AGENDA
LOVELAND CITY COUNCIL
STUDY SESSION
TUESDAY, NOVEMBER 26, 2013
CITY COUNCIL CHAMBERS
500 EAST THIRD STREET
LOVELAND, COLORADO

The City of Loveland is committed to providing an equal opportunity for citizens and does not discriminate on the basis of disability, race, age, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the Americans with Disabilities Act. For more information, please contact the City's ADA Coordinator at bettie.greenberg@cityofloveland.org or 970-962-3319.

6:30 P.M.   STUDY SESSION - City Council Chambers

STUDY SESSION AGENDA

1. **WATER & POWER   (presenters: Steve Adams, Jackie Sargent, 60 min)**
    2014 PLATTE RIVER POWER AUTHORITY STRATEGIC PLAN
    Based on several months of strategic planning activities, PRPA has developed the first draft of their 2014 Strategic Plan. The plan presents updated Vision, Mission, and Values Statements that have been approved by the Board of Directors. It also provides a draft set of Strategic Initiatives and Objectives, along with high-level goals for each. New initiatives have been added in the areas of: Improved Collaboration & Communications, Diversified Resource Supply Portfolio, and Technological Innovation and Sustainability. Long standing objectives have been updated and expanded in the areas of: Safety, Exceptional Customer Service, Operational Excellence, Compliance Assurance, Financial Stability, and Employee Engagement. These nine areas of focus form the foundation of planning for 2014.

2. **PUBLIC INFORMATION   (presenter: Tom Hacker, 20 min)**
    2013 Community Quality of Life Survey Results
    Annually, a survey is mailed to Loveland residents seeking their opinions about City services and amenities including: Public Safety, Utility Services, Leisure Services, Transportation and more. The survey is based on general attitudes about living in the City. This year's results show that government services have again received high ratings, with police services and utilities showing the biggest jumps.

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