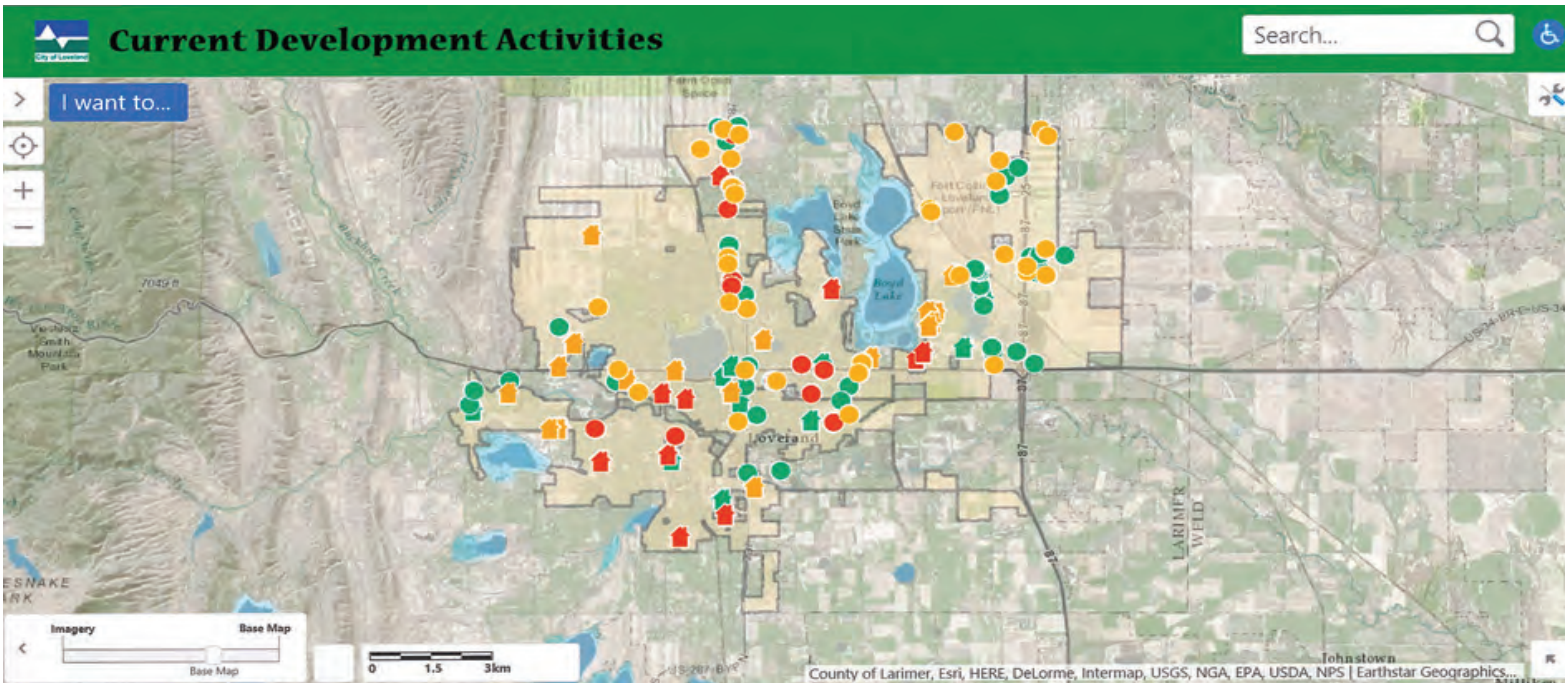




Much more than mere maps



City's GIS team takes geography to new horizons

Before the digital explosion, the one that mostly put paper to rest, maps were pictures, flat ones, with here-to-there information laid out in colored ink, foldable so they could be stuffed in a glove box.

The world that maps reveal to us now is more complex, more richly layered, and a lot more interesting.

Loveland's exploration of the horizons that new digital mapping technology presents is in full gear. New products pop up as a team of City employees blend their expertise in traditional cartography – the

The image and the people behind it: The Current Development Activities map, above, was created by the team shown in the map's projected image below, from left, planning technician Scott Pearson, senior GIS specialist Barbara Woolf and Application Services Manager Steve Holmes.



MAPS (from page 1)

science of mapping – with knowledge of computer science and its capacity to crunch huge amounts of data into useful packages.

Questions, answers

Want to check whether a distant relative, a 19th Century ancestor, might have a resting place in Lakeside Cemetery as a cousin has suggested? There's an app for that.

Curious about what's going in the 10-foot-deep hole taking up half of the large, vacant lot down the street? There's one for that, too.

It takes more than a map

"The idea is to tell people something special, tell a story, with a map," City Application Services Manager Steve Holmes said. "Loveland has some pretty good stories to tell, and this is a great way to tell them. It's an engaging way to get location-based information out to the public."

Holmes heads a small team of specialists engaged in GIS – geographic information systems – who produce data-rich map tools for special purposes that serve City departments, and for the public.

CDA collaboration

Recent offerings, available to the public through the City's website (see box), include an updated and enriched Current Development Activities Map, a tool that allows access to data about every project subject to the City's development review process.

The "CDA," as it is known to its creators, is the product of a unified effort by Loveland's Current Planning Division and the GIS team within the Information Technology Department.

"We've tried to include much more data than the previous version had, and to provide new ways to look at it," said Scott Pearson, planning technician in the Current Planning group. "My role is to expand that database, update it and make it more useful."

New features include a much



Visitors to Loveland Burial Park and Lakeside Cemetery can use a City-designed mapping tool on smart phones and tablets to search for, or navigate to, graves in the two cemeteries.

easier-to-read key to map symbols, a greater volume of background documents including architectural renderings for many projects, and visual enhancements such as a mouse-activated "slider" at the bottom of the page that balances base map and satellite imagery.

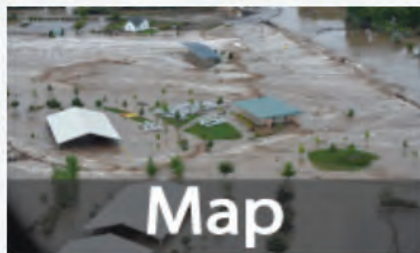
Maps, apps online

Access the City's geographic information products online at:

www.cityofloveland.org/maps

Among the offerings there are:

- Property Information, the most heavily used application, providing access to a searchable database.
- Oil and gas production setbacks, showing areas where producers could operate under current state regulations.
- Police calls, a tool that shows police calls during the past year within a radius of a specific point.
- Zoning districts, highlighting newer projects by name and zoning classification.
- Flood plain mapping and historic flood information.



Flood - Inundation 2013

For genealogists, families

One of the newest and most-used digital map products covers the 47 acres of the City taken up by Loveland Burial Park and Lakeside Cemetery. Launched in February, the mapping tool allows users to search nearly 18,000 graves at the two adjacent cemeteries by name or date of birth, death or interment.

Senior GIS Specialist Barbara Woolf created the map application, assembling data that reaches back more than a century.

"The data was the hardest part, and the process made me realize how important it is to have correct data," Woolf said. "We found lots of mistakes during the process, many of them made a very long time ago."

Next: An art app

Holmes is collaborating with the Cultural Services Department and the Economic Development Department's tourism division on a new application that targets art.

Designed for mobile devices such as smart phones and tablets, the new product will offer an interactive tour of the Benson Sculpture Garden, one of the City's most popular attractions. Recorded voices of the artists, and information about their work, accompany the images as users walk through the open-air gallery.

"It's a new way to experience that place," Holmes said. "I want to give people a reason to say, 'Maybe we should get off the couch, take this along, and go for a walk.'"

Many accomplishments and many new goals on horizon for Parks and Rec

It's been a busy summer for Loveland Parks and Recreation. Not only have we been busy with park and open land maintenance, recreation programs, and keeping our golf courses ship-shape for the community, but we've also been celebrating anniversaries and making strides on some key Parks and Recreation projects.

In early July the City hosted the Triple Crown Sparkler Junior softball tournament. This event drew 265 teams to Loveland, along with player families, friends and coaches, resulting in an estimated 1 million in positive economic impact to the community.

Also in July, Parks and Recreation put on the 4th of July fireworks event at Northlake Park. This event continues to grow each year with an estimated 15,000 people attending this year's festivities.

Trail completion within sight

This year marks the 25-year anniversary of Loveland's Recreation Trail. Since the trail's opening the department has been working hard to complete the Rec Trail loop around the city,

but there are two missing links that have been awaiting development. The great news is that we are working with landowners in these areas and moving closer to completing these final links of the trail loop within the next few years.

Mehaffey celebrates one year

This year also marks the 10-year anniversary of Loveland Sports Park. Soon we will be relocating and renovating the playground and splash features of the park to upgrade these amenities and improve safety at the park.

In September, we will celebrate the 1-year anniversary of Mehaffey Park. Since its grand opening last year, Mehaffey has been honored with state and national recognition and awards. Westword Magazine named Mehaffey's 15,000 square



Sculptor Robert Tully's "Compass," in Mehaffey Park, now serves as the park's trademark.

of Lottery funds for a community project. Winners of this award are selected based on the creativity of the project, economic and social impact to the community, and whether the project achieved its goal.

Making golf fun and accessible

Our Golf Division is also celebrating a recent award win. The Colorado Parks and Recreation Association has awarded Loveland Golf with their Columbine Award for Innovation. This award recognizes the efforts Loveland Golf has made to make golf more welcoming, accessible and fun for golfers and non-golfers alike.

These efforts are exemplified by the addition of the Mini-Course at Cattail Creek, "Games on the Range," "Golf and Grub," "All you can Golf" twilight hours, and a \$4 3-hole rate at Cattail Creek.

So far 2016 has been a great year for Loveland Parks and Recreation and we have many exciting projects and initiatives on the horizon.

Check out our webpage, like us on Facebook or follow us on Twitter for the latest Parks and Recreation news and updates.



Families of all shapes, sizes and skill levels enjoy the 'Game Zone' at Cattail Creek golf course.

foot skate park "Best Skate Park" in their Best of Denver 2016 feature. The park received a national award for its concrete climbing wall feature, and in July, Mehaffey Park accepted a Colorado Lottery Starburst Award for excellence in the use

New phone technology reduces hold time on non-emergent calls to police

With Loveland growing at a brisk pace, it stands to reason that Loveland's Police Dispatch Center would be getting more calls – and they are.

In 2014 the Dispatch Center received and handled 151,633 calls. In 2015 they handled 160,301 calls, and as of July 31 of this year, Dispatch had already received 94,502 calls.

The Police Communications Center receives all 911 calls and also takes calls on the Police department's non-emergency phone line, 667-2151.

During 2015, police dispatchers had to ask residents who called in on 667-2151, to hold while the

communication specialists dealt with the more pressing emergency calls. This resulted in an estimated 540 hours of hold time for residents who did not have emergencies but still needed to contact the police



A Police communications specialist handles one of the many thousands of calls the Communications Center receives annually.

department with other issues.

In an effort to increase customer service and improve efficiency for callers and communication specialists alike, the Police department last month instituted a new auto attendant answering system on the Police's non-emergency line, 667-2151.

This new system has the ability to help the caller reach their intended destination by prompting them to press numbers that efficiently route them through the system. If a caller calls the non-emergency line but actually has a police, fire, or medical emergency, the system will direct callers to immediately hang up and dial 911.



REGISTER TODAY!

Youth Fall Basketball begins October 24th!

Learn fundamentals, enhance current skills, develop good sportsmanship, and have fun!

Early Bird rate through September 19th - \$55
After September 19th - \$65

For more information contact Dana Redford at
Dana.redford@cityofloveland.org

Tennis Anyone?



Tennis lessons are offered for all abilities ages 3 years through adult, beginner through intermediate. A variety of classes to choose from, including: parent/tot, 10 and under, cardio tennis and private lessons.

Times and locations vary.

Classes begin October 15th!

Contact Kim Miller for more information:
Kim.miller@cityofloveland.org

www.cityofloveland.org/youthathletics



Loveland Open Lands presents:

"The Mysteries at Morey" **A Family Mystery Nature Hike**

The public is invited to come and assist in solving the mystery at **Morey Wildlife Reserve on Saturday, October 22nd, from 11AM to 1PM.**

This event is a drop in, semi self-guided walk around the 1/2 mile trail of Morey Wildlife Reserve – located at 5439 Cedar Valley Drive, in Loveland.

For more information about this Critter Scene Investigation CSI program: call 962-2643 or Michele.vanhare@cityofloveland.org

Or visit our website: City of Loveland Open Lands/Natural Areas Events

Get your book-on Loveland!



Two exciting events encourage Lovelanders to keep on reading:

A series of presentations with the author of *Work of Wolves*, Kent Meyer, will be presented from Oct. 4-11.

and



The annual Book Sale will be held Oct. 21-23 at the Ranch in Loveland.

For information on both events go to www.friendsofthelovelandlibrary.org.



Loveland Public Library
962-2665
lovelandpubliclibrary.org

City Update is a monthly publication of the City of Loveland. Residents receive City Update according to their utility billing cycle. Timeliness of the information may be affected by recipients' billing schedule. City Update is also available around the first of every month on the City's website at www.cityofloveland.org. Your comments are encouraged and welcomed at 962-2302, or Tom.Hacker@cityofloveland.org. The City of Loveland is committed to providing an equal opportunity for citizens and does not discriminate on the basis of disability, race, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the Americans with Disabilities Act. For more information, please contact the City's ADA Coordinator at 962-3319.

Follow us on
Facebook,
Twitter
and
YouTube



Public Power Week, Oct. 2-8, celebrates consumer-owned public power

What is Public Power?

Public Power utilities are not-for-profit local institutions that provide electricity as an essential public service at a reasonable cost. Public power is one of the oldest forms of electric utility ownership in the U.S. and is supported by customer revenues, not taxes.

Who does Public Power Serve?

Over 2,000 community-owned electric utilities serve over 47 million people ranging from small communities to large cities such as Los Angeles, San Antonio, Texas and Memphis, Tenn. Public Power serves every state except for Hawaii and more than 3 million businesses receive their power from a publicly-owned electric utility provider.

What are Public Power's Unique Benefits?

Public power's customer focused approach means that customers have a voice in decisions made by their utility. Public power also costs less. On a national basis, private power residential

customers pay average electricity rates that are about 1.4 cents more per kilowatt hour.

Public power is environmentally sensitive. Consumer-owned electric utilities are committed to conservation, environmental stewardship and safety. Public power utilities work to meet the needs of long-term community goals. Public power is also reliable. Consumer-owned utilities' rates pay for maintenance and reinvestments in important infrastructural needs.

Why do we celebrate Public Power Week?

Public Power Week is an annual national event coordinated by the American Public Power Association. It is a great

opportunity to recognize the distinct advantages that public power offers.



LWP crews monitor Loveland's electrical system to ensure its efficient operation.

To learn how you can get involved in the celebration stay connected with Loveland Water and Power. Check out our website, blog, social media pages, videos and e-news.

Keep up with Loveland Water & Power:

Web: cityofloveland.org/LWP



Like us on FACEBOOK:
City of Loveland – Water & Power



Follow us on TWITTER:
@LovelandWP

Help keep Loveland illuminated and safe by reporting streetlight outages

Roughly 6,000 streetlights throughout the City are installed, operated and maintained by Loveland Water and Power (LWP).

In order to maintain these streetlights the electric department repairs on-average more than 80 streetlights each month.

LWP needs your help to make sure Loveland's lights are on to increase safety for drivers and pedestrians. Please report any burned-out or damaged streetlights to LWP.

When reporting a streetlight in need of repair LWP needs the following information:

- Your name and contact information in case we need to reach you for clarification on the location of the pole
- The pole number - yellow 2 digit number located roughly eye level in the middle of the pole (see pictures below)
- The street address and closest major cross streets to the pole - example: 1234 Taft, Northwest

corner of Taft & Hwy 34

- The nature of the problem such as, burned-out light, on during the daytime, cycling on and off, damaged pole (leaning, tipped over), broken glass, etc.

Residents can also report a mal-functioning streetlight electronically using the Streetlight Trouble Report Form located on the City's website at cityofloveland.org/StreetLightOutage or by calling LWP dispatch at 962-3581, 7:30 a.m. to 4:30 p.m., Monday-Friday.

Once the streetlight problem has been reported, LWP's goal is to respond and repair the streetlight within two business days.

Together we can help keep Loveland's lights turned on and our community safe and illuminated.



Please provide the yellow two digit number on the pole

640

71

WARNING GAS PIPELINE



National Preparedness Month

September is recognized as National Preparedness Month which serves as a reminder that we all must take action to prepare, now and throughout the year for the types of emergencies that could affect us where we live and work. Do you know what to do to stay safe during a power outage?

YOUR GUIDE

TO POWER OUTAGE PREPARATION

OH NO, THE POWER IS OUT! WHAT NOW?

STEPS TO PROPERLY REPORT A POWER OUTAGE



Step 1: Check to see if others are without power. If you are the only one without electricity, check your circuit breaker panel or fuse box.

Step 2: If others are without power, call Loveland Water and Power. We recommend that you post the number near your electrical panel.

Step 3: Once you have reported an outage, know that crews are working on it. An occasional glitch could mean lights out for 30 seconds, three minutes, three hours or more.

MAIN SWITCHBOARD (NON-EMERGENCIES)

(970) 962-3000

EMERGENCIES POWER OUTAGES

(970) 663-1043

TO REPORT A LIFE THREATENING EMERGENCY DIAL 911

WHAT TO HAVE ON HAND...

LIGHT SOURCES

Several working flashlights and extra batteries (flashlights are much safer than candles and can even be handled by young children). A battery-powered camping lantern with extra batteries are useful.



EMERGENCY FOOD

Foods that do not require cooking such as canned goods, cereals, crackers, cookies, shelf-safe milk (make sure you have a manual can opener) and bottled water for a variety of needs.

COMMUNICATION

A battery-operated radio, a battery powered cell phone charger (cell phones lose their charge quickly) and if you have a land line remember cordless phones are useless during a power outages.



MEDICAL CONDITIONS

If you depend on electricity to power life support equipment, an outage can present a hardship. Consider buying a generator or make arrangements in advance to get to a facility that has backup generation. If you use oxygen, have full spare tanks or portable units with batteries.