LOVELAND - COLORADO -

Visit Loveland

October 2015 PR & Social Media Report

Monthly Highlights

October proved to be another busy month for the Visit Loveland PR team. With the holidays and Valentine season topof-mind as well as the new website launch and an additional video produced, Visit Loveland continues to see positive results.

The biggest social media highlight was our Visit Colorado Instagram takeover, which allowed us to showcase Loveland to Visit Colorado's 68.3K followers. We saw significant engagement and grew our Visit Loveland Instagram account by 332 followers.

On the media front, the USAToday.com picturesque town photo gallery came out and Loveland was the only Colorado community included. This piece of coverage had 3,776,130 impressions. Additional media coverage was seen in Mountain Living Magazine, Boulder Daily Camera and the Coloradoan.

See the attached NoCo Mini Maker Faire report for all details including media coverage and PR value.

E-Newsletter

The fall 2015 e-newsletter focused on Loveland's many ways to take in the fall season, including Halloween promotion, travel, upcoming events and more. The subscriber list included 15,185 total recipients with an 11 percent open rate and a .7 percent click-thru rate. According to our newsletter provider, Mail Chimp, the travel/tourism industry average is 15.3 percent open rate and 1.7 percent click-thru rate.

The top clicked links are:

- http://www.visitlovelandco.org/
- http://www.livability.com/best-places/top-100-best-places-to-live/2016
- https://youtu.be/1mBzh-cdQW8
- http://www.lovelandmuseumgallery.org/programs-events/events/halloween-family-fun-festival/
- http://www.loveland.org/Big Thompson Canyon/

Key Performance Indicators

This section is designed to help summarize activity, awareness, actions and attitudes of our PR and social media efforts. It is important that they align with Visit Loveland's overall goals and this section will help us continue to track that throughout the year.

Key Performance Indicator Chart

Activity	Public Relations	 Completed and distributed fall e-newsletter Completed Visit Loveland Holiday Open House press release, to distribute in early November Participated in the new Visit Loveland video shoot Created and conceptualized Moose on the Loose campaign to launch in November Distributed pitches promoting fall and holiday travel and tourism Drafted Colorado state vacation guide copy for 2016 Working with Visit Loveland to coordinate regarding CTO UK Valentine FAM trips and packages Researched and updated master media lists for travel and tourism Promoted NoCo Mini Maker Faire in Loveland through media relations Wrote first two Visit Loveland blog posts, "Your Loveland Halloween Experience" and "Seven Ways to get in Last-Minute Fall Fun in Loveland". Wrote 12 Days of Holiday Magic press release, to be distributed in November Met with My Big Date team for Valentine Package planning and media relations needs Pitched Rocky Mountain Parent with December events in Loveland for their upcoming coverage Drafted Colorado Life Valentine ad copy
	Social Media	 Promoted the following through Visit Loveland's Facebook, Twitter, Google+, Instagram and Pinterest:

		Fell and Heller and St. L. L. L.
Attention	Public Relations	o Fall and Halloween in Loveland Local events and announcements Promoted fall attractions in Loveland to celebrate the season Sculpture Saturday every week promoting public art around Loveland Shared scenic photography from local photographers Shared photos from our followers, which increased engagements Interacted with other Colorado travel brands, including Visit Colorado Promoted fall and Halloween blog posts Promoted local event, NoCo Mini Maker Faire Travel Tuesday to share inspirational travel quotes to increase desire to visit Loveland Fan Photo Friday asking for photos from follower's travels to increase interactions Sunday Funday asking for photos from follower's travels to increase interactions Sunday Funday asking for photos from follower's travels to local places to increase interactions Visit Colorado Instagram takeover Promoted local sculpture, golf travel, downtown breweries and restaurants, sunsets, scenic shots of fall, local shopping, Loveland sports and more. Coloradoan article from Oct. 5, "A NoCo October: 5 fall things to do this month," with mention of Osborn Farm received 59,592 impressions for a total PR value of \$1,107 • http://www.coloradoan.com/story/entertainment/2015/10/01/things-october-fort-collins/73159480/ Coloradoan article from Oct. 13, "Take a Creepy Walk in the Woods", received 59,592 impressions for a total PR value of \$1,107. • http://www.coloradoan.com/story/life/2015/10/12/take-creepy-walk-woods/73334704/ Mountain Living article from Oct. 21, "The Best of Colorado's Candy Stores," received 361,695 impressions for a total PR value of \$4,567.50 • http://www.coloradoan.com/story/life/Apicalest-of-lists/2015/10/23/picturesque-small-towns-america/74409442/ USA Today article from Oct. 23, "Idyllic America: Picturesque towns in each state," received 3,776,130 impressions for a total PR value of \$4,567.50 • http://www.coloradoan.com/story/entertainment/c1.2900351/halloween-activities-2015-bouder-larimer-county-uppkin-patches-haunted-houses Coloradoan arti
	Social Media	 Overall: According to Google Analytics, the website had 249 visits from social media in October including 239 from Facebook, 6 from Pinterest, 1 from Twitter, 1 from Blogger and 1
		from WAYN, a new social media site specifically for travel. • Facebook: • We secured 124 new fans during this time, but lost 15, for a total of 3,785. • 2,221 people are talking about the page and we have 80,456 impressions, up from 49,677 by 42,385, up from 23,795 users. • 76 percent of those interacting with our page are female and our largest age demographic is 55+. Second is 35-44. Followed by 25 – 34. • Those interacting with our page are primarily from Loveland, followed by Fort Collins, Denver, Greeley and Longmont. • Our best performing posts include links and/or visuals with prominent tags. Those are shared more often and achieve more likes and comments. Specifically, scenic photos that show off Loveland's beauty are the best performing. • Twitter: • We have 12 new Twitter followers this month for a total of 1,262. • We had 8,562 total impressions • We saw 23 mentions and 18 Retweets.

	o 53 percent of our followers are female and our largest age demographic is 35-44.
	Visit Loveland Instagram:
	o Our new followers increased an impressive 982 percent since last month, from 927 to
	1,259.
	 Photos of outdoor scenery, sunrises and sunsets are liked more often.
	 Our most engaging hashtag is #visitloveland, followed by #fall, then
	#mybudgettravel.
	 We received a total of 1,258 likes and 26 comments for a total of 1,284 engagements
	• Google+:
	o To save costs, we repurpose content from Facebook and Twitter on Google+. We
	have 88 followers and 25,541 views, up from 24,826.
	• Pinterest:
	 We have 16 boards containing seasonal information, events and festivals, local art, restaurants and breweries, Loveland in the news, local lodging, family friendly fun and more.
	 We currently have 659 pins, 72 followers and are following 76 other profiles.
	o In the month of October, we had 20 average daily impressions and 5 daily viewers.
	This number is anticipated to grow as we continue to build the page.
	The top pin impressions came from The Fountains of Loveland post, the
	#NationalDessertDay post, a post about the Colorado Eagles game, fall colors post
	and a NoCo Mini Maker Faire post for a total of 64 impressions.
Attitudes	Overall, sentiment about Loveland, Colo. is positive with many ambassadors and visitors singing Loveland's
	praises. Focus has been on the fall season.

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FYN PR

NoCo Mini Maker Faire

2015 Mini Maker Faire and Maker's After Dark PR Project Report

Summary

The NoCo Mini Maker Faire engaged Fyn Public Relations to execute a media relations plan to promote the 2015 NoCo Mini Maker Faire and the Maker's After Dark event. With a limited budget, Fyn PR was able to generate coverage that brought more more than 7.8 million impressions and a total PR value of more than \$69,000.

Media coverage for the events was abundant, including high-profile coverage through TV segments on 9 News and Channel 2; print and online coverage through the Denver Post, Westword, 5280 Magazine, BizWest, Loveland Reporter-Herald, Wyoming Tribune Eagle; and several radio interviews, including Rocky Mountain Viewpoints and 850 KOA.

Links: to all print and online coverage can be found here:

- NMMF Media Hits: https://www.evernote.com/pub/thefynlife/nocominimakerfairemediahits
- NMMF Calendar Hits: https://www.evernote.com/pub/thefynlife/nocominimakerfairecalendarhits

A list of hits is also attached.

Public Relations Results

Project Goals: The goal for PR efforts around this event included: 1) Elevate the NoCo Mini Maker Faire and Maker's After Dark brands among potential attendees and influencers, 2) Differentiate the NoCo Mini Maker Faire and Maker's After Dark from maker faires in Colorado, 3) Drive attendance of the NoCo Mini Maker Faire and Maker's After Dark and drive ticket sales to events.

Fyn PR was contracted to:

- Develop a mini PR Plan outlining timeline, tactics and targets.
- Media Relations:
 - Pitching story ideas to appropriate editors, reporters and bloggers. We will focus on select destination, general consumer, craft spirits and innovation/business media
 - Customizing and distributing 1-2 press releases (drafted by National Compass per Elise.) We edited
 - Posting events to relevant online event calendars
 - Drafting briefing documents for coordinated interviews and serving as event spokesperson as needed
- Monthly Program Assessment + Team Meetings

We exceeded our deliverables by adding an additional press release and a separate media pitching opportunity.

Work Accomplished:

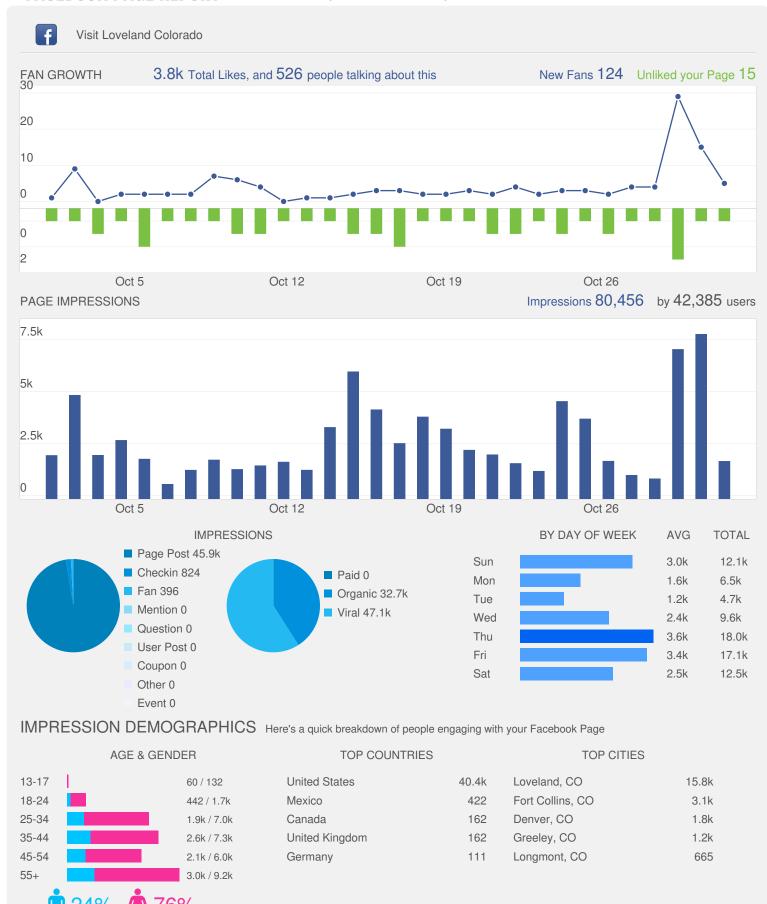
- Evn PR Developed a mini PR Plan outlining timeline, tactics, targets and event messaging.
- Fyn PR edited and distributed the following press releases to targeted media:
 - Call for Makers NoCo Mini Maker Faire
 - Makers After Dark
 - 10 Days to Make Initiative
- Fyn PR pitched the media on speaking with Elise about the importance of encouraging youth makers following Ahmed Mohamed's arrest.
- Fyn PR drafted the media alert for the NoCo Mini Maker Faire and Maker's After Dark event encouraging media to participate and attend.
- Fyn PR drafted tailored proactive pitches to top-tier media to help secure high profile feature opportunities.
- Fyn PR researched and drafted briefing documents for all media opportunities to help prepare spokespeople for their interviews. These documents provided background on the publication, interview goals, speaking points and recommendations.
- Fyn PR moderated most media interviews to help ensure that the interview stayed on topic and so that Fyn PR could manage any follow-up.
- Fyn PR posted the event to relevant event calendars.
 - ©Fvn Public Relations

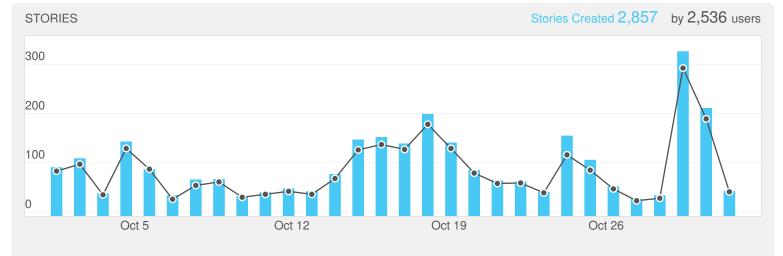
Issue Date	Publication	Article Title/Description/Release name	Hit Type	Author	Link	Available in Print?	Impressions	PR Value
nline Hits								
9/8/2015	1310 KFKA	NoCo Mini Maker Faire	Feature	Chad Peterson	http://www.1310 kfka.com/audio/ gnmd090815hr3 .mp3		270,000	\$209.88
9/15/2015	1310 KFKA	NoCo Mini Maker Faire	Feature	Chad Peterson	http://www.1310 kfka.com/audio/ gnmd091515hr3 .mp3		270,000	\$209.88
9/22/2015	1310 KFKA	NoCo Mini Maker Faire	Feature	Chad Peterson	http://www.1310 kfka.com/audio/ gnmd092215hr3 .mp3		270,000	\$209.88
9/29/2015	1310 KFKA	NoCo Mini Maker Faire	Feature	Chad Peterson	Not posted online yet	No	270,000	\$209.88
10/9/2015	5280	5280 Best Bet	Feature	-	http://www.5280 .com/node/4721	No	190,000	\$2,281
10/9/2015	7 News	7 Best Things to do in Denver this Weekend Oct. 9-11	Feature Roundup	Carrie Ripes	http://www.thed enverchannel.c om/entertainme nt/events/7- things-to- do/7news-list- of-the-7-best- things-to-do-in- denver-this- weekend- october-9-11- 2015	No		\$1,500
10/9/2015	850 KOA	Makers After Dark	Feature	Steffan Tubbs	N/A	No	146,400	\$1,910
10/9/2015	9 News	NoCo Mini Maker Faire helps Young Ideas Grow	Feature	Corey Rose	http://www.9ne ws.com/media/c inematic/video/7 3653060/3d- printing-can-be- easy/	No		\$10,500
9/24/2015	Boulder Weekly	Tidbites Week of Sept. 24, 2015	Feature Roundup	-	http://www.boul derweekly.com/ article-15022- tidbites-week- of-sept-24- 2015.html	Yes	204,000	\$2,820
10/9/2015	Chalkbeat Colorado	NoCo Mini Maker Faire	Event Posting	-	http://co.chalkbe at.org/events/no co-mini-maker- faire/#.VhvOYp TViko		N/A	N/A
10/8/2015	Channel 2 Daybreak	NoCo Mini Maker Faire	Feature	Kim Posey	http://kwgn.com/ 2015/10/08/noc o-mini-maker- faire/	No		\$1,500
10/9/2015	Entertaining Fort Collins	Mini Maker Faire This Weekend!	Feature	Malini Bartels	http://entertainin gfortcollins.com/ mini-maker- faire-this- weekend/	No	1,104	\$1,500
10/9/2015	Entertaining Fort Collins	Mini Maker Faire this Weekend- Entertaining Fort Collins	Social Media	-	https://www.fac ebook.com/Ente rtainingFortColli ns?fref=ts	No	1,104	\$1,500
9/27/2015	Feasting Fort Collins	Sunday Table Talk Newsletter	Feature Roundup	Kristin Titterington	http://us2.camp aign- archive1.com/? u=1f5c044e475f b39235f1b9f31 &id=e54341c27f &e=91d96c1838		29,163	\$300
10/10/2015	Go Fatherhood	Geeking Out at the Northern Colorado Makers Faire	Feature	Dave Taylor	http://gofatherho od.com/2015/10 /geeking-out-at- the-northern- colorado- makers-faire/	No	10,773	\$1,500
10/5/2015	Growing Up Fort Collins	What's a Mini Maker Faire?	Feature	June Macon	http://growingup fortcollins.com/ whats-a-mini- maker-faire/	No	10,773	\$1,500
9/25/2015	HeidiTown.com	Featured Festival: NOCO Mini Maker Faire, Loveland, CO	Feature	Heidi Kerr- Schlaefer	http://www.heidi town.com/2015/ 09/25/featured- festival-noco- mini-maker- faire-loveland- co/	No	21,000	\$900
10/11/2015	Innovation News	'10 Days to Make' Colorado Maker event begins Oct. 1	Press Release Posting	-	http://www.inno vationews.com/- 10-Days-to- Make-Colorado- event-begins- Oct-1/		183,603	\$1,500

								\$69,489.84
								Total PR Value:
	Wyoming Tribune Eagle	Where the Creative Things Are	Roundup Feature	Ellen Fike	N/A	N/A	49,500	\$855
10/9/2015	Loveland Reporter Herald Westword	Night + Day Make or Break	Feature Roundup	-	N/A N/A	N/A N/A	45,747 204,000	\$38.07 \$330
	Loveland Reporter Herald		Feature Event Posting	Jessica Benes	N/A N/A	N/A N/A	45,747 45,747	\$304.50 \$38.07
		Combining the Love of Making and Distilling	Feature	Jessica Benes	N/A	N/A	45,747	\$152.25
	Loveland Reporter Herald		Feature	Jessica Benes	N/A	N/A	45,747	\$304.50
10/8/2015	Boulder Weekly		Feature Roundup	-	N/A	N/A	105,000	\$2,820
Print Hits					1Viko			
10/5/2015	Wyoming Tribune Eagle	Mini Maker Faire in Loveland puts creativity on display	Feature	Ellen Fike	http://www.wyo mingnews.com/ articles/2015/10 /07/entertainme nt/03ent-10-5- 15.txt#.VhvO4Z	Yes	900,000	\$7,200
10/9/2015		NoCo Maker Faire	Event Posting	-	http://www.west word.com/event /noco-maker- faire-7168932		1,000,000	\$2,820
10/9/2015	Westword	Makers After Dark at the NoCo Mini Makers Faire	Feature	Bree Davies	http://www.west word.com/event /makers-atter- dark-at-the- noco-mini- makers-faire- 7180459	Yes	204,000	4,561
10/3/2015	Source	LEAP students host 'Nerdy Derby' this weekend	Mention	Erin Pittman	http://source.col ostate.edu/leap- students-host- nerdy-derby- this-weekend/	No	94,470	\$60
9/23/2015	Rocky Mountain Viewpoints	NoCo Mini Maker Faire and Makers After Dark	Feature Radio	Jimmy Lakey	N/A	No	146,400	810
10/9/2015	Loveland Reporter Herald	Mark Your Calendar: Loveland-area events for Saturday through Monday	Feature Roundup	Staff Reporter	http://www.reporterherald.com/news/larimer-county/ci_28948 981/mark-your-calendar-loveland-area-events-saturday-through		765,144	\$914
10/11/2015	Loveland Reporter Herald	NoCo Mini Maker Faire offers big delights	Feature	Jessica Benes	http://www.repor terherald.com/lo veland-other- events/ci_z8954 999/noco-mini- maker-faire- offers-big- delights	Yes	765,144	\$6,090
10/5/2015	Loveland Reporter Herald	Makers After Dark will combine love of making and distilling	Feature	Jessica Benes	http://www.repor terherald.com/n ews/loveland- local- news/ci_289248 50/makers- after-dark-will- combine-love- making-and	Yes	765,144	\$6,090
10/5/2015	Loveland Reporter Herald	NoCo Mini Maker Faire brings out all kinds of innovators	Feature	Jessica Benes	http://www.reporterherald.com/ci _28924872/noc o-mini-maker- fair-brings-out- all-kinds	Yes	765,144	\$6,090
10/8/2015	Loveland Local	Top 10 reasons why the Northern Colorado Mini Maker Faire is better than anything else you can do in Colorado this weekend:	Feature	Kathy	http://lovelandlocal.com/blog/20 cal.com/blog/20 15/10/08/flop- 10-reasons- why-the- northern- colorado-mini- maker-faire-is- better-than- anything-else- you-can-do-in- colorado-this- weekend/	No		N/A

FACEBOOK PAGE REPORT

from October 1, 2015 - October 31, 2015







SHARER DEMOGRAPHICS Here's a quick breakdown of people creating stories on your Facebook Page

	AGE & GE	NDER	TOP COUNTRIES		TOP LOCALES	
13-17		/3	United States	1.8k	English (United States)	1.8k
18-24		11 / 29	Germany	6	English (United Kingdom)	30
25-34		30 / 202	India	4	Spanish (umbrella locale)	14
35-44		56 / 276	Italy	3	German (Germany)	4
45-54		77 / 270	United Kingdom	3	Italian (Italy)	3
55+		129 / 760				

YOUR CONTENT a breakdown of the content you post



	AVG	TOTAL
Reach	851.6	44.28k
People Talking About This	42.73	2.22k
Engagement	7.42%	8.67%

CONTENT BREAKDOWN A breakdown of how your individual posts performed

DATE	POST	REACH	ENGAGED	TALKING	LIKES	COMMENTS	SHARES	ENGAGEMENT
10/31/15	Downtown Loveland is full of trick or	750	90	22	22			12%
10/31/15	Instagram follower Sydapix enjoyed a	317	24	16	16		1	7.57%
10/30/15	From Downtown Loveland to Centerra, L	68	3	1	1			4.41%
10/29/15	Ghosts and ghouls alike flock to down	140	11	5	5	1		7.86%
10/29/15	Good morning, Loveland. #VisitLovelan	653	50	36	34	1	3	7.66%
10/28/15	Fall might be coming to an end but th	4.5k	294	96	86	1	18	6.55%
10/28/15	Beautiful fall colors are still cover	3.3k	424	298	277	23	29	12.76%
10/27/15	Happy #NationalAmericanBeerDay from y	177	5	5	5	1		2.82%
10/27/15	The new Visit Loveland website now ha	158	1	1	1			0.63%
10/27/15	Loveland art is beautifully weaved th	369	32	18	17		4	8.67%
10/26/15	Visit Loveland has taken over the Vis	164	4	3	3			2.44%
10/26/15	The undead will rise and make their w	185	13	3	3		1	7.03%
10/25/15	Local seasonal beers are a great part	429	24	14	14		2	5.59%
10/25/15	Start your Sunday off right with one	406	27	14	13	1	2	6.65%
10/24/15	Halloween in Loveland features many f	129	2	1	1			1.55%
10/23/15	Morning strolls through Benson Sculpt	1.7k	146	100	93	4	17	8.75%
10/23/15	Loveland was selected as Colorado's m	2.4k	189	89	77	7	21	7.85%
10/22/15	We can't wait to welcome Verboten Bre	128	3	3	3			2.34%
10/22/15	[Photo]	155		0				%
10/22/15	Nothing better on a chilly fall day t	419	46	24	22	2	3	10.98%
10/21/15	Grab your best zombie gear and head t	798	62	29	24	3	8	7.77%
10/21/15	Rainy downtown Loveland walks can bri	696	67	49	49		5	9.63%
10/20/15	Sylvan Dale Guest Ranch is the perfec	171	20	11	11			11.7%
10/20/15	With more than 300 days of sunshine p	575	43	22	22		3	7.48%



Instagram Profiles Report for visitlovelandco

Oct 01, 2015 - Oct 31, 2015

Top Instagram Posts



@visitlovelandco
118 Engagements

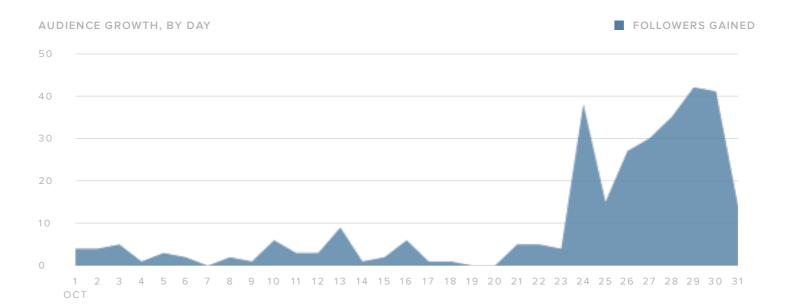


@visitlovelandco
101 Engagements



@visitlovelandco78 Engagements

Audience Growth

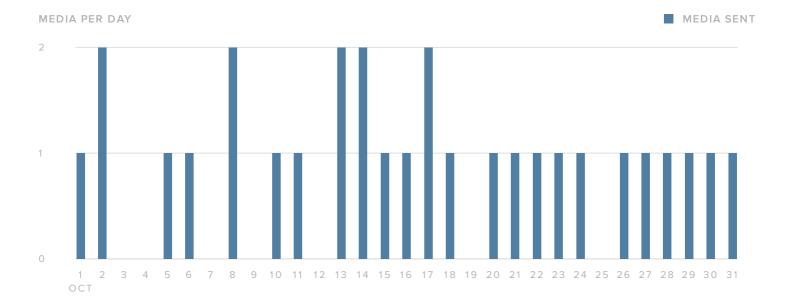


FOLLOWER METRICS	TOTALS
Total Followers	1,234
Followers Gained	303
People that you Followed	4

Your new followers increased by

\$982.1%

Publishing Behavior



Total Media	29
Videos	_
Photos	29
PUBLISHING METRICS	TOTALS

The number of media you sent increased by

▲3.6%

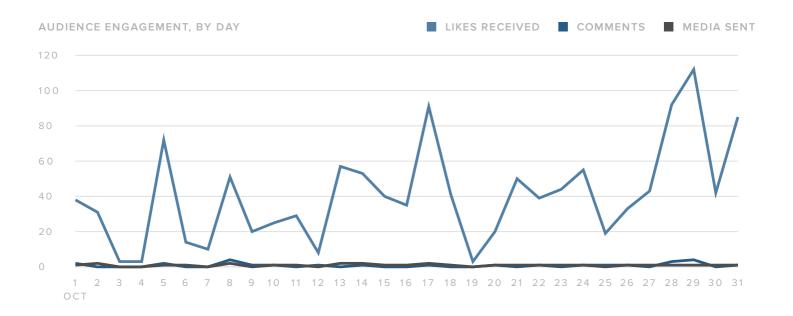
Outbound Hashtag Performance

MOST USED HASHTAGS

MOST ENGAGED HASHTAGS

#visitloveland	29	#visitloveland	901
#fall	7	#fall	223
#art	4	#mybudgettravel	151
#mybudgettravel	3	#coloradogram	143
#sculpture	3	#sunrise	123
#coloradogram	2	#art	100
#hockey	2	#sculpture	93
#foodiegram	2	#lakeloveland	81
#sunrise	2	#colorado	81
#nocommf	2	#latergram	77

Audience Engagement



ENGAGEMENT METRICS	TOTALS
Likes Received	1,258
Comments Received	26
Total Engagements	1,284
Engagements per Follower	1.0
Engagements per Media	44.3

The number of engagements increased by

▲52.1%

since previous month

The number of engagements per media increased by

46.9%

Top Influencers Engaged

























Instagram Stats by Profile

Instagram Profile	Total	Follower	Followers	Media	Comments	Total	Engagements per	Engagements per
	Followers	Increase	Gained	Sent	Sent	Engagements	Media	Follower
LOYELAND visitlovelandco	1,234	32.5%	303	29	1	1,284	44.3	1.04



Twitter Profiles Report for @VisitLovelandCO

Oct 01, 2015 - Oct 31, 2015

Twitter Activity Overview



8,562

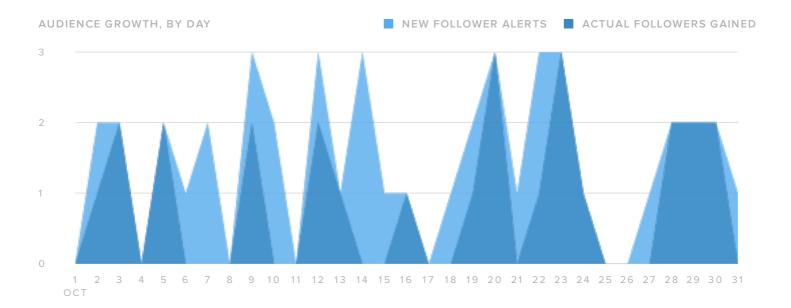


115
TOTAL ENGAGEMENTS



20 LINK CLICKS

Audience Growth

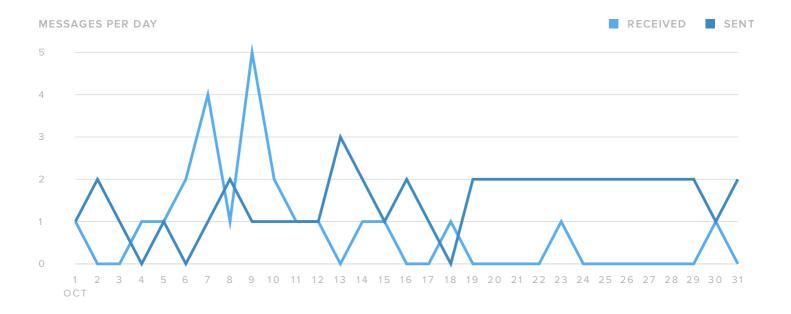


FOLLOWER METRICS	TOTALS
Total Followers	1,258
New Follower alerts	41
Actual Followers gained	14
People that you followed	8

Your new followers decreased by

-97.3%

Posts & Conversations



SENT/RECEIVED METRICS	TOTALS
Tweets sent	46
Direct Messages sent	-
Total Sent	46
Mentions received	23
Direct Messages received	1
Total Received	24

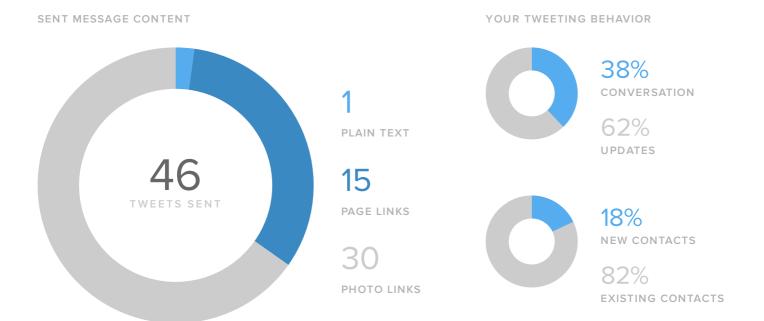
The number of messages you sent decreased by

-33.3%

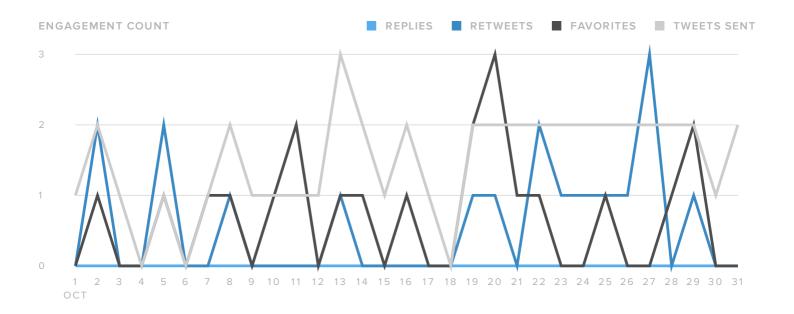
since previous month

The number of messages you received increased by

Your Content & Engagement Habits



Audience Engagement



ENGAGEMENT METRICS	TOTALS
Replies	_
Retweets	18
Retweets with Comments	2
Favorites	21
Engagements per Follower	0.1
Impressions per Follower	6.8
Engagements per Tweet	2.5
Impressions per Tweet	186.1
Engagements per Impression	1.3%

The number of engagements decreased by

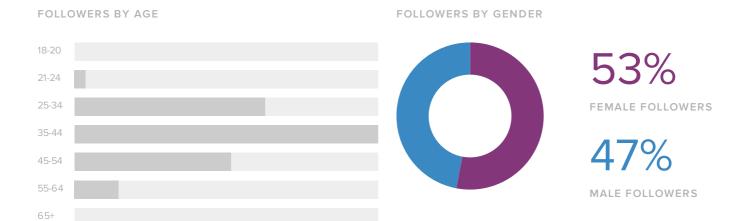
-16.1%

since previous month

The number of impressions per Tweet increased by

36.6%

Audience Demographics



Women between ages of 35-44 appear to be the leading force among your recent followers.

Twitter Stats by Profile

Twitter Profile	Total Followers	Follower Increase	Impressions	Impressions per Follower	Engagements	Engagements per Follower	Retweets	Clicks
@VisitLovelandCO	1,258	1.1%	8,562	6.81	115	0.09	18	20

