



# 2015 City of Loveland Standard (mailed) Quality of Life Survey

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# Executive Summary

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## Overview

The City of Loveland's annual Quality of Life Survey seeks residents' opinions on City services and amenities including public safety, utilities, leisure services, transportation, arts and culture and more.

Most of the services, facilities and opportunities provided by Loveland's City government received high ratings this year and the majority were comparable to those received in 2014.

There were no notable increases on any of the questions this year. Notable decreases were seen in response to questions on residents feeling safe in the community, being able to travel by car with minimal delays and the City providing quality police services.

## Background

The City of Loveland has administered a Quality of Life Survey annually for many years. In 2015 for the second year, an online survey through the City's *Open City Hall* forum garnered an additional 214 responses (resulting in about a 32 percent increase in overall feedback from residents) from residents who answered the exact same questions online. That data is compiled in a separate report. Results from both reports will be analyzed by City leaders to identify issues, trends, and topics for discussion.

## Methodology

- The 2015 Quality of Life Survey, containing 24 questions, was mailed to 3,000 randomly selected Loveland addresses. At least 382 responses are necessary to achieve a 95 percent confidence interval of +/- 5 percentage points.
- Of the 3,000 households receiving the survey, 677 responded to the hard-copy, mailed questionnaire. That resulted in a response rate of 22.5 percent.
- Ratings from this year's standard mailed survey were compared to ratings from previous years to identify trends and issues.
- Initial questions requested basic demographic information from the respondents including age, residency, employment, type of residence and Internet use.
- Twenty-four statements about City services gave respondents the opportunity to strongly agree, agree, disagree, strongly disagree or select 'no opinion' in response to the statements.
- In addition to the responses to the 24 statements, respondents were given the opportunity to provide additional written comments. This direct feedback from residents is listed in the Comments and Suggestions section of this report.

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## Summary of Highlights

- Of the 24 questions, four showed increased satisfaction ratings (respondents who strongly agree or agree) but none were statistically significant, which would require an increase of three or more percentage points.
- The questions showing slight increases in satisfaction were in response to the following questions:
  - The sewer system in Loveland works reliably. (plus 1 percentage point)
  - Street surfaces are drivable and safe. (plus 1)
  - Water runoff from storms is controlled and minimizes flooding (plus 1)
  - Loveland is attracting shopping opportunities our community desires (plus 2)
- The most dramatic decreases in satisfaction were in response to the following questions:
  - My family feels safe in our community. (minus 7)
  - The City provides quality Police services. (minus 6)
  - I can travel by car to locations in Loveland with minimal delays. (minus 7)
- Questions that showed a differential of 3 and 4 percentage points were:
  - The library services provided are current and meet our community needs. (minus 3)
  - There are sufficient opportunities to participate in Loveland government. (minus 3)
  - I feel well informed about City services. (minus 4)
  - The City provides activities and services needed by senior citizens. (minus 4)
- Responses to 13 questions showed increases or decreases in satisfaction of two percentage points or fewer.
- Four questions produced results identical to last year's survey.

## Quality of City Services

- Respondents were asked to rate Utility services such as the delivery of electricity and quality of drinking water, as well as services provided by departments including Police, Fire and Public Works. Overall, City services were rated favorably with eight out of 10 total questions receiving a rating of 81 or above. Loveland delivering reliable electricity received the highest rating in this category at 97 (one point down from last year). The question asking if alternative transportation options are usable and provide an alternative to driving received the lowest rating in this category at 54 (same rating as 2014 but in 2013 the rating was 60).

## Quality of Infrastructure

- Respondents were asked to rate the quality of roadways, storm water facilities, the water waste system and other parts of the public infrastructure. Three of the four questions in this category received favorable ratings of 80 or above. The lowest rating, 71, was in response to the question asking residents if they could travel by car throughout Loveland with minimal delays. That response went down by seven points from a rating of 78 in 2014.

## Quality of Community Amenities

- Residents were asked to rate opportunities for recreation, programs for youth and senior citizens, community events and opportunities to enjoy the arts. Ratings in this category were favorable with only three of the eight questions on Amenities falling below a rating of 80. The lowest rating of 51 was in response to there being sufficient opportunities to participate in Loveland government. This rating went down three points from 2014.

## Quality of Development & Growth

- Residents were asked for their opinion on how the City performs in promoting development that enhances quality of life in Loveland. Ratings in this category ranged from 75 (up two points from last year) for Loveland attracting shopping opportunities the community desires, to a rating of 38 on Loveland attracting jobs that pay well from employers who offer benefits.

## Overall Survey Feedback

- Overall, ratings were favorable with 18 of the total 24 questions rating 71 or above, and responses to seven of the 24 questions showing a rating of 91 or above. Eight questions produced ratings of 80 to 89 and three questions showed ratings in the 70's. Five questions received ratings between 51 and 61. Only one question relating to Loveland's success in attracting high-paying jobs with benefits received a rating below 50 at 38.
- In the *General Comments & Suggestion Section*, citizens shared their thoughts on a wide variety of topics. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections to improve readability and deletion of personal contact information of respondents.

# 2015 Quality of Life Survey

## Summary of Data



## 2015 Quality of Life in Loveland Standard Survey – Summary of Responses

Numbers are percentages of total responses

Statements on Quality of Life in Loveland from Strongly Agree to No Opinion	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
Loveland delivers reliable electricity.	48.66	48.81	.89	0.3	1.34
Residential recycling and trash services meet customer needs.	50.22	44.44	2.22	.89	2.22
Loveland's neighborhoods, parks and thoroughfares are clean.	35.16	58.16	3.86	0.59	2.23
The City provides quality parks and trails.	38.96	53.48	2.22	0.59	4.74
The City provides quality Fire/Rescue services.	48.14	43.68	0.15	0.59	2.67
Loveland provides quality drinking water.	40.65	51.04	3.71	1.93	2.67
The sewer system in Loveland works reliably.	28.64	62.46	2.67	.74	5.49
My family feels safe in our community.	23.85	64.98	7.0	1.64	2.53
There are plentiful opportunities to enjoy the arts.	36.80	50.15	2.08	0.3	10.68
There are sufficient opportunities to gather as a community (festivals/community events).	30.71	56.53	3.41	.59	8.75
The City provides quality Police services.	35.91	48.52	5.79	2.52	7.27
There are abundant recreational opportunities for all members of my family.	32.74	51.11	5.33	0.44	10.37
Street surfaces are drivable and safe.	18.42	65.08	10.55	1.93	4.01
The library services provided to our community are current and meet our community needs.	32.94	48.81	2.37	0.74	15.13
Water runoff from storms is controlled and minimizes flooding.	20.83	59.08	7.74	2.68	9.67
Loveland is attracting shopping opportunities our community desires.	20.15	55.11	13.48	2.22	9.04
I can travel by car to locations in Loveland with minimal delays.	15.56	54.96	20.15	6.37	2.96
I feel well informed about City services.	14.01	57.38	9.24	3.73	15.65
The City provides activities and services needed by senior citizens.	17.83	43.24	6.09	0.89	31.95
The City Council is approving development that enhances the quality of life in our community.	14.63	42.69	14.03	4.03	24.63
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	11.03	43.37	14.01	5.66	25.93
The City provides quality youth activities.	16.17	37.39	4.90	1.63	39.91
There are sufficient opportunities to participate in Loveland Government.	10.60	40.45	8.36	1.64	38.96
Loveland is attracting jobs that pay well from employers who offer benefits.	6.53	31.16	26.56	6.38	29.38

# Quality of Life in Loveland - Annual Comparison – 2009 to 2015

Numbers are percentages of total responses

Annual Comparison of Statements on Loveland Community Attributes	2009 Strongly Agree/ Agree	2010 Strongly Agree/ Agree	2011 Strongly Agree/ Agree	2012 Strongly Agree/ Agree	2013 Strongly Agree/ Agree	2014 Strongly Agree/ Agree	2015 Strongly Agree/ Agree
1. Loveland delivers reliable electricity.	99	98	96	92	98	98	97
2. Residential recycling and trash services meet customer needs.	92	92	91	92	95	95	95
3. Loveland's neighborhoods, parks and thoroughfares are clean.	92	95	91	92	95	95	93
4. The City provides quality parks and trails.	95	96	91	91	94	94	92
5. The City provides quality Fire/Rescue services.	93	95	89	90	93	94	92
6. Loveland provides quality drinking water.	93	94	91	90	93	94	92
7. The sewer system in Loveland works reliably.	93	93	89	90	93	90	91
8. My family feels safe in our community.	95	95	93	95	96	96	89
9. There are plentiful opportunities to enjoy the arts.	91	93	89	88	90	89	87
10. There are sufficient opportunities to gather as a community (festivals/community events etc.)	91	91	87	85	87	87	87
11. The City provides quality Police services.	86	90	84	82	89	90	84
12. There are abundant recreational opportunities for all members of my family.	84	88	85	82	86	84	84
13. Street surfaces are drivable and safe.	84	87	82	83	84	83	84
14. The library services provided to our community are current and meet our community needs.	77	83	80	83	84	85	82
15. Water runoff from storms is controlled and minimizes flooding.	89	90	85	85	85	79	80
16. Loveland is attracting shopping opportunities our community desires.	74	72	74	70	71	73	75
17. I can travel by car to locations in Loveland with minimal delays.	81	80	79	80	81	78	71
18. I feel well informed about City services.	77	82	76	74	73	75	71
19. The City provides activities and services needed by senior citizens.	65	67	68	68	64	65	61
20. The City Council is approving development that enhances the quality of life in our community.	54	61	63	58	54	58	57
21. Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	66	67	62	59	60	54	54
22. The City provides quality youth activities.	54	60	57	57	52	55	54
23. There are sufficient opportunities to participate in Loveland Government.	58	57	55	50	49	54	51
24. Loveland is attracting jobs that pay well from employers that offer benefits.	33	30	45	41	33	40	38



## 2015 Quality of Life Comparison of Responses from Surveys

(Numbers are percentages of total responses)

Statements on Quality of Life in Loveland	Mailed Survey Strongly Agree/ Agree	Open City Hall Survey Strongly Agree/ Agree	Mailed Survey No Opinion	Open City Hall Survey No Opinion
Loveland delivers reliable electricity.	97	99	1.3	1.1
Residential recycling and trash services meet customer needs.	95	93	2.2	0.1
Loveland's neighborhoods, parks and thoroughfares are clean.	93	92	2.2	1.0
The City provides quality parks and trails.	92	97	4.7	0
The City provides quality Fire/Rescue services.	92	92	2.6	7.7
Loveland provides quality drinking water.	92	91	2.6	2.2
The sewer system in Loveland works reliably.	91	92	5.7	1.1
My family feels safe in our community.	89	94	2.5	1.3
There are plentiful opportunities to enjoy the arts.	87	95	10.6	1.1
There are sufficient opportunities to gather as a community. (festivals/community events)	87	92	8.7	3.3
The City provides quality Police services.	84	83	7.2	7.6
There are abundant recreational opportunities for all members of my family.	84	89	10.3	1.1
Street surfaces are drivable and safe.	84	90	4.0	1.1
The library services provided to our community are current and meet our community needs.	82	89	15.3	7.6
Water runoff from storms is controlled and minimizes flooding.	80	78	9.6	8.7
Loveland is attracting shopping opportunities our community desires.	75	74	9.0	5.5
I can travel by car to locations in Loveland with minimal delays.	71	70	2.9	1.1
I feel well informed about City services.	71	78	15.6	9.8
The City provides activities and services needed by senior citizens.	61	63	31.9	35.9
The City Council is approving development that enhances the quality of life in our community.	57	64	24.6	15.4
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	51	56	25.9	12.1
The City provides quality youth activities.	54	58	39.9	37.0
There are sufficient opportunities to participate in Loveland Government.	54	63	38.9	30.4
Loveland is attracting jobs that pay well from employers who offer benefits.	38	40	29.3	21.7

# 2015 Quality of Life Survey

## **Appendix I:** Survey Tool





**Dear Loveland resident,**

**July 20, 2015**

The City each summer invites citizens to share their opinions about quality of life in Loveland and the services that are designed to enhance it. Your address was randomly selected this year for the purpose of participating in this survey.

Your feedback matters to us. Please read each statement and place a mark in the appropriate box. Your written comments and suggestions are also most welcome.

Please return the survey in the postage-paid envelope by Friday, August 7, 2015. Thank you!

**About you:**

**How long have you lived in Loveland?**

- 1 year or less
- 1-2 years
- 3-5 years
- 6-10 years
- More than 10

**What is your age range?**

- 18-24 years
- 25-44 years
- 45-64 years
- 65 years and older

**Using U.S. Highways 287 and 34 as references, in which part of town do you live?**

- Northwest
- Southwest
- Northeast
- Southeast

**Do you live in a single-family home or multi-family building?**

- Single family
- Multi-family

**Which one of these locations is nearest to where you work?**

- Loveland
- Greeley
- Fort Collins
- Longmont/Denver/Boulder
- Windsor
- Not applicable (not employed outside of the home/retired)

**How frequently do you use the Internet?**

- Daily
- 2-3 times per week
- 2-3 times per month
- Rarely
- Never

**How often do you visit the City's official website, [www.cityofloveland.org](http://www.cityofloveland.org)?**

- Weekly
- Monthly
- 2-3 times per year
- Never

**How frequently do you watch live or recorded City council meeting broadcast on Channel 16?**

- Weekly
- Monthly
- 2-3 times per year
- Never

**How often do you view live or recorded City council meetings through the City's website?**

- Weekly
- Monthly
- 2-3 times per year
- Never

**General Comments and Suggestions:**

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## Quality of Life in Loveland

<b>Statements of Loveland Community Attributes</b>	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>No Opinion</b>
My family feels safe in our community.					
The City provides quality Fire/Rescue services.					
The City provides quality Police services.					
Loveland’s neighborhoods, parks and thoroughfares are clean.					
Residential recycling and trash services meet customer needs.					
Loveland is attracting shopping opportunities our community desires.					
Loveland is attracting jobs that pay well from employers who offer benefits.					
Loveland provides quality drinking water.					
Loveland delivers reliable electricity.					
Water runoff from storms is controlled and minimizes flooding.					
The sewer system in Loveland works reliably.					
I can travel by car to locations in Loveland with minimal delays.					
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).					
Street surfaces are drivable and safe.					
City provides quality parks and trails.					
There are abundant recreational opportunities for all members of my family.					
There are sufficient opportunities to gather as a community (Festivals/Community Events).					
There are plentiful opportunities to enjoy the arts.					
The City Council is approving development that enhances the quality of life in our community.					
The Library services provided to our community are current and meet our community’s needs.					
The City provides quality youth activities.					
The City provides activities and services needed by senior citizens.					
There are sufficient opportunities to participate in Loveland government.					
I feel well informed about City services.					

# 2015 Quality of Life Survey

## **Appendix II:**

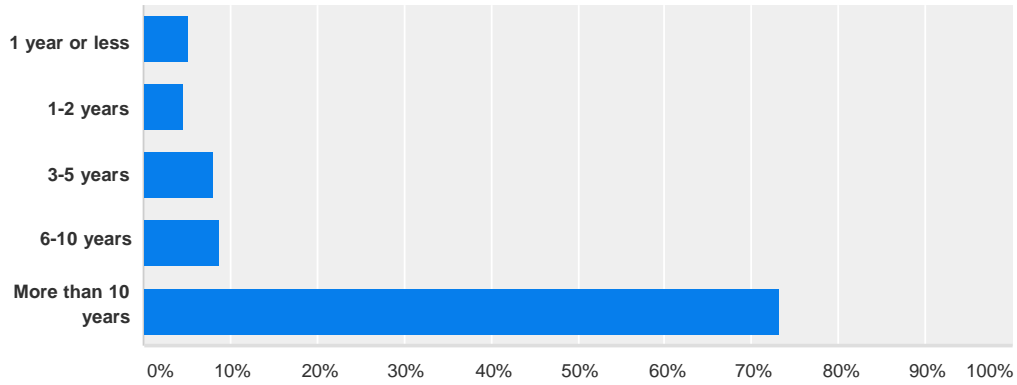
### Graphical Illustration of Data



# Demographics of Respondents

## Q1 How long have you lived in Loveland?

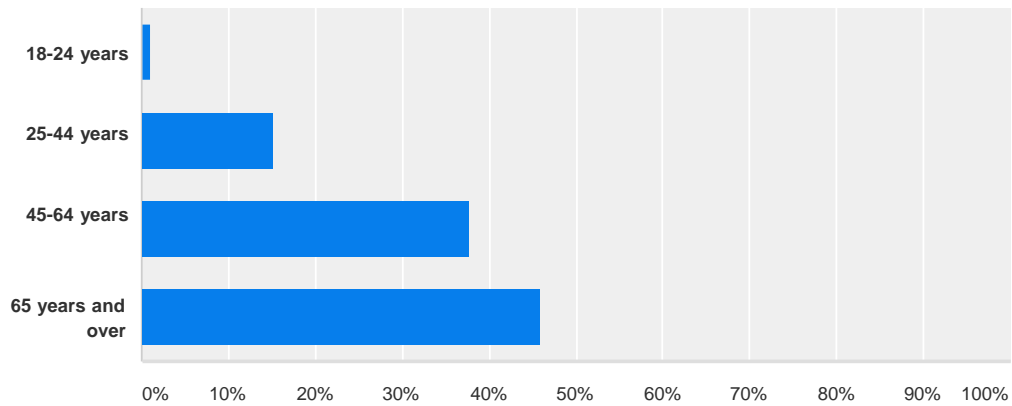
Answered: 671 Skipped: 4



Answer Choices	Responses	Count
1 year or less	5.22%	35
1-2 years	4.62%	31
3-5 years	8.20%	55
6-10 years	8.79%	59
More than 10 years	73.17%	491
<b>Total</b>		<b>671</b>

## Q2 What is your age range?

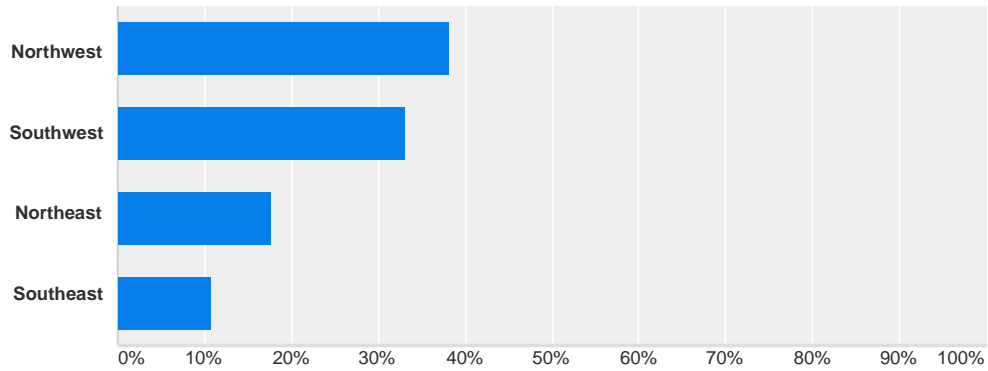
Answered: 673 Skipped: 2



Answer Choices	Responses	Count
18-24 years	1.04%	7
25-44 years	15.30%	103
45-64 years	37.74%	254
65 years and over	45.91%	309
<b>Total</b>		<b>673</b>

### Q3 Using the intersection of Highway 287 and Highway 34 as the boundaries, in what part of town do you live?

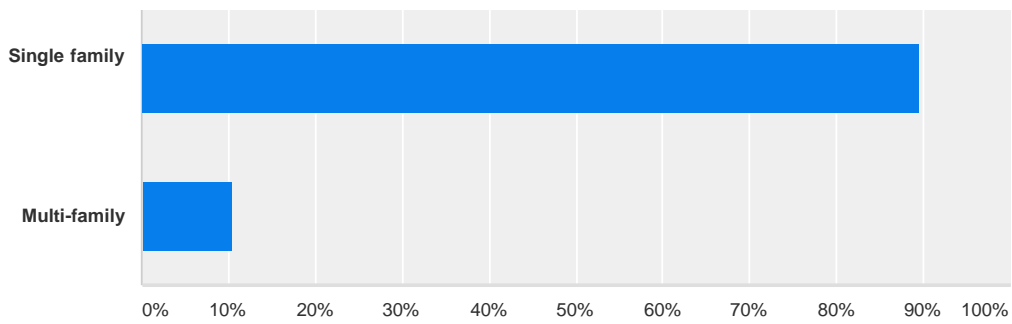
Answered: 669 Skipped: 6



Answer Choices	Responses	Count
Northwest	38.27%	256
Southwest	33.18%	222
Northeast	17.79%	119
Southeast	10.76%	72
<b>Total</b>		<b>669</b>

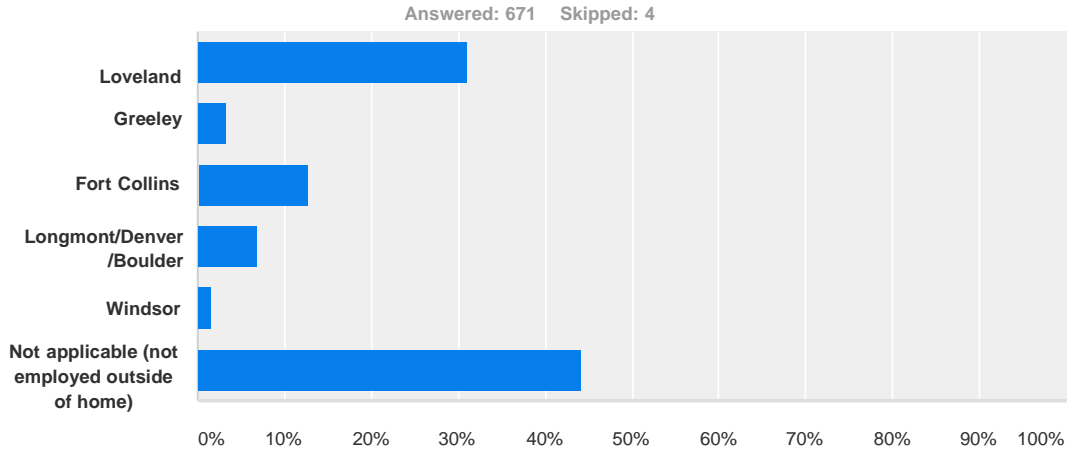
### Q4 Do you live in a single or multi-family building?

Answered: 674 Skipped: 1



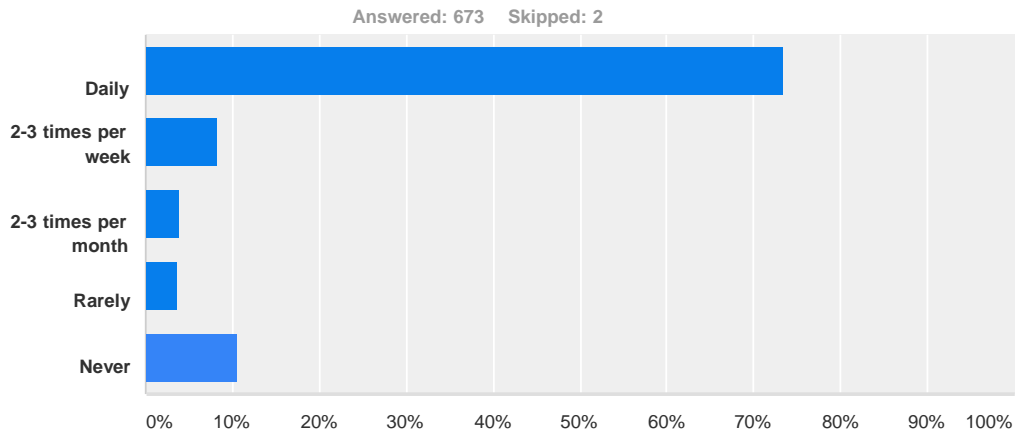
Answer Choices	Responses	Count
Single family	89.47%	603
Multi-family	10.53%	71
<b>Total</b>		<b>674</b>

### Q5 Which one of these locations is nearest to where you work?



Answer Choices	Responses
Loveland	31.15% 209
Greeley	3.43% 23
Fort Collins	12.67% 85
Longmont/Denver/Boulder	6.86% 46
Windsor	1.64% 11
Not applicable (not employed outside of the home or retired)	44.26% 297
<b>Total</b>	<b>671</b>

### Q6 How often do you use the Internet?

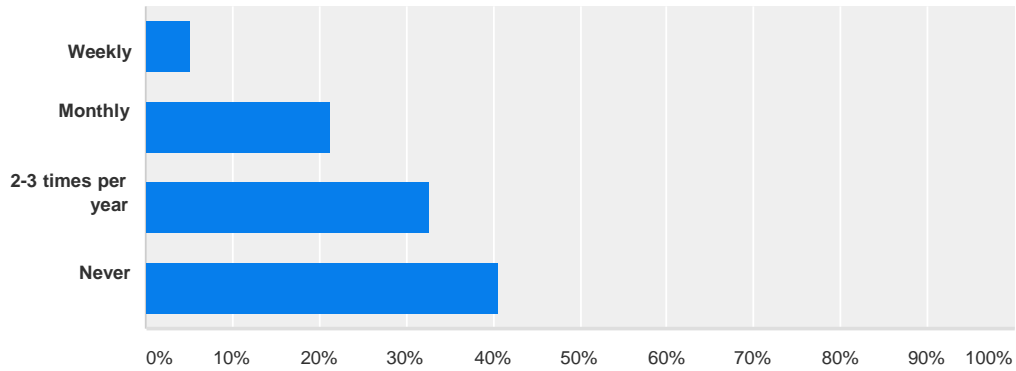


Answer Choices	Responses
Daily	73.55% 495
2-3 times per week	8.32% 56
2-3 times per month	3.86% 26
Rarely	3.71% 25
Never	10.55% 71
<b>Total</b>	<b>673</b>



### Q7 How often do you visit the City's official website *www.cityofloveland.org*?

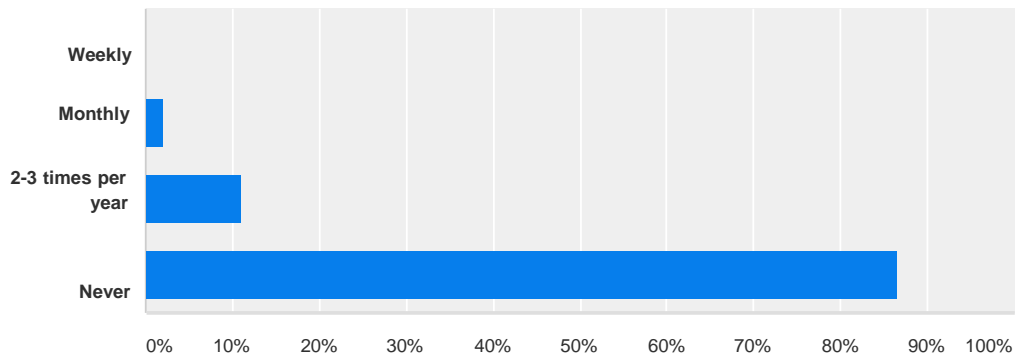
Answered: 669 Skipped: 6



Answer Choices	Responses	Count
Weekly	5.23%	35
Monthly	21.23%	142
2-3 times per year	32.74%	219
Never	40.81%	273
<b>Total</b>		<b>669</b>

### Q8 How often do you watch live or recorded City Council meeting broadcast on Channel 16?

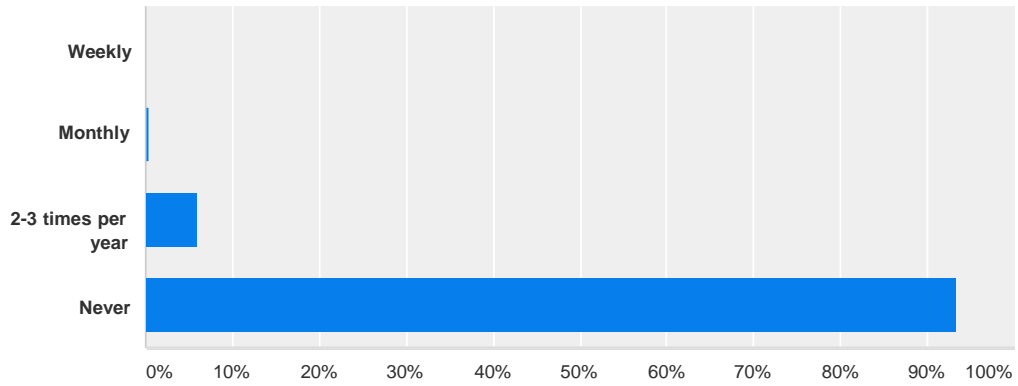
Answered: 673 Skipped: 2



Answer Choices	Responses	Count
Weekly	0.30%	2
Monthly	2.08%	14
2-3 times per year	11.00%	74
Never	86.63%	583
<b>Total</b>		<b>673</b>

### Q9 How often do you view live or recorded City Council meetings through the City's website?

Answered: 673 Skipped: 2

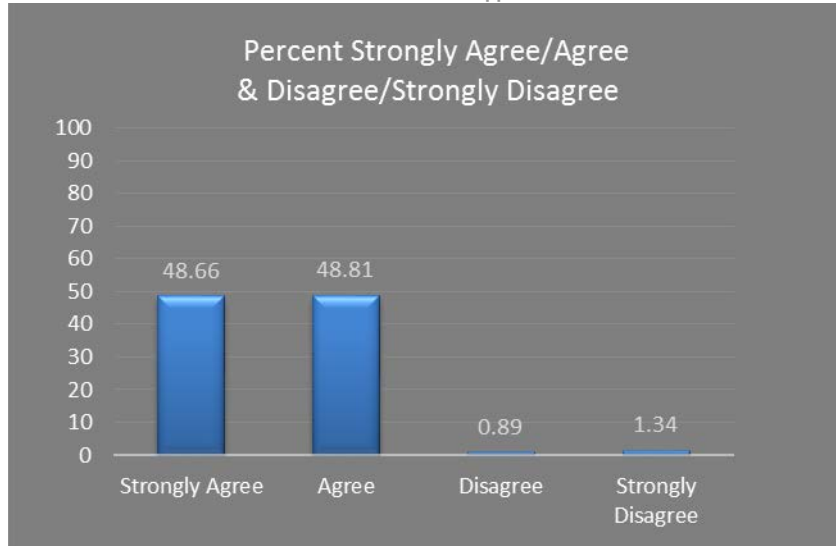


Answer Choices	Responses	
Weekly	0.15%	1
Monthly	0.45%	3
2-3 times per year	6.09%	41
Never	93.31%	628
<b>Total</b>		<b>673</b>

## Responses to Survey Questions (from highest to lowest rating)

### Q1 Loveland delivers reliable electricity.

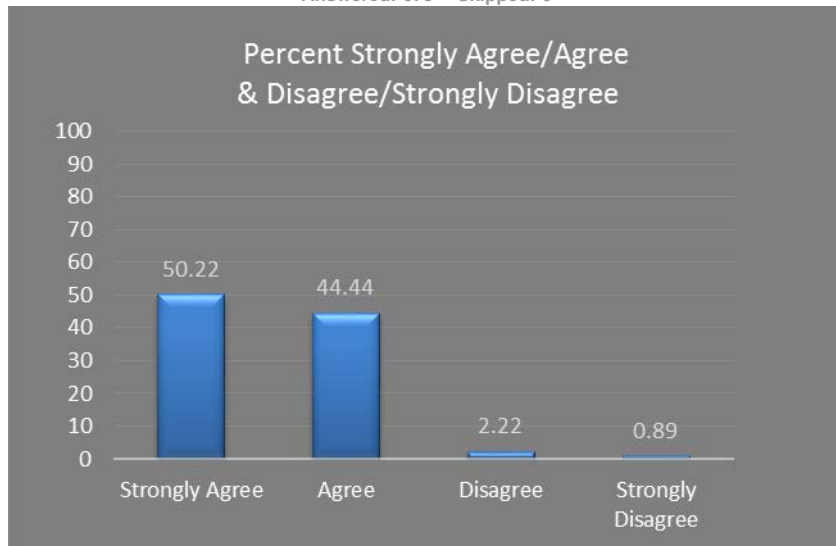
Answered: 674 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
48.66% 328	48.81% 329	0.89% 6	0.30% 2	1.34% 9	674	1.57

### Q2 Residential recycling and trash services meet customer needs.

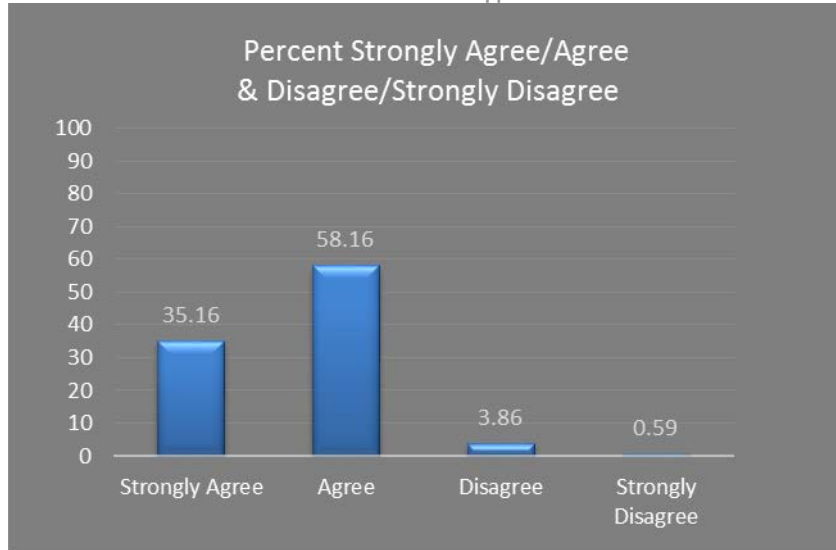
Answered: 675 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
50.22% 339	44.44% 300	2.22% 15	0.89% 6	2.22% 15	675	1.60

### Q3 Loveland's neighborhoods, parks and thoroughfares are clean.

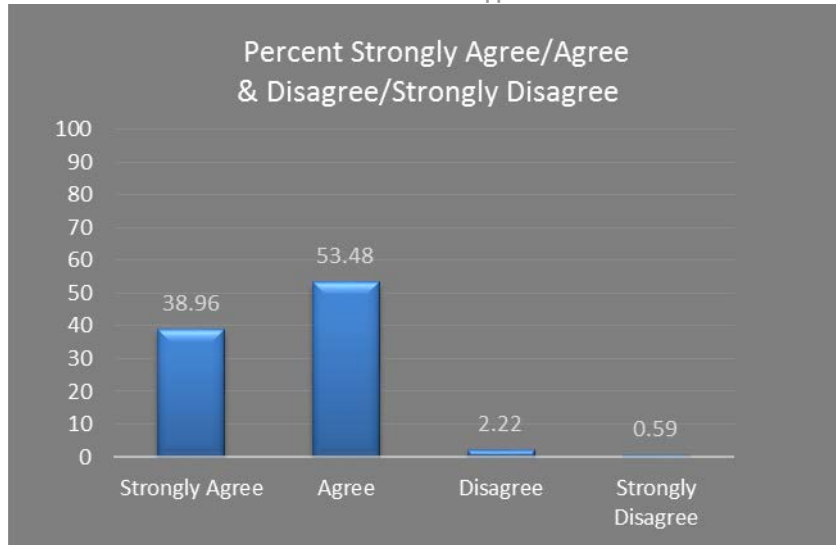
Answered: 674 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
35.16%	58.16%	3.86%	0.59%	2.23%	674	1.77
237	392	26	4	15		

### Q4 The City provides quality parks and trails.

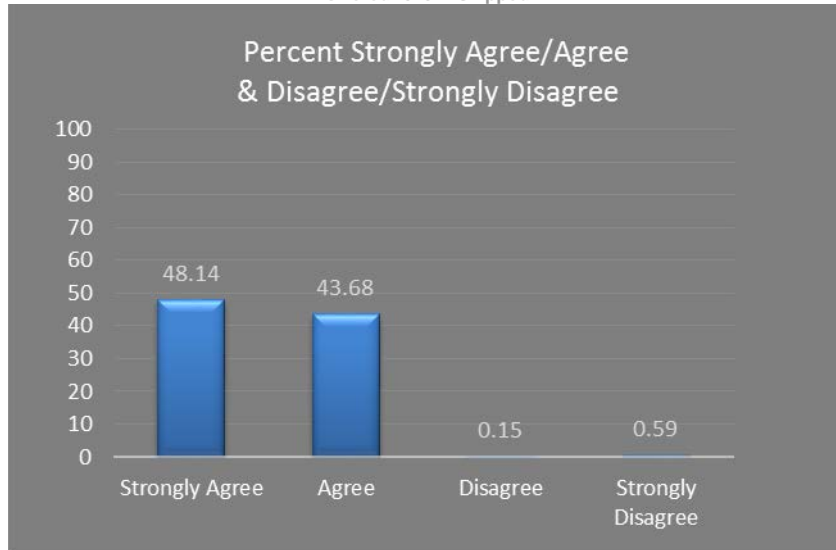
Answered: 675 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
38.96%	53.48%	2.22%	0.59%	4.74%	675	1.79
263	361	15	4	32		

**Q5 The City provides quality Fire/Rescue services.**

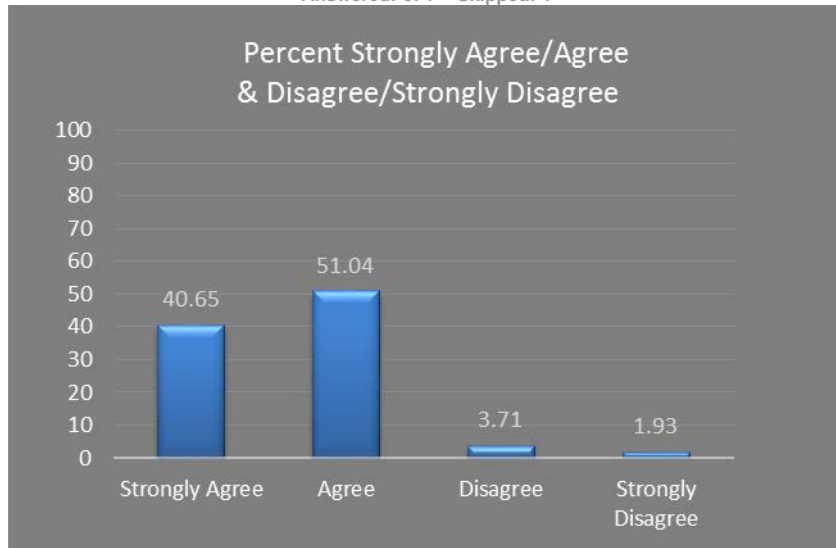
Answered: 673 Skipped: 2



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
48.14% 324	43.68% 294	0.15% 1	0.59% 4	7.43% 50	673	1.75

**Q6 Loveland provides quality drinking water.**

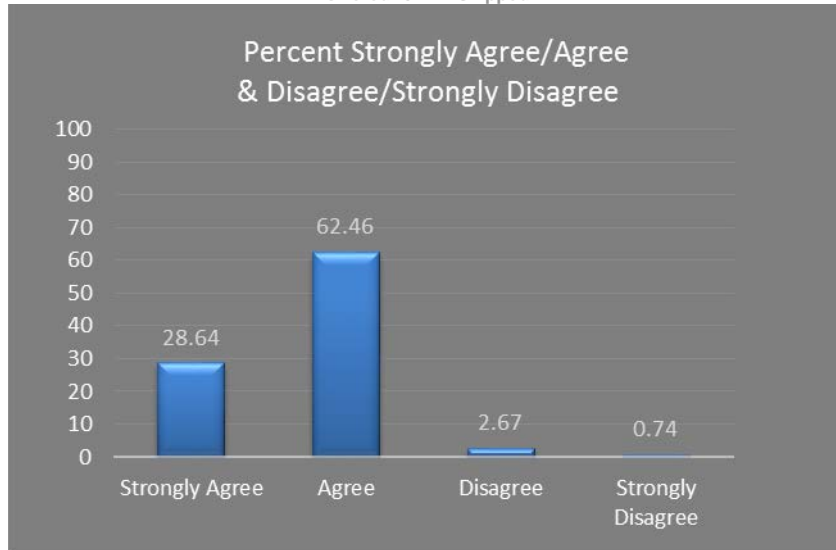
Answered: 674 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
40.65% 274	51.04% 344	3.71% 25	1.93% 13	2.67% 18	674	1.75

**Q7 The sewer system in Loveland works reliably.**

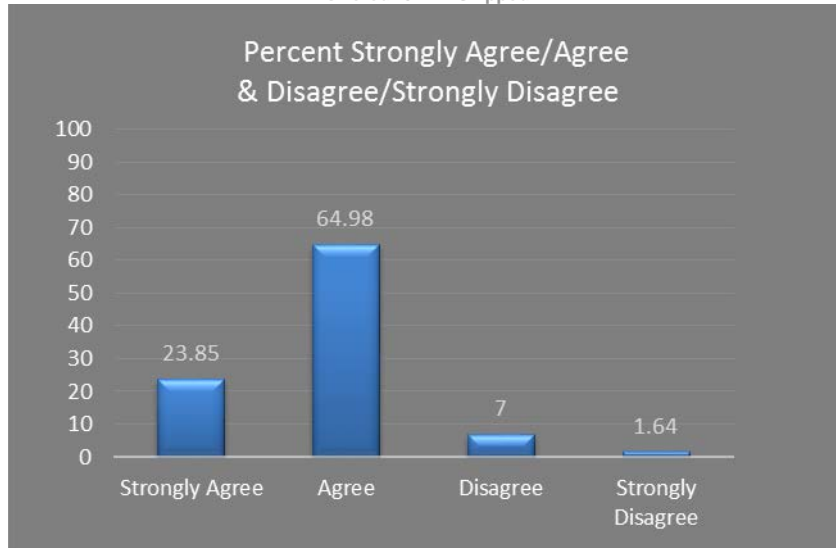
Answered: 674 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
28.64% 193	62.46% 421	2.67% 18	0.74% 5	5.49% 37	674	1.92

**Q8 My family feels safe in our community.**

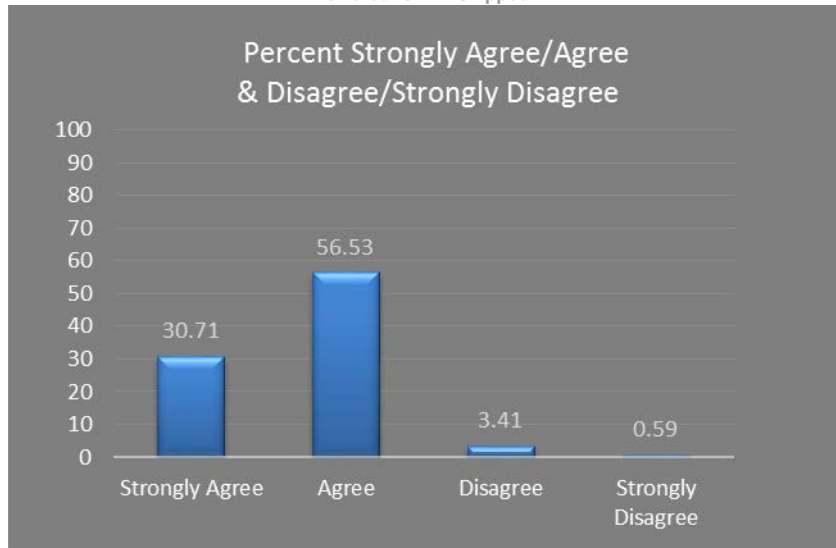
Answered: 671 Skipped: 4



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
23.85% 160	64.98% 436	7.00% 47	1.64% 11	2.53% 17	671	1.94

**Q9 There are sufficient opportunities to gather as a community (festivals, community events).**

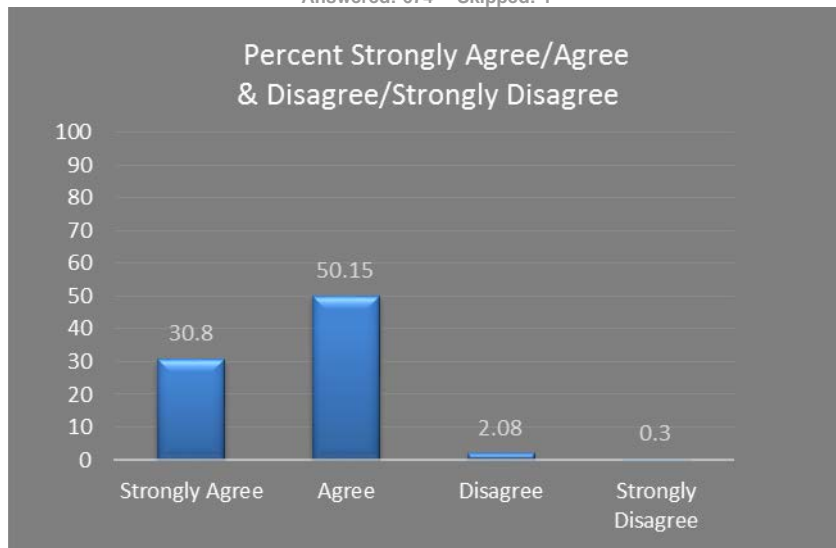
Answered: 674 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
30.71%	56.53%	3.41%	0.59%	8.75%	674	2.00
207	381	23	4	59		

**Q10 There are plentiful opportunities to enjoy the arts.**

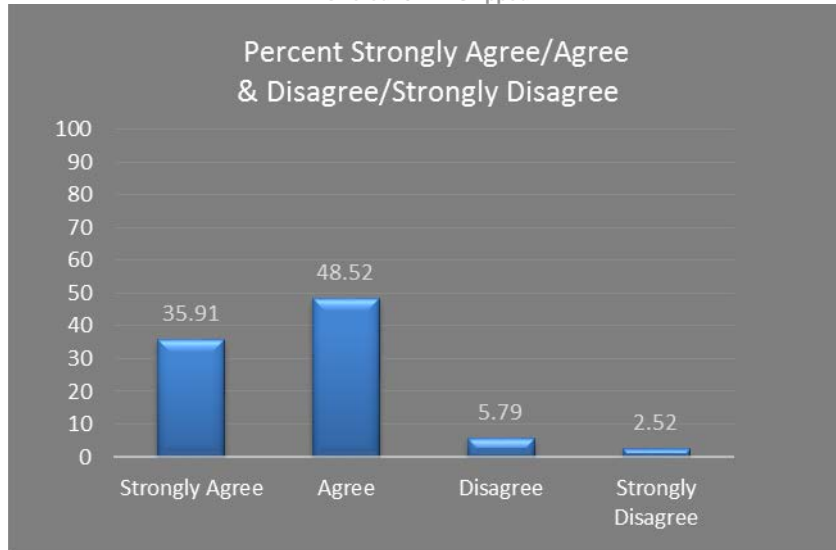
Answered: 674 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
36.80%	50.15%	2.08%	0.30%	10.68%	674	1.98
248	338	14	2	72		

**Q11 The City provides quality Police services.**

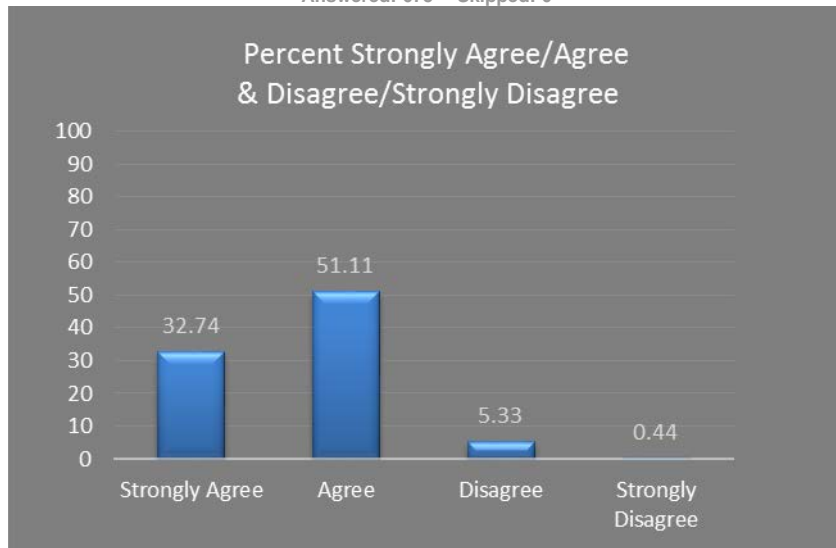
Answered: 674 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
35.91%	48.52%	5.79%	2.52%	7.27%	674	1.97
242	327	39	17	49		

**Q12 There are abundant recreational opportunities for all members of my family.**

Answered: 675 Skipped: 0

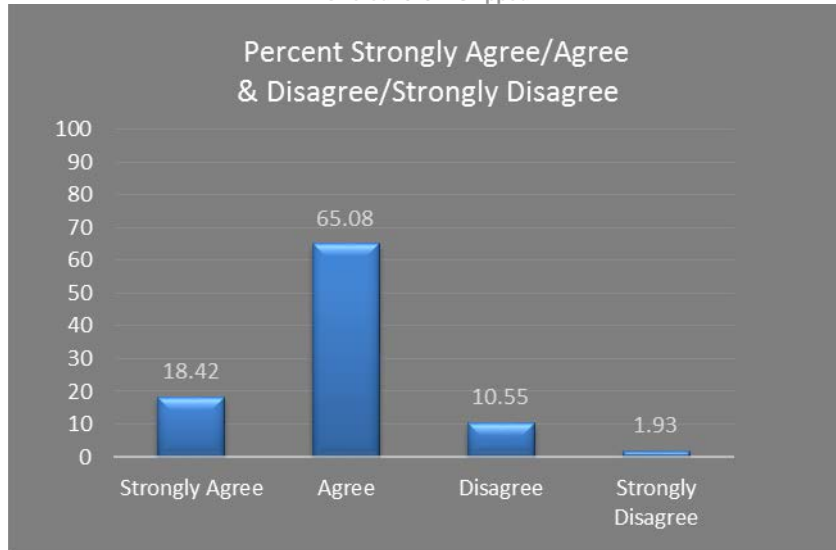


Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
32.74%	51.11%	5.33%	0.44%	10.37%	675	2.05
221	345	36	3	70		



**Q13 Street surfaces are drivable and safe.**

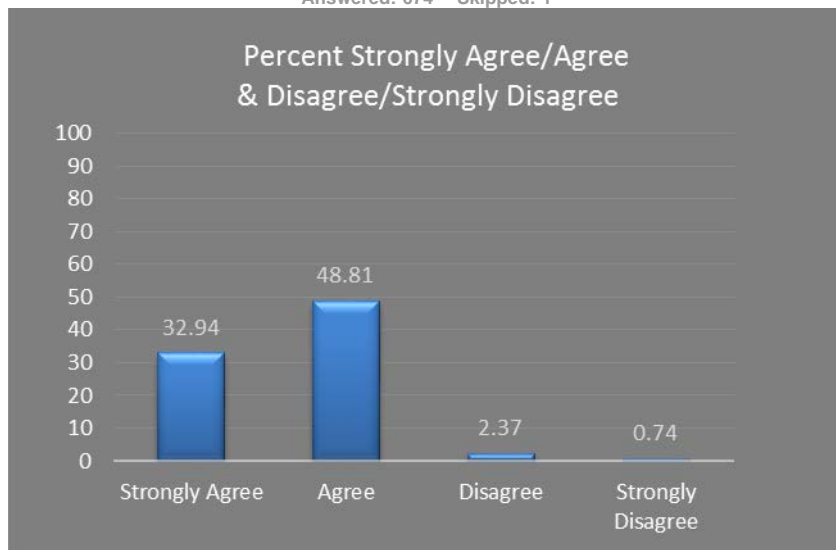
Answered: 673 Skipped: 2



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
18.42% 124	65.08% 438	10.55% 71	1.93% 13	4.01% 27	673	2.08

**Q14 The library services provided to our community are current and meet our community's needs.**

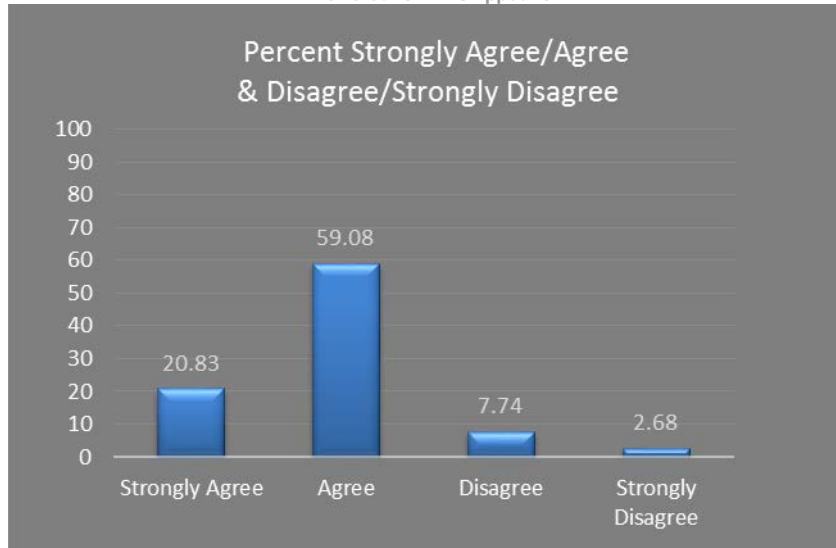
Answered: 674 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
32.94% 222	48.81% 329	2.37% 16	0.74% 5	15.13% 102	674	2.16

### Q15 Water runoff from storms is controlled and minimizes flooding.

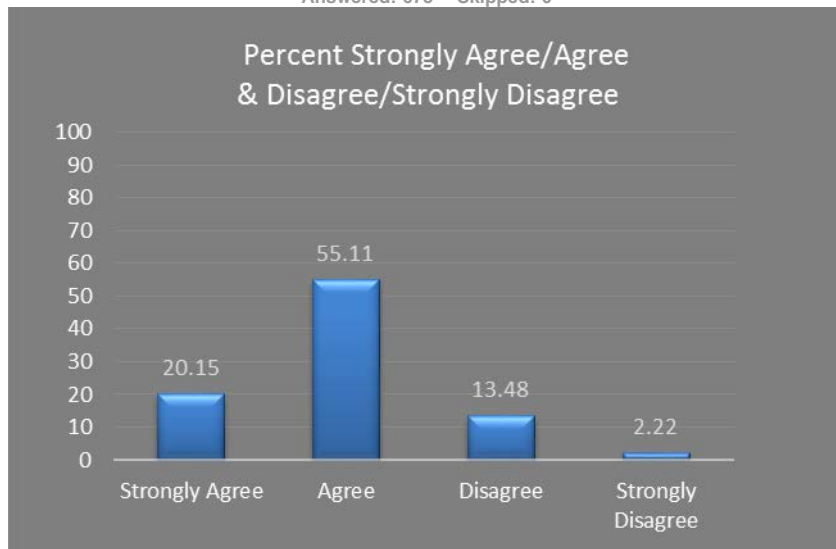
Answered: 672 Skipped: 3



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
20.83%	59.08%	7.74%	2.68%	9.67%	672	2.21
140	397	52	18	65		

### Q16 Loveland is attracting shopping opportunities our community desires.

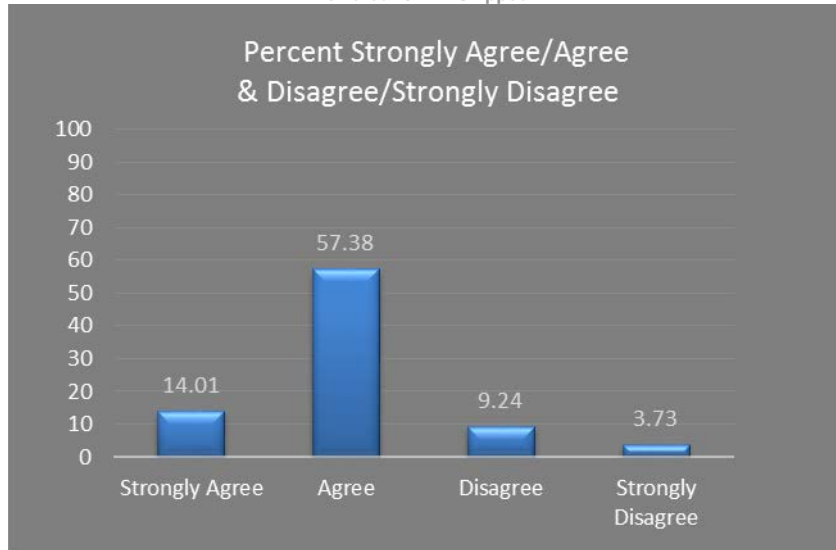
Answered: 675 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
20.15%	55.11%	13.48%	2.22%	9.04%	675	2.25
136	372	91	15	61		

**Q17 I feel well informed about City services.**

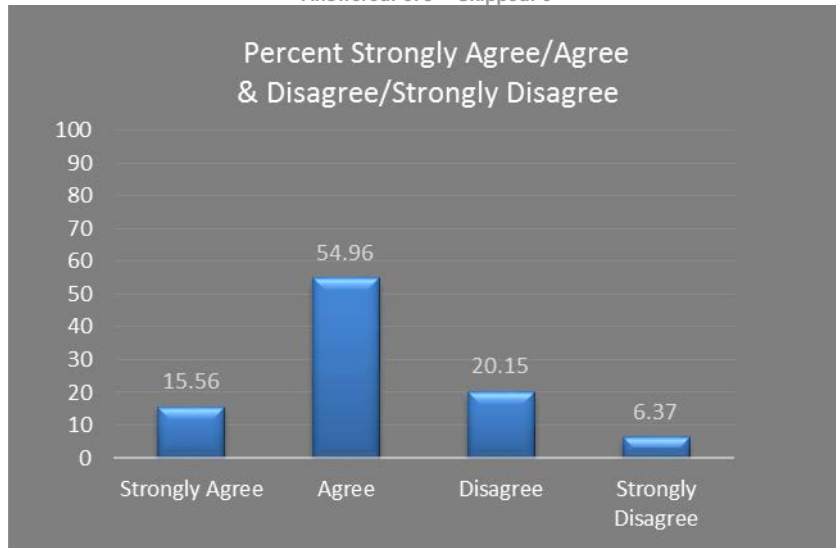
Answered: 671 Skipped: 4



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
14.01%	57.38%	9.24%	3.73%	15.65%	671	2.50
94	385	62	25	105		

**Q18 I can travel by car to locations in Loveland with minimal delays.**

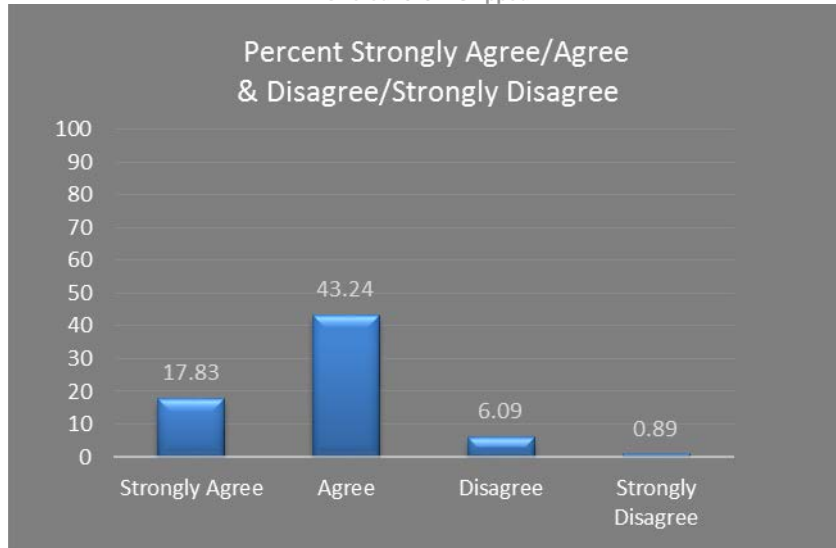
Answered: 675 Skipped: 0



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
15.56%	54.96%	20.15%	6.37%	2.96%	675	2.26
105	371	136	43	20		

**Q19 The City provides activities and services needed by senior citizens.**

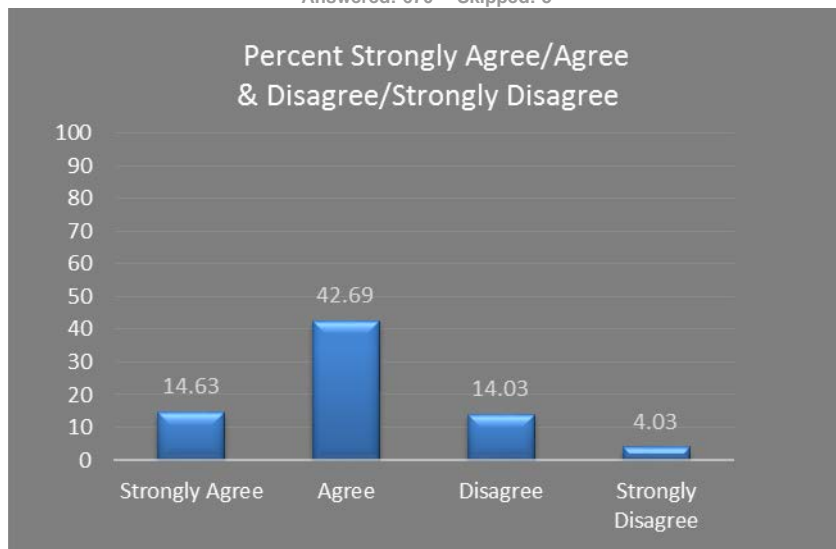
Answered: 673 Skipped: 2



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
17.83%	43.24%	6.09%	0.89%	31.95%	673	2.86
120	291	41	6	215		

**Q20 The City Council is approving development that enhances the quality of life in our community.**

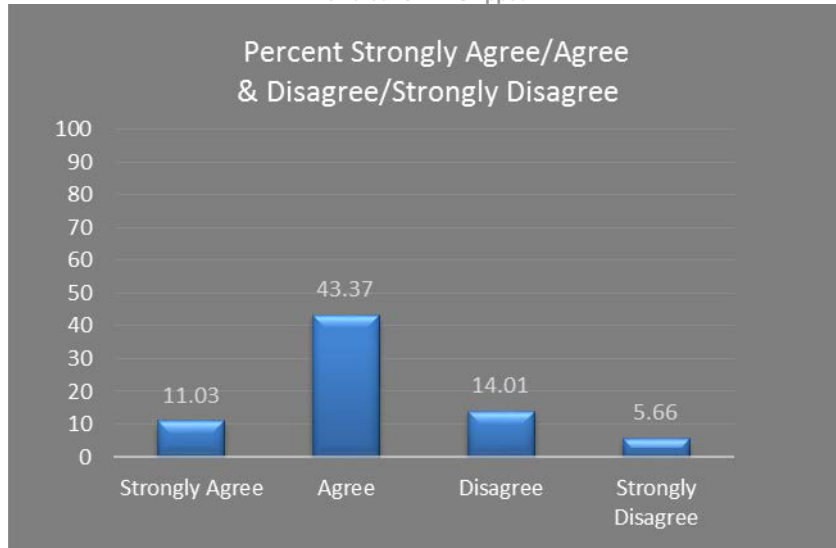
Answered: 670 Skipped: 5



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
14.63%	42.69%	14.03%	4.03%	24.63%	670	2.81
98	286	94	27	165		

**Q21 Alternative transportation options are usable and provide options to driving my car (i.e. buses, bike lanes, sidewalks).**

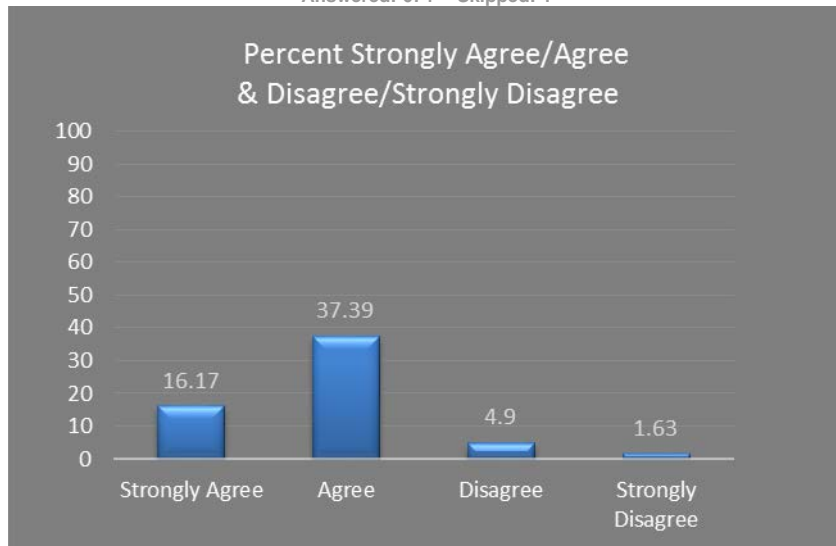
Answered: 671 Skipped: 4



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
11.03%	43.37%	14.01%	5.66%	25.93%	671	2.92
74	291	94	38	174		

**Q22 The City provides quality youth activities.**

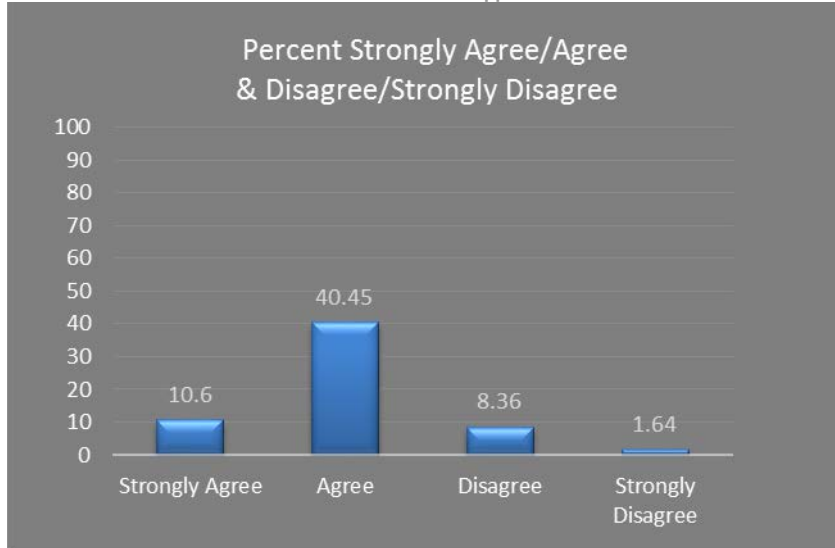
Answered: 674 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
16.17%	37.39%	4.90%	1.63%	39.91%	674	3.12
109	252	33	11	269		

**Q23 There are sufficient opportunities to participate in Loveland government.**

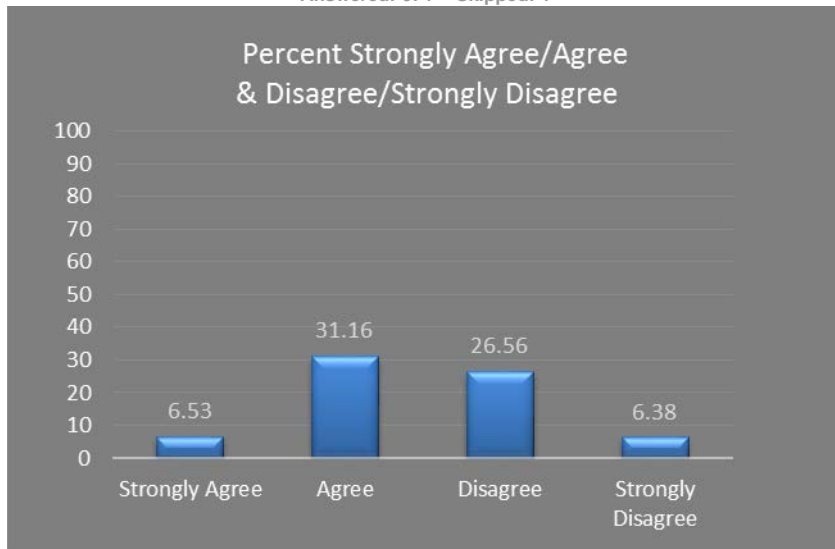
Answered: 670 Skipped: 5



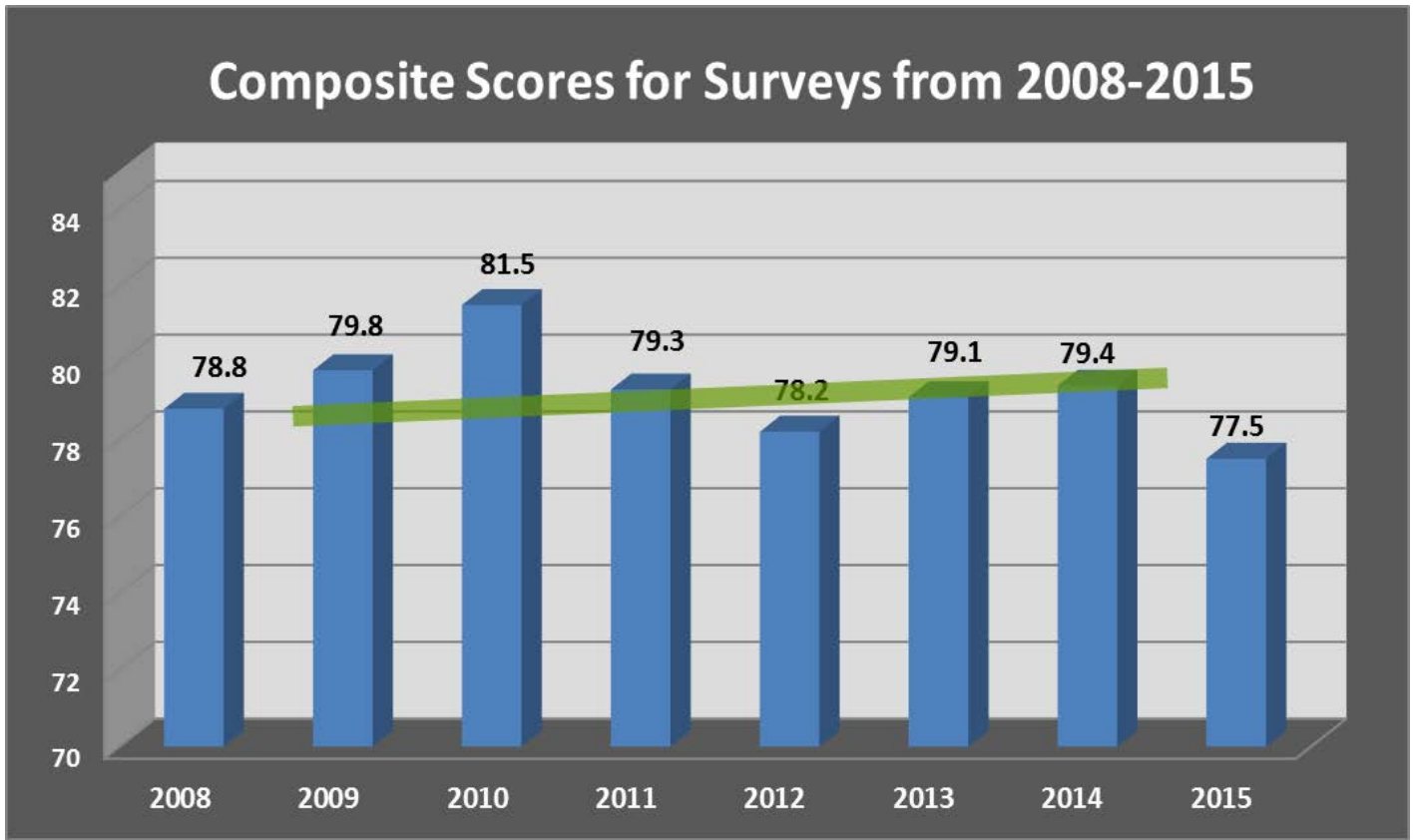
Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
10.60%	40.45%	8.36%	1.64%	38.96%	670	3.18
71	271	56	11	261		

**Q24 Loveland is attracting jobs that pay well from employers that offer benefits.**

Answered: 674 Skipped: 1



Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Total	Weighted Average
6.53%	31.16%	26.56%	6.38%	29.38%	674	3.21
44	210	179	43	198		





2015 Quality of Life Survey  
**Standard Questionnaire**  
306 comments and suggestions  
by department or function

In the *General Comments & Suggestion Section*, citizens shared their thoughts on a wide variety of topics. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections to improve readability and removal of names, addresses and phone numbers.



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## **General Comments/Miscellaneous**

Feel fortunate to live in Loveland. There is no place else that I want to live.

We love Loveland!!! =)

Too much negativity and backlash from HR line callers! Loveland is a wonderful community to live in. I love it! Police dept., fire dept., emergency personnel, road work and city care are excellent!! I have lived in many cities in my lifetime and Loveland is by far the best!

The last three answers are so selected due to the shortness of my stay in your lovely city.

We've lived here over 48 years-we are 85 years old and live the same house we bought 48 years ago. Thank you we love Loveland.

Do not like grocery sales tax.

Government should be as small as possible, should not be in any business competing against people not in government. Police, fire, and basic planning is all you should do. Loveland is rapidly moving toward a place no one wants to live in. 1 million dollars a day or a city like this is insane.

I love living in Loveland and appreciate the great work of city employees! Thank you!

Overall, I continue to be proud of Loveland as a place to live.

Truly love the city.

Loveland is a great place to live!

Destroy the school board please and start over. Close Charter Schools that are diluting our resources (i.e. the Classical School).

We are very happy living in Loveland!!!!

We have good people in charge of our city.

Things are starting to look pretty good.

Moved here 41 years ago after traveling her prior 10 years. Move proved even better than expected. Thank you Loveland.

We are glad we chose Loveland for retirement.

Happy Loveland residents! This has been an outstanding community for our family now in retirement. Our present school board is a concern for our young citizens and attracting businesses to this area.

We are 37-year residents of Loveland. We really liked Loveland when we first relocated here- not so much anymore!

I love Loveland.

I love living in Loveland.

Loveland is a beautiful place with very few problems.

I am thinking about Loveland and the quality of living here- It has gotten better over the years.

Loveland sucks.

Find avenues for the homeless to have options.

We love the recycling program, art sections and parks and waterparks in Loveland! Thank you for making Loveland such a beautiful place to live!

The city of Loveland has made me homeless three times not much love from this f-ed up town.

This is a very good small town. Parks and Trails excellent. Library, Rec Center, Senior Center first rate (though you would think the Senior apts by Rec Center could afford fixing their sign! A bad omen regarding its quality!)

After moving here from New Jersey, I really enjoy living in Loveland.

Did not know these were shown to public.
I have many complaints so don't get the wrong idea when I just list three Tremendous things about Loveland; 1. Loveland Contra band- wonderful. 2. Recycling Center, great. It's getting a little military but you haven't ruined it yet so it's still good for you. 3. The flashing yellow crossing guard – genius.
The library and Chilson parking spaces- WTF? Why are they all for Private parking?
I feel the city does a fine job in managing our city. As a handicapped senior I appreciate the extra services you have extended to me.
More bike lanes. Entrance sidewalk snow removal and firework bans. Provide more shelter, food banks, outreach services for poor/homeless. Have more pet waste pickup bass available in parks.
We moved from Phoenix, AZ to retire in Loveland. City and people are very much like my youth on farm in Iowa. Very safe, pleasant, help for people.
We love Loveland.
How many empty buildings does the city have? Why not donate them to non-profit organizations?
Raised in Loveland. Went to elementary and high school here. Moved to Estes Park 1970- Moved back here 4-28-14. Has changed tremendously!
Great place to live.
I don't have a daily work schedule so it is hard for me to get involved.
I thoroughly enjoy living in Loveland!! :)
I live by myself, but I have to hire help to do my inside/outside work.
<b><u>City Council:</u></b>
Thanks to Major Gutierrez for all he's done for Loveland.
I feel respect has gone out the window between council members at a lot of the meetings and should be corrected – otherwise good job.
I believe that the City Council is more concerned with politics and their aspirations than the betterment of our city. The council needs to support growth in the city and those business opportunities that will encourage it.
Keep agenda 21 (or like) out of Loveland.
The citizens/merchants make Loveland a good place to live in spite of the city council.
I would be watching or attending more City Council meetings, but I attended or watched every School Board meeting.
The meetings are too long and way too much arguing I hate the council meetings.
I would encourage City Council to focus on policy and not micro manage and pursue issues like food sales tax which should not be decided from the dais.
I occasionally attend city council meetings in person once or twice per year.
I worry about public officials who want to fix something that ain't broke.
Read about city council meetings in Reporter Herald.
Need better council.
Thank you for the above information. I did not have the website, channel- will listen so I understand- thank you so much for the information- what goes on at city council is very important to all of us.
I will watch the Loveland meetings not that the website is in front of me.
Don't drop food tax.
Will try to watch a Council meeting.

Publish City Council agenda for the meetings on the city official website.
City Council has been too involved in the realty business.
It amazes me that if I shop at Sprouts when it is built, then I will pay taxes that pay for that stores building costs. I'd love the same arrangement for my own business.
I have lost all respect for the mayor and council these past years over the Sprouts deal, etc... police- city has gotten too big- our historic Rialto is no longer 'theater center' - visions of grandeur and the ugly building that they built next to it I could go on and on.....
Do not get rid of food tax I heard a city council member is trying to get this on a ballot we need this tax to keep our city clean and up to date!
<b><u>Code Compliance/Noise:</u></b>
Fewer train whistles.
Require homeowners to landscape yards- don't allow them to just grow weeds all over even if mowed they spread seeds to neighbors' garden and lawns.
Loveland is a neat place. Consider enforcing loud vehicle ordinances (motorcycle groups, trucks).
The train horns are way too loud and disturbing life tremendously, something needs to be done!
Need more control re: property owners and weeds allowed!
Spend the money to make Loveland a railroad quiet zone.
Clean the alleys of weeds and toxic items.
I would like to see updated ordinances (i.e. stricter rules re: running a business out of home, noise from grass cutting (when you can begin/stop), parking in residential areas.
Alongside N. of house in XXXX block of Sheridan on West side of street has been a mess for ages and it's getting worse! Can anything be done?
We are dismayed that there is no recourse for unsightly properties, suspicions of drug traffic, junky broken down cars and weeds in yards. Loveland (and old town neighborhood) is a pretty city but these blemishes degrade property values of responsible, hard-working residents and are visually polluting. It seems to use the city doesn't care.
I wish our zoning and codes department took their jobs more seriously. We have way too many people trashing their properties, barking dogs and people living in tents and trailers in yards. I've reported- nothing is done.
We resent the threatening letters sent to property owners for maintenance control- Weld County offers assistance, kinder approach, more mature pass some rules for solicitation.
Now that motorcycles are as loud as trains it's time to take action. Let's enforce noise ordinances. I can catch them just listen. There is no excuse.
Trains shouldn't be allowed to blow horn at intersections where gates lights and bells sound. There is enough warning. Seems like horn got louder!
Enforce noise ordinances!
<b><u>COLT/Transportation:</u></b>
Need more bus routes, more bike racks in downtown district.
We need commercial airlines.
<b><u>Culture/Arts/Events:</u></b>
I love living in Loveland and love all the art.

The statue at I-25 and Hwy 34 is rather ugly. I feel it to be a very poor representation of the areas talent. So does everyone I know whom have seen it.
I'm glad they took down the naked sculpture.
Not everyone enjoys art.
Could benefit from community movie nights in nearby parks or at Foote Lagoon.
Events need work. Musicians need to be paid. Exposure is fine, money pays the bills. Lvld is supposed to be an art town, yet there is no original music anywhere. M.S. would be your go to person on that one. 970 XXX-XXXX.
<b><u>Downtown Redevelopment:</u></b>
Downtown Loveland needs more parking and less sculpture and art stuff.
Develop downtown into a destination location. Pedestrian mall between Cleveland and Lincoln. Push for passenger trains on downtown track relocate commercial rail cut east. Parking garage. Museum expansion.
Why can't Loveland figure out the downtown situation?
I don't agree with the downtown department.
The downtown was born over 100 years ago.
Living near downtown I appreciate all efforts to enhance the vitality of the Downtown Core.
All the new bldgs they are putting up in downtown Loveland is only causing more congestion. If I wanted to live in uptown LA, Calif, I would have moved there. I'm a "first responder" and it's very dangerous to maneuver in traffic and roundabouts in an emergency because the general public do not know the rules of the road!
Build up downtown- draw attention to Loveland- stop having to go to FC for shopping.
Know it's difficult, but need more parking downtown.
I'm concerned about Loveland downtown. I think we missed the boat, not doing more to preserve the historic downtown and draw in more tourist opportunities.
Need more restaurants, more flowers through the town like Longmont.
<b><u>Economic Development/Planning/Growth/Building:</u></b>
Growing too fast; many who moved here are now leaving, because they came for "small community" feel.
There are quite a few empty stores on 34. I think that it is important to give businesses incentives to move into those lots so that central Loveland stays nice and vibrant.
Please try to limit development out east. It's over built already at I-25 and 34.
Much of the new development seems to cause more traffic problems. Many times it is easier to drive to Ft. Collins to shop.
The city is getting too big! If I had wanted to live in a huge metro area I would have stayed in Washington DC!
Our elected officials and city staff should drive on Eisenhower between 6:00-midnight any given day and tell me they have done a good job with growth.
You hire staff that do not know how to do their job and wonder why citizens are frustrated. What input are you doing when you buy and when you build? None!
Tear down House of Neighborly Services.
Stop wasting tax-payers dollars to fund a sprouts store.

Please open a grocery store on the east side of town! (east of Walmart)
If we think traffic on Hwy 34 is bad now, just wait till construction on Sprouts begins.
Overall my family loves living in Loveland. We feel safe and enjoy many of the events that take place in and around Loveland. My biggest complaint is the development of the 287 corridor. I feel like the city council is allowing modern designs, instead, instead of requiring traditional building styles or looks. I feel this hurts the old town/small town charm that drew us here. I know development is needed for a strong economy, but I think a better balance as far as modern vs. traditional design is needed.
I strongly support open-space purchases, downtown improvements, and am looking forward to Sprouts! We Love Loveland.
County Market/Albertsons building has sat vacant for 8 years. WTF?
Loveland growth is insane - limit it.
So far we think Loveland is great. We come from Boulder. Don't let this town get like Boulder. Boulder was great at one time - the last 12 years it has gone downhill.
Loveland isn't the town it used to be because of growth- but that has to be in this day and age I have lived here 62 years in the middle on Madison Ave- same house 40 years it can't be too bad.
Build Whole Foods some place other than the city you have selected.
Loveland is a lovely town. We have such nice facilities. I was saddened when the city engineers put a round-a-bout in front of my beauty shop and took away about 5 parking spaces. They took advantage of me bullied me at a meeting and refused to listen to any of us. Done deal from the beginning. I fear it was corrupt due to attitudes. I get to pay higher taxes because of downtown's promotions, while the handicap people in wheelchairs have to take a long trip to our ramp. City left me 1 parking space after lying over and speaking curtly when I asked another time how many parking places will I lose. He said I told you only one- my business has been there 27 yrs. Business has slowed with the round a bout. It's scary on 7th pulling out maniacs flying around the round a bout.
Expansion of 402 and Boise to Timberline effort to buy and protect and preserve river basin property.
Gotten too "big" for our desires- way too much traffic. Doubt that anything can be done about it with Loveland being the attractive place it is. Suffice it to say- we'd move somewhere else were it not for our advanced years... both of us being in our early 80's. Probably too late to make and major changes in our life now...
City pays to much attention to the so call, not to bring in small or large business that creates employment to the city. By the time you change, it will be too late for the city, but the cuts will fill the city pockets.
I feel that the city has shoveled so much overdevelopment onto the town that it all has overwhelmed the infrastructure.
The concerns over the years have focused on small population desires (art purchases, recreation, high-end retail).
I am moving back to NE to live with my daughter. Loved Loveland, but the traffic is making it harder to live. It's growing too fast.
<b><u>Fire Rescue Authority:</u></b>
<i>No comments received</i>
<b><u>Housing:</u></b>
If the city accepts gov't money for Obama's new housing plan I will sell out and move from Loveland.
The rent is too high! People cannot afford to live with wages staying the same and rent rising. There is also not many places to rent, the new apartments springing up around town are so expensive per month I don't

know who can afford to rent them and still be able to raise a family and eat. We need housing that is actually affordable to renters.
Loveland is a choice place to live. However, the recent demand on housing is making it difficult for the lower income brackets to rent here.
We need more affordable housing for seniors. I would like to see a senator or house person live in poverty for 3-6 months and live on \$915 like I do. They would not live in their fancy homes, driving nice cars, and not eat meat every meal and see how they would like it. I would like to see how Loveland families would be crying because they wouldn't have their iPads and so forth. That goes for the people that are running for president. Thank you for writing and I feel just that way.
In our experience, by allowing multi-family/ apartments /condominiums in established older single family detached neighborhoods that commonly are used as rentals seem to attract people that do not have the same standards for quality of life as the neighboring homes.
<b><u>Infrastructure:</u></b>
How about a by-pass route around Loveland?
Install the E County Rd 24 under pass under I25 to Kendall Pkwy.
The sidewalks are not in very good shape. I wish perfectly good streets were not repaved while their sidewalks that are in poor condition are left as they are.
Please open and rebuild the bridge on the bike trail at Wilson and bridge over Big Thompson to reservoir on 34 and 29 Cty rd.
WE NEED MORE BIKE PATHS.
Wish there were more sidewalks especially in the older residential areas of the city!
Fix that confusing and dangerous intersection at Madison and 34.
Just a couple of observations: Compare that intersection at Madison and Eisenhower to the intersection at S. College and Harmony- which one makes more sense? Also who authorized building that "round about" at 7th and Garfield?
Would like to see BT river path repaired and completed finally.
Take out continuous flow intersection.
Think about repairing southwest 14th St. from 287 to Taft. Really bad to drive on.
Highway 402 needs to be 4 lanes to offset highway 34 traffic.
Curb and gutter at 930 N Douglas is in very much need of maintenance also N 10th St. missing asphalt and sink holes.
Need lamp posts in our neighborhood our street (Boxelder) is very dark and there is crime.
Every winter my sidewalk is unable for people to walk on the corner of my street and sidewalk it freezes over and I need to call to have the city to come and break up the ice. When we have a real downpour of rain my corner at Boise and Silver Leaf floods- we have no drain at our corner- only across the street.
The intersection at Hwy 34 and Madison causes much confusion.
Loveland is a great place to live, the only concern I have currently is the road management/engineering depts. choices to create so many round-abouts, cannot stand them or the money being distributed for these projects.
<b><u>Jobs:</u></b>
Improve jobs for people over 50.

## **Library:**

We love the library and the activities offered there!

Outstanding library!

We have a super library offering wonderful programs, 3D printer, etc.

The library annex on 1010 10th street is totally useless all my hardcover books will go into the trash from this date forward.

The public library is outstanding.

Library hours are pretty short if you work a normal 8-5 job.

City could use a branch library.

## **Parks/Recreation/City Events:**

Love our parks! Cannot wait till Mehaffey park is open!!

Could you please keep Winona pool open through August?

I love the bike trail but would love contiguous routes and safer lanes on the bigger streets. The parks are great! I love the old fairgrounds and Mehaffey parks!

More festival and opportunities for youth.

Chilson is super.

Bike and walking trails great.

There should be a "speed limit" for bicycles using the trail in Boyd Lake S.P.

The city does not provide stuff for the youth to do therefore they get into trouble they need more events for them.

Life is busy- working, taking care of elderly parent- little free time to take part in recreational/city activities.

We need more youth activities.

What happened to adding playground equipment?

We need another Rec Center.

I would love to be able to go to movie (Rialto) or parades - senior center - concerts but never parking and I can't walk well because of pain and balance issues. Just wish was possible to be able to go and be a part of all this! - Thx

The Chilson Center is so wonderful but every woman I know says they wish it was open 1/2 hour later because by the time they get home from work feed their family- get kitchen tidied up it is 8:00pm by the time they get to the pool they are lucky to get 1/2 hour in.

The splash park should be user activated.

Even though recreational activities are good, would still like to see more.

Great to see the new park is finally opening between 22nd and 29th.

We need pedestrian (bridge) access to new Mehaffey Park. Windmere subdivision is cut off by the Loudon Ditch.



No decent bike trails, parks or youth activities for teens west of 287.
Finish bike path.
At the bar-b-q the child rides are prohibitively expensive at \$4 per ride.
I feel like some of the actives such as the 4th of July party in the park is not really a party to celebrate Independence Day. I feel like you should incorporate more community things like a fishing derby and let children see what fire fights really do instead of just driving big trucks. Things like that. The car shows are cool but the younger generations don't understand or respect past generations.
<b><u>Police:</u></b>
Loveland is a wonderful city I think the police could be more visible- perhaps foot patrols or engaging the public at events to improve relationships with the public.
I do wish traffic laws were better enforced.
The recent random shootings in N CO have disturbed our safe feelings.
Stop the speeding on Dotsero.
Perhaps Chief Hecker could take a page from the sheriff's notebook re: staff issues.
I think we need more police officers since the pot ruling has and will continue to bring in more people to this area.
I have noticed an increase in domestic disturbances in my neighborhood over the past year. Police appear to handle the situations well. Is there a website where I can follow crime trends to ensure my personal safety in my neighborhood?
As Loveland is growing so much it seems to attract more residents that cause trouble.
West 22nd St from Wilson to Cascade needs more police presence to slow down traffic at rush hours and on weekends.
I can't rely on LPD to keep us safe. I feel LPD is not concerned for our safety after my kid was assaulted by an adult and they drug their heels in responding to find the guy.
Would love to see more police presence at parks just to check wellbeing of community and interacting with kids/parents also maybe then some of the foul mouthed teenagers would hang out at a more appropriate venue.
More speed enforcement is needed especially on West 1st (Lincoln to Wilson) and on south Wilson.
I have not felt safe in Loveland and surrounding areas since shootings in Loveland? Windsor (2 deaths) and no resolution or arrests so far. I feel VERY unsafe in this community.
The crime/violent or drug crimes are worse than I have ever seen.
I have lived here over 27 years and feel this is the best city to live in as far as safety and protection compared with other Colorado cities with the same population and size.
More stuff has been stolen in our neighborhood in the last years.
Chief Hecker must go!
We would like to see more police presence around the Community Kitchen. We live right by it and have seen drug deals, homeless people sleeping in the alley and living in a doorway in the back of the building. Please clean up the downtown area and especially the CK and the area around the downtown Safeway and yes we have reported the situations to the Loveland PD.
I wish police did more for small crimes like hit and runs with no injuring or small theft, I am beginning to be concerned about gang activity.

We need to do more background checks on our police and government people.
Loveland police are here to serve and protect themselves, not citizens, Police protection / help is poop - something needs to be changed.
Longmont did not, and has become a "biker" hub. Boulder did- and does not struggle with this issue.
Time to hold the police dept. accountable!
Police pull people over for speeding minorly too often. Should focus on keeping neighborhoods safe and quiet.
Problem with homeless hanging around library, rec centers, downtown and at Safeway. Catch them using bike path to put up tents.
Re: Police- when non-emergency call(s) have been made, the response was 'This is not a priority call'- wording could be different so the citizen would feel heard. Minimal visibility around Loch Lon Park.
We are feeling less safe and would like more law enforcement presence.
We've had concerns in our neighborhood about drug dealing for over 10 years and it still is evidently moving.
My family felt safe in this community up until this spring with this sniper running loose.
Old town has an issue with the homeless. I don't feel safe after the sun goes down to walk alone. Safeway needs to do something about the homeless issue there also.
Minor traffic violations should allow point reductions to be exchanged for higher fines.
I know they are working to catch the shooter but I dive to work and think about it overtime. I also have a three year old and am scared to go for walks and bike rides.
<b><u>Public Information:</u></b>
Since we have gotten older we really get most of our info through the newspaper.
We are making the newspaper and local news too often for the wrong reasons (School board, shooter, drug busts).
Can't get Ch. 11 on my TV. Many citizens my age will never be using the internet. We still need paper copies, thank you.
I do read the newspaper daily to try and keep up on local news such as city council, school board, elections, etc. I always vote in regular or special elections.
Typos in your survey.
We rely on the newspaper and hope it is truthful about city matters.
Utility newsletter arrives at end of month, often with (by then) outdated information.
<b><u>Recycling/Solid Waste:</u></b>
Appreciate the city services trash and recycling and yard waste.
Extend-yard waste a few weeks. Consider April- mid December.
Would like to see a hazardous waste area at Loveland recycle center. Going to Ft. Collins long drive and very busy with people going to dump and only one way in and out.
It would be nice to have curbside glass recycling again.
Great new solid waste trucks.
You send me emails that state I get points for recycling and it does not work I do not get my point so stop sending me emails. dxxxxxwxxxx@gmail.com.
I enjoy getting a Collection Calendar with my bill early in the year. It can be attached to the refrigerator for a

quick and easy reference.
Love the recycle center... Can recycle almost anything! Just wish they were open on Mondays or a bit longer on the weekdays.
<b><u>Services:</u></b>
Street cleaning- Good street marking (lane stripes etc.) excellent (best in no. Colo).
Street sweeping should not be scheduled for neighborhood the same day as trash pick-up. It's entertaining though to watch the sweeper go down the middle of the road to avoid the trash/recycle bus.
Spray for mosquitoes and do something about the smell from ponds at Sculpture Park. The smell comes all the way over to N Custer Dr. it smells like sewer it's awful.
I'm in my mid-60's with a defib-pacemaker we live on a very small cul-de-sac on Caddoa Drive, your snowplows don't plow here, which means I have to shovel a lot of snow to get out of my driveway. Please plow the cul-de-sacs!
Sweep the street by the curb. Driver is very bad. Sure city workers are under paid need trainer.
<b><u>Streets/Traffic:</u></b>
Traffic in our beautiful city is monstrous!
The repairs and resurfacing of 29th St and H 287 are well done and safe. Thanks!
City of Loveland needs to address the size of main streets. They don't accommodate the number of cars using them.
Get rid of the flashing left turn signal. They are annoying!
On street bike lanes are not usable due to distracted drivers and motorcyclists.
Major route traffic signals are poorly synched.
Loveland is the best! Glad to see more traffic officers again we need them!
Repair 402.
The traffic on us 34 from I 25 to Loveland is always heavy with delays, something needs to be done about this.
More traffic improvement speedily and red light running.
The traffic and street are not well planned for this many people, been here 61 years.
Loveland still is very bike unfriendly.
The City Council needs to build a bridge and open up 37th street east from Hwy 287. I live at Slippery Elm Ct and put up with too much traffic through this area.
Trees, shrubs, and vehicles block lines of sight for safe travel through intersections.
Our streets are well maintained.
Give more bicycle lanes.
Hwy 34 from downtown Loveland through Greeley is a mess. Mcwhinney should have made Hwy 34 into a 6 lane Hwy and not 4 lane, because it's a bottle neck as people drive in the passing lane going 45mph in a 55 mph.
1st street from Garfield to Taft is a drag strip for cars and motorcycles- need more police presence! Tickets for speeding- Thanks.

Sheridan Avenue desperately needs speed bumps! Heavy traffic makes this neighborhood is dangerous for children and citizens.
Traffic on 34 is horrible. I do love Loveland, but avoid going East of 287 because of traffic and time it takes to go anywhere near Centerra.
Traffic on US 34 is always crowded. Is there any way to build a new artery to I-25? I worry about what would happen if the city had to be evacuated due to flooding or other natural disasters. Plus I just hate driving on the traffic and sections of US 34 east of US 287.
Improve traffic, especially Hwy 34 from Boise going east.
I know it would be quite the project but I envy Ft Collins for being so bike friendly. There really aren't safe bike lanes or even wide enough sidewalks to ride on with children.
Figure out traffic problems on Hwy 34.
With increases in traffic, need turn lights on every corner! Increase # of turn signals on busy corners!
It's one thing that people use Pinyon Ct as a bypass of 34 and 287 but they need to slow down. And side street lights stay red way too long.
Traffic light timing all along Eisenhower and 34 very poor.
Continue to consider traffic flow in the years ahead, and try to 'time' lights at least for N-S streets.
Our neighborhood has no school zone lights one block N of our school, 18th St Van Buren, where a lot of students walk. People speed down 18th during school.
Road construction is great and necessary but the planning and management are poor. The roads I use have been blocked with no clear detours specified. Also I had to contact the road management to let them know about a misplaced 'Road Closed' sign that was just sitting on the same road for 6+ months. I would have used that road daily! Also, I completely avoid Eisenhower after 10am. Horrible traffic.
Getting congested on Hwy 34- need to widen the stretch between, same through Lake Loveland.
Since my move to Loveland 5 years ago, the traffic situation as worsened considerably. Where drivers used to be courteous, I now see a total disregard for traffic regulations, especially speed limits, which are ignored with impunity.
The intersection of why 34 and Hwy 287 is VERY congested certain times of the day. We need turn lanes especially for Hwy 34.
Cars going over speed limits, tailgaters, police cars too! I lived here when Loveland had four stop lights, HA!
Traffic issues on 34 need to be addressed, 30 min to go 2 miles is ridiculous every evening.
Traffic lights need to be blinking during off peak hours.
The traffic on Eisenhower is just too damn fast. Maybe change Taft to Lincoln to 25mph. There are houses there.
Highway 34 traffic is too heavy- needs remediation intersection at 34 and Madison is confusing to most newcomers.
No street lights on 7th floor from Madison to 961 E. 7 <sup>th</sup> .
I live on Taft Ave, and I really wish they would start the next phase of the Taft project. I keep holding back on my landscaping because when they start they will have to use my property during construction.
We don't need semi-tractor trailer rigs fearing up Van Buren Ave. (north)!! Other cities have signs and laws applying to truck drivers regarding the issue.
Regarding the 4th question on the following page: I've noticed that oftentimes street/sidewalk construction projects are not cleaned up very well after they are completed. An example of this is at the intersection where Garfield joins Hwy 287.

The traffic is horrible- running red light, no turn signals, and speeding is the worst.
<b><u>Utility Billing:</u></b>
When you pay your unity bill online I wish you could also report the meter reading online.
<b><u>Water &amp; Power/Stormwater:</u></b>
Get rid of fluoride in water.
Why can I not buy Greenswitch wind energy to exactly offset actual use on a month by month basis?
Water got too expensive for people who use little.
Severe backup at Hilltop and Tyler remain a concern during heavy rain.
Cease the utility (ie. electricity) effort to inform homeowners of use compared to neighbors' waste of your effort/money/time- Everyone I know who receives pays no attention if they even open the envelope- myself included!
Please don't ever let 'smart' meters come to residential buildings in Loveland: they are detrimental to health. Thank you!
Church configuration just east of bridge over irrigation canal at east side of Mehaffey Park allows storm runoff to go up and over sidewalks on N Side of W 22nd down to Clear Creek Dr.
<b><u>Website/Channel 16 TV:</u></b>
I would love municipal broad band!
Don't have computer, do not do internet I have no email and no cell phones, 85 years old and retired.
I have no computer.
I support establishment of municipal broad band internet.
My wife uses the website.
Our satellite (Dish) does not include Channel 16.
I did not know that you can watch city council meetings on your website. I may have to check that out.
I do not know how to use a computer.
Get rid of Comcast and provide internet service by the city.
We have awful internet/ Century Link!
I never knew the City Council had an official website or to watch Channel 16. I wish I would have known before.
I have free air TV so I can't watch the city/council or school band meetings and I am not willing to use the internet because I only use it at work.
Community broadband!
I wasn't aware the meetings were televised and made available online. I might start watching them.
I wasn't aware that the meetings could be viewed online. I will check that out.
I just retired two weeks ago so will probably check the city's website more now. I may get into watching more and taking an interest in city council. I just spent 28 years being a part of that in Fort Collins as part of work.
I do not have a computer. I do get Reporter Herald and read about council meetings etc.
Not living here long enough yet to view city website or meetings.

Not everyone is technical.
Broadband services are not needed!
Better public access to television broadcast. Closest station is Fort Collins and we don't get reception from our home! We need the public channels to receive important public info about weather warnings, closures, etc.
Did not know we could watch videos.
I can't emphasize strongly enough how badly Loveland needs to start municipal internet service. If Longmont can, Loveland can.
Did not know City Council meetings were broadcast- don't know if we get Channel 16 on Direct TV.
If you would put these programs on direct satellite, I would watch.
High-speed gigabit internet like Longmont would be great competition for Comcast.
I don't have cable therefore I can't watch the news channel.

*End Comments*