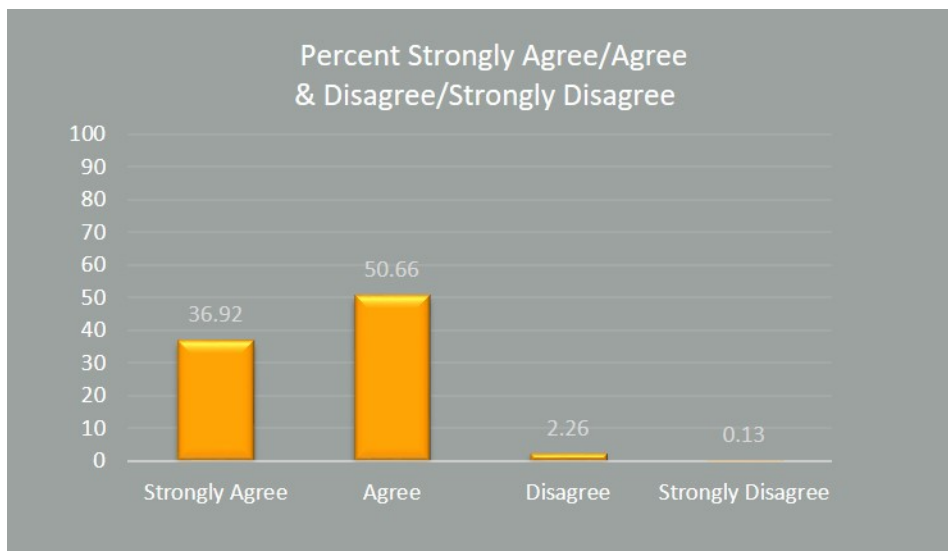
Answered: 753 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
36.92%	50.60%	2.26%	0.13%	10.09%	753
278	381	17	1	76	

**Q10 The City provides quality Police services**

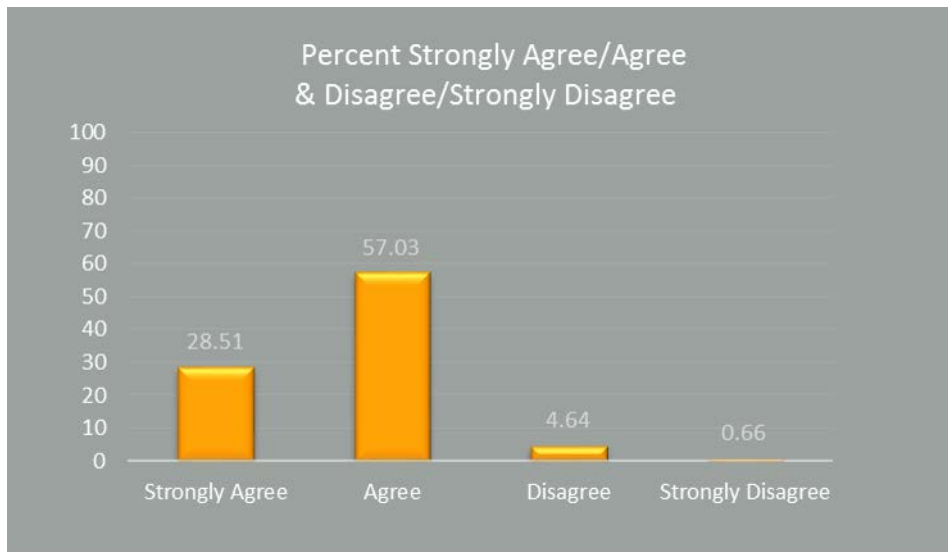
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
36.74%	50.13%	4.51%	2.12%	6.50%	754
277	378	34	16	49	

**Q11 There are sufficient opportunities to gather as a community. (Festivals, Community Events)**

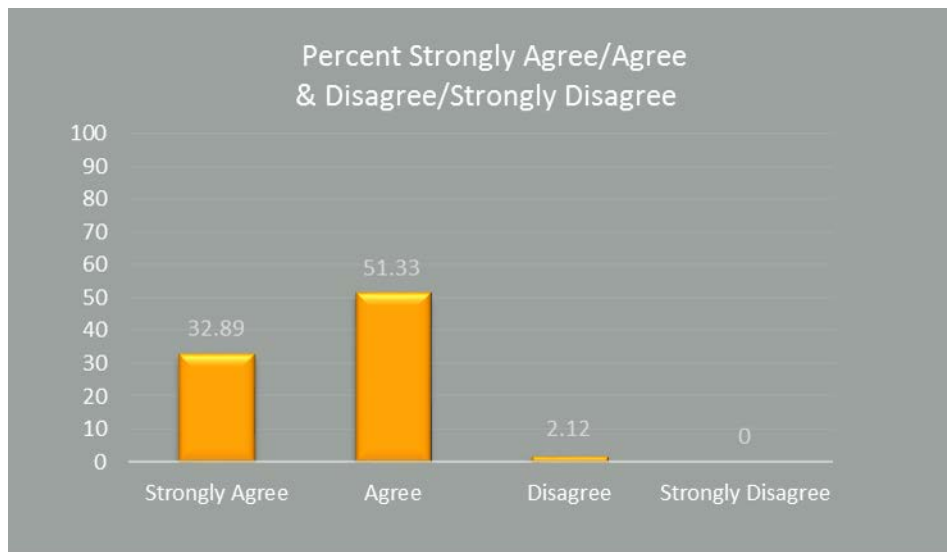
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
28.51%	57.03%	4.64%	0.66%	9.15%	754
215	430	35	5	69	

**Q12 The library services provided to our community are current and meet our community's needs.**

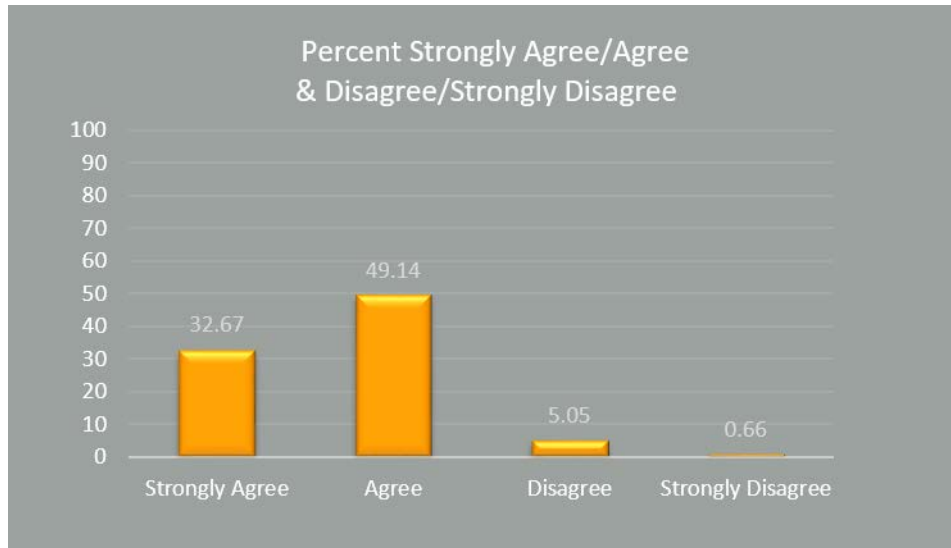
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
32.89%	51.33%	2.12%	0.00%	13.66%	754
248	387	16	0	103	

**Q13 There are abundant recreational opportunities for all members of my family.**

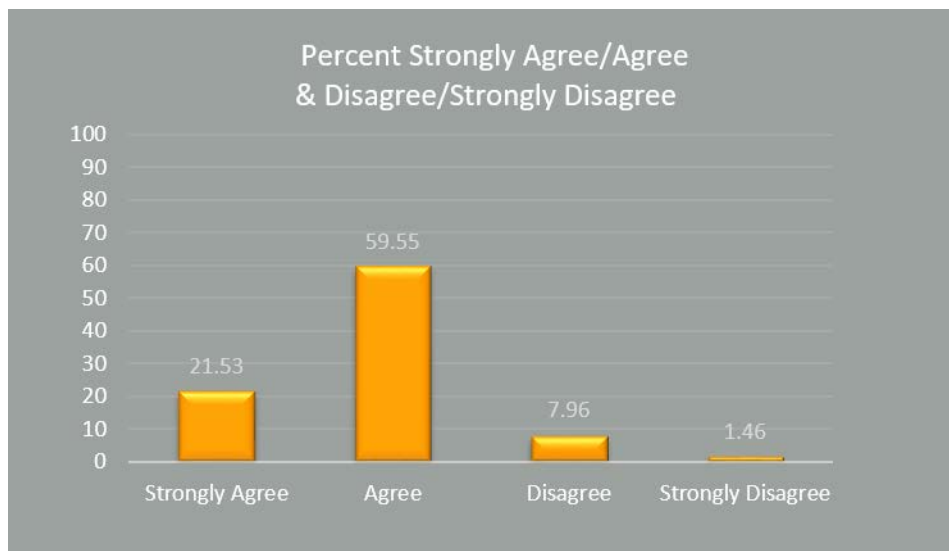
Answered: 753 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
32.67%	49.14%	5.05%	0.66%	12.48%	753
246	370	38	5	94	

**Q14 Water runoff from storms is controlled and minimizes flooding.**

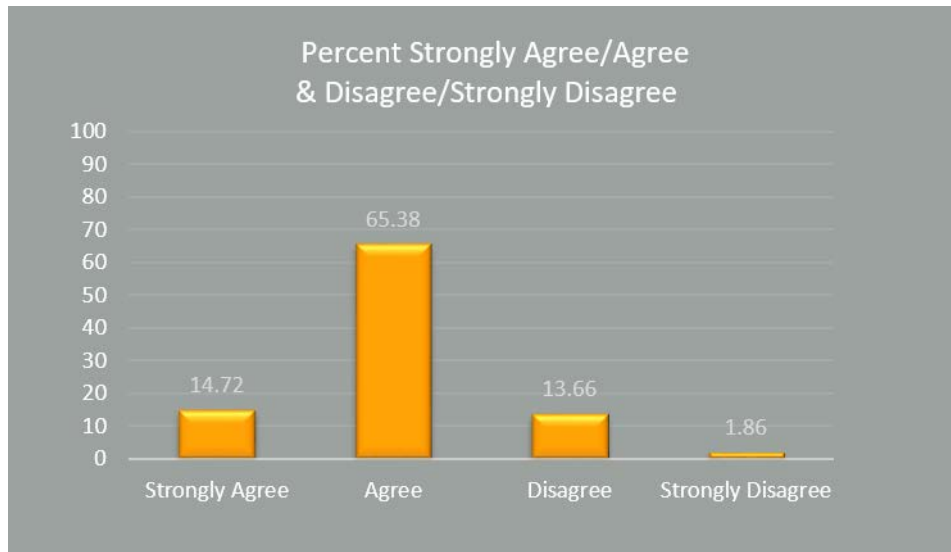
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
21.35%	59.55%	7.96%	1.46%	9.68%	754
161	449	60	11	73	

### Q15 Street surfaces are drivable and safe.

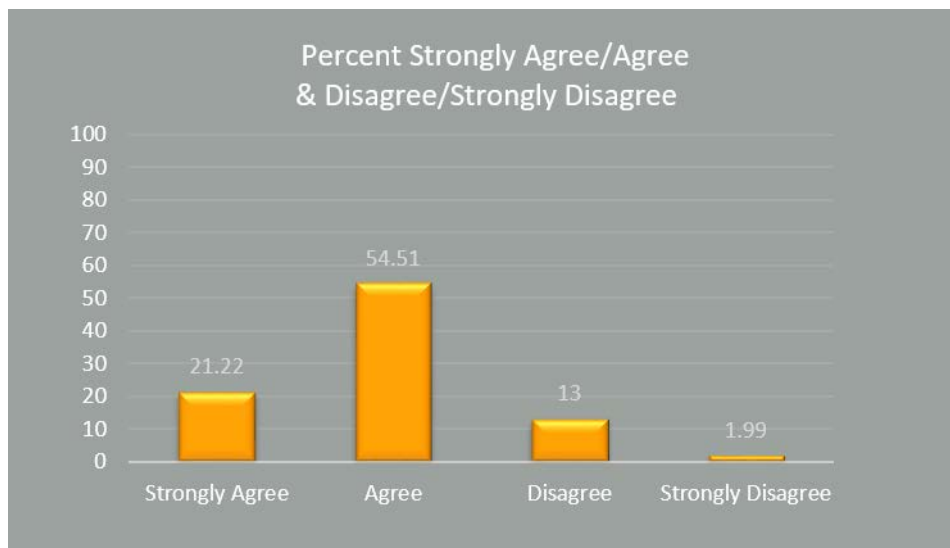
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
14.72%	65.38%	13.66%	1.86%	4.38%	754
111	493	103	14	33	

### Q16 Loveland is attracting shopping opportunities our community desires.

Answered: 754 Skipped: 0

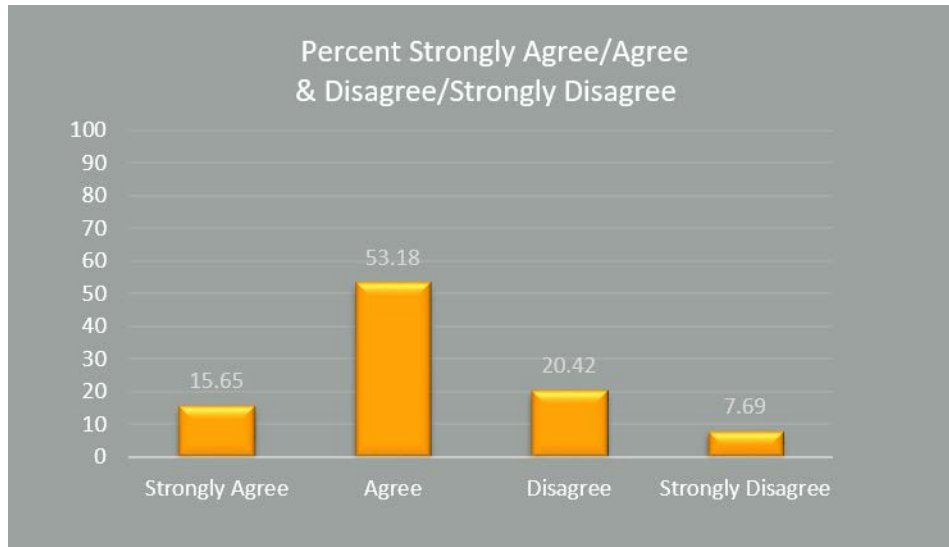


Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
21.22%	54.51%	13.00%	1.99%	9.28%	754
160	411	98	15	70	



### Q17 I can travel by car to locations in Loveland with minimal delays.

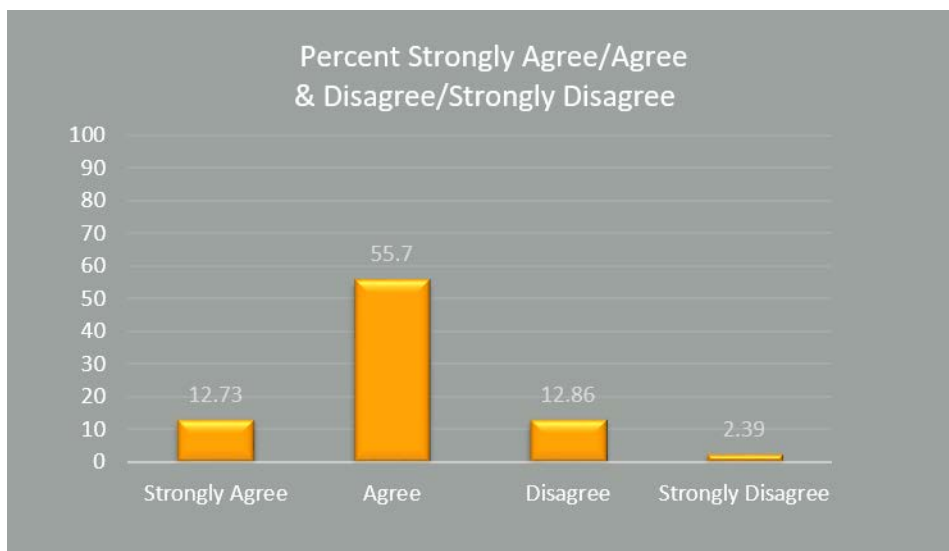
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
15.65%	53.18%	20.42%	7.69%	3.05%	754
118	401	154	58	23	

### Q18 I feel well informed about City services.

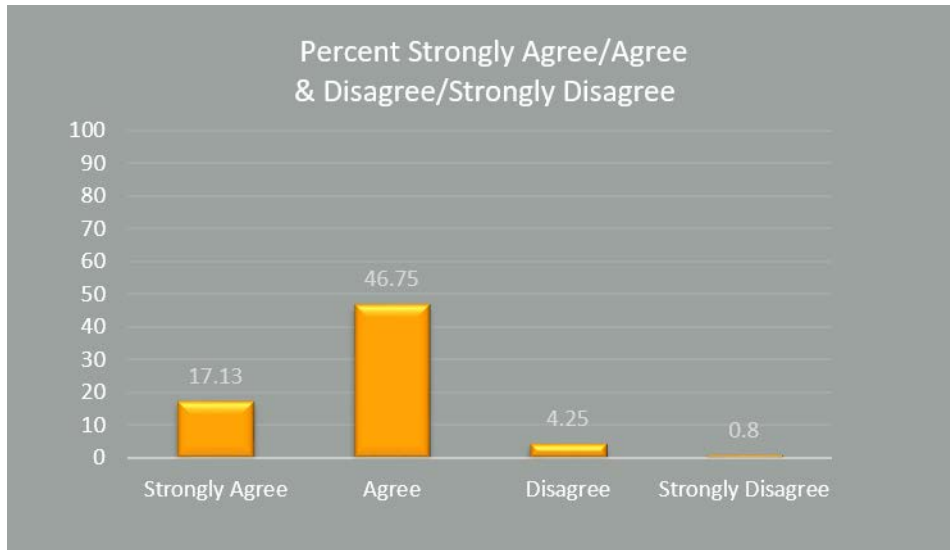
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
12.73%	55.70%	12.86%	2.39%	16.31%	754
96	420	97	18	123	

**Q19 The City provides activities and services needed by senior citizens.**

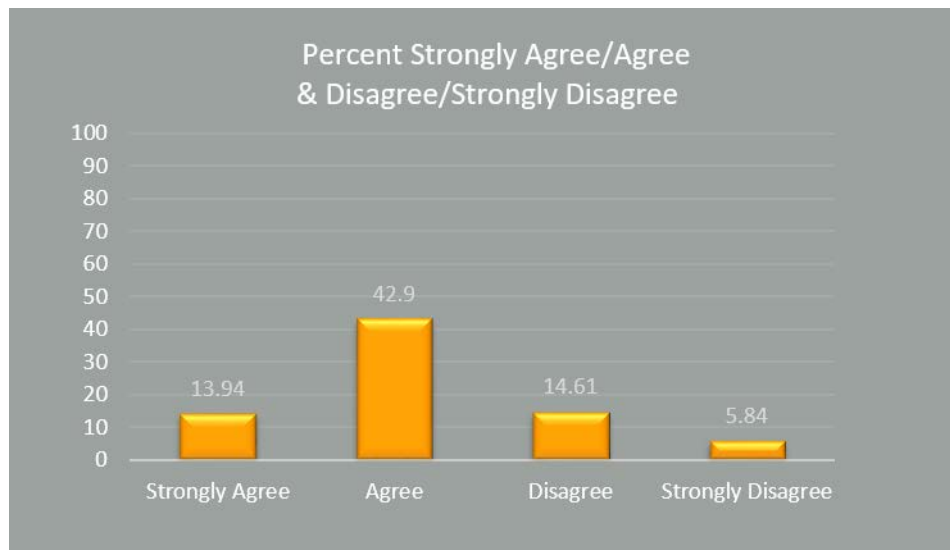
Answered: 753 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
17.13%	46.75%	4.25%	0.80%	31.08%	753
129	352	32	6	234	

**Q20 The City Council is approving development that enhances the quality of life in our community.**

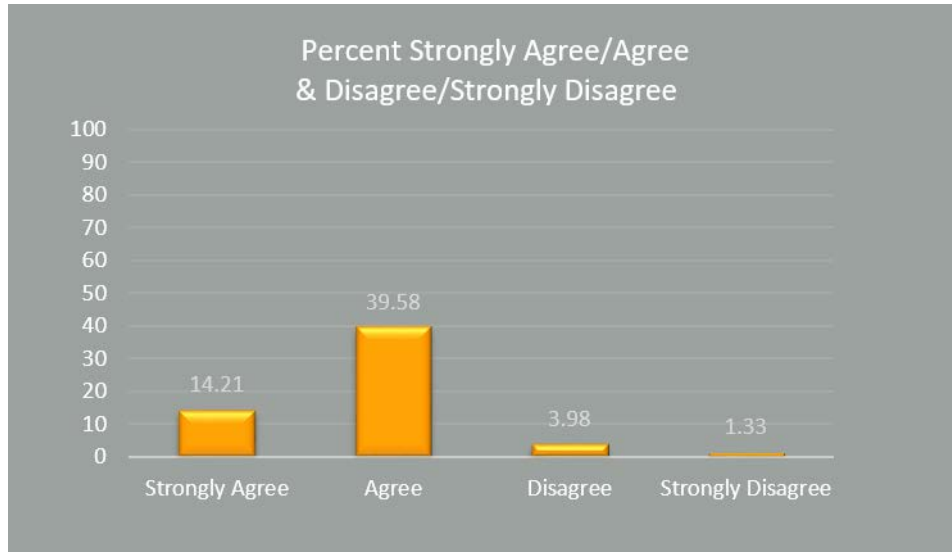
Answered: 753 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
13.94%	42.90%	14.61%	5.84%	22.71%	753
105	323	110	44	171	

### Q21 The City provides quality youth activities

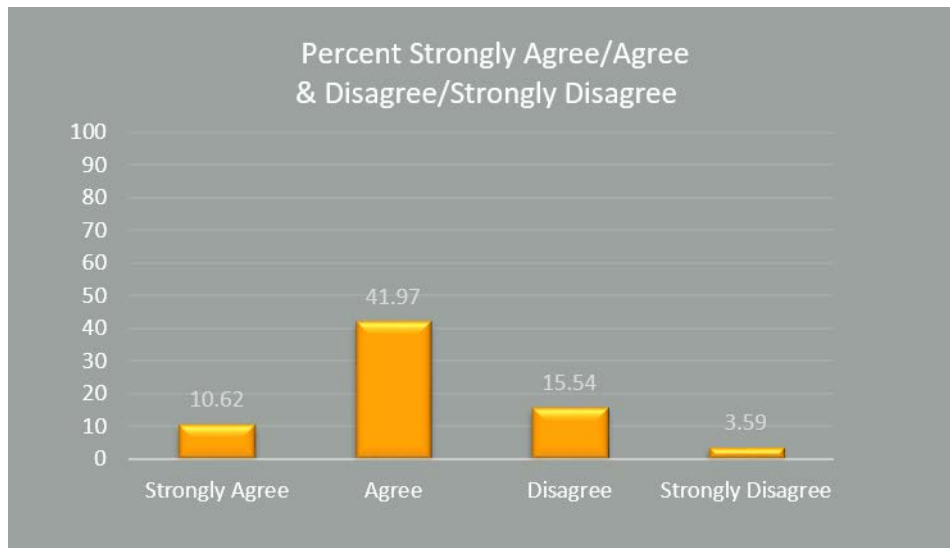
Answered: 753 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
14.21%	39.58%	3.98%	1.33%	40.90%	753
107	298	30	10	308	

### Q22 Alternative transportation options are usable and provide options to driving my car (i.e. buses, bike lanes, sidewalks).

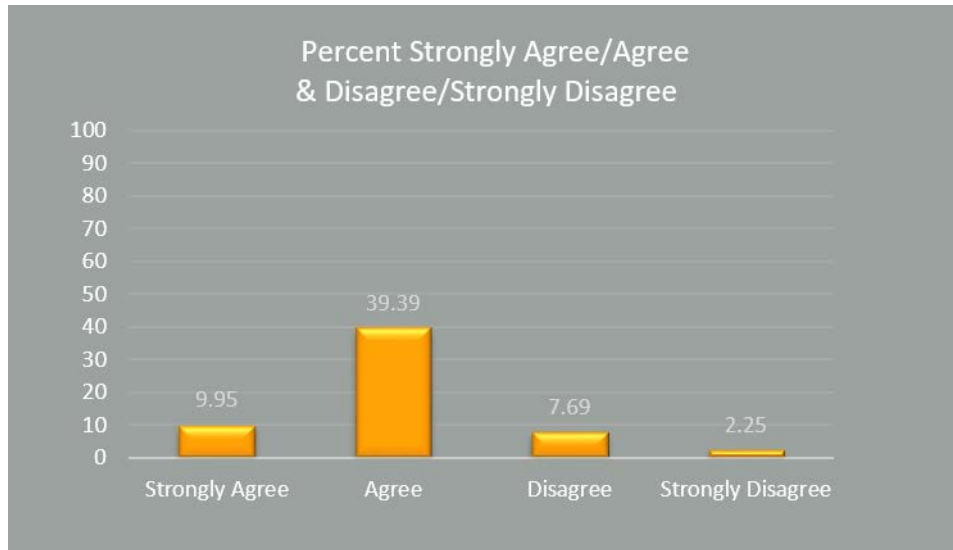
Answered: 753 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
10.62%	41.97%	15.54%	3.59%	28.29%	753
80	316	117	27	213	

**Q23 There are sufficient opportunities to participate in Loveland government.**

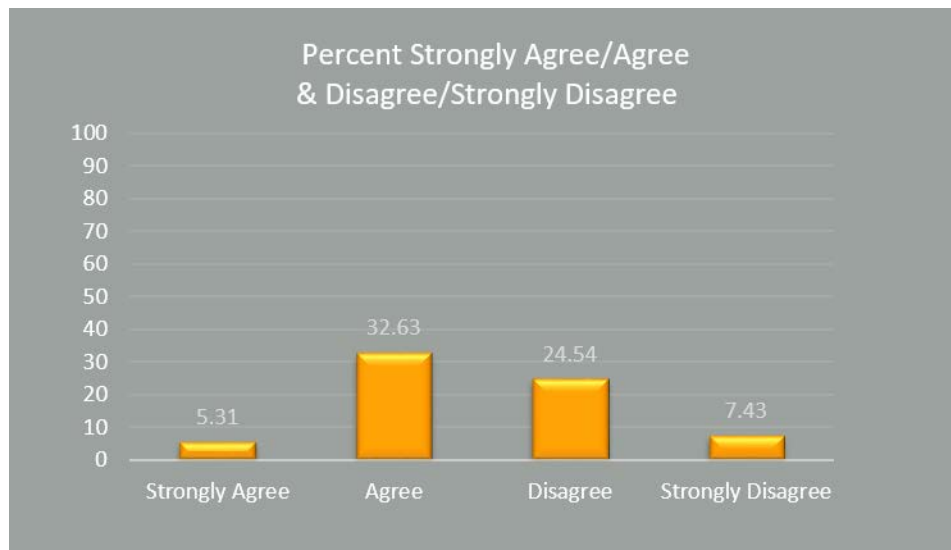
Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
9.95%	39.39%	7.69%	2.25%	40.72%	754
75	297	58	17	307	

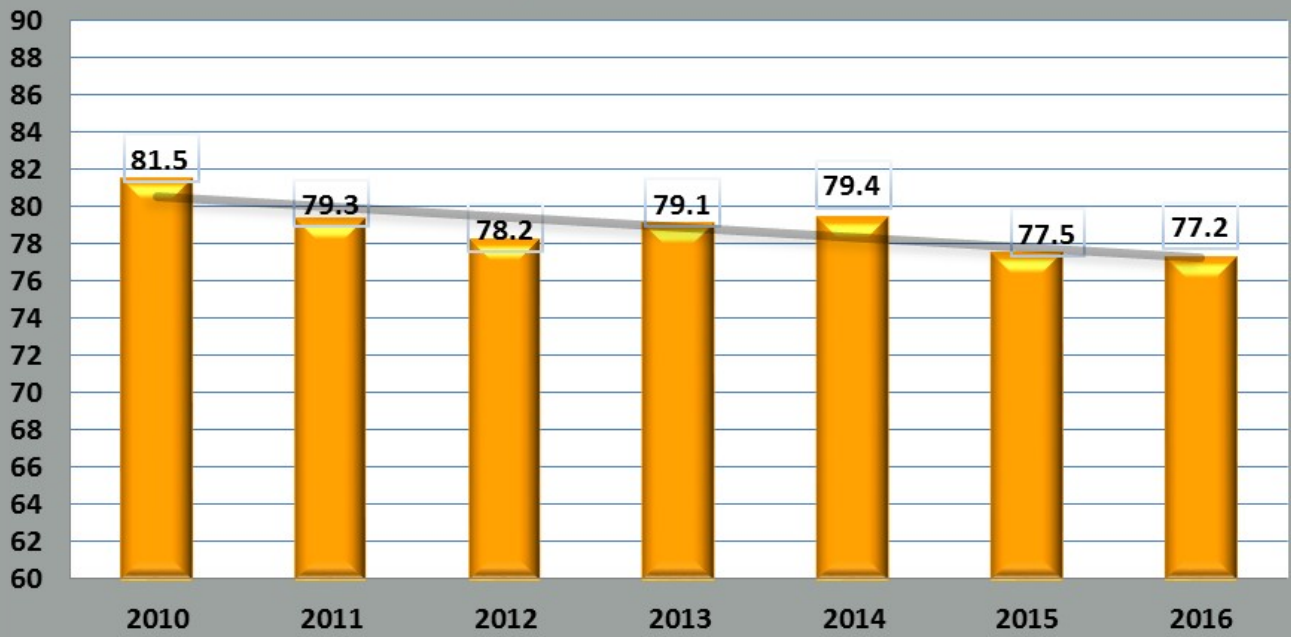
**Q24 Loveland is attracting jobs that pay well from employers that offer benefits.**

Answered: 754 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total
5.31%	32.63%	24.54%	7.43%	30.11%	754
40	246	185	56	227	

### Composite scores for Standard (mailed) Surveys from 2010-2016





2016 Quality of Life Survey  
**Standard (mailed) Questionnaire**  
270 comments and suggestions by  
department or function

In the *General Comments & Suggestion Section*, citizens shared their thoughts on a wide variety of topics. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections to improve readability and deletion personal contact information respondents.

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## **General/Miscellaneous**

We love living in Loveland! Everything is great!
We love Loveland! We are a young family with one child and absolutely adore all this city offers for entertainment for our family. Keep up the good work and thank you for all the city offers!
I really like Loveland!
I have lived in Loveland since 1962 and cannot imagine living anywhere else. I love it! Thank you!
My concerns are Loveland will not be able to control the crime and all associated with pot and the homeless. We all need to take action and be productive rather than reactive.
Overall, happy to live in Loveland.
I love living here in Loveland. The city does a great job of keeping up with changing needs.
Overall I am pleased with city of Loveland performance.
Don't feel we've been here long enough to evaluate most questions.
Please preserve tall old trees! They are invaluable, irreplaceable and priceless.
We love Loveland - we've lived in this house since 1968 - this city is great.
I enjoy living in Loveland!!!
Loveland is one of the best places I have ever lived. Plan to stay.
Would like to see a voter's pamphlet on all candidates, bonds, measures and propositions. We need more detailed information to make an informed vote!!!
I'm in my 80's and do not own a computer or cell phone.
I hope the city will offer broadband service (internet-phone-TV). Very unhappy with Comcast. Dropped TV and phone but can't do without internet. City utilities excellent so I think city broadband will be good also.
Beautiful city with friendly atmosphere. Happy to live here.
Homelessness is a problem!!!
Loveland's homeless population is increasing. Homeless people hanging out by banks, now in one location they have old chairs set up under a tree. Would like to see this changed. Feels unsafe.
The homeless are too close to downtown and too close to schools. Soup kitchen on 4th and Garfield needs to be moved!!! Truscott and Bill Reed are too close.
A very good place to live. We have lived here for over 41 years. I have traveled a lot. This climate is hard to beat, year-round.
By far the best little town to raise a family. Great schools + EXCELLENT Rec Center + Activities.
Looking forward to city broadband and getting rid of Comcast!
We just recently moved to Loveland.
I felt much safer (rarely locked my doors) until I noticed an influx of bums, transients and other dregs. Send them to Boulder or at least Ft. Collins!
Does it really matter to anyone?
I may not be the best person to answer these questions as I am older and just read the paper. Home most of the time - Sorry!
Love this city, keep up the good work.
I am 87 and handicap, so I like living here, but don't get out often. My daughter takes care of me.
Old man 12 1/2 in dog years. The young people can vote for what they have to live with.
Too many vagrants and low income people living off the community.
I will try to watch the city council meetings in the future. I volunteer at the senior center. I love Loveland.
Moved here 1963- volunteer fire 20 years- owned several business. Lived in house 50 years.



Free internet.
Loveland is a great place to live!
I am a very recent transplant from Los Angeles. To date, I am thrilled with the interest that Loveland takes in its residents.
I love Loveland. My daughter is handicapped and living across the street from her day program is awesome.
We could use some kitchen supply.
I love Loveland. We must support our schools, police + infrastructure.
The city government picks and chooses who will thrive and who will wither. That's not the government's role.
Love Loveland- been here all my life and wife since 1965. Would not live anywhere else!
Husband and wife, each 84 years old retired teacher in Windsor and business faculty at FRCC.
Overall Loveland is a great place to live.
Loveland needs better internet service NOT Comcast or century link, we need internet that is more affordable not something that's slower that costs \$50+ every month.
Too many street people around 4th street.
Still figuring out the city but having a good time doing it.
Downtown homeless population out of control + panhandlers.
Mental health problems are not something you should be involved in!
I really hope Loveland will get internet service for residents.
In the interest of transparency this activity should continue. I will try to watch council meetings (as I knew quite a few people make time to watch). Does the Reporter-Herald carry an occurring notice of the meetings?
Suggest providing high speed internet as a city service.
Most of the survey questions I don't participate in, haven't heard much negative or positive comments from fellow citizens - only things I've heard is over abundance of art.
We don't like the congregation of transient people who hang out by Safeway parking lot between Cleveland and Lincoln. They sometimes beg at our house too.
Loveland is always trying to turn itself into an artists' colony- that's a joke right?
We have enjoyed living in Loveland these past few years. It is a nice town and I love the abundance of arts and local markets to support.
Many sections of Loveland do not have internet at a reasonable speed. Century link is slow in our neighborhood. Our only option would be Comcast. Trees prevent microwave access. At times Centurylink slows down to nothing - then we have nothing.
Loveland's City Services do a great job! Very good place to live.
<b><u>City Council:</u></b>
City Council members need to treat each other and city employees with respect. Behavior of several council members is disgusting.
City Council meetings are held too late and doesn't listen to citizens input anyway.
Love Cecil.
We are quite mystified by our Loveland City Council. I feel that some are toying with the others. Losing the police chief is a concern and now the city manager. It's an unsettling feeling for the citizens and Loveland's reputation. The local newspaper shouldn't waste ink on the haters.
The city council is starting to remind me of the congress.
City Council and people bicker too much and they do as they want - not what the people want. Look at Sprouts!
I am extremely displeased with the non-renewal of mayor Cahill's contract and particularly with the lack of transparency with which it was done. I believe our City Councilors acted with arrogance and without integrity in taking this action.

City council should be more open about personnel decisions.
I have watched council meetings in the past when the topic was relevant to me.
More beggars, homeless and drug addicts in town- not good! Not to mention illegal aliens. The Liberal Democrat Council will do nothing to prevent this urban decay!
City council does a lot of kissing behinds.
Council is contentious and secretive. Citizens are incongruous.
Seems we have some crackpots on City Council.
Traffic continues to get worse and council is not addressing this issue. Council needs to stay out of the real-estate business - they're not good at it.
Cut police budget.
<b><u>Code Enforcement &amp; Compliance/Noise:</u></b>
Noise enforcement needs attention! Loud motorcycles uncorked exhaust at 1st and Boise is not tolerable.
Please continue to work toward quietness for train horns downtown. Keeping residents awake at night makes for tired drivers the next day, a hazard on its own. Thanks!
Need support for better code enforcement (e.g. abandoned houses, trash and vehicle bodies in alley).
Weeds are growing in cracks on my street (30th street)
Is there a graffiti hotline? Is there a code enforcement officer? Trashy signs on city poles, posts, etc. Garage sales - start ticketing and/or remove.
In my neighborhood there are far too many commercial vehicles allowed to idle unoccupied and park wherever they want and do "company work" (such as welding, grinding, etc.) whenever they choose, even in twilight hours before sunrise and after sunset.
Wish city would issue citations for garbage cans being visible and lack of sidewalk clearing in winter.
We need enforcement of the noise ordinance.
<b><u>Culture/Arts/Events:</u></b>
Would love more advertised opportunities for shows, festivals, etc. in cooler months. Thanks!
Get good pie for the cherry festival - not Johnson's.
Need more city support of the rialto theatre - it continues to be an important focus of downtown.
I'm 89 - live alone in a condo village - do not drive. Need a movie theater in town so we don't have to drive east of I-25 to promenade shopping area.
Better music events should be brought to the Rialto.
<b><u>Downtown Redevelopment:</u></b>
Please emphasize improving downtown rather than all the developments out by I-25.
Continue to bring quality businesses downtown, which will attract employers.
We NEED more downtown parking!
Continue the great downtown development, but needs to be more walkable along 287.
Need wider sidewalks downtown so more people can walk and enjoy our Downtown.
Downtown is just a row of bars.
We're now an old town of sculptures (nice!) antique stores and fast foods?

Get some more parking downtown.
Big waste of money on downtown area - it has no parking.
Downtown shopping & growth gets better with each passing year. Thank you for the new movie theater that's in the works - easier to access.
Keep improving downtown! Downtown farmers market.
Continued downtown re-development is a waste of my tax money.
Downtown between 4th and Railroad to 4 <sup>th</sup> - Lincoln looks awful. The owners should be forced to clean off their buildings. Businesses should have more professional signs.
<b><u>Economic Development/Planning/Growth/Building:</u></b>
Keep up good work- slow growth is good. We DO NOT want to become Fort Collins or Boulder. Slow, steady growth!!!! NOT like Boulder, Boulder sucks!
We're getting too crowded. Loveland is losing that small town feel.
Love Loveland but it's getting too big :(
Sure wish transplants would stop moving here.
We've lived here over 20 yrs. when we first moved here it was a small friendly community & safe town. NOT NOW! Bigger & bigger is better is better? I don't think so!
I love it in Loveland. Just sad old town is turning into Condo's and things that don't belong/ strip malls. Keep it original!
Came here from Phoenix and I love Loveland just getting a little too big since getting here.
I have lived in Loveland 50 years - over half of my life. If I could I would move to a smaller town. Loveland is too big! Stop pushing growth please!
I've lived here in Loveland for 32 years and although I absolutely love it here, the quality of life sucks in a big way. It has become way, way too crowded. There's got to be a way to limit growth. This city wasn't and isn't designed for the approaching 80k people that have decided to live here.
Need to stop building on every spare lot and do something about the traffic congestion! It's almost as bad as Ft. Collins.
I feel Loveland has missed many opportunities to improve the look and feel of our communities. We are becoming less aligned to cities like Ft Collins and more like Greeley.
I worked for the city of Loveland electric department for 22 years and 7 months. I'm familiar with all the growth taking place. It's a laugh to have an old chicken house for historical purposes and not save the building at 1st and Lincoln or downtown.
Work closely with employers regarding keeping them in Loveland vs. moving to other cities.
We need more roads and shopping areas to fit roads in and out of shopping. Thank you.
Re: Development to enhance quality of life: Enough with the tourist attractions! We moved here for the small town community! That feeling is quickly going away in Loveland.
I sometimes think that Loveland wants to grow at the expense of the environment and impact water and air quality.
Too many people - not enough green space. We didn't move to Denver for a reason.
Highway 287 north of Loveland should attract more businesses.
Cost of living is far higher than the average person can afford. Average income does not allow a single person to thrive and drives homelessness. Rent is ridiculous.
Loveland continues to "hand" Ft Collins businesses that had a start in Loveland.
I think that putting in "something" at 34 and 287 was a terrible mistake.
The realtors of this area have managed to turn this area into a mini Los Angeles without the mild weather, ocean, or freeways to move about!
I feel that Loveland as a town has been totally removed & shipped between Greeley Loveland & Ft Collins.

Long term residents all say the same thing- town has gone to junk! Nothing for the kids, and police noise pollution. It's little L.A.
Loveland used to be nice, now it's just crowded and congested. Middle of town too much growth.
City caters to big business - screws the little guy,
We "don't" need more housing- stop the growth now.
This city is getting too big.
Loveland was a wonderful place to live now they are turning it into another California. The roads won't take the traffic. Don't tell us growth pays for itself. We are going to pay for this dearly.
Neighborhood streets are now thoroughfares.
You are bleeding the citizens of Loveland. Have you "the city officials" learned that growth does not pay for itself? as yet?
City repels employers ie. NASA.
Loveland is starting to grow and with this I would hope these new businesses will be landscaped with trees. King Soopers area on 29th is ugly, stark, and hot. Planting shade trees in the parking lot would really make it more attractive and inviting to customers. Reno is hot but businesses - shopping centers are tastefully done - not just a concrete/asphalt jungle. The new Dutch Bros. on 43rd is an excellent example of pride. It'll be a pretty establishment now and in the future.
Traffic is heavy - difficult to get to appointments on time! Liked it better when less people!
Haven't lived here long enough to disagree but mostly satisfied with town - it sorta needs a facelift. 34 could benefit from new businesses coming in so many empty establishments - not a very welcoming area.
<b><u>Fire Rescue Authority:</u></b>
Love McKee Hospital, Fire Dept. and EMS and Police services - Top notch for a city our size!!
<b><u>Housing:</u></b>
We love Loveland, but cost of living is outrageous. Even with 2 full time incomes we cannot afford a house to accommodate the size of our family.
Affordable housing for seniors needed.
We have lived here since 1961 (H-P) and have seen BIG changes. We are happy we were able to raise our 4 kids here. Now that we are older we would like to see more patio homes in Loveland.
I think the city needs to deal with the cost of living issue with renting. I have lived here in Loveland for 34 years and I can't afford to live here anymore.
Not enough affordable housing! especially for senior and single parents on limited incomes!
Time to stop adding new homes and begin rehabbing older ones and dilapidated neighborhoods.
Are there any plans for low-cost housing options for folks over 65? I rent and rents are expensive.
The housing costs are way out of reach of most residents. Housing costs are too high! Need more affordable housing!
I feel that these mobile home parks for seniors should be investigated for how they're treating their seniors. Taking out trash, snow removal, water standing. No record entrance unlock entrance.
<b><u>Infrastructure:</u></b>
Improve streets and infrastructure before paying millions of tax dollars for business to come in.
Sidewalks are non-existent or in poor condition in many places.
More bike lanes and sidewalks, please!
Ugliest entry street is Garfield between 34 and 29th with deteriorating curbs and surface! Ugliest tourist parking place is just north of the boat ramp on south east corner of Lake Loveland! Landscaping on Taft (East Side) between 22nd and 29th is deplorable!
Repair the roads that really need work - not the ones that make people feel good.

Need better sidewalk west side of Taft between 28th and Eisenhower.
Please consider connecting 37th St across Dry Creek to E Co Rd 24E. The ROW exists and would help take some traffic off of Monroe Ave. and should relieve 29th some too.
Some neighborhoods sidewalks could stand repairs - difficult to maneuver wheel chairs, baby strollers etc., and hard to even to walk on.
The sidewalk on the west side of Taft and South of 29th is broken up and impossible using motorized wheelchair.
Need to improve sidewalks, cracking, shifting & sinking in front of my house!
Fix Hwy 402 from Taft - 287!!
Quit repaving streets and then cutting trenches through them to repair something underneath - plan ahead!
Drug test city engineers - the intersection of 34 & Madison is the worst design ever.
Please do something about access to I-25 via Hwy 34 or expand 402. Very hard to get to the interstate or home from interstate, or put a through street from 287 on 37th going east towards Boyd Lake.
50th street between Monroe and 287 is an embarrassment. It needs fixing. Also additional parking at soccer fields.
I think this town needs to take care of infrastructure before continuing approval on building. The traffic flow is terrible and continues to get worse. Also why is it 11th St. was redone between Colorado and going east and then torn up for a development in the 700 block of 11th St.? WASTE OF MONEY!! We also need more roads that travel east to west, north to south that go from one end of town to the other. Maybe this would help traffic problem. Needs to be researched before too many new developments.
Sidewalks should be accessible to all & local buses too. Handicap citizens should be able to attend all events.
Condition of 4th from downtown to Calif. St is fair to deplorable in places (holes, poor patches, rough cement). Also curb cement is missing in some places - looks like crap!
<b><u>Jobs:</u></b>
What quality jobs are here? Nothing but restaurants that pay 7 to 8 dollars.
<b><u>Library:</u></b>
We love the library and the activities offered there!
Outstanding library!
We have a super library offering wonderful programs, 3D printer, etc.
The library annex on 1010 10th street is totally useless all my hardcover books will go into the trash from this date forward.
The public library is outstanding.
Library hours are pretty short if you work a normal 8-5 job.
City could use a branch library.
Go to library to here online.
Library better but still sad/few items in stock especially new/current.
We have a fantastic library.
<b><u>Parks/Recreation/City Events/Facilities:</u></b>
Middle/ high school recreational summer activities needed.

Keep working on bike lanes - many of us bike instead of drive.
More parks are needed.
Re: Youth activities: Youth ages 14-19 must pay high dollars to be part of the traveling team sports. We prefer the rec leagues. They provide great competition and skill development and good sportsmanship.
Need more bike paths away from traffic. Bike paths that join trails need shopping areas, parks. Hard to get from downtown to Centerra with kids on a bike and be safe.
Where are the dog parks?
Youth sports are good, parks are awesome.
Please connect the bike trails.
The city has enough open space. Stop wasting our money on it.
The band shell at North Lake Park seems under-utilized. It would be nice to have weekend concerts instead of in the middle of the week.
Most trails are great.
Finish/ connect the bike trail around Loveland! My neighborhood has no safe access point by bike, which is sad because it is so close.
As a senior, I use, enjoy and thank the City of Loveland for the great Chilson Center Facilities. Suggestion: There are days where the large pool water is too cold.
Loveland should increase its open space acquisition efforts. More open space= better quality of life.
More hiking and bike trails.
I am filling this out while watching my grandchildren play in the water at Fairgrounds Park. We need to have a contest to change the name of this park - new citizens won't know why it is named this.
Recreational and community biking by lake needs to improve.
<b><u>Police/Public Safety:</u></b>
I love the city of Loveland! Our police officers are very kind and respectful. They do a very good job controlling crime in our city.
We need more policemen to help keep our community safer.
The police should better enforce speed limits and traffic laws.
The city seems to be over policed! Why do all the police vehicles have to have 1000 flashing lights? One set of red and blues are and have always been sufficient. The other 999 lights are just a burden on us tax payers!
Arrest my meth dealing neighbor at XXXX W. 10th St.
There is absolutely no traffic control on 4th street downtown - no police monitoring for speeding on 4th, which is common (40-60mph) - people know the police presence is zero, hence the speeding.
Would love more police presence on W. 22nd between Taft and Wilson. Even the city bus speeds!
Speeding traffic on Boise Ave. is a problem.
Don't feel safe here. Don't trust cops.
I strongly disagreed on police services due to overstaffing, over policing, and over spending compared with all like communities in CO.
Loveland police zero visibility - didn't know we had for 1st year here.
29th Taft to Wilson is a racetrack headed west from Taft, up slight rise is out of control. Need serious police presence there, please.
People drive too fast on Lincoln, 29th, Madison, and Eisenhower.

Police don't enforce speed limits.
There is no enforcement on traffic violators.
<b><u>Public Information:</u></b>
I love the monthly newsletters I get with my electric bill! Very informative!
The newsletter that arrives with our city bill is great and informative. However, a lot of times events or deadlines have already passed by the time we receive it. Info could be more up to date and more advance notice.
Make this survey available online!
<b><u>Recycling/Solid Waste:</u></b>
The recycling center is flat out amazing.
Start accepting Styrofoam at the recycling center.
Glass recycling curbside would be nice.
Trash cans when emptied, lids do not close - not good with rain or snow.
I'm especially pleased with the trash / recycling / yard waste services & the newly renovated recycling center.
We need to be able to recycle all recyclable materials.
Allow people in multi-family dwellings the opportunity to choose trash options. We have no choice and are forced to pay for the most expensive trash containers. When I asked about this, I was told nothing could be done. We are facing discrimination!
Blue recycle bin needs to be picked up weekly. I have more of that than trash and have to use neighbor's because I have too much and it won't fit in my bin every week.
<b><u>Streets/Traffic:</u></b>
Traffic congestion continues to be an issue in our community.
Traffic on US 34 is unbearable. Can we create another artery to connect to I-25?
Central rush hour is horrible. Not well thought out. Shrubs and bushes in roundabouts. Rocky Mountain Ave. backed up at 5 pm. Eisenhower a mess from Rocky Mtn. to Denver at rush hour. Eisenhower and Madison is an engineering disaster, not a marvel. Roundabout at 7th and Garfield is very dangerous. Cottonwood trees need to be cut down. Can't wait to see the traffic issues when Sprouts opens.
The congestion on E. Hwy 34 is bothersome.
Shame on the speeders on W. 10th St.
Hwy 34 traffic is ridiculous. East & West to I-25, Estes Park.
Why aren't the traffic lights blinking during off-peak hours???
Turn signal located at 34 & N. Colorado Ave. Speed should be enforced on N. Colorado Ave., especially with the school being on Colorado Ave & 8 <sup>th</sup> .
Colorado Ave needs speed bumps, calming bumps - something to slow down traffic near Garfield Elementary School.
Traffic control very bad! Street dept. very bad!
Traffic on 34 is way too crowded. I-25 is deadly. Lobby for improvements.
I live on West Eisenhower. Sometimes traffic is very congested by the overabundance of cars. I think eventually 6 lanes for 34 12rv town will become necessary to avoid total gridlock.

Eisenhower Blvd is way too crowded with traffic, practically gridlocked at rush hours who had the bright idea to build the new Sprouts Market at one of the worst intersections???
The street conditions and traffic flow on Loveland's POORLY maintained streets system are horrible.
Traffic terrible on 402, 1st St., 34 also.
Many intersections are ridiculous 34/Madison has too many horrible drivers. 25mph on a highway is more dangerous than someone speeding.
Traffic on Hwy 34 is a mess - traffic lights are NOT in sync.
Lower the speed limit on Eisenhower between Taft & Lincoln people go through there @ 40mph.
Hwy 34, 287, Taft & 402 Roads need to be enlarged. 12 years ago study done on 402 then nothing done more and with more people moving here roads can't handle traffic.
Please fix the crossing at Wilson by Woodward. I often end up just jay walking because the light never changes for pedestrians, only for vehicles waiting for the light.
Expanding C402 could pull driver traffic away from US 34 for better access to I-25 N/S travel is fluid but E/N is frustrating and congested.
Too much traffic on Hwy 34.
Traffic is horrible.
Loveland can easily improve the bikeability of the city by adopting cycling best practices, e.g. improving bicycle lane markings and not placing road signage in the middle of bike lanes.
When people come in 34 from I-25, the median is beautiful with the trees & flowers, but west of that the weeds are growing & lots are dirty 'til you get closer to town. They were mowing weeds today and the dust was flying. Clean that area up!
The amount of time taken on one street to be repaired is crazy - 2nd street.
<b><u>Transportation:</u></b>
Bus service is inadequate and needs some tweaking to become more efficient.
Need transportation for those of us who do not drive at night to entertaining shows out at Centerra - ice skating, etc.
Need better public transportation.
Alternative transportation is good in Loveland but there is still room for improvement (in city walking and biking).
<b><u>Utility Billing:</u></b>
It would be nice if the City of Loveland utilities would provide an automatic monthly payment for residential like other utilities do. This is easier for those who take vacations & would probably be easier for the city.
<b><u>Water &amp; Power/Stormwater:</u></b>
Please quit adding fluoride to water- what if you are causing health issues- not worth the risk!
I have been nervous about lead levels after reports from other cities nearby.
Water got expensive - especially if you try to use less!
Drinking water smells and tastes like sewage in some areas.
The water smells like chlorine.
I wish you wouldn't waste so much time and energy on comparisons to neighbors. I have landlord so can't change fridge/stove/drafts etc. and keep house warm in summer 78-80 degrees and 62-65 degrees in winter. Water is atrocious.
Never noticed any water runoff problems,



Power lines should be buried for safety reasons and provides aesthetic appeal to the older neighborhoods.
<b><u>Website/Channel 16 TV:</u></b>
I have no computer.
Never noticed channel 16.
Only visit city's website to pay utilities.
I don't have a computer.
No computer.
Never had Comcast - never will.
Don't have cable to watch city council meeting. My neighbor keeps me informed and I have the paper.
Do not have a computer.
I was unaware of Channel 16, I'll check it out now that I know about it.
I do not have cable TV - can't watch channel 16.
Do not have a computer.
Update website to retell of 5th St. address.
We do not have cable - can't afford these luxuries.
Do not own a computer. Get most of my information by newspaper.
Unable to get channel 16.

*End Comments*