



City's new "DC" combines the right ingredients



"Creating Loveland," a digital collage mural by artist Daryl Thetford, will help set the tone for Loveland's new Development Center – the "DC" as it will be known. The work includes images depicting historic Loveland buildings and the people who shaped the City's history.

Development Center will offer wide service menu in one location

Tennessee artist Daryl Thetford's digital collages integrate scores of photographs into story-telling murals that hang in corporate headquarters, luxury hotels, public buildings and gallery exhibitions coast to coast.

His freshest piece is "Creating Loveland," a bright and lively streetscape that brings places and people together in a colorful mash of the City's history. Eighteen feet long and nearly eight high, the City-commissioned mural will grace a lobby wall in Loveland's new Development Center.

Thetford's intricate assembly

process is a terrific metaphor for the work that Loveland's Development Services Department has done in the past several years to bring all the ingredients in the City's real estate development review and building permitting processes together under one roof.

The Development Center, or "DC" as it is already known among City employees, opens in late April. More than 25 staff members of the Current Planning, Building Services and Community and Strategic Planning divisions will unite at the Fire Administration Building, 410 E. Fifth St.

'All about the people'

The design of their first-floor headquarters was guided by recognition that customer service is their paramount priority.

"The DC is all about the people we serve," said Kerri Burchett, principal planner in the Current Planning Division who has led the DC project. "Every piece of this is geared toward our customers' experience and their ease in doing



A new sign that will be mounted in front of the Fire Administration Building features the Development Center logo.

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business with us. If, in doing that, we make our own jobs more enjoyable, the better for us all.”

Nothing about the interior of the DC, dominated by Thetford’s vibrant mural, says “bureaucracy.” And, none of the people who will work there want to be thought of as “bureaucrats.”

Feels like home

The design encourages engineers, contractors, architects, property owners and others in the development business to feel at home, first, and second to see that everything, and everyone, they need are conveniently at hand.

Complex projects require lots of “touch” by City agencies. Drainage plans have to be certified. Fire inspections must be coordinated. Transportation reviews are needed. Even simpler projects, such as home remodels and basement finishes require plan reviews and building permits before they can move forward, and inspections once work is under way.

The DC makes all of those components available in one place.

Uniting the Current Planning development review functions with those of the Building Division means moving the two divisions that are currently housed two floors apart from one another in the south building of the Civic Center. That

DC’s opening schedule

Staff members of the Development Services Department will move in late April from their separate locations at the Civic Center into the new Development Center space.

While every effort will be made to keep the planning, review and permitting processes working smoothly, customers can expect some slight delays during the week of the move.

Save the date: DC Open House

The Development Center invites our customers and the Loveland community to an Open House celebrating the new center’s opening. Meet the staff, learn how they work, and enjoy refreshments and light snacks.

WHEN: 9 a.m. – noon, Friday, June 10

WHERE: The DC, 410 E. Fifth St.



Current Planning manager Bob Paulsen and principal planner Kerri Burchett discuss finishing touches of the Development Center during March visit.

physical gap too often has led to a functional one.

“Our customers don’t care how we manage our processes, as long as it, A, doesn’t take too long and, B, require a lot of running around from place to place and person to person,” said Robert Paulsen, the Current Planning manager who has ushered the DC into existence.

“Having our process centralized in an attractive environment where all of us are working together will cut down on those issues.”

Most of the planning for the Development Center was conducted under the supervision of longtime Development Services director Greg George as he approached his December 2015 retirement from that post.

George’s successor, Brett Limbaugh, arrived in late March as most of the arrangements for the new DC were in place. He said the concept is perfectly suited to a diverse customer base.

“Our customers are divided into two camps,” Limbaugh said. “We have professional developers who deal with us many, many times. Then we have others, such as individual homeowners, who we may see once in their lives. We have to cater to both of those audiences,

and we have to offer all of our services in one location.”

He said the DC also affords the unified staffs opportunities to communicate with each other, saving customers time.

‘Durable’ decisions

“This will really enhance our communication on a day-to-day basis, and the ways we get to know one another,” Limbaugh said. “We’ll arrive at solutions faster, and there will be some durability to those decisions. Our customers won’t have to come back, and they won’t have to make follow-up phone calls.”

The timing for the DC’s emergence could not be better. The region’s development economy has rebounded mightily from its 2008 housing-crisis crash. The numbers of development project applications, and requests for building permits and inspections, soared to new records in 2015.

“We’re in a great position now, especially with the DC, to manage the boom that we’re in,” City Chief Building Official John Schumacher said. “Bringing all of these functions together in that space will have huge benefits, both for our customers and for us.”

PW Day highlights City's many services

The 13th Annual Public Works Day will be held 9 a.m. to 1 p.m., Tuesday, May 17 at Fairgrounds Park.

The day will offer children and families a glimpse into the many diverse services the Public Works and Water and Power departments provide our community on a daily basis.

Each year, City departments create an engaging and dynamic learning environment that's both fun and educational for the whole family.

This year's event includes a water wheel that allows students to experience a flooding rain, and an equipment show highlighting the machinery used around the City on a regular basis.



Educational booths include displays of school zone signs and safety, information on recycling and energy use around the community.

For more information call 962-2529 or visit cityofloveland.org/publicworksdays.

Tour de Pants celebrates local history

The 3rd Annual Tour de Pants event will be held from 10 a.m. to 5 p.m., Saturday, May 7 at the Feed & Grain.

Residents are once again invited to explore Loveland and Loveland's history during this fun, day-long event.

Highlights include:

- 8-10 a.m. - Guided bike tour starting at the historic Milner-Schwarz house
- Frozen pants contest
- Claire Lanier from Rocky Mountain PBS' Claire's Clues
- The People's Market featuring artisan vendors
- Tours of ArtSpace artist studios
- Food trucks, games, prizes and so much more.



As in years past, the leather breeches worn by Mariano Medina—Loveland's first official settler for whom this event is named—will be on-hand for viewing.

For more information call 962-2346 or visit cityofloveland.org/preservationmonth.

With April showers come unwanted, noxious weeds that must be removed

Myrtle and Cypress Spurge have been designated for statewide eradication to prevent them from invading sensitive ecosystems and spreading



Myrtle Spurge

into open lands where they are difficult to manage.

Myrtle Spurge easily takes over landscapes by projecting its seeds up to 15 feet and the seeds from both



Cypress Spurge

plants are viable for up to eight years.

Hand pulling or digging when the soil is moist works for small infestations but gloves and eye protection should be worn when handling these poisonous plants.

All plant waste must be disposed of in the trash - never composted. To report an infestation call 962-2792.

Register now for spring and summer athletics through Parks and Rec

Spring programs

Ages 2-7: Little Architects; Spring into Nature; LEGO Simple Machines & Coptors/Spy Planes.

Ages 6-16: Lego Bats & Towers, Paper Flower Power, Fencing, Kids cooking, Cheerleading performance squad.

Age 16+: Hand drumming, Thai cooking, Essential oils-herbalism classes.



Summer programs

Summer youth programs include group tennis lessons, private tennis lessons, CARA tennis team, gymnastics, lacrosse, outdoor basketball, soccer, t-ball, baseball and girls fastpitch softball. Registration for youth programs begins May 5 in person at the Chilson Recreation Center or at 6 p.m. on May 2, online.

Adult Athletic programs include lacrosse, softball, soccer, grass volleyball and sand volleyball. Registration for adult softball goes through April 25.

Soccer registration begins April 18 and registration for lacrosse and volleyball begins May 2.

For more information on all Parks & Recreation athletics programs call 962-2383 or go to cityofloveland.org/leisuretimes.



Fishing tips for anglers

Local anglers are invited to optimize their fishing skills by learning about river ecology including what fish are eating and what to use for bait.

Attendees will also learn about local flood recovery and how to support trout habitat. Those who bring their gear can also get some casting tips.

Individual registration - \$5 each; families (members in same household) register for \$10. Family rate: register in person at the Chilson Center. 4/23 class geared to teens/adults. 4/30 class for families with children. Held at Namaqua Inst. Age: 5+. For more information email Michele.vanhare@cityofloveland.org or call 962-2643.

Yard Cart Tips!

The following items can be placed in your green yard debris cart:

- Grass clippings
- Leaves
- Garden trimmings
- Twigs (cut to fit into cart)

Please do not include:

- Soil
- Food
- Pet droppings
- Plastic bags
- Trash, rocks or metal
- Ashes (hot or cold)
- Oversized branches, stumps or lumber

Loaded carts must weigh less than 250 pounds and the lid must close.

For more information visit our website at:
Cityofloveland.org/YardWaste



Check out the **EARLY BIRD PRICES** for these **Winona Punch Cards!**

10-Visit Card	20-Visit Card
Toddler \$16.50	Toddler \$30.00
Youth \$24.50	Youth \$45.00
Adult \$32.50	Adult \$60.00
Senior \$27.00	Senior \$51.00

Punch cards are only good for Winona Pool and MUST be used in the year they are purchased.

Call **962-2FUN** for more information
Early Bird prices good through 5/20!

[available for purchase at Chilson only]
700 E 4th Street • Loveland • CityofLoveland.org

Food Sales Tax Rebate Program April 4 - May 31



You may be eligible to receive a rebate for food and utility sales taxes paid in 2015. Qualified households must meet HUD income requirements.

Applications available at:

- House of Neighborly Service at the Life Center, 1510 E. 11th St.
- City of Loveland Utility Billing (on rack in front of cashier) 500 E. Third St.
- Loveland Public Library 300 N. Adams Ave.

Submit completed applications in person:
9 a.m. to noon, Monday-Thursday
House of Neighborly Service
1510 E. 11th St.

Mail completed applications to:
City of Loveland
FSTRP
500 E. Third St.
Loveland, CO 80537

For more information call 970-342-2292 during office hours, April 4 to May 31, or listen to a recorded message at 962-2361.

National Prescription Drug Take Back Day

Saturday April 30, 2016
10:00 AM to 2:00 PM

Bring unused over-the-counter and prescription medications to:

Loveland Police Department
810 East Tenth Street
Loveland, CO 80537



ITEMS WHICH **CANNOT** BE ACCEPTED:

Needles & Sharps, Mercury (Thermometers)
Oxygen Containers, Chemotherapy/Radioactive
Substances, Pressurized Canisters, Illicit Drugs

Brought to you by the Loveland Police Department, in partnership with:



City Update is a monthly publication of the City of Loveland. Residents receive City Update according to their utility billing cycle. Timeliness of the information may be affected by recipients' billing schedule. City Update is also available around the first of every month on the City's website at www.cityofloveland.org. Your comments are encouraged and welcomed at 962-2302, or Tom.Hacker@cityofloveland.org. The City of Loveland is committed to providing an equal opportunity for citizens and does not discriminate on the basis of disability, race, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the Americans with Disabilities Act. For more information, please contact the City's ADA Coordinator at 962-3319 or Bettie.Greenberg@cityofloveland.org.

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More than resource efficiency LCCC helps build future energy-water workforce

As with many industries, maintaining a skilled workforce, especially in light of the numbers of Baby Boomers retiring, is an increasingly important issue. This problem threatens utilities across the nation and even locally at Loveland Water and Power (LWP). That's why attracting new, qualified workers into the utility workforce is more important than ever.

One way LWP is working to help create a workforce that can compete in the utility industry is through a partnership with the Larimer County Conservation Corps (LCCC). LCCC has partnered with LWP, Fort Collins Utilities and the Platter River Power Authority for another season of LCCC's Water and Energy Program. Through this program corps members perform basic home assessments, install efficiency measures and educate residents on ways to reduce their water and energy consumption.

Career-job skills integral to program

But that's not all the LCCC does. It is housed within the Larimer County Workforce Center where an abundance of employment and career resources can be readily accessed by corps members. Through the Workforce Center, corps members are able to participate in workshops on job searching, interviewing, career exploration, professionalism and resume writing. Informational interviews, job shadowing and career panels allow corps members the opportunity to interact with industry professionals and explore different career paths.

Kayla Betzold, LCCC corp member and Loveland resident joined the program last December. Betzold had been actively seeking



Shiloh Thompson, lead water treatment plant operator with LWP, guides corps members through the Loveland Water Treatment Plant during a tour last month.

work in the environmental science sector when she saw an LCCC van in the street. "I saw a van on the street with Larimer County Conservation Corps printed on the side of it [and] I knew that I wanted to work with them," said Betzold. She added that her experience with LCCC so far has really opened her eyes to the educational element of resource management. "People are honestly willing to learn and

make changes once you are able to effectively communicate to them how it works." And the lessons go both ways. According to Betzold, she and other corps members are able to take what they learn on the job and share it with other residents. "We had a customer who had a passive solar system. He gave us a tour of his home and explained how the system worked. We took what we learned from that assessment and shared it with other corp members at the next morning meeting."

On-the-job industry education

Industry education is also an important element of the program. Corps members learn more about building science, sustainability, and water and energy throughout the season. They are able to engage with the community and learn about water and energy-related topics through presentations and tours.

Some of this season's tours include a trip to the Rawhide Energy Station to learn about how

Sign up for a free water and energy assessment

Loveland residents who receive their utility service from LWP can call to schedule a free home efficiency assessment through LCCC.

Corps members will inspect insulation, appliances, windows, toilets, and heating/cooling systems, and recommend ways to increase energy and water efficiency.

To learn more about LCCC or to schedule an assessment, visit cityofloveland.org/conservation or call 498-6081. The program runs through April 20.

LCCC (continued from page 5)

electricity is generated, the Drake Water Reclamation Plant in Fort Collins, and the Northern Colorado Water Conservancy District to learn how water flows from rivers to faucets. Corps members also toured the Loveland Water Treatment Plant in March. "You could tell that a lot has happened there since the 2013 Flood," Betzold said.

What's been her favorite part of her involvement with LCCC? Educating people, sharing knowledge and offering resources and information at no cost. "Most people don't believe the services we offer are free. They always ask how much they owe us at the end of the assessment."

Installing a new sprinkler system? Get a permit

Loveland Municipal Code requires that Loveland Water and Power customers obtain a permit before installing a new sprinkler system.

A permit must also be obtained for work done to repair, expand or modify an existing sprinkler system with an unapproved backflow assembly, and those assemblies must be upgraded to approved assemblies.

All sprinkler permits are free. To get a permit application visit cityofloveland.org/crossconnection or call 962-3721.

Property owners can perform normal maintenance on their sprinkler systems including replacing sprinkler heads, repairing leaks or adding additional zones without obtaining a permit.

**Free LWP lecture series**

Loveland Water and Power has partnered with the High Plains Environmental Center to bring you a free lecture series you won't want to miss! Every second Tuesday at 6 p.m., come to Grimm Brothers Brewhouse and learn from experts in the fields of horticulture, sustainability and more for our year-long Community Stewardship Lecture Series.

Upcoming lectures:

- April 12– Native Pollinators and their Habitats
- May 10– Heirloom Fruit Trees
- June 14– Intro to Open Space
- July 12– Powering-up

Pre-registration is required. For information or to sign-up go to cityofloveland.org/LWPLectures.

Know about your water

Do you ever wonder how water gets to your tap and where it goes when you're done with it? In celebration of Drinking Water Week we challenge you to learn more about this precious resource.

From public health to fire protection to the economy and our overall quality of life, the water coming out of our taps is clean, safe, and available at a good price.

To learn more about Drinking Water Week and Loveland Water

- Visit drinktap.org or cityofloveland.org/lwp
- Attend the Passport to Water and Power event, Thursday, June 9
- Checkout the Water Quality Report online at cityofloveland.org/WaterQuality
- Follow-us on Facebook to receive updates about water projects, water tips, programs and more.

Drinking Water Week May 1-7, 2016

YOUR WATER
to know it is to love it

Call 811 before you dig

There may be more than roots underground on your property. All sorts of utility lines, pipes and cables could be buried there and could be damaged by even shallow digging, which could result in service interruptions to your neighborhood.

That's why every digging job from planting a bush to installing a fence should be preceded by a call to 811 to have utility lines marked. Just tell the operator where you're planning to dig and what type of work you'll be doing. The affected local utilities will send a locator to your property free of charge. Then you'll know what's below and be able to dig safely.



Community Stewardship
Lecture Series

creating a sustainable culture