AGENDA
LOVELAND CITY COUNCIL
STUDY SESSION
TUESDAY, MAY 13, 2014
CITY COUNCIL CHAMBERS
500 EAST THIRD STREET
LOVELAND, COLORADO

The City of Loveland is committed to providing an equal opportunity for citizens and does not discriminate on the basis of disability, race, age, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the Americans with Disabilities Act. For more information, please contact the City's ADA Coordinator at <a href="mailto:bettie.greenberg@cityofloveland.org">bettie.greenberg@cityofloveland.org</a> or 970-962-3319.

6:30 P.M. STUDY SESSION - City Council Chambers STUDY SESSION AGENDA

#### 1. PARKS & RECREATION (presenter: Gary Havener and Cindy Mendoza, 60 min) PARKS & RECREATION MASTER PLAN

Parks and Recreation Master Plan consultant, Cindy Mendoza from MIG will present findings, recommendations and implementation strategies for discussion and review. The plan was last updated in 2001 and will become an element of the City Comprehensive Plan, also in the process of undergoing an update. The complete Draft Parks and Recreation Master Plan can be viewed at:

http://www.citvofloveland.org/modules/showdocument.aspx?documentid=19612

#### 2. <u>FINANCE</u> (presenters: John Hartman, 60 min) PRIORITY BASED BUDGETING- PRESENTATION OF MODEL

The Center for Priority Based Budgeting will present the final "Resource Alignment Diagnostic Tool" developed for the City based on its implementation of the Priority Based Budgeting process. This model reflects the completed scoring and costing data for each of the City's programs. The model can sort the 800 programs provided by the City for both Community and Governing results into quartiles, showing which are most relevant towards achieving the goals based on the scoring process and the amount of funding that goes towards these highly relevant programs.

#### **ADJOURN**

# City of Loveland

#### CITY OF LOVELAND

#### PARKS & RECREATION DEPARTMENT

Civic Center • 500 East Third • Loveland, Colorado 80537 (970) 962-2303 • FAX (970) 962-2903 • TDD (970) 962-2620

AGENDA ITEM: 1

MEETING DATE: 5/13/2014 TO: 5/13/2014

**FROM:** Gary Havener, Parks and Recreation Department **PRESENTER:** Gary Havener, Director and Cindy Mendoza - MIG

#### TITLE:

Parks and Recreation Master Plan

#### RECOMMENDED CITY COUNCIL ACTION:

Discussion and feedback on the draft Parks and Recreation Master Plan

#### **SUMMARY:**

Parks and Recreation Master Plan consultant, Cindy Mendoza from MIG will present findings, recommendations and implementation strategies for discussion and review. The plan was last updated in 2001 and will become an element of the City Comprehensive Plan, also in the process of undergoing an update. The complete Draft Parks and Recreation Master Plan can be viewed at

http://www.cityofloveland.org/modules/showdocument.aspx?documentid=19612

#### **BACKGROUND:**

The Parks and Recreation Department embarked on an update of its 13 year-old Master Plan to coordinate with an update of other City Master Plans including the City's Comprehensive Plan and an ongoing study of the City's Capital Expansion Fee program. The process has included an inventory and inspection of existing conditions; a community based outreach/needs analysis based on surveys, questionnaires, group discussions, and assessment of service levels; and recommendations for systems and service improvements including potential schedules and funding sources for implementation.

#### **REVIEWED BY CITY MANAGER:**

William Calul

#### **LIST OF ATTACHMENTS:**

- 1. Executive Summary
- 2. PowerPoint Presentation



#### **Executive Summary**

In late spring 2013, the City of Loveland began updating its Parks & Recreation Master Plan (Master Plan) to provide community-supported direction for developing and enhancing parks and open lands in the future. The Master Plan guide presents a framework to the growth, management and development of parks, open lands, public grounds, golf courses, recreation facilities, trails and programs. Emphasis is placed on a 10-year focus with projections for the remaining years through build-out (approximately 50 years) to better frame long-term financial impacts.

#### **Community Priorities**

The Master Plan update included a strong public engagement process to ensure that plan recommendations would reflect community needs and priorities. As noted in Chapter 4, over 1,400 people participated in the planning process. Feedback revealed that Loveland residents are highly satisfied with the quality of services provided by the Parks & Recreation Department. Respondents indicated that recreation is essential to their quality of life, providing important opportunities to enjoy nature/outdoors and improve their health, wellness and fitness. According to outreach respondents, the most needed facilities in the future are more trails and bike paths, accessible open lands and natural

areas, and community-scale parks and facilities, such as an additional recreation center. To maintain current standards of financial accountability, priorities must be set to be able to provide high quality parks and recreation services in a cost-effective manner. Community feedback indicated that City parks and recreation services should be supported though a mix of tax dollars (primarily) and some user fees—requiring a greater City investment than is currently provided to accommodate system expansions and enhanced services.

#### **Park and Recreation Priorities**

In addition to taking community priorities into account, the Master Plan included a technical analysis of community desires for the acquisition and development of new park land, open lands, golf courses, recreation facilities and trails. Needs assessment findings were used to update and customize City policies and guidelines and to right-size the future park and recreation system in terms of community priorities and City goals (Chapter 5). This includes reducing past standards and guidelines, and recalculating numerical needs for land and facilities in 10 years and through build out (Chapter 6). These updates were based on the following analyses:

- A level of service analysis found that Loveland provides fewer trails and pathways, less accessible open space acreage, and less indoor recreation space on average than Fort Collins, Longmont, and Boulder.
- A GIS access analysis evaluated the distance people must travel from their homes to reach different types of recreation opportunities. The study revealed a need for more than 170 acres of neighborhood parks and 660 acres of community parks at build out, even when right sizing park standards and focusing park provision Areas of higher residential density.
- A recreation facility analysis took into account changing recreation trends, noting a need for more indoor recreation space, aquatics opportunities, nature-based recreation, and specialized recreation opportunities (e.g., dog parks and pickleball courts).
- A trail analysis identified needs for more than 90 miles of hard and soft-surfaced trails to support recreation, connectivity and improved access to City parks and community destinations.
- An open lands analysis identified open lands opportunity areas where access to water and nature could be provided through acquisition and/or development to meet resident's needs, and significant natural resources could be protected. Approximately 8,000 additional acres of open lands will be needed to maintain current service levels through build out.

#### **Key Policies and Recommendations**

The Master Plan represents the City's first integrated park, recreation and open lands plan, creating a strong, unified approach for the Parks and Recreation Department to prioritize resources and address needs in a holistic and comprehensive way. Based on community priorities, several new directions are proposed in this plan in the short-term while also maintaining flexibility to respond to future desires and the economic health of the City:

- Integrated Planning and Development: Synergies between parks, open lands, golf courses, trails and public grounds are identified to show where access, resource distribution, and management efficiencies can be improved by planning and developing sites jointly.
- **Community Park System:** The City's park system of the future is more focused on popular, larger scale parks and recreation facilities such as community parks, specialized facilities, and interconnected trails. More dispersed neighborhood parks will be planned where residential densities decrease on the fringes of the GMA.
- Interconnected Trail System: Loveland will move beyond completing the single-loop City Recreation Trail toward developing an interconnected system of city and regional trails that provide access to parks, open lands and other destinations within the City and beyond.
- Accessible Open Lands: The City will increase access to natural areas and open lands to provide more nature-based recreation opportunities and connect residents to the outdoors, while protecting sensitive natural areas and wildlife habitat from impacts.
- Financial Feasibility: The City will continue to enhance services in a fiscally conservative manner using available resources. This means: 1) City recreation programs will have more flexibility to respond to changing market conditions; 2)the future development of golf courses and specialized facilities will be based on financial feasibility and the role of private providers in meeting service guidelines; and 3) new park standards will focus park resources where needed most, with a different guideline addressing needs in estate residential and other low density developments.

These directions translate into specific short and long-term recommendations identified in Chapter 7.

#### **Implementation**

The Master Plan presents preliminary cost estimates for short-term projects to be initiated or completed in the next ten years (Chapter 8). Costs are estimated at \$101 million dollars. Funding for most shortterm (10-year) recommendations would be available through projecting revenues from existing

Department financial resources. The two exceptions are the full cost of a new recreation center and one new community park.

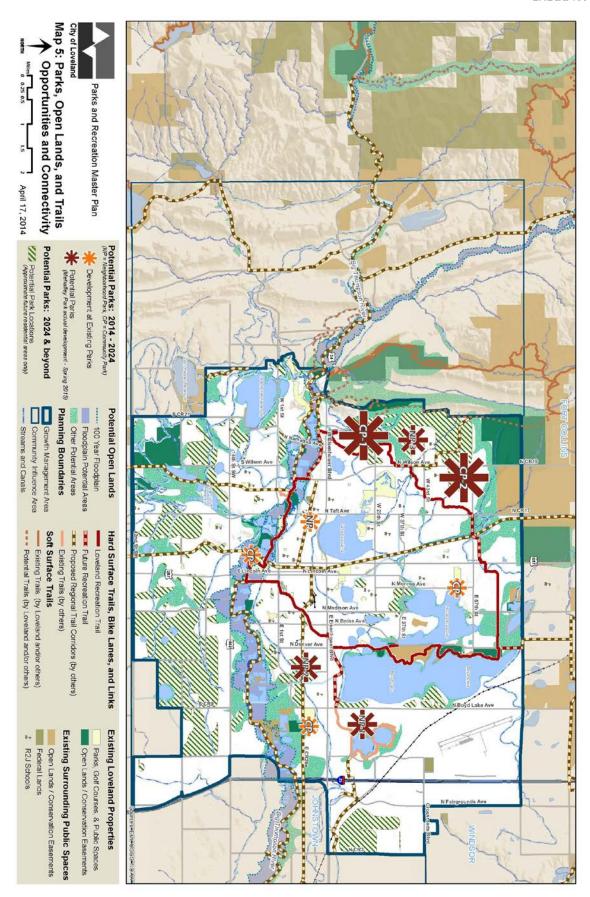
To continue to provide service at the existing level of quality and consistency on a debt-free basis, all current funding sources must be renewed or expanded to implement Plan recommendations.

Continued and expanded support from the City's General Fund for operations and programming will be of paramount importance in sustaining current service levels and as new lands and facilities are brought online.

#### **Conclusions**

The Loveland Parks & Recreation Department provides effective, efficient and high quality leisure facilities, sites, services and programs for it citizens and community visitors. It balances its ability to provide outstanding facilities and customer service with its desire to remain debt free and keep taxes low for residents. As a result of of the Department's successful cost recovery policies, it collects monies to offset and limit subsidy from the City's General Fund—creating an integrated, financially sustainable system of parks, open lands, golf courses, recreation facilities, trails and programs that support a healthy, active and cohesive community. Public engagement findings noted a high level of community satisfaction with the Parks & Recreation Department. While guidelines for the provision of future lands and services have been reduced to right-size the park and recreation system, community feedback validates this new direction for parks, recreation and open lands in the future.

The success of this Plan hinges on future decisions by City leaders and residents to renew or increase the sources of funding that support parks, recreation, and the protection of open lands. Clearly this is a community priority, integral to a high quality of life for today's residents and future generations.





PARKS AND RECREATION MASTER PLAN

Draft Plan Presentation

City Council Workshop May 13, 2014

CITY OF LOVELAND

# parks and recreation master plan

# Planning Process



Phase I: Where are we now?

Phase 2: Where do we want to be? Phase 3: How do we get there?

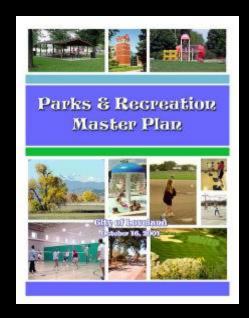
Spring/Summer 2013

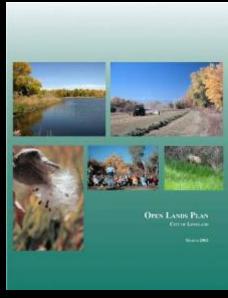
Fall/Winter 2013

Spring/Summer 2014

## Purpose of the Master Plan

- Updates 2001 and 2003 plans
- Guides the growth, improvements and development of parks, open lands, public grounds, golf courses, recreation facilities, trails and programs.
- Presents a 10-year focus
- Provides direction through buildout (approximately 50 years)





# 8 Chapters, 5 Appendices

- Introduction
- Planning Context
- Existing System
- Community Priorities
- Standards, Guidelines & Policies
- Future Needs
- Recommendations
- Implementation Plan











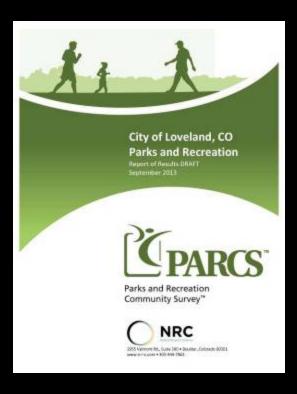




# Highlights: Community Priorities and Preferences

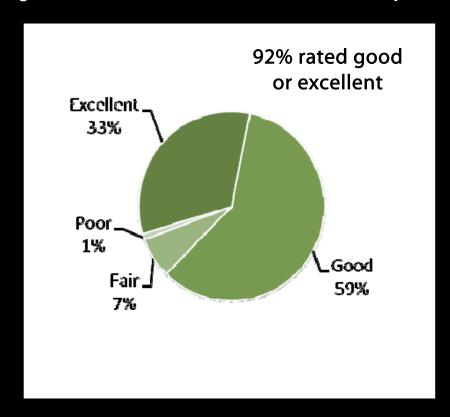
### Public / Stakeholder Involvement

- Over 1,400 people involved
- Multiple outreach forums and advisory groups
  - Survey
  - Online questionnaire
  - Focus groups
  - Stakeholder interviews
  - Intercept events
  - LPRC, OLAC, Golf, TAG



### Satisfaction Levels

 High level of satisfaction with facilities and services provided by Parks and Recreation Department



### Important Benefits

- The most important benefits of parks, recreation, open lands and trails include:
  - 1. Providing opportunities to enjoy nature/outdoors (70%)
  - 2. Improving health, wellness and fitness (62%)
  - 3. Protecting our natural environment (35%)
  - 4. Strengthening families, neighborhoods and our community (34%)

# Recreation Participation

- Active community
- Many of the top recreation activities are trail-related

Rank	Activity	Monthly Participation
1	Walking for exercise or pleasure	5.32
2	Bicycling	2.93
3	Exercise/fitness (aerobics, weights, yoga)	2.90
4	Hiking/nature walks	2.75
5	Dog walking/dog parks	2.09
6	Jogging/running	2.07

## Funding Priorities and Needs

- The top three funding priorities for improvements are:
  - 1. Expand the trail network (61%)
  - 2. Protect open lands (36%)
  - 3. Build a new community recreation center (32%)





## **Open Lands Priorities**

- The highest priorities for open lands acquisition are:
  - 1. Places that support outdoor recreation (e.g., hiking, mountain biking, fishing) (63%)
  - 2. Wildlife habitat with limited public access (46%)
  - 3. Places that provide river or lake access (45%)













# HIGHLIGHTS: Community Needs for Future

# Community Needs Assessment

#### New Growth

 As community grows, more recreation opportunities will be needed.

#### Existing Service Levels

- Existing service levels are lower than previous standards.
- Residents are satisfied with existing service levels.

#### Available Resources

- Current funding sources are not enough to fund previous standards.
- Residents are willing to pay users fees, but fees cannot cover all costs.

# Community Needs Assessment

#### Benchmarking

- In comparison to Fort Collins, Longmont and Boulder, Loveland provides a similar number of sports facilities and golf courses.
- Loveland has less park and open lands acreage, fewer trails, and less indoor recreation space.

#### Recreation Trends

- People spend more time at larger parks and are willing to travel farther to get there.
- New types of recreation opportunities are desired (pickleball, skate parks, dog parks, spray parks, nature-based recreation).











# HIGHLIGHTS: Significant Changes from Last Plans

## **New Directions Proposed**

#### Focus on:

- Community-scale parks and facilities
- ➤ More trail access
- > Accessible open lands
- > Financial feasibility
- ➤ Integration in planning and development





## Community Parks & Facilities

- Right-size the park system
- Provide 5.75 acres of parks per 1,000 residents
  - Past standard 7.5 acres/1,000
  - Current level of service 5.14 acres/1,000)
- Maintain current service level for neighborhood parks as community grows
- Provide more community parks





# Community Parks & Facilities

- In 10 years, develop community parks and facilities with broad appeal:
  - Mehaffey Park
  - Phase 2 at Kroh, LSP & Fairgrounds
  - New community park
  - New aquatic/recreation center
  - Added specialized facilities



# Trails Connectivity and Access

- Complete City Recreation Trail
- Move beyond the loop
- Provide hard and soft-surfaced trails
- In 10 years, 30 miles of new trails







# Accessible Open Lands

- As community develops, protect open lands at existing service levels
- In 10 years, acquire approximately 1,000 acres



## Accessible Open Lands

- Focus acquisition and development inside GMA:
  - Close-to-home nature
  - Trail corridors supporting connectivity
  - Open lands that support recreation needs
  - Critical habitat areas
- Consider unique opportunities outside GMA



# Financial Feasibility: Specialized Facilities

- Financial feasibility study / business plan
  - New multi-purpose recreation center
  - New outdoor aquatics facility



## Financial Feasibility: Programs

- Market-based programming decisions
  - Citizen demands
  - Available resources (staffing, budget and facilities)
  - Financial goals and requirements
  - Recreation opportunities provided by others





# Financial Feasibility: Neighborhood Parks

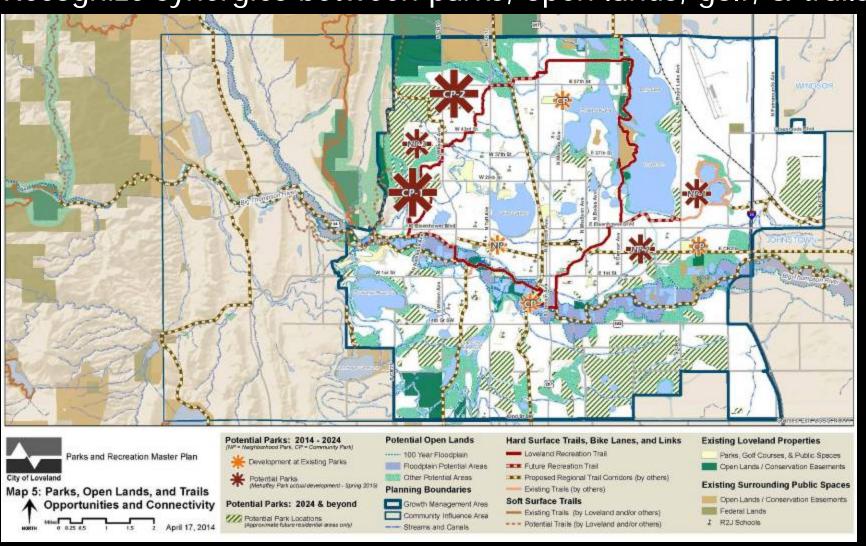
- New neighborhood parks provided selectively:
  - Medium and high density residential: ½ mile
  - Low density residential: ¾ mile
  - Estate residential: select sites





# **Integrated Services**

Recognize synergies between parks, open lands, golf, & trails



# **Integrated Services**

- Integrate recreation programming
- Coordinate maintenance staffing and resources













# HIGHLIGHTS: Implementation and Funding

## Capital Projects

- 10-year capital plan
- \$100 million in projects







#### Can We Fund this Plan?

- Recommendations have been incorporated into 10-year Capital Plan.
- Capital projects can be funded from existing funding sources except:
  - New recreation center
  - New community park



#### Funding Needs

- All current funding sources must be renewed or expanded to implement Plan recommendations.
- Continued and expanded support from the City's General Fund will be needed for maintenance, operations and programming.
- Improvements are essential to our quality of life.











## **Questions/Discussion**







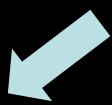




# Next Steps

#### Master Plan Approval Process

- Review by Advisory Boards and Commissions
- Presentation to City Management Team
- Master Plan Public Open House



- Study Session with City Council
- Final Parks & Recreation Master Plan
- Presentation to Planning Commission (June 9)
- City Council Meeting for Approval of Final Draft (July 1)



PARKS AND RECREATION MASTER PLAN

Draft Plan Presentation





CITY OF LOVELAND

parks and recreation master plan











## Additional Slides for Reference

## Preferred Funding Option

How should park and recreation programs and facilities be funded?	Survey	Online Questionnaire
100% from taxes – no fees should be charged	16%	10%
Mostly from tax dollars and some from user fees	59%	57%
Mostly from user fees and some from tax dollars	23%	24%
100% from user fees	2%	2%

### Focus on Community Parks & Facilities

- High community satisfaction with existing services
- Right-size the park system and update guidelines

				au au	Additional Developed Acres Needed <sup>3 &amp; 4</sup>				
Park Type	Existing Developed Acreage <sup>1 &amp; 2</sup>	Existing LOS³ acres/1,000)	2001Standard (acres/1,000)	Proposed Guideline (acres/1,000)	Current Population (2013) 72,846	Projected Population (2023) 93,247	Population at Build out (2063) 210,000		
Neighborhood Parks	91.0	1.25	2.5	1.25		25.6	171.5		
Community Parks	244.5	3.36	5.0	4.5	44.1	135.9	661.3		
Civic Spaces	39.2	0.54	0	0.0	n/a	n/a	n/a		
TOTAL	374.7	5.14	7.5	5.75		161.5	832.8		

#### Trails Connectivity and Access

- Complete City Recreation Trail
- Move beyond the loop
- Inventory trails
- Provide more trails



*	s		Р		Additional # of Miles Needed					
Trail Surface	Existing Miles	Existing LOS	2001 Standard	Proposed Guideline	Current Population (2013) 72,846	Projected Population (2023) 93,247	Population at Build out (2063) 210,000			
Hard	17.5	1/4,163	1/2,000	1/3,000	6.8	13.6	52.5			
Soft	1.8	1/40,470	none	1/5,000	12.8	16.8	40.2			

#### Accessible Open Lands

Protect open lands at existing LOS as community grows and develops

	age <sup>1</sup>	Existing LOS <sup>2 &amp; 4</sup> (acres/1,000)	Potential Acres Needed <sup>2 3</sup>				
Park Type	Existing City Acreage <sup>1</sup>		Current Population (2013) 72,846	Projected Population (2023) 93,247	Population at Build out (2063) 210,000		
Fee Simple Properties and Partnerships	1771.62	24.34	-	498	3339.78		
Conservation Easements	2,584.67	35.48		723.73	4,866.1		
TOTAL	4,356.29	59.82		1,221.73	8,205.83		

 $<sup>^1\</sup>mathit{Existing}$  City acreage counts all owned acreage and an ownership percentage of partner sites.

<sup>&</sup>lt;sup>2</sup> The existing LOS and acres needed are based on both developed and undeveloped acreage.

<sup>&</sup>lt;sup>3</sup> Acreage needs show the number of acres needed in addition to what is provided today

<sup>&</sup>lt;sup>4</sup> A portion of Loveland's Open Land Acres are located outside of the Growth Management Area.

# City of Loveland

#### CITY OF LOVELAND

**BUDGET OFFICE** 

Civic Center • 500 East Third • Loveland, Colorado 80537 (970) 962-2329 • FAX (970) 962-2901 • TDD (970) 962-2620

AGENDA ITEM: 2

**MEETING DATE**: 5/13/2014 **TO**: City Council

**FROM:** Brent Worthington, Finance Department

**PRESENTER:** John Hartman, Budget Officer

#### TITLE:

Priority Based Budgeting - Presentation of Model

#### SUMMARY:

The Center for Priority Based Budgeting will present the final "Resource Alignment Diagnostic Tool" developed for the City based on its implementation of the Priority Based Budgeting process. This model reflects the completed scoring and costing data for each of the City's programs. The model can sort the 800 programs provided by the City for both Community and Governing results into quartiles, showing which are most relevant towards achieving the goals based on the scoring process and the amount of funding that goes towards these highly relevant programs.

#### **BACKGROUND:**

In December, the City began the Priority Based Budgeting process guided by the Center for Priority Based Budgeting. In the first step, Council established the broad goals they wish City services to achieve. The second step involved staff, the Boards & Commissions and the public to define these goals. Simultaneously, staff developed a program inventory of all services offered and the costs associated with each program. The final step was for the departments to score their programs on each of the program's relevance to the goals. Peer Review Teams, drawn from middle management and Lead Loveland Alumni, reviewed the Department scores and adjusted the scores based on the team's view of the program's relevance to the goal as a quality control measure.

The Center places this data into their model. The model has the flexibility to present many different views or "sorts" of the programs for staff and Council to use as an aid in developing the 2015 Budget. The City will be able to keep the model for use in the future. With the completion of the model, we will have a tool to align service delivery and resources to better achieve the goals established by Council.

The presentation will focus on how the tool works, rather than on how specific programs scored. As staff and Council learn how to use the Diagnostic Tool, we will schedule a separate study in late June, for an in depth look at the program scoring and prioritization, differences in the peer

review scoring from the department scoring and look to receive direction from Council on the 2015 Budget development at that time.

From a high level view of the results from the peer Review Process; in the Community Results programs, 160 programs moved at least one quartile in the peer review process, 65 programs were moved up one quartile, 71 programs we moved down one quartile and 24 programs were moved down two quartiles. In the Governing Results programs, 49 programs were moved by at least one quartile, 1 program was moved up by two quartiles, 2 programs moved up two quartiles, 43 programs moved down one quartile, and 3 programs moved down two quartiles.

#### **REVIEWED BY CITY MANAGER:**

William Calul

#### LIST OF ATTACHMENTS:

Power Point Presentation by the Center for Priority Based Budgeting





# **Priority Based Budgeting**

## Presentation of "Resource Alignment Diagnostic Tool"



City of Loveland, Colorado Jon Johnson & Chris Fabian May 13, 2014

# BRINGING VISION INTO FOCUS WITH A NEW "LENS"









#### STEPS to SUCCESS - Priority Based Budgeting

#### 1. Determine Results

 Accurate prioritization of programs, reflecting the organization's stated objectives, depends on the comprehensive identification of the Results it is in business to achieve

#### 2. Clarify Result Definitions

- Precision in prioritization depends on the articulation of the cause and effect relationship between a program and a Result
- Using clearly defined "Result Maps", detailing the factors that influence the way Results are achieved, the organization can minimize subjectivity in the process of linking programs with its Results

#### 3. Identify Programs and Services

 Comparing individual programs and services as opposed to comparing departments that provide those services allows for better prioritization

#### 4. Value Programs Based on Results

 With the right Results that are clearly defined, the organization can more accurately "value" a program relative to its influence on achieving Results

#### 5. Allocate Resources Based on Priorities

Using "Resource Alignment Diagnostic Tool"





#### CITY of LOVELAND, COLORADO RESULTS

- Diverse Ways to Enjoy Culture, Recreation, Life-Long Learning and Leisure
  - Effective Mobility and Reliable Infrastructure
- Healthy, Attractive and Environmentally Sustainable Community
  - Safe and Secure Community
- Thriving, Welcoming and Desirable Place to Live that Provides for the Well-Being of the Community
  - Vibrant Economy
  - Well-Planned and Strategically Managed Growth and Development
    - Good Governance





Encourages Citizens to be Engaged, Well-Informed and Assume Shared Responsibility for their Personal Safety Ensures Timely and Effective Emergency Response and Preparedness

Creates a Feeling of Personal Safety by Emphasizing Prevention, Risk Reduction, a Visible Safety Presence and Positive Activities to Engage Youth

Partners with Community
Groups to Promote
Physical, Mental and SocioEconomic Health and
Provide for Day-to-Day
Needs

# SAFE and SECURE COMMUNITY

Provides Protection, Enforcement and Justice Administration

Promotes WellDesigned, Well-Planned
and Well-Regulated
Development.
Construction and Land
Use Planning

Provides Reliable Utilities
and Storm Water
Management and Monitors
Air and Water Quality to
Ensure Environmental
Protection and Sustainability

Develops and Builds Safe
Public Facilities and
Transportation Systems
that Promote Safe Traffic
Flow





Attracts, Motivates and Develops a High-Quality, Engaged and Productive

Protects, Manages,
Optimizes and Invests in its
Financial, Human, Physical
and Technology Resources

GOOD GOVERNANCE

Supports Decision-Making with Timely and Accurate Short-Term and Long-Range Analysis that Enhances Vision and Planning

Ensures Sound Fiscal
Policies and Enables Trust

Delivers Responsive,
Respectful and Courteous
Service to Internal and
External Customers, while
Ensuring Timely and
Effective Two-Way
Communication

Workforce

Provides Assurance of Regulatory and Policy Compliance to Minimize and Mitigate Risk

and Transparency by
Ensuring Accountability,
Efficiency, Flexibility,
Innovation and Excellence
in all Operations





#### Identifying Programs & Program Costs

"Inventorying all of a government's services into a list of programs is the most difficult part of the process, but for many, it is the most illuminating. By costing out and rethinking the budget in terms of what specific services a government provides, decision-makers gain valuable information about what they actually do and how much each unit costs to produce."

739 Citywide Programs -

\$176,975,918

561 Community Programs -

- \$157,356,491
- 88.9% of ongoing City budget
- 178 Governance Programs -

- \$ 19,619,427
- 11.1% of ongoing City budget





#### Program Scoring:

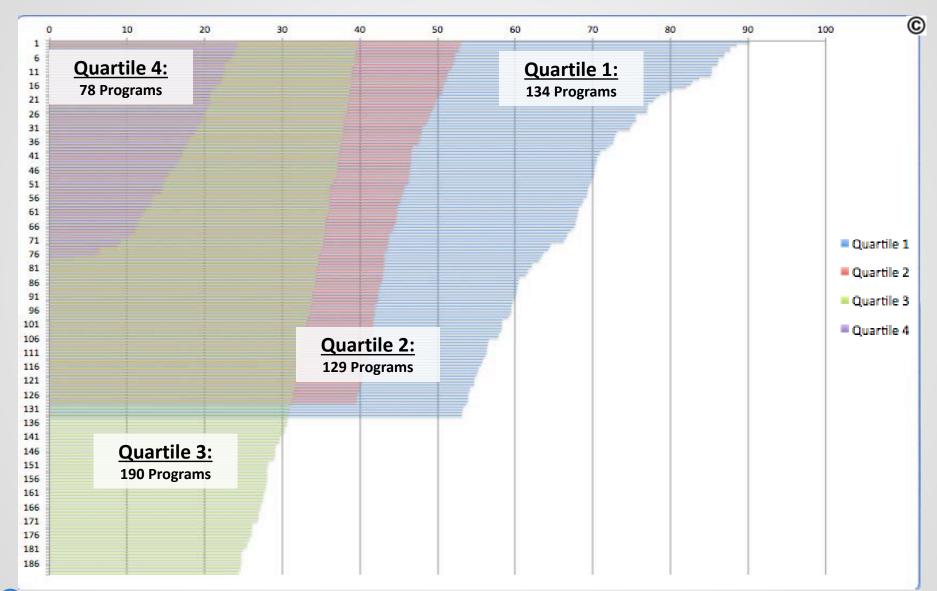
"Value" of Programs based on their influence on Results and Basic Program Attributes

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	,	CITY of LOVELAN Individual Department	Program Scorecard	DEPART Evaluation Criteria							
		March,	2014		Basic Program Attributes						
		City of Lov	eland		MANDATED to PROVIDE the PROGRAM	RELIANCE on the CITY to PROVIDE the PROGRAM	COST RECOVERY of PROGRAM	PORTION of COMMUNITY SERVED by the PROGRAM	CHANGE in DEMAND for the PROGRAM	Protects, Manages in its Financial, Technoic	
DIRECTIONS: For they influence the	DIRECTIONS: For all the programs in your department, please rate how these programs score in the five (5) Basic Attributes and also how they influence the City's ability to achieve its six (6) Governance Results When completed, please email the Program Scorecard back to John Hartman in the Finance Department					Bits 8 Souts 4+ City Is soil provider; 3+ City Is soil provider but other contraction swallable; 2+ other non-position gament provider; 1 and Onseveral other private providers	based on Percentage; 4-75% to 100%; 3-50% to 74%; 2-15% to 40%; 1-15% to 24%; 0- so cold recovery	Oto 4 Sois Program series 4 * Entire community, InSubstantial part of community, 2 * Significant part of community, Unione portion of community, On Only small portion of community	4 to 4 Easts Program Eportencing -6-fabotastrial; 2-6-garliancy, 2- 4 solest; 1-5-fabotastrial; 2-6-fabotastrial decrease; 2-fabotastrial decrease; 4-fabotastrial decrease; 4-fabotastrial decrease;	4	
ACCOUNTING FUND	DEPARTMENT	DIVISION	PROGRAM NAME	PROGRAM NUMBER	Enter Score Below	Enter Score Below	Enter Score Below	Enter Score Below	Enter Score Below	Enter	
General	Human Resources	ИЗ	Compensation - Delivery Systems	9049	2	3	0	4	0		
General	Human Resources	ня	Compensation - Classification, Market Analysis and Structure	9050	4	3	0	4	0		
General	Human Resources	HR.	Compensation - Federal & State Compliance	9051	4	3	0	4	0		
General	Human Resources	HR.	EEQ4 Reporting	9052	4	3	0	0	0		
General	Human Resources	ИЯ	City Compliance	9053	3	3	0	4	1		
Employee Benefits	Human Resources	MR	Benefits-Employee Clinic and Wellness	9054	0	3	0	3	0		
P B B										8	



#### **Defining Quartile Groupings**

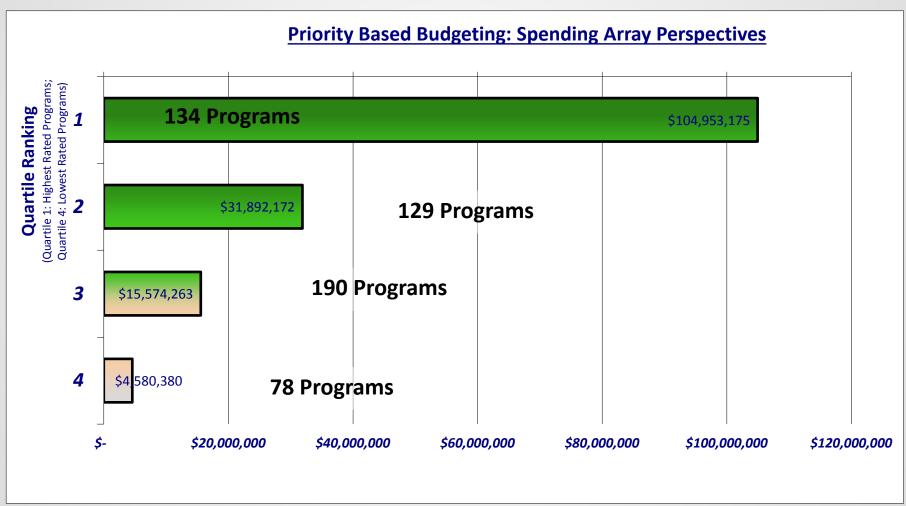






#### Allocate Resources Based on Prioritization









PRIORITY BASED BUDGETING

# "Looking Through the "New Lens"



- Which programs are of the highest priority in terms of achieving what is expected by the community?
  - And which are of lesser importance?
- Which programs are truly mandated for us to provide
  - And how much does it cost to provide them?
- Which programs are offered because they are "selfimposed"?
- Which programs are offered for which there are no other service providers?
- Are there programs might lend themselves to public/private partnerships?



# "Looking Through the "New Lens"



- Who in the private sector is offering programs that are similar in nature?
  - And should we consider" getting out of that business"?
- Which programs are experiencing an increasing level of demand from the community?
  - And which are experiencing a decreasing need?
- Are there programs offered that are not helping us achieve our intended "Results"?
- What are we spending to achieve our "Results"?





#### "Resource Alignment Diagnostic Tool"

#### City of Loveland, Colorado









# QUESTIONS?





# Thank You!



# CENTER FOR PRIORITY BASED BUDGETING

Using a Unique Lens to Focus Community Resources on Results

Jon Johnson, Co-Founder

jjohnson@pbbcenter.org

Chris Fabian, Co-Founder

cfabian@pbbcenter.org

www.pbbcenter.org

Phone: 720-361-3710

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# Community Results





Offers Opportunities for Residents and Business to be Involved Informed and

Builds and Maintains
Parks, Trails and Open
Spaces for Passive
Recreation

Offers Diverse Indoor and Outdoor Recreation Programs at Accessible and Affordable Venues

Promotes Historic Preservation

**Engaged in Support of** 

the Community

DIVERSE WAYS to ENJOY CULTURE, RECREATION, LIFE-LONG LEARNING and LEISURE

Ensures Access to High Quality Education, Literacy and Life-Long Learning Resources

Partners with Community
Groups to Offer
Entertainment Events,
Hobby/Leisure Activities and
Youth and Senior Centers

Support Varied Artistic and Cultural Enrichment,
Opportunities





Ensures Safety for Pedestrians and Cyclists on an Easily Accessible Multi-Modal Transportation Network

Keeps Streets,
Sidewalks and Bikeways
in First-Rate Condition

Advocates for Public Transit Options and Airport Accessibility

EFFECTIVE
MOBILITY and
RELIABLE
INFRASTRUCTURE

Designs Safe and
Congestion-Free Traffic
Systems that are
Connected and
Accessible

Invests in Reliable, High Quality Water, Electric and Sewer Systems

Participates in Longrange Regional Planning to meet Northern Colorado Growth Projections

Fosters an Attractive,
Clean, Orderly, Safe and
Environmentally
Sustainable Community





Protects and Enriches Parks, Greenways and Open Spaces1

Partners to Provide for the Physical, Mental and Socio-Economic Health and Wellbeing of its Residents Partners with the Community to Develop and Adopt Long-range Community Plans, Development Standards and Consistent Housing Policies

Builds and Maintains Multi-Modal Transportation Systems and Promotes Alternative Mobility Options HEALTHY,
ATTRACTIVE and
ENVIRONMENTALLY
SUSTAINABLE
COMMUNITY

Fosters Environmental
Protection and
Conservation, Flood Control
and Storm Water
Management

Offers Accessible Cultural,
Recreational, Life-Long
Learning Opportunities,
Encouraging Ample Options
of "Things to Do"

Encourages Sustainable
Building Design Standards,
Code Enforcement and
Historic Preservation

Promotes "Curb Appeal" by Creating a Clean, Attractive and Visually Appealing Place to Live Encourages Energy
Conservation and Efficiency,
Alternative Energy;
Sustainability Planning and
Recycling





Encourages Citizens to be Engaged, Well-Informed and Assume Shared Responsibility for their Personal Safety Ensures Timely and Effective Emergency Response and Preparedness

Creates a Feeling of Personal Safety by Emphasizing Prevention, Risk Reduction, a Visible Safety Presence and Positive Activities to Engage Youth

Partners with Community
Groups to Promote
Physical, Mental and SocioEconomic Health and
Provide for Day-to-Day
Needs

# SAFE and SECURE COMMUNITY

Provides Protection, Enforcement and Justice Administration

Promotes WellDesigned, Well-Planned
and Well-Regulated
Development.
Construction and Land
Use Planning

Provides Reliable Utilities
and Storm Water
Management and Monitors
Air and Water Quality to
Ensure Environmental
Protection and Sustainability

Develops and Builds Safe
Public Facilities and
Transportation Systems
that Promote Safe Traffic
Flow





Engages, Involves, Informs and Partners with the Community through Two-Way Communication and Connected Neighborhoods

Maintains Attractive,
Desirable and Welcoming
Neighborhoods
Commercial Areas and
Public Spaces

Provides Reliable Utility and Transportation Systems

Feeds a Vibrant Local
Economy with
Employment, Education,
the Arts and Learning
Opportunities for all Ages
and Abilities

THRIVING,
WELCOMING and
DESIRABLE PLACE
to LIVE that
PROVIDES for the
WELL-BEING of the
COMMUNITY

Promotes Recreation and Social Opportunities, Community Events and Community Gatherings

Encourages Well-Planned
New Development and
Redevelopment

Fosters a Safe, Clean,
Healthy and Helping Place
to Live and Work





Develops Partnerships to Attract and Retain a Diverse Business Mix

Ensures Access to Quality Healthcare, Education and a Variety of Desirable Life Amenities

Provides Incentives and Support to Recruit, Retain and Revitalize Businesses, Especially Locally-Owed

Sustains a "Business-Friendly" Climate that Makes it Easy to do Business in Well-Governed, Fiscally Sound Community

VIBRANT ECONOMY

Ensures Transportation
Networks, Mobility Options
and Utility/Communication
Systems Meet Current and
Future Needs

Promotes a Safe, Inviting Community with a Vibrant Downtown that Attracts Residents and Visitors Alike

Promotes Availability of "Things to Do" - Culture, Recreation, Arts, and Community Events

Promotes Job Creation and Workforce Development

Promotes Quality
Development,
Redevelopment and
Renovation





Ensures Quality
Sustainable Growth,
Supported by Welldefined and Consistently
Applied Development
Standards

Designs and Plans High Quality Multi-Modal Transportation and Utility Systems

Fosters Smart and
Sustainable Planning,
Regulation and
Enforcement of Zoning
and Land Use

Collaboratively Promotes
Visionary and
Comprehensive Regional
and Community Planning

WELL-PLANNED and
STRATEGICALLY
MANAGED
GROWTH and
DEVELOPMENT

Encourages a Diverse
Housing Mix, Varied
Employment
Opportunities and Strives
to Meet the Basic Needs
of the Community

Encourages, Promotes and Supports Quality Redevelopment, Revitalization and Infill Development

Promotes an Educated, Engaged, Informed and Involved Community





# Governance Results





Protects, Manages, **Optimizes and Invests in its** Financial, Human, Physical and Technology Resources

GOOD

**Supports Decision-Making** with Timely and Accurate **Short-Term and Long-Range Analysis that Enhances Vision and Planning** 

**Ensures Sound Fiscal Policies and Enables Trust** 

and Transparency by

**Ensuring Accountability,** 

Efficiency, Flexibility,

**Innovation and Excellence** in all Operations

**GOVERNANCE** 

**Delivers Responsive, Respectful and Courteous** Service to Internal and **External Customers, while Ensuring Timely and Effective Two-Way** Communication

**Attracts, Motivates and** 

**Develops a High-Quality,** 

**Engaged and Productive** 

Workforce

**Provides Assurance of Regulatory and Policy Compliance to Minimize** and Mitigate Risk





# Basic Program Attributes



# Basic Program Attributes: Mandated to Provide Program

- Programs that are mandated by another level of government (i.e. federal, state or county) will receive a higher score for this attribute compared to programs that are mandated solely by the City or have no mandate whatsoever.
- The grading criterion established to score programs, on a 0 to 4 scale is as follows:
  - 4 = Required by Federal, State or County legislation
  - 3 = Required by Charter or incorporation documents OR to comply with regulatory agency standards
  - 2 = Required by Code, ordinance, resolution or policy OR to fulfill executed franchise or contractual agreement
  - 1 = Recommended by national professional organization to meet published standards, other best practice
  - 0 = No requirement or mandate exists



# Basic Program Attributes:

# Reliance on City to Provide Program

- Programs for which residents, businesses and visitors can look only to the City to obtain the service will receive a higher score for this attribute compared to programs that may be similarly obtained from another intergovernmental agency or a private business.
- The grading criterion established to score programs, on a 0 to 4 scale is as follows:
  - 4 = City is the sole provider of the program and there are no other public or private entities that provide this type of service
  - 3 = City is currently the sole provider of the program but there are other public or private entities that could be contracted to provide a similar service
  - 2 = Program is only offered by another governmental, non-profit or civic agency
  - 1 = Program is offered by other private businesses but none are located within the City limits

CENTER FOR PRIORITY BASED BUDGETING

0 = Program is offered by other private businesses located within the
 City limits

## Basic Program Attributes:

# **Change in Demand for Program**

- Programs demonstrating an increase in demand or utilization will receive a higher score for this attribute compared to programs that show no growth in demand for the program. Programs demonstrating a decrease in demand or utilization will actually receive a negative score for this attribute.
- The grading criterion established to score programs, on a -4 to 4 scale is as follows:
  - 4 = Program experiencing a SUBSTANTIAL increase in demand of 25% or more
  - 3 = Program experiencing a SIGNIFICANT increase in demand of 15% to 24%
  - 2 = Program experiencing a MODEST increase in demand of 5% to 14%
  - o 1 = Program experiencing a *MINIMAL* increase in demand of 1% to 4%
  - o 0 = Program experiencing NO change in demand
  - o -1 = Program experiencing a MINIMAL decrease in demand of 1% to 4%
  - o -2 = Program experiencing a MODEST decrease in demand of 5% to 14%
  - -3 = Program experiencing a SIGNIFICANT decrease in demand of 15% to 24%
  - -4 = Program experiencing a SUBSTANTIAL decrease in demand of 25% or more





# Basic Program Attributes: Cost Recovery of Program

- Programs that demonstrate the ability to "pay for themselves" through user fees, intergovernmental grants or other user-based charges for services will receive a higher score for this attribute compared to programs that generate limited or no funding to cover their cost.
- The grading criterion established to score programs, on a 0 to 4 scale is as follows:
  - 4 = Fees generated cover 75% to 100% of the cost to provide the program
  - o **3** = Fees generated cover 50% to 74% of the cost to provide the program
  - 2 = Fees generated cover 25% to 49% of the cost to provide the program
  - o 1 = Fees generated cover 1% to 24% of the cost to provide the program
  - 0 = No fees are generated that cover the cost to provide the program



#### Basic Program Attributes:

### Portion of Community Served by Program

- Programs that benefit or serve a larger segment of the City's residents, businesses and/or visitors will receive a higher score for this attribute compared to programs that benefit or serve only a small segment of these populations.
- The grading criterion established to score programs, on a <u>0 to 4</u> scale is as follows:
  - 4 = Program benefits/serves the ENTIRE community (100%)
  - o 3 = Program benefits/serves a **SUBSTANTIAL** portion of the community (at least 75%)
  - o 2 = Program benefits/serves a **SIGNIFICANT** portion of the community (at least 50%)
  - o 1 = Program benefits/serves SOME portion of the community (at least 10%)
  - o **0** = Program benefits/serves only a **SMALL** portion of the community (*less than 10%*)

