LOVELAND GOLF ADVISORY BOARD **MINUTES**

06/24/15

Parks and Recreation Conference Room

PRESENT: Robert Walkowicz, Tom O'Gorman, Jerry Weitzel, Chuck Weirauch, Jim

Whitenight, Joe Lopo, Charlie Dyer, Hope Chrisman, Julie Nelson, Jan Wall

ABSENT:

STAFF: Steve Southard, Andrea Sheldon

COUNCIL: Absent

CITIZENS: Gregory Koch, Rick Fischer, Gene Pielin

Notice of meeting posted.

Chair Robert Walkowicz called the regular meeting of the Loveland Golf Advisory Board to order Wednesday, June 24, 2015 at 5:15 pm.

Minutes The minutes for the 05/27/2015 meeting were approved as

submitted.

Citizen Comments Gregory Koch and Gene Pielin spoke to the Board about

customer service concerns they felt were not being addressed by

the current independent contractor at The Olde Course at Loveland. A copy of a letter, sent to the Director of Parks and Recreation, was distributed to Board members. Chair Robert Walkowicz directed staff to add a further discussion, regarding

this topic, as an agenda item for the August meeting.

NON-ACTION/INFORMATION ITEMS

Pace of Play at the City of **Loveland golf courses**

Steve Southard presented the topic of Pace of Play at the Loveland golf courses. Steve highlighted 3 areas that can be evaluated for Pace of Play and what is being done to address the areas in Loveland.

- 1. Average Hole Exit Times; managing the time it takes for golfers to exit holes; staff looks for ways to maintain an even flow of hole exit times. Sometimes it is necessary to make the "exit" of a hole more difficult.
- 2. Pauses in play; how long should a golfer have to wait during a round – what are expectations vs reality. All golfers will have to "pause play" during their golf round up to 30 minutes. This should not be considered slow
- 3. Proven strategies that work at golf courses; e.g. at the Loveland golf courses the tee sheets are not static at one time interval but change based on day of week and even

time of day; beverage carts are stationary and not roaming at certain times of year.

Board discussion included ideas about ways to communicate "pause" expectations to golfers and ideas for additional signage.

REPORTS/CORRESPONDENCE None

Golf Operations Report

Andrea Sheldon reminded the Board that the July meeting is cancelled

Board Member Comments

Julie: Very impressed with conditions of the golf courses.

Fantastic

Hope: Quite a traffic problem at MBGC with carts moving out of the staging area for play; perhaps changing the direction the carts are facing. At OCAL; is it possible to fill the holes and control the dust on the maintenance road?

Jan: Received inquiries from customers who were told that 3 lessons at The Olde Course would cost \$110 and then after first

lesson taken were told that cost would be \$135

Tom: Urinal on #5 at MBGC still not working; is enjoying that MBGC is moving towards more natural areas between tees and greens (e.g. 4 and 12) but need to make sure and mow a path for walkers.

Charlie: Played OCAL in 4 hours and was really being pressed by group behind them.

Robert: The S.W.I.N.G. group played the Games on the Range at Mariana Butte and had a great time. Hope other Board members encouraged friends and family to try the new venue. A reminder that the operations at The Olde Course will be put onto the

August agenda.

There being no further business, the meeting was adjourned at 7:30 p.m.

/S/ Robert Walkowicz, Chair