## MINUTES

LOVELAND CITY COUNCIL STUDY SESSION TUESDAY, NOVEMBER 26, 2013 CITY COUNCIL CHAMBERS 500 EAST THIRD STREET LOVELAND, COLORADO

6:30 P.M.

STUDY SESSION - City Council Chambers

CALL TO ORDER

Mayor Gutierrez called the Study Session of the Loveland City Council to order on the above date at 6:30 PM.

ROLL CALL

Councilors present: Mayor Gutierrez, Trenary, Shaffer, McKean, Farley, Fogle, and Krenning. Councilors Taylor and Clark were absent.

## 1. <u>WATER & POWER</u> (presenters: Steve Adams, 60 minutes) 2014 PLATTE RIVER POWER AUTHORITY (PRPA) STRATEGIC PLAN

Water and Power Director, Steve Adams introduced this item to Council. Based on several months of strategic planning activities, PRPA has developed the first draft of their 2014 Strategic Plan. The plan presents updated Vision, Mission, and Values Statements that have been approved by the Board of Directors. It also provides a draft set of Strategic Initiatives and Objectives, along with high-level goals for each. New initiatives have been added in the areas of: Improved Collaboration & Communications, Diversified Resource Supply Portfolio, and Technological Innovation and Sustainability. Long standing objectives have been updated and expanded in the areas of: Safety, Exceptional Customer Service, Operational Excellence, Compliance Assurance, Financial Stability, and Employee Engagement. These nine areas of focus form the foundation of planning for 2014. PRPA General Manager, Jackie Sargent addressed Council and reviewed the history of PRPA, its partnership with the four communities and the planning process timeline. The next step is for the Final 2014 Integrated Resource Plan due at the end of the year to be used in planning for the 2015 Strategic Plan. Council thanked Ms. Sargent for her presentation.

## 2. <u>PUBLIC INFORMATION</u> (presenter: Tom Hacker, 20 min) 2013 Community Quality of Life Survey Results

Public Information Officer, Tom Hacker introduced this item to Council. Annually, a survey is mailed to Loveland residents seeking their opinions about City services and amenities including: Public Safety, Utility Services, Leisure Services, Transportation and more. The survey is based on general attitudes about living in the City. This year's results show that government services have again received high ratings, with police services and utilities showing the biggest jumps. Council discussion ensued and concerns were addressed regarding relevancy of the questions, statistical significance, percentage of residents the random sampling is sent to and to how the survey is delivered. Mr. Hacker thanked Council for the feedback and stated staff will return to a future study session after research on methodology used by other communities is done and a strategy is developed for future surveys.

## **ADJOURNMENT**

Having no further business to come before Council, the November 26, 2013 Study Session was adjourned at 8:32 p.m.

Respectfully Submitted,

Jeannie M. Weaver, Deputy City Clerk

Cecil A. Gutierrez, Mayor

